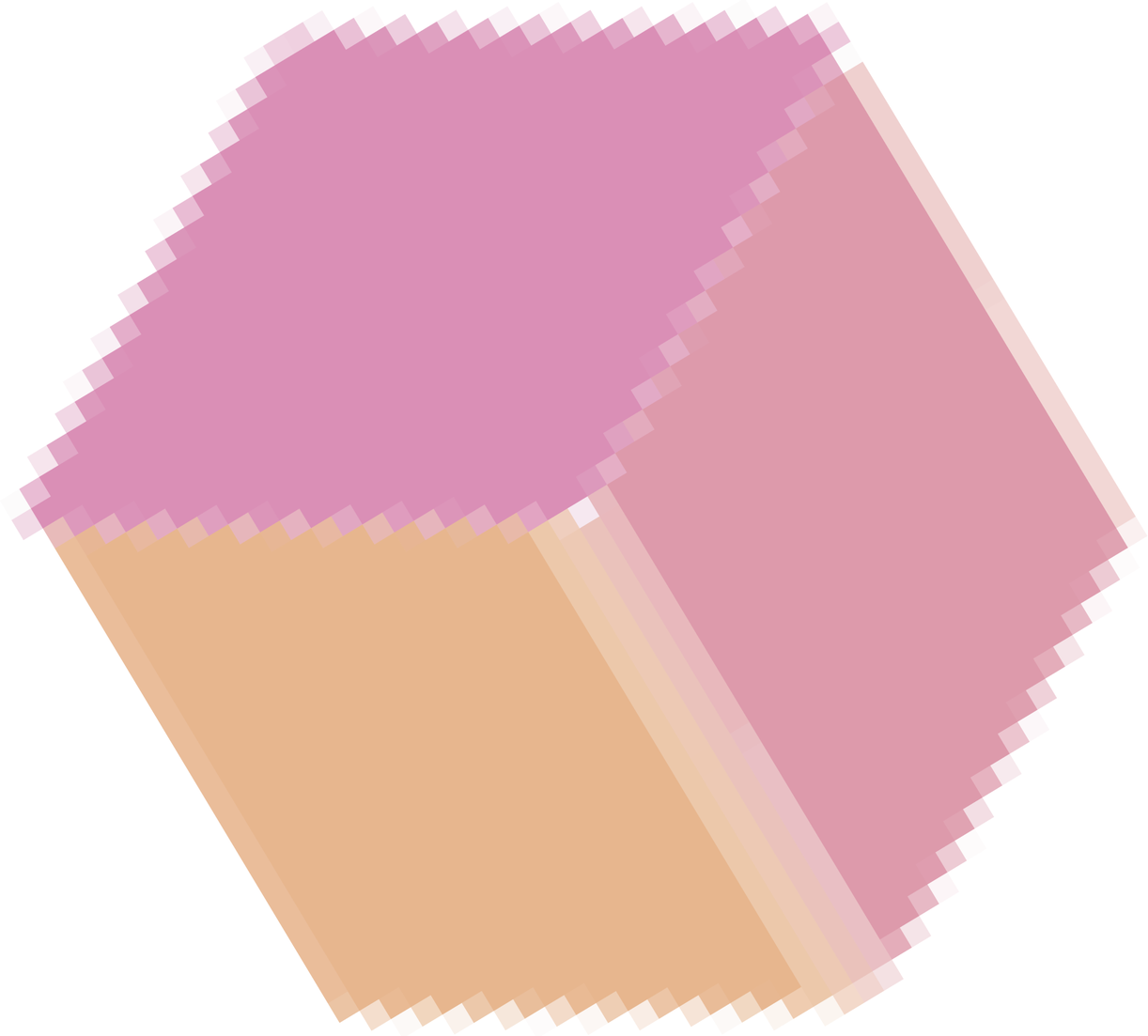
Welcome!

In the spirit of reconciliation, Cubiko acknowledges the Traditional Custodians of country throughout Australia and their connections to land, sea and community. We pay our respect to their Elders past and present and extend that respect to all Aboriginal and Torres Strait Islander peoples today.

Traditional Aboriginal artwork by Barbara Dieu

Welcome!

Thank you!



A community

of over

1,750 Practices

Your Community

Best Practice

An evolution in medical software

MedicalDirector

Health

Primary, Aged &
Community Care

750

Over 8000
attendees

1
per
week

600+
Training Session

108 new Knowledge base articles

Launching Learning Hub

300+
in our
Learning
Hub

https://www.facebook.com/groups/2950321721671423

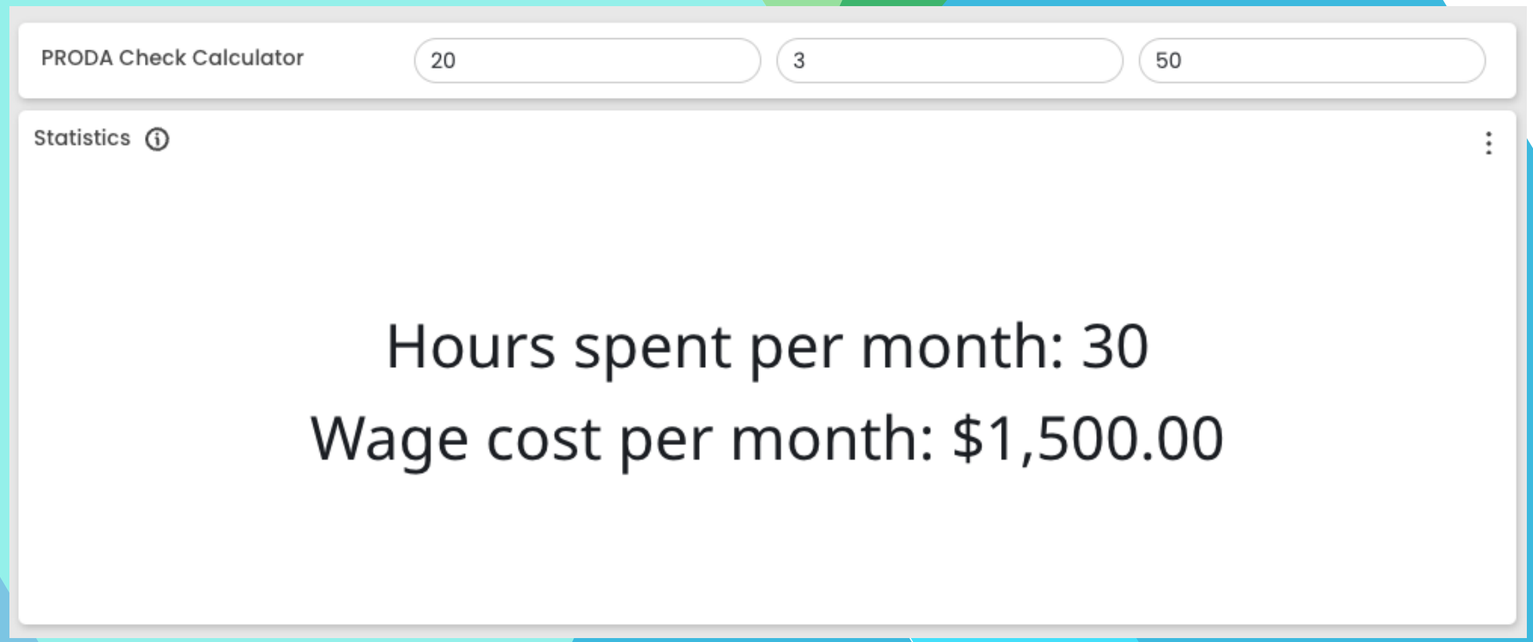
Facebook Group

Some 2023 Highlights

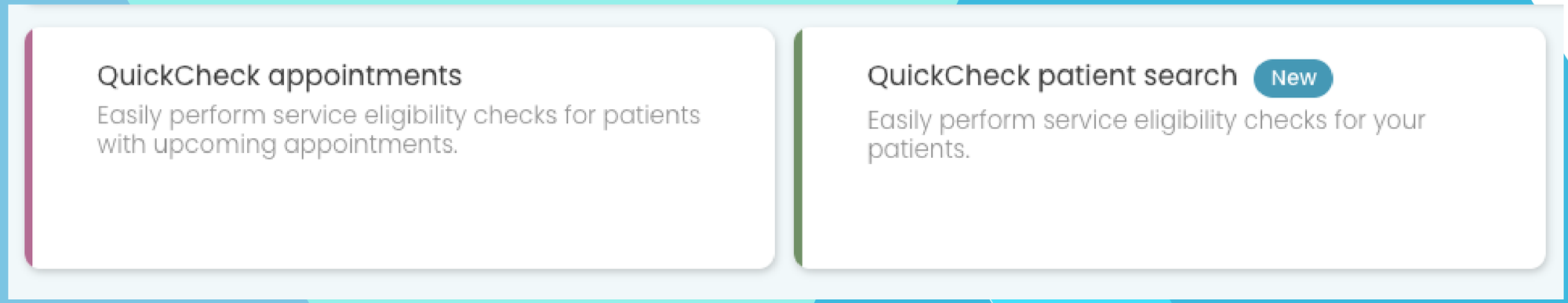
2023
ighlights

QuickCheck

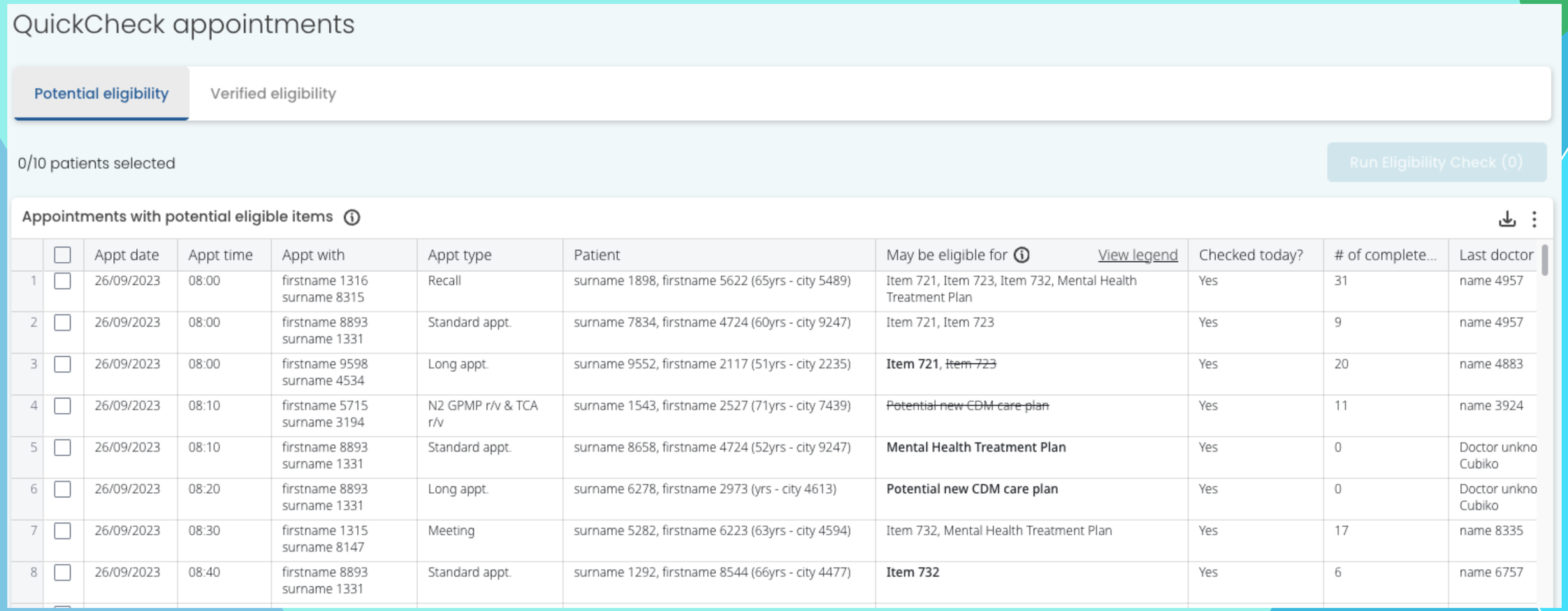
Quickcheck


PRODA Check Calculator
20
3
50
Statistics
Hours spent per month: 30
Wage cost per month: $1,500.00

Quickcheck


QuickCheck appointments
Easily perform service eligibility checks for patients with upcoming appointments.
QuickCheck patient search
New
Easily perform service eligibility checks for your patients.

QuickCheck



QuickCheck appointments

Potential eligibility | Verified eligibility

0/10 patients selected

Run Eligibility Check (0)

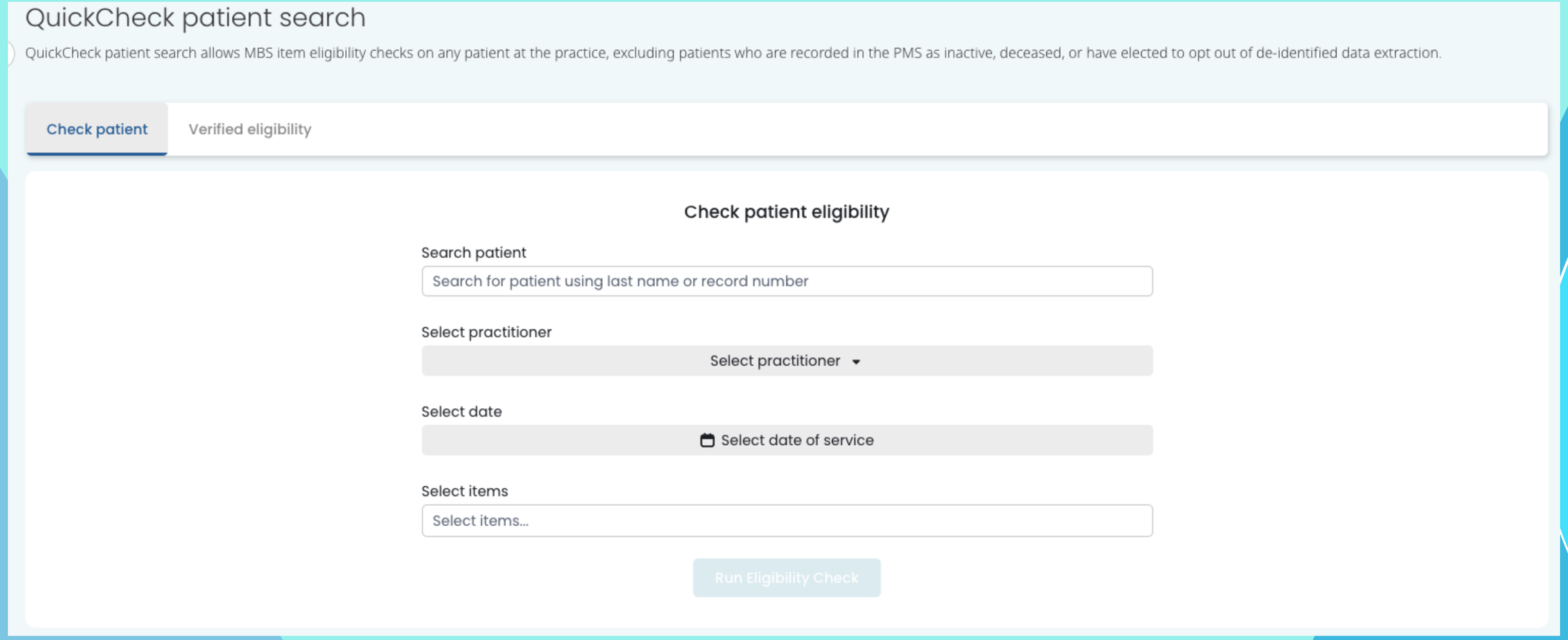
Appointments with potential eligible items

		Appt date	Appt time	Appt with	Appt type	Patient	May be eligible for View legend	Checked today?	# of complete...	Last doctor
1	☐	26/09/2023	08:00	firstname 1316 surname 8315	Recall	surname 1898, firstname 5622 (65yrs - city 5489)	Item 721, Item 723, Item 732, Mental Health Treatment Plan	Yes	31	name 4957
2	☐	26/09/2023	08:00	firstname 8893 surname 1331	Standard appt.	surname 7834, firstname 4724 (60yrs - city 9247)	Item 721, Item 723	Yes	9	name 4957
3	☐	26/09/2023	08:00	firstname 9598 surname 4534	Long appt.	surname 9552, firstname 2117 (51yrs - city 2235)	**Item 721**, ~~Item 723~~	Yes	20	name 4883
4	☐	26/09/2023	08:10	firstname 5715 surname 3194	N2 GPMP r/v & TCA r/v	surname 1543, firstname 2527 (71yrs - city 7439)	~~Potential new CDM care plan~~	Yes	11	name 3924
5	☐	26/09/2023	08:10	firstname 8893 surname 1331	Standard appt.	surname 8658, firstname 4724 (52yrs - city 9247)	**Mental Health Treatment Plan**	Yes	0	Doctor unkno Cubiko
6	☐	26/09/2023	08:20	firstname 8893 surname 1331	Long appt.	surname 6278, firstname 2973 (yrs - city 4613)	**Potential new CDM care plan**	Yes	0	Doctor unkno Cubiko
7	☐	26/09/2023	08:30	firstname 1315 surname 8147	Meeting	surname 5282, firstname 6223 (63yrs - city 4594)	Item 732, Mental Health Treatment Plan	Yes	17	name 8335
8	☐	26/09/2023	08:40	firstname 8893 surname 1331	Standard appt.	surname 1292, firstname 8544 (66yrs - city 4477)	**Item 732**	Yes	6	name 6757

QuickCheck

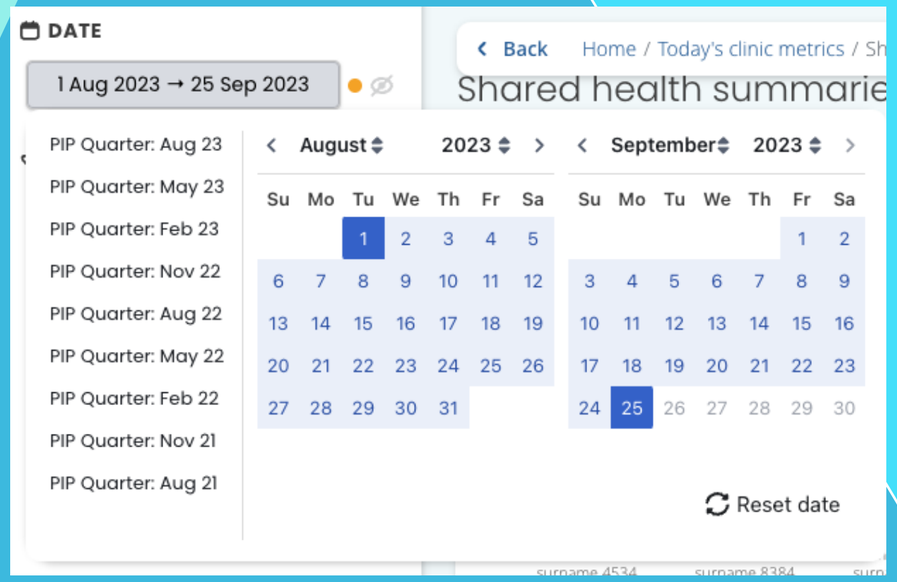
surname 1543, firstname 2527 (71yrs - city 7439)	~~Potential new CDM care plan~~	Yes	11	name 3924

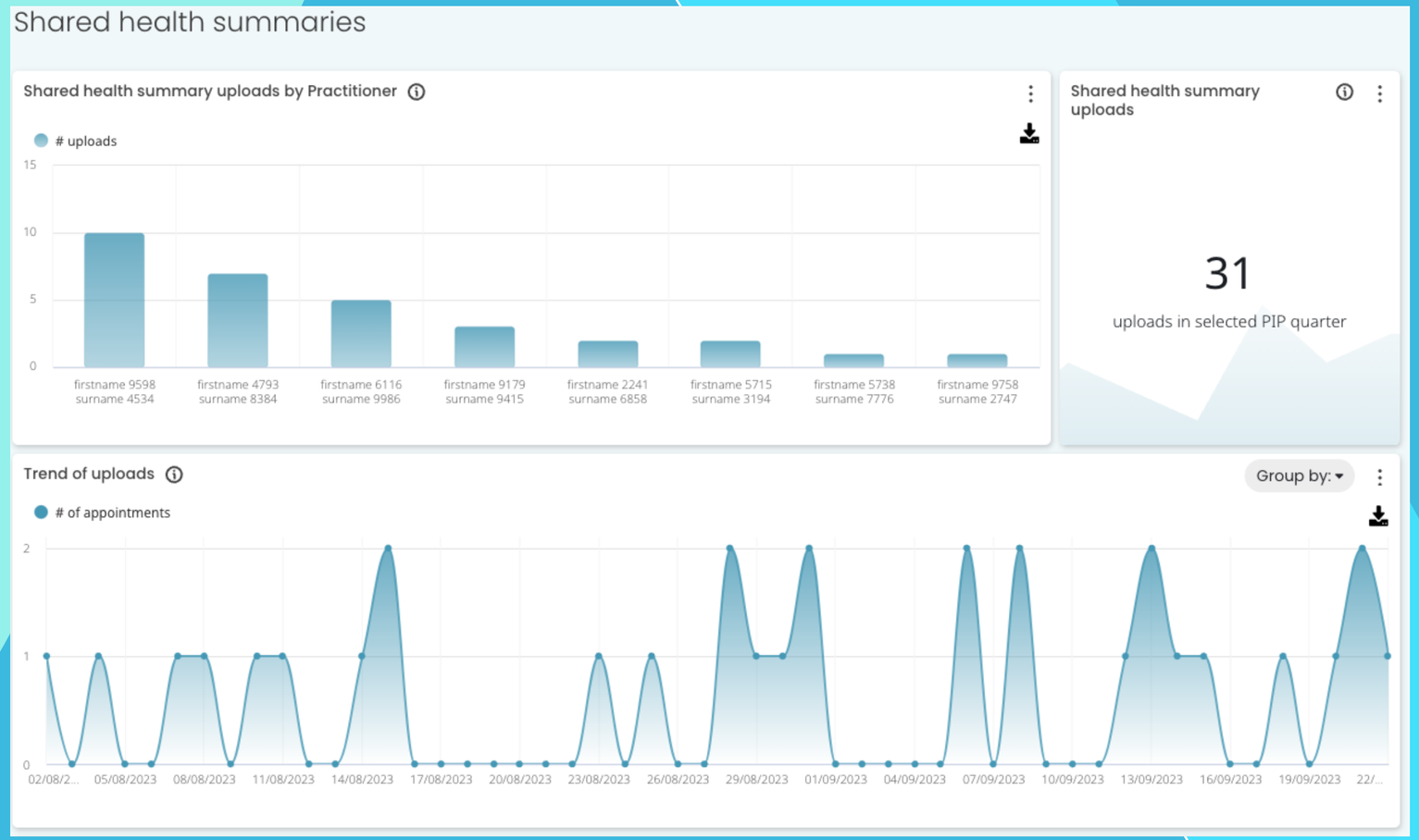
QuickCheck


QuickCheck patient search
QuickCheck patient search allows MBS item eligibility checks on any patient at the practice, excluding patients who are recorded in the PMS as inactive, deceased, or have elected to opt out of de-identified data extraction.
Check patient
Verified eligibility
Check patient eligibility
Search patient
Search for patient using last name or record number
Select practitioner
Select practitioner
Select date
Select date of service
Select items
Select items...
Run Eligibility Check

Shared Health Summaries

Shared Health Summaries

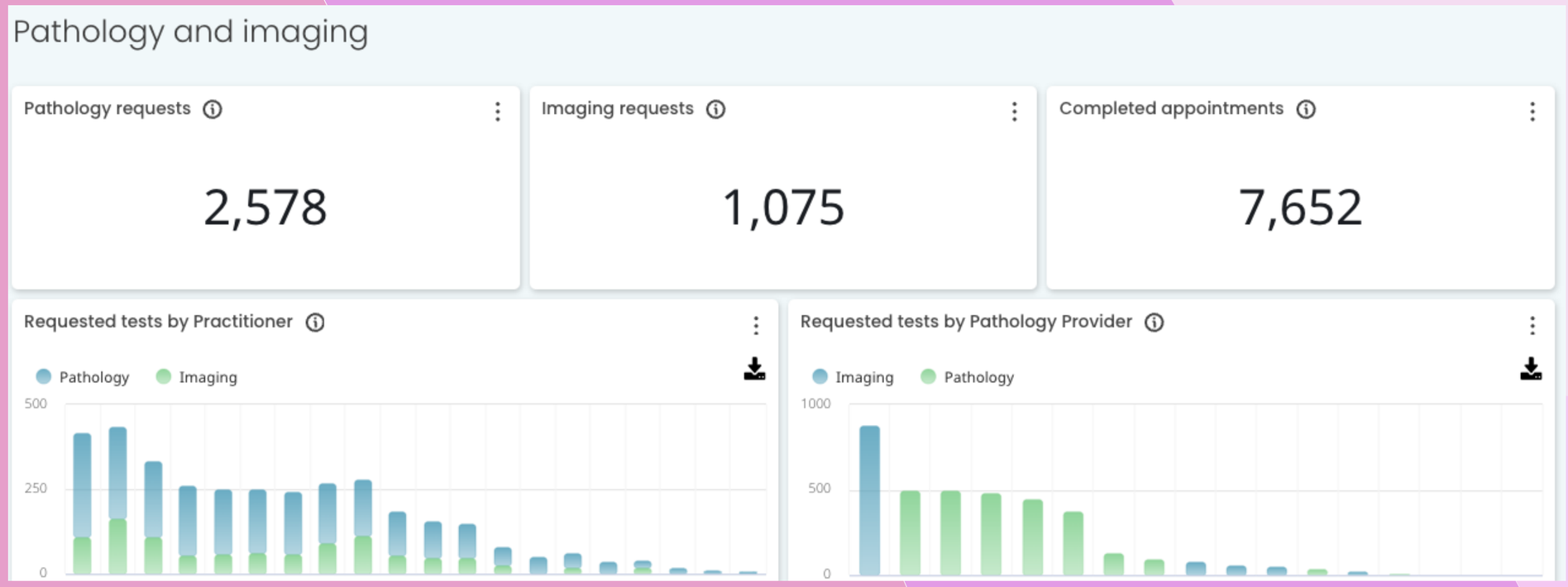




Shared Health Summaries

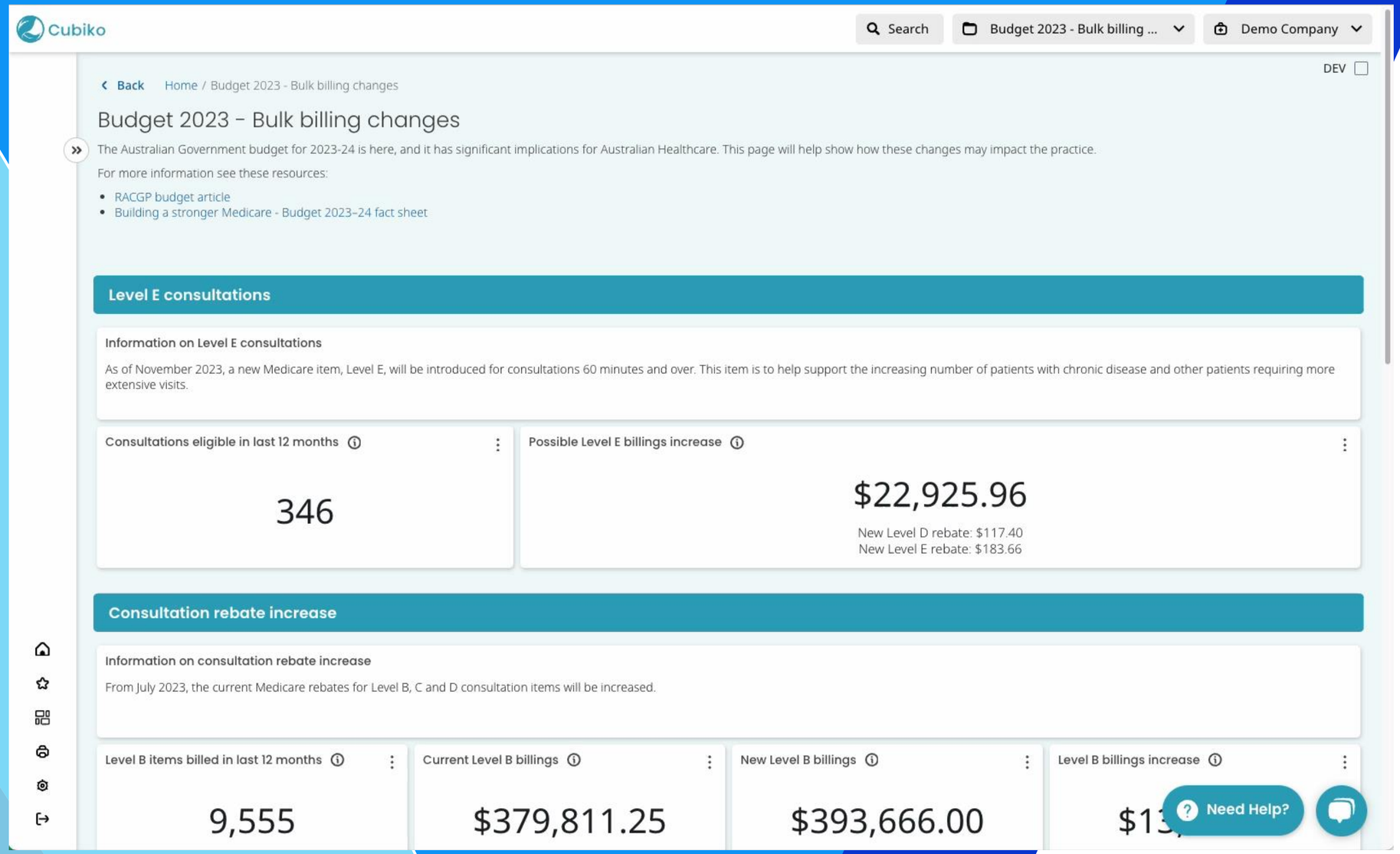
Requests

Requests


Pathology and imaging
Pathology requests
2,578
Imaging requests
1,075
Completed appointments
7,652
Requested tests by Practitioner
Pathology
Imaging
500
250
0
Requested tests by Pathology Provider
Imaging
Pathology
1000
500
0

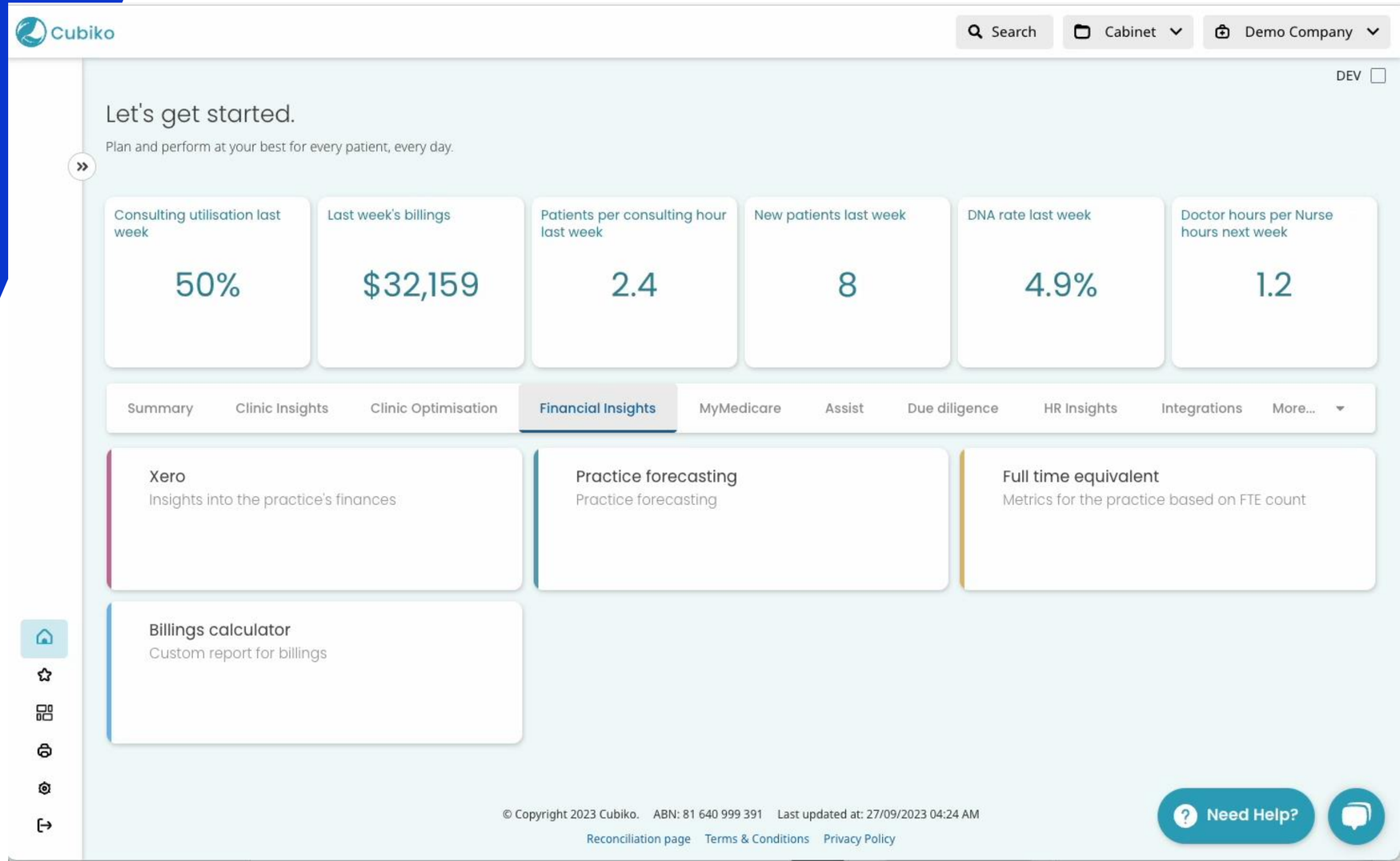
Budget Model

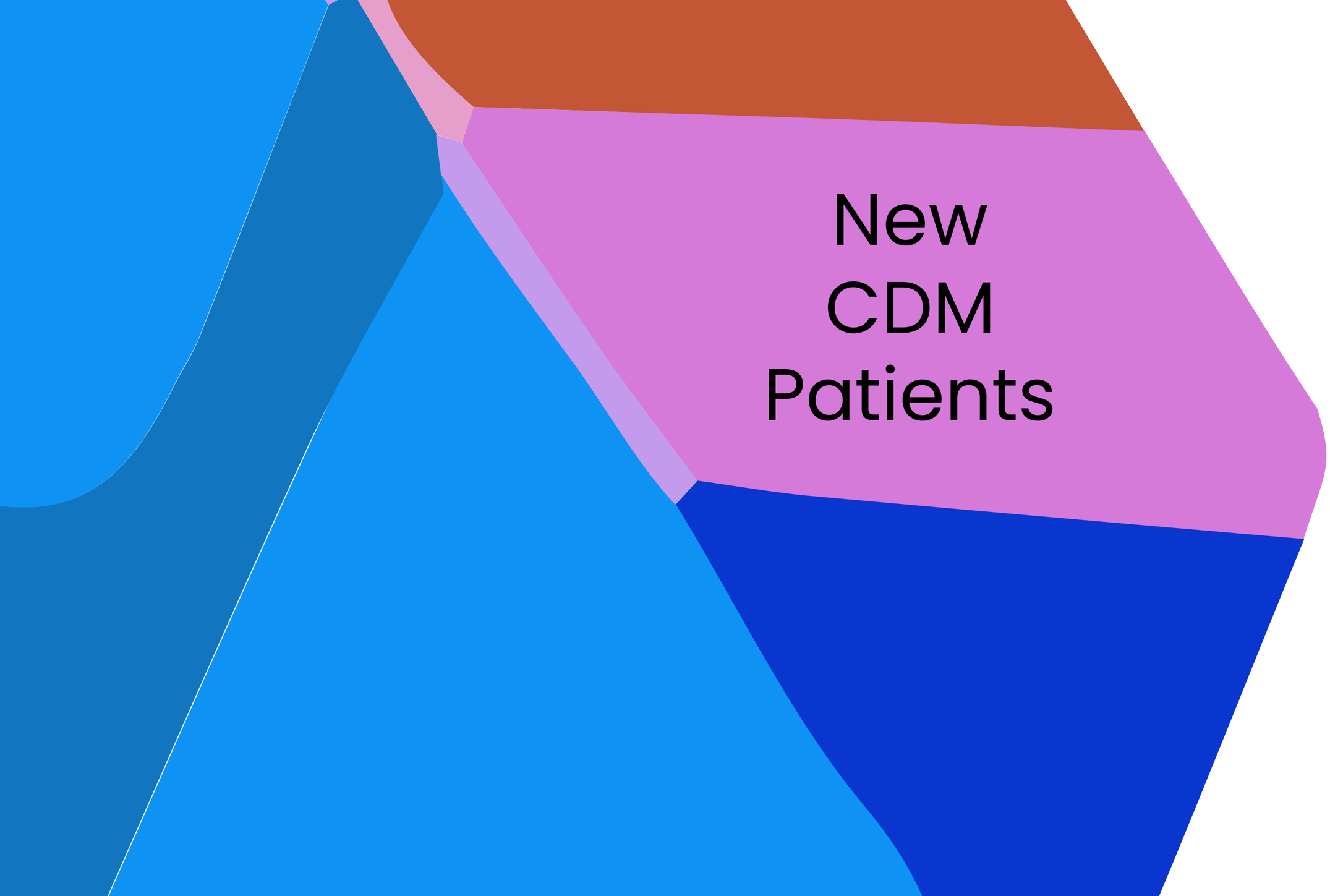
Budget Model



Billings Calculator

Billings Calculator




New
CDM
Patients

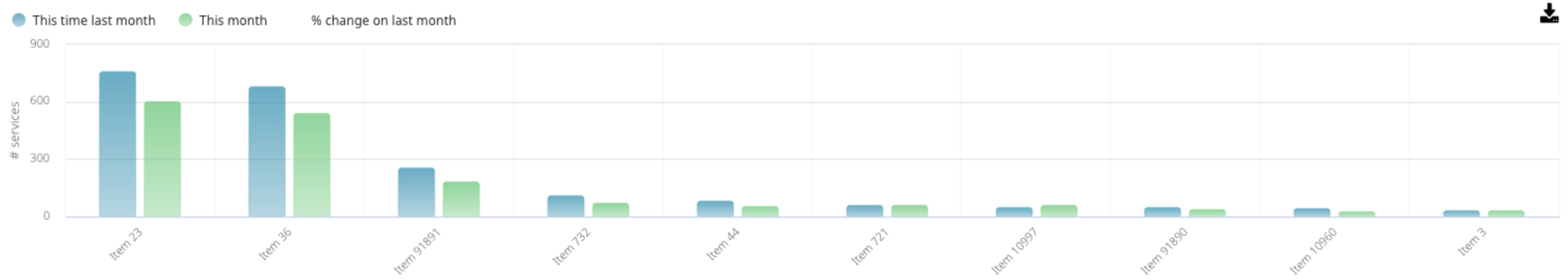
New CDM Patients

Item optimisation

All item optimisation metrics will include the new COVID-19 Telehealth and Telephone item numbers. See the MBS for more details.

Always provide these lists to Practitioners to make billing decisions.

Top 10 MBS items (month vs month)



Patients eligible for GPMPs, TCAs, MCPs and reviews

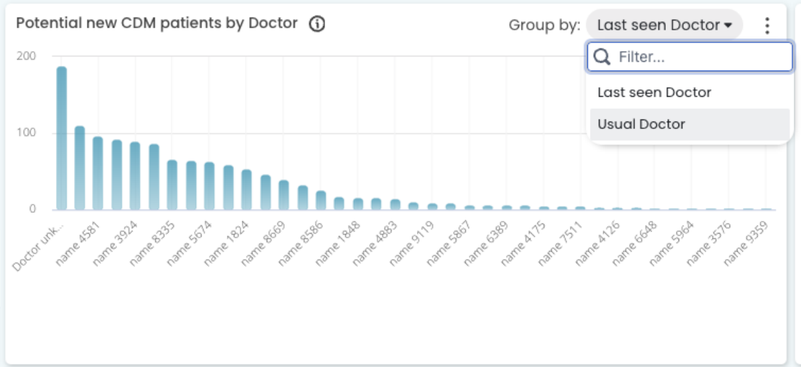
Potential new CDM patients	Item 721	Item 723	Item 731
1,246	1,257	1,259	9

Item 732

New CDM Patients

Potential new CDM patients

Patients who are eligible for the COVID-19 or flu vaccine because of an underlying medical condition may also be eligible for a CDM care plan. These metrics highlight patients who have been flagged as eligible for a vaccine but have either never been billed for a care plan or have not been billed for a care plan in the last two years.



Potential new CDM patients

1,246

348 with an appointment booked
898 without an appointment booked

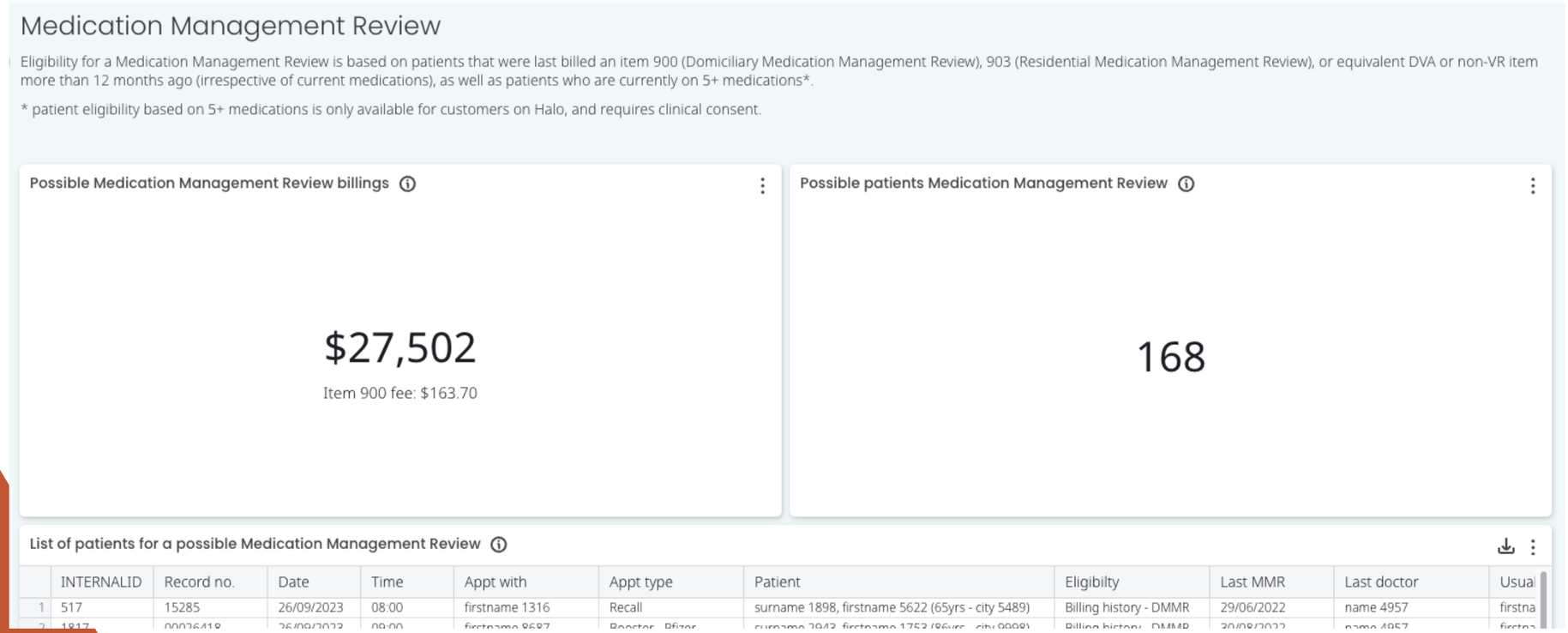
Potential new CDM billings

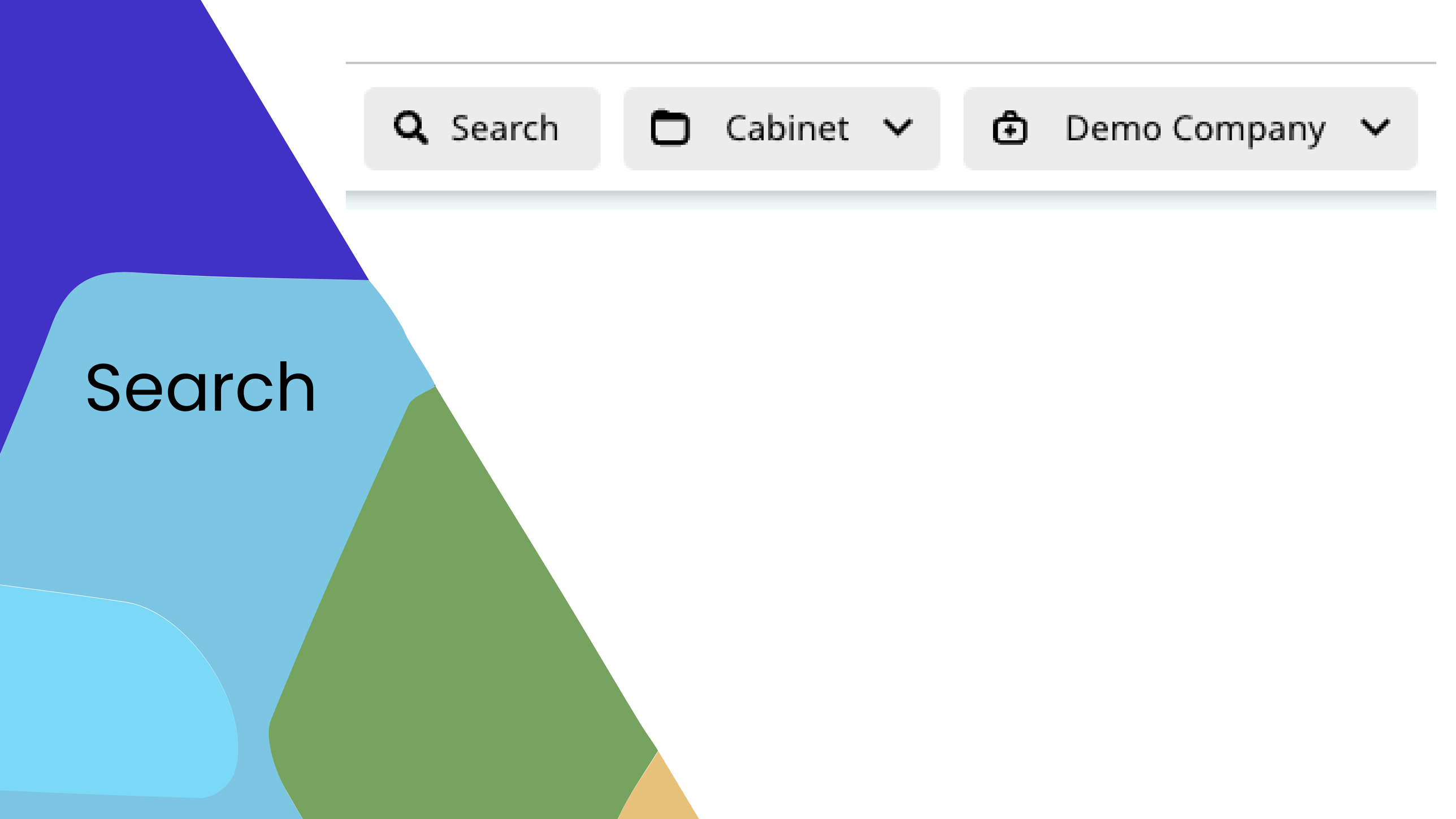
$196,868.00

$54,984.00 with an appointment booked
$141,884.00 without an appointment booked

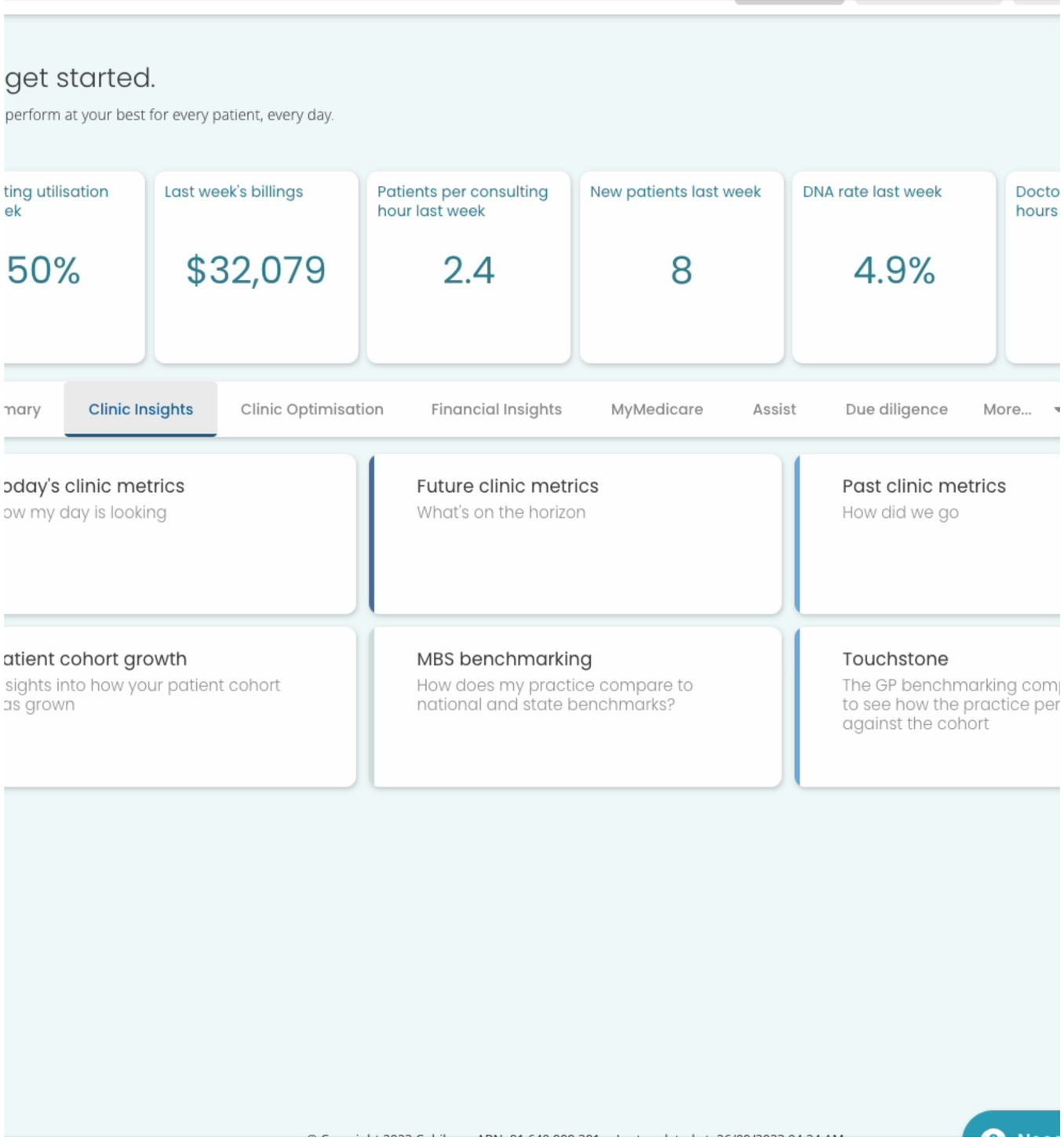
Medication Management Reviews

Medication Management Reviews

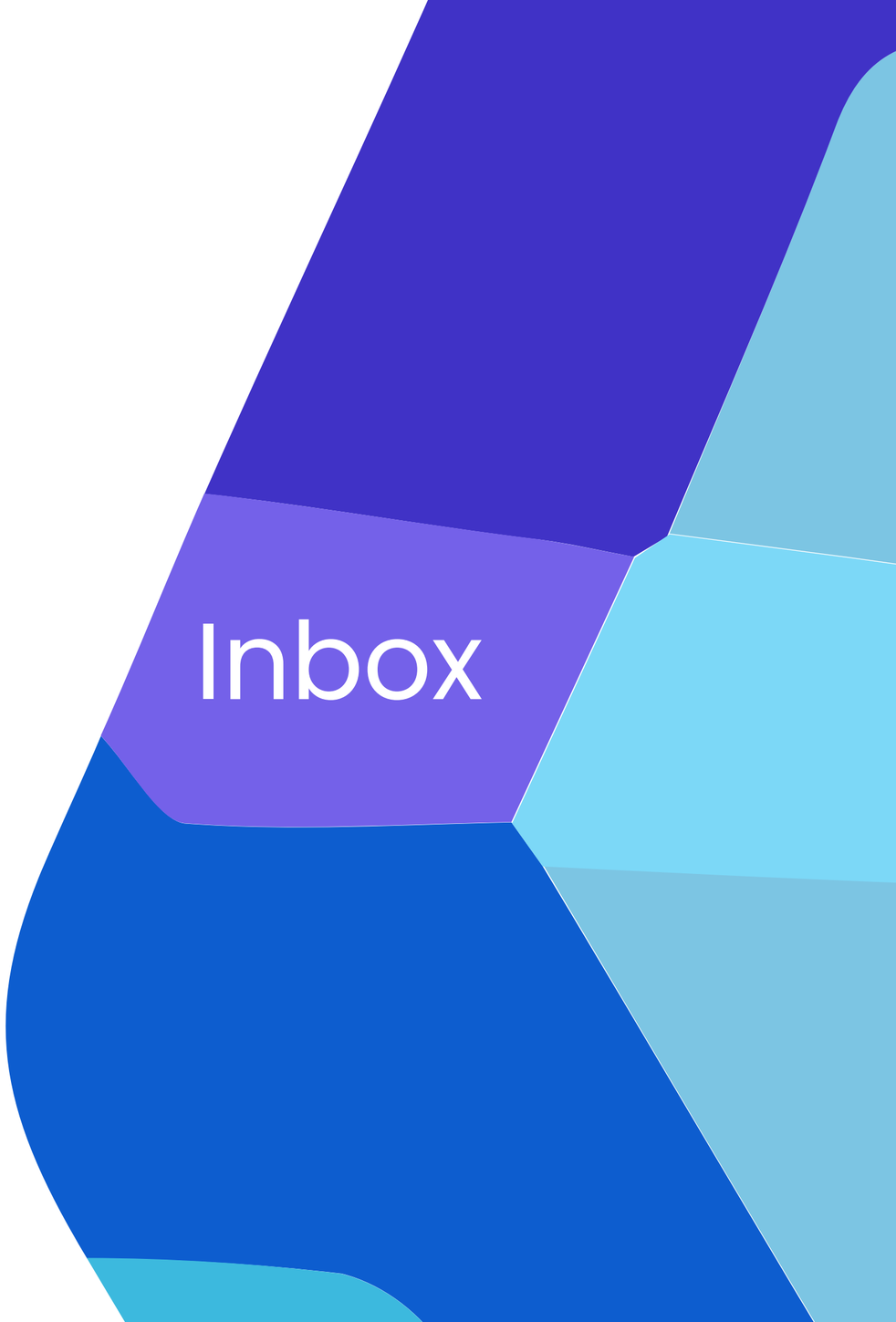



Search
Cabinet
Demo Company
Search

Search



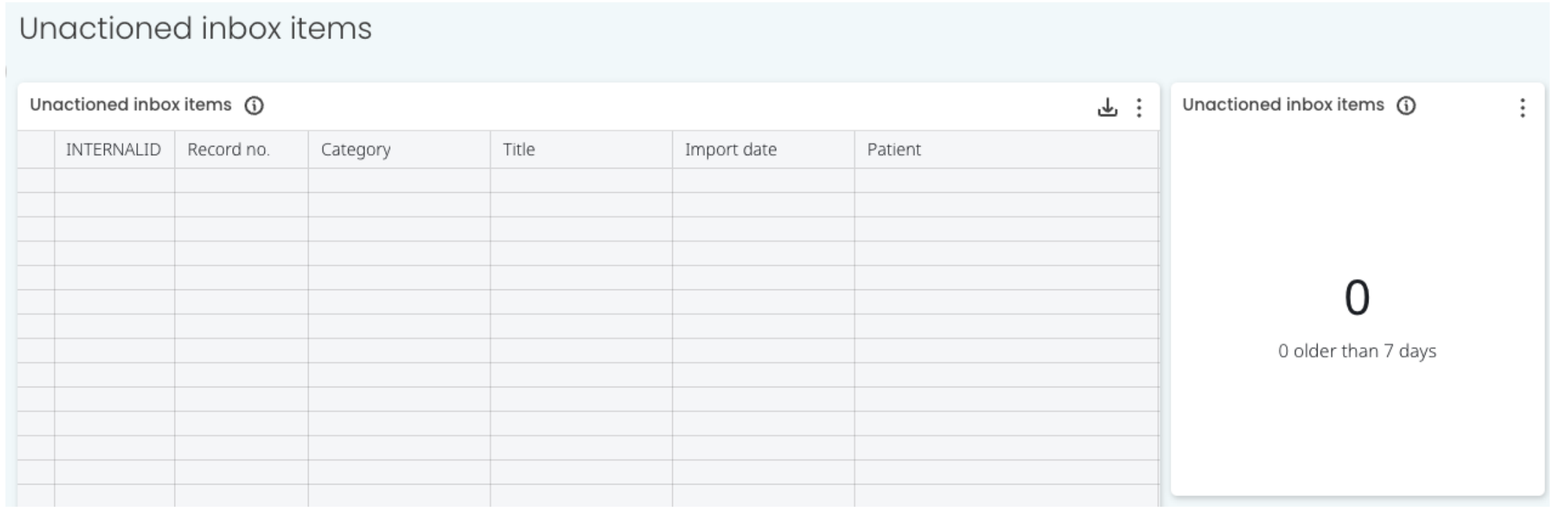
Search


Inbox

Unactioned inbox items
Last 7 days
8 - 14 days
15 - 28 days
29 days - 2 years
2+ years
100
50
0

Inbox

Inbox


Unactioned inbox items
Unactioned inbox items
INTERNALID
Record no.
Category
Title
Import date
Patient
Unactioned inbox items
0
0 older than 7 days

Debt

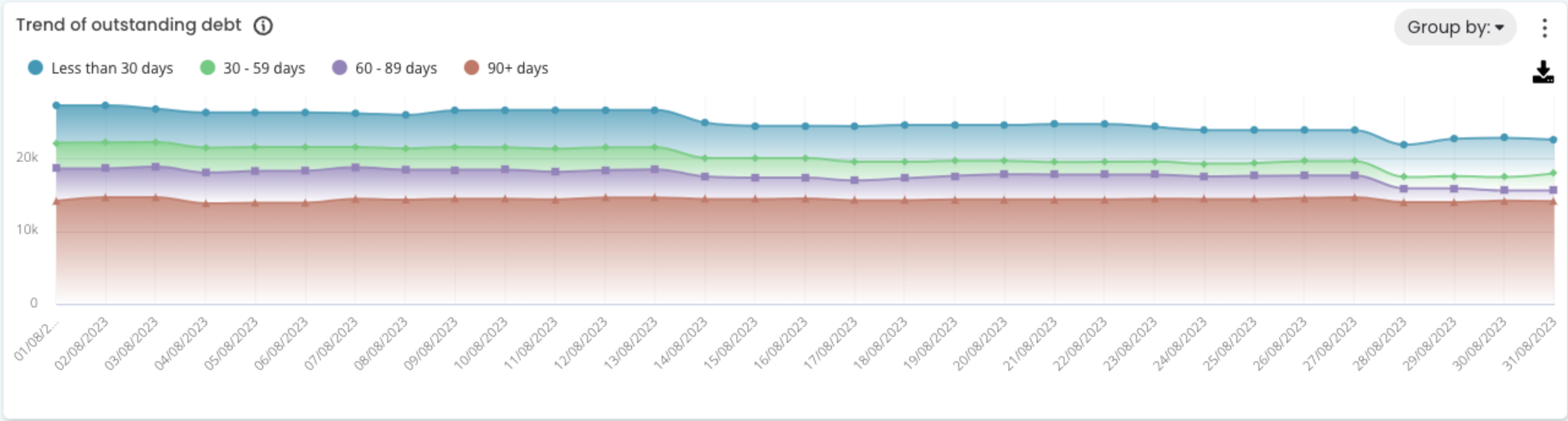
Debt

Historical debtors

Cubiko records the practice's level of outstanding debt on a daily basis. Debt level data is available from 15 June 2022 and age breakdown is available from 24 May 2023 (or from the date when you started with Cubiko, whichever is later)

For a more detailed look at the practice's current outstanding debt, head to Today's Clinic Metrics

Trend | Point in time



Cancelled
Appointments

Cancelled appointments

Cancelled appointments

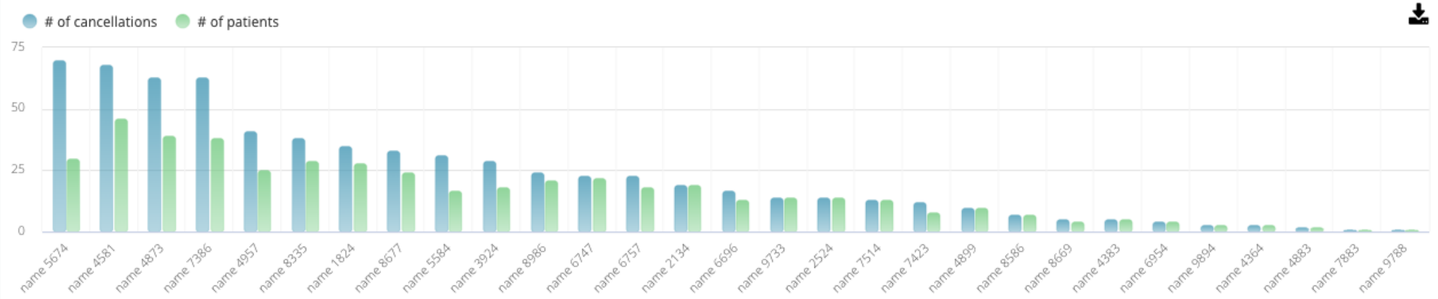
685

Patients cancelling an appointment

377

Patients cancelling an appointment without a rebooking

Cancelled appointments by Practitioner



Cancelled Appointments

Cancelled Appointments
Rebooking

Rebooking

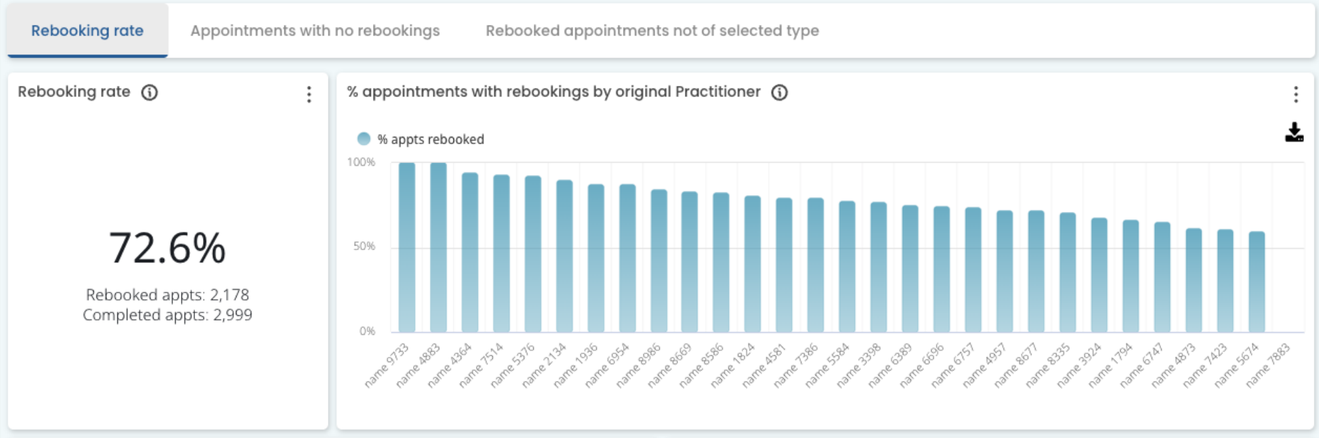
Cancelled Appointments

Rebooking rate

The rebooking rate metrics help determine which completed patient appointments have another appointment booked in the next 36 months following the original appointment. The appointments with no rebookings metrics shows those completed patient appointments that currently do not have another appointment booked in the following 36 months. The rebooked appointments not of selected type metrics show those patient appointments that have other appointments booked in the next 36 months following the original appointment that are not of a booked appointment type selected in the filters.

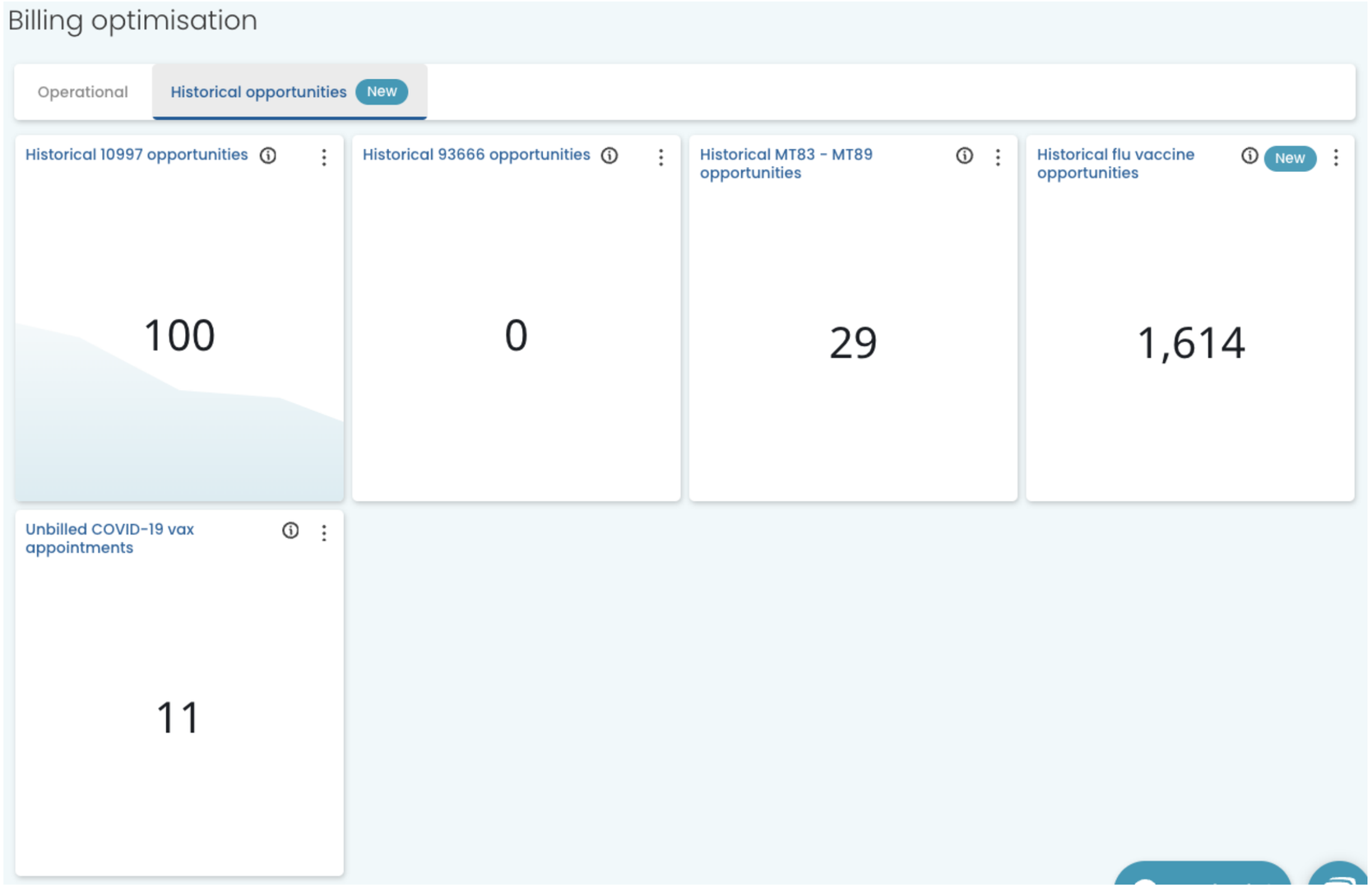
Completed appointments do not include appointments that have been marked as DNA.

- **Rebooking rate:** The rebooking rate represents the proportion of completed patient appointments that have another appointment booked in the next 36 months following the original patient appointment.
- **Original appointment:** The original patient appointments that were completed within the selected date range.
- **Next booked appointment:** The earliest occurring patient appointment that has been booked in the next 36 months following the original patient appointment. If there is more than one booked patient appointment that occurs at the same time, the appointment that was booked first will be displayed. The next booked practitioner corresponds to the practitioner this appointment is booked with.
- **Booked appointments:** This represents all future patient appointments that have been booked in the next 36 months following the original patient appointment.



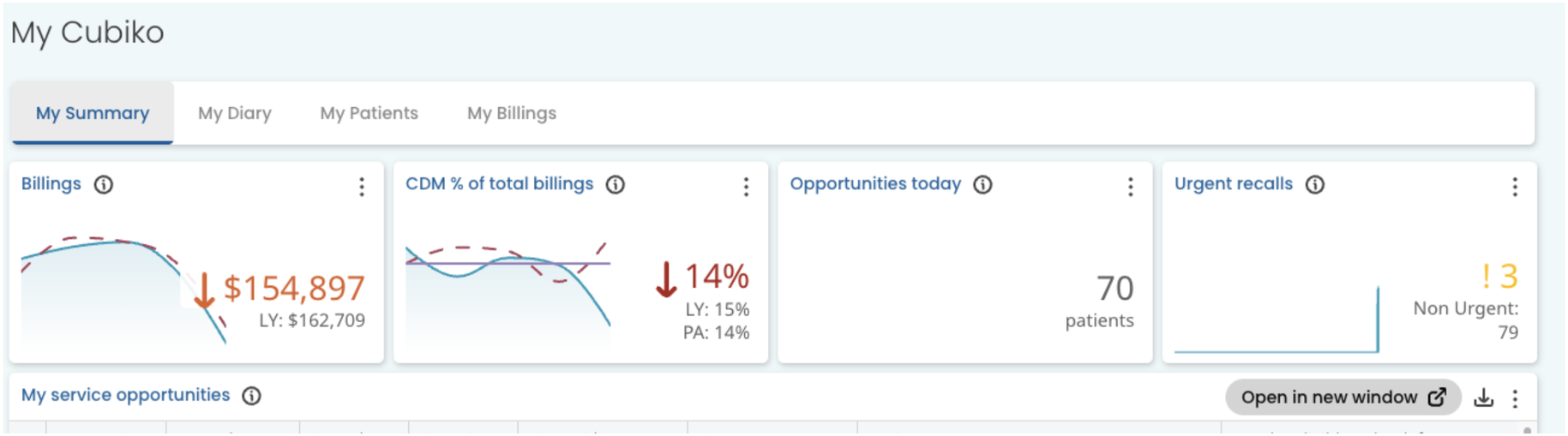
Missed Flu Vax

Missed Flu Vax



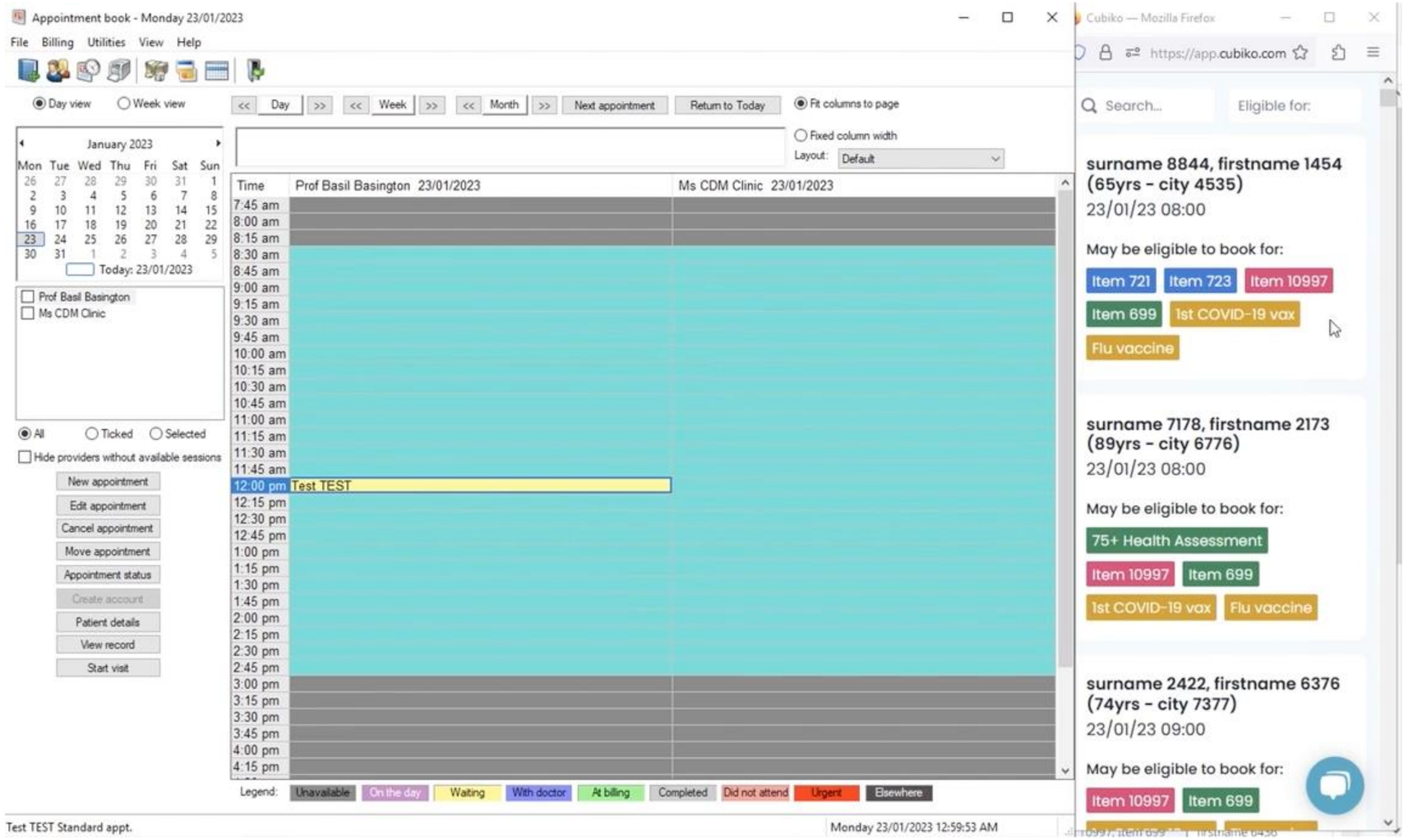
Pop
Up
Window

Pop Up Window

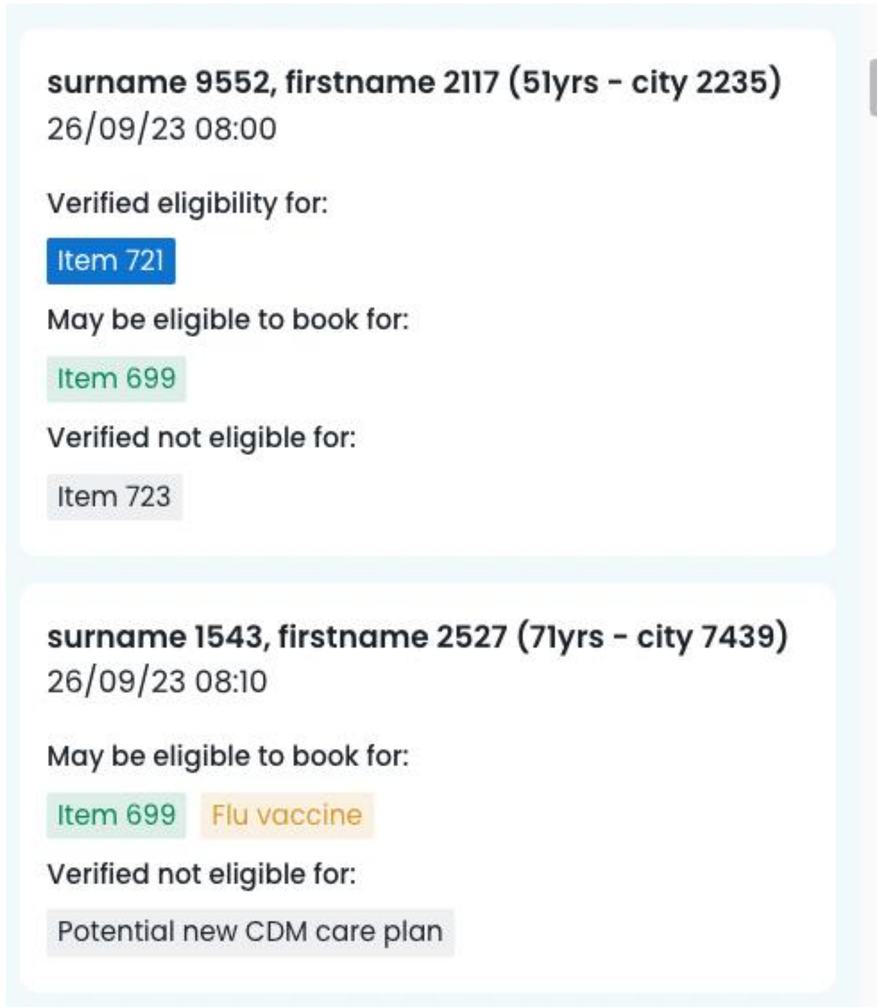


Pop Up Window

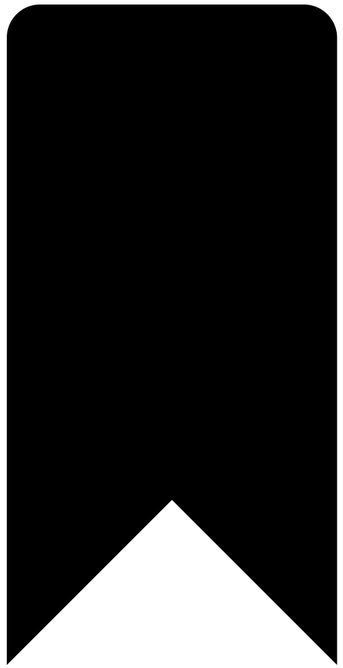
Pop Up Window



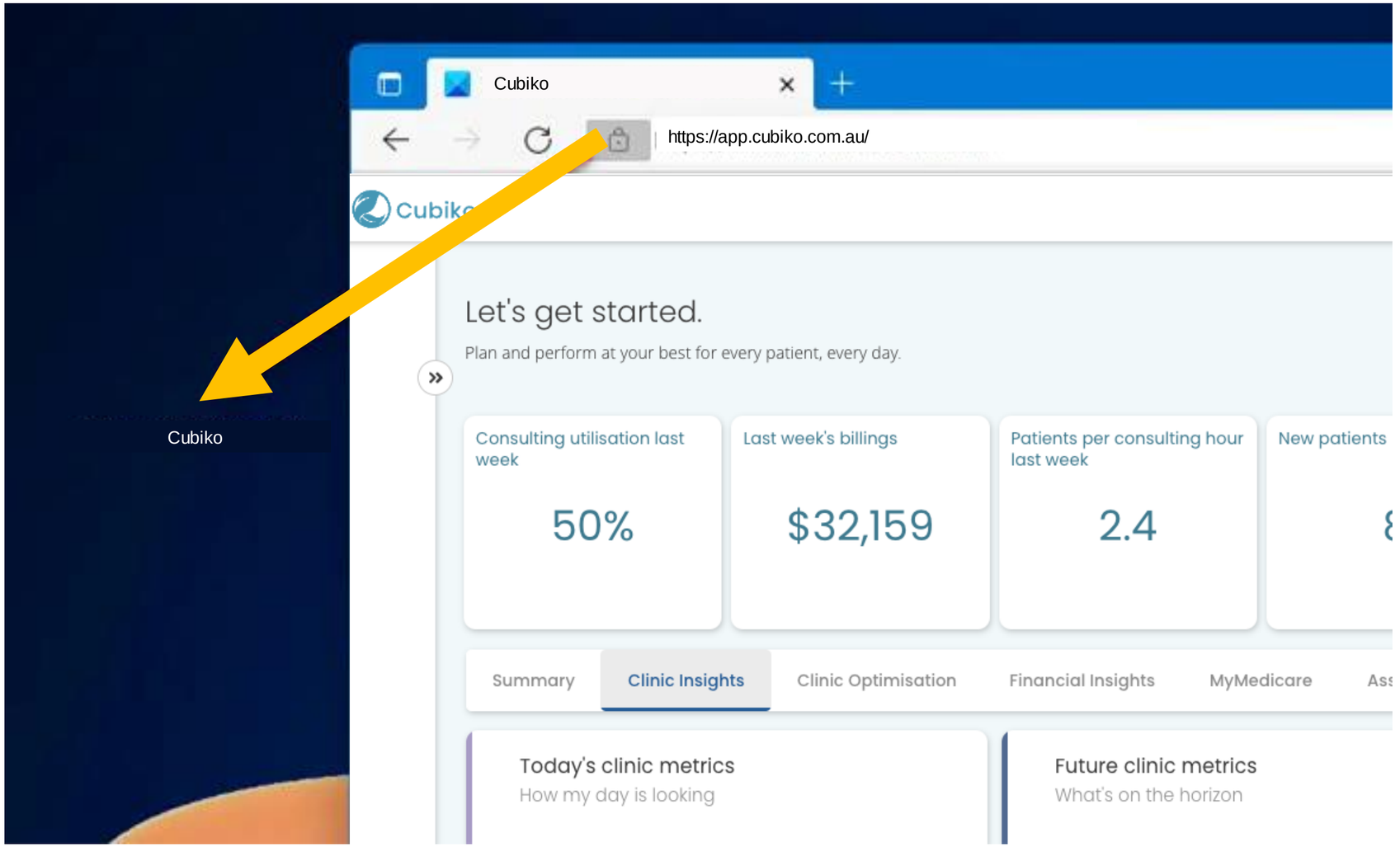
Pop Up Window

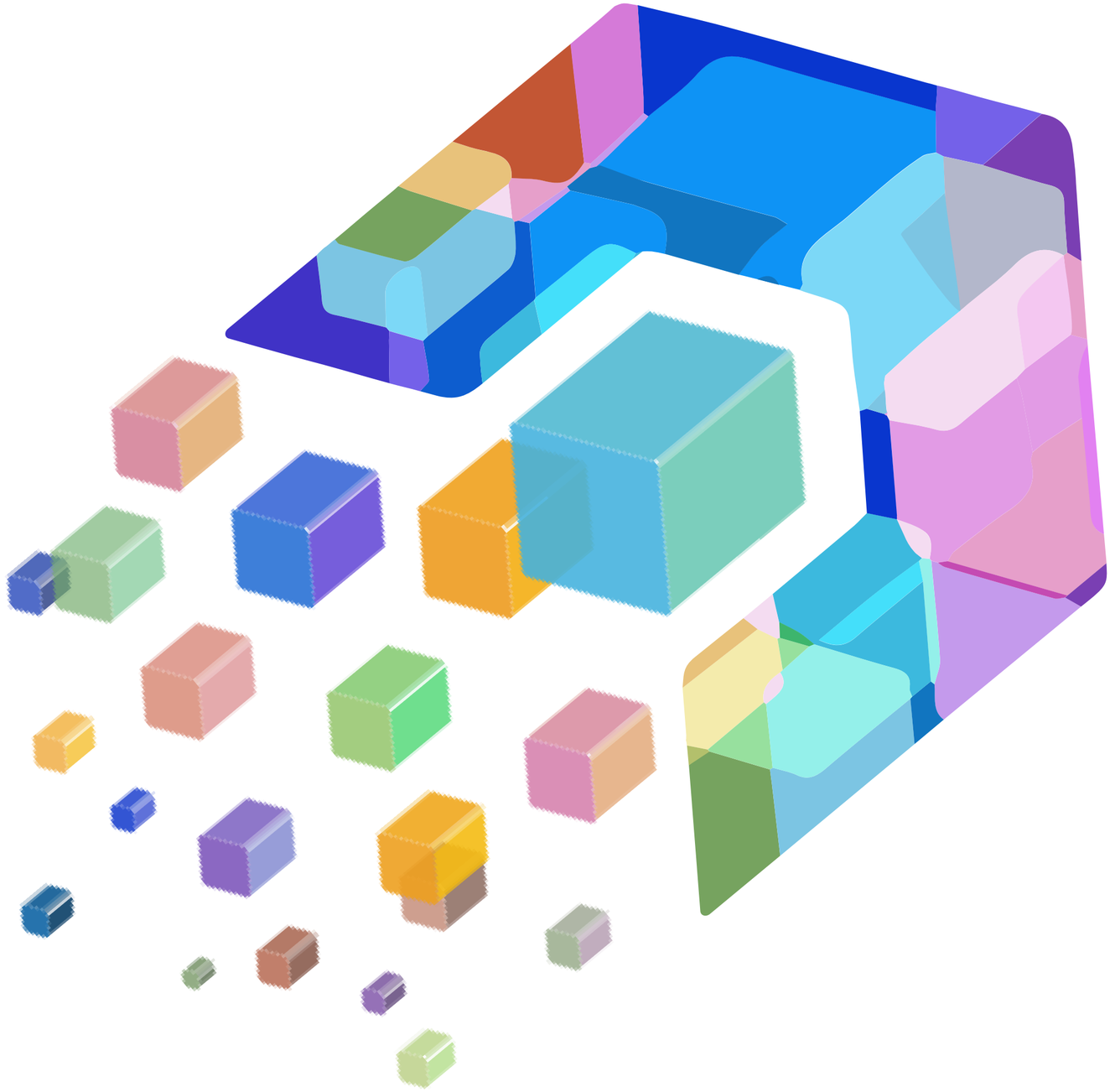


Pop
Up
Window

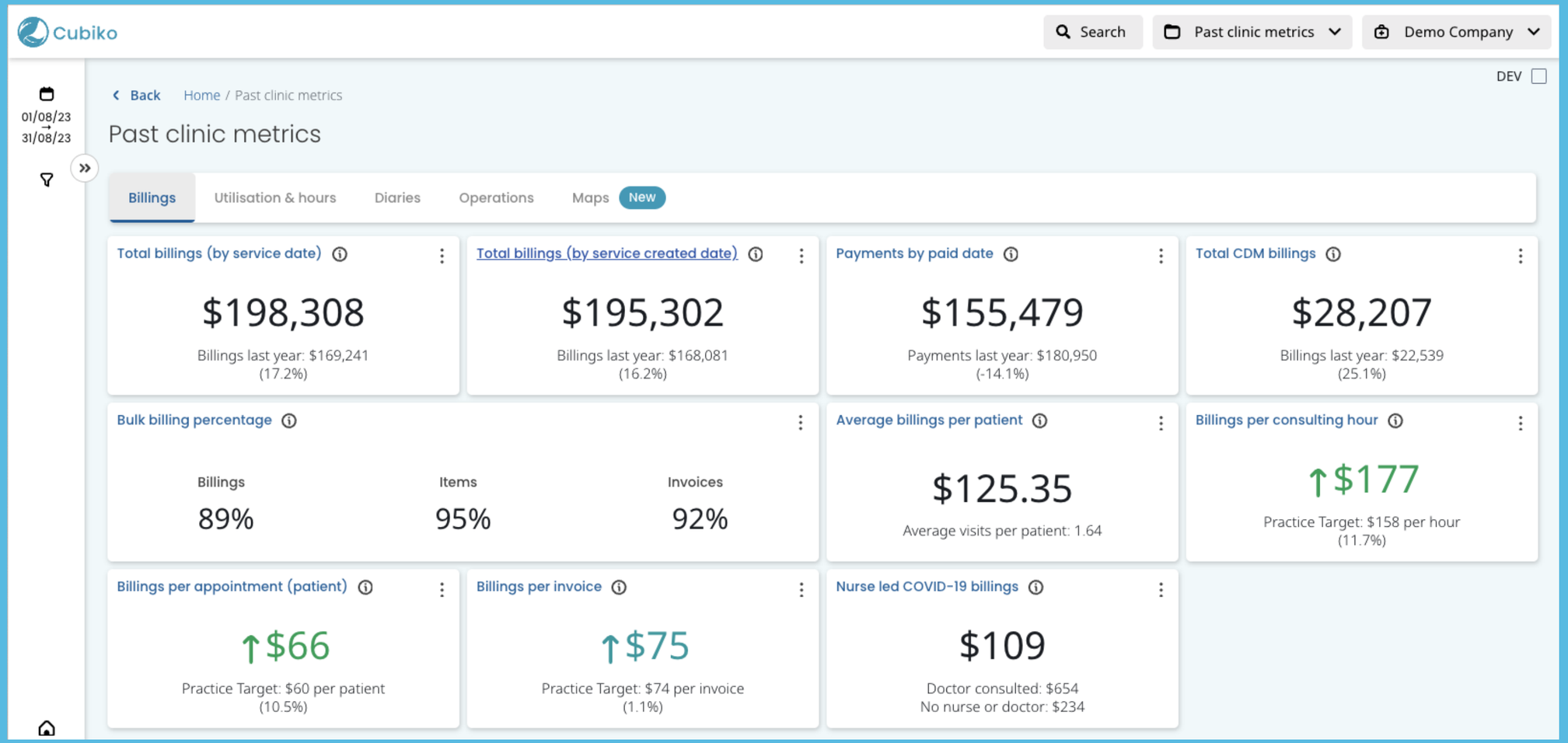


Pop Up Window

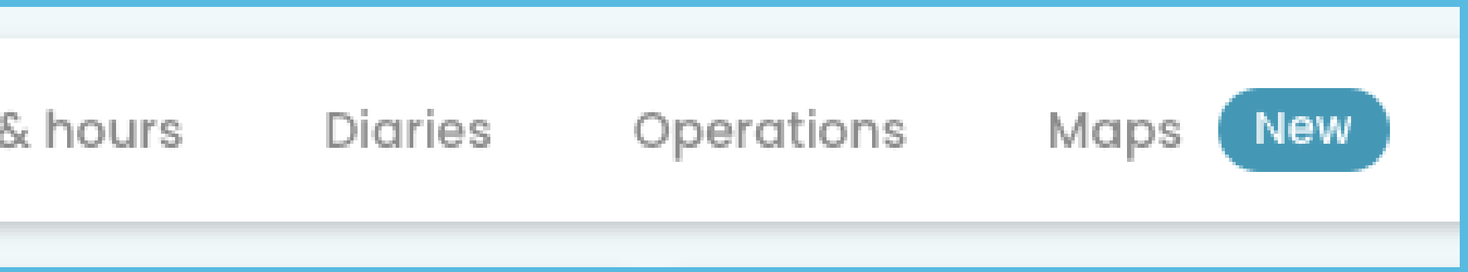




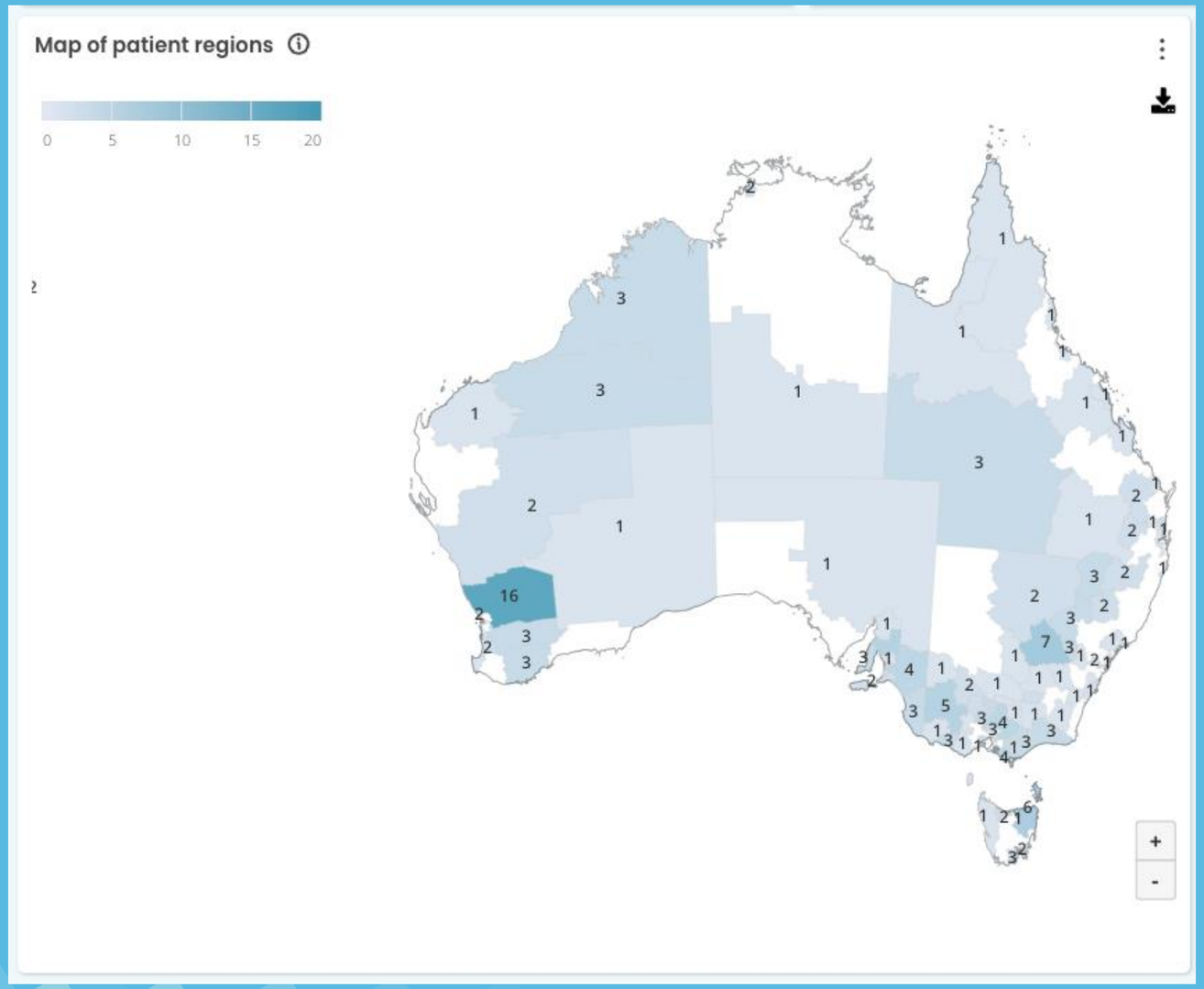
Maps


Cubiko
Search
Past clinic metrics
Demo Company
DEV
01/08/23
31/08/23
Back
Home / Past clinic metrics
Past clinic metrics
Billings
Utilisation & hours
Diaries
Operations
Maps
New
Total billings (by service date)
$198,308
Billings last year: $169,241
(17.2%)
Total billings (by service created date)
$195,302
Billings last year: $168,081
(16.2%)
Payments by paid date
$155,479
Payments last year: $180,950
(-14.1%)
Total CDM billings
$28,207
Billings last year: $22,539
(25.1%)
Bulk billing percentage
Billings
89%
Items
95%
Invoices
92%
Average billings per patient
$125.35
Average visits per patient: 1.64
Billings per consulting hour
↑$177
Practice Target: $158 per hour
(11.7%)
Billings per appointment (patient)
↑$66
Practice Target: $60 per patient
(10.5%)
Billings per invoice
↑$75
Practice Target: $74 per invoice
(1.1%)
Nurse led COVID-19 billings
$109
Doctor consulted: $654
No nurse or doctor: $234

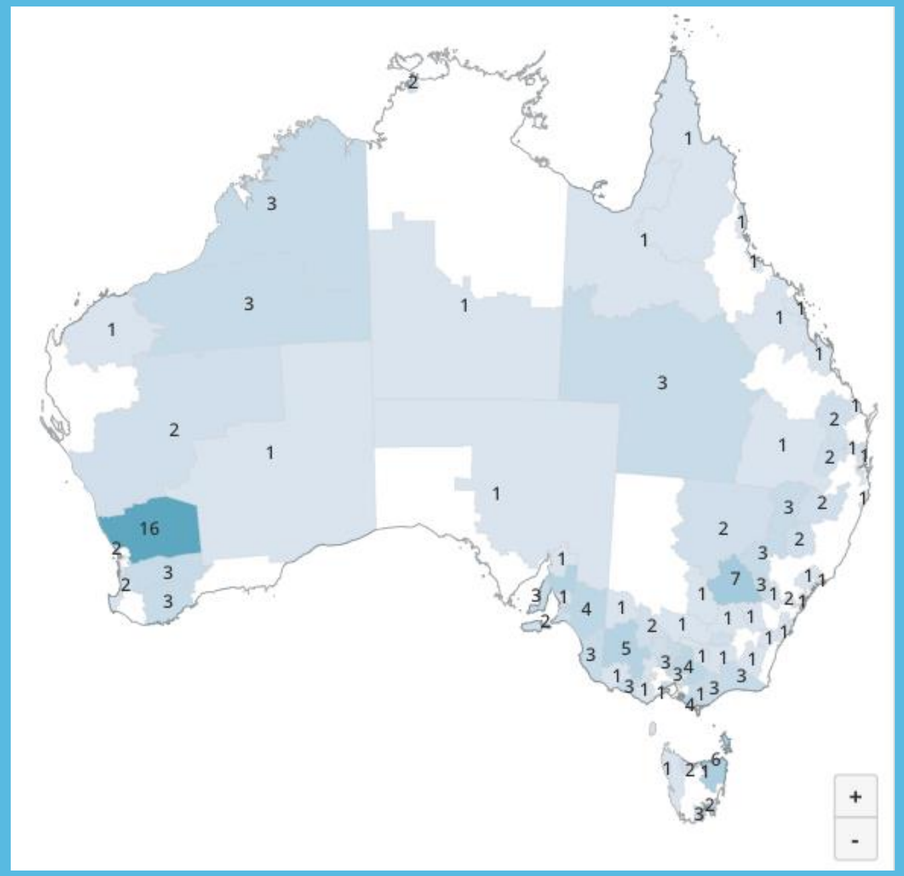
Maps

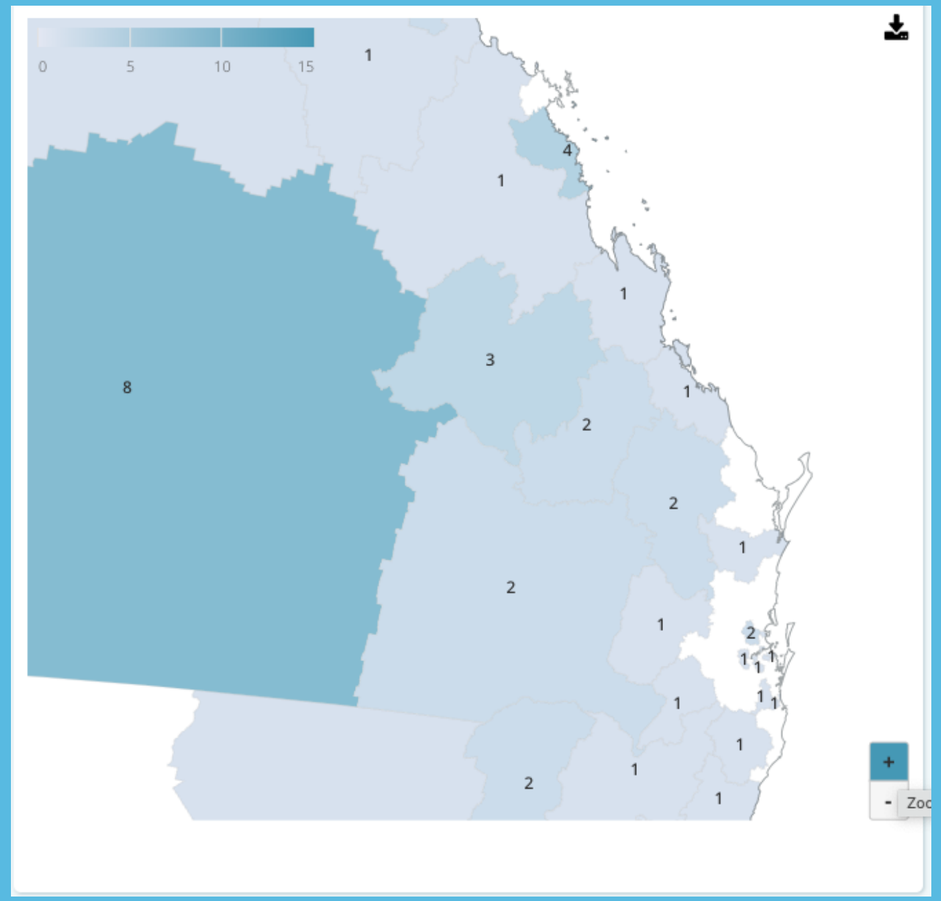


Maps

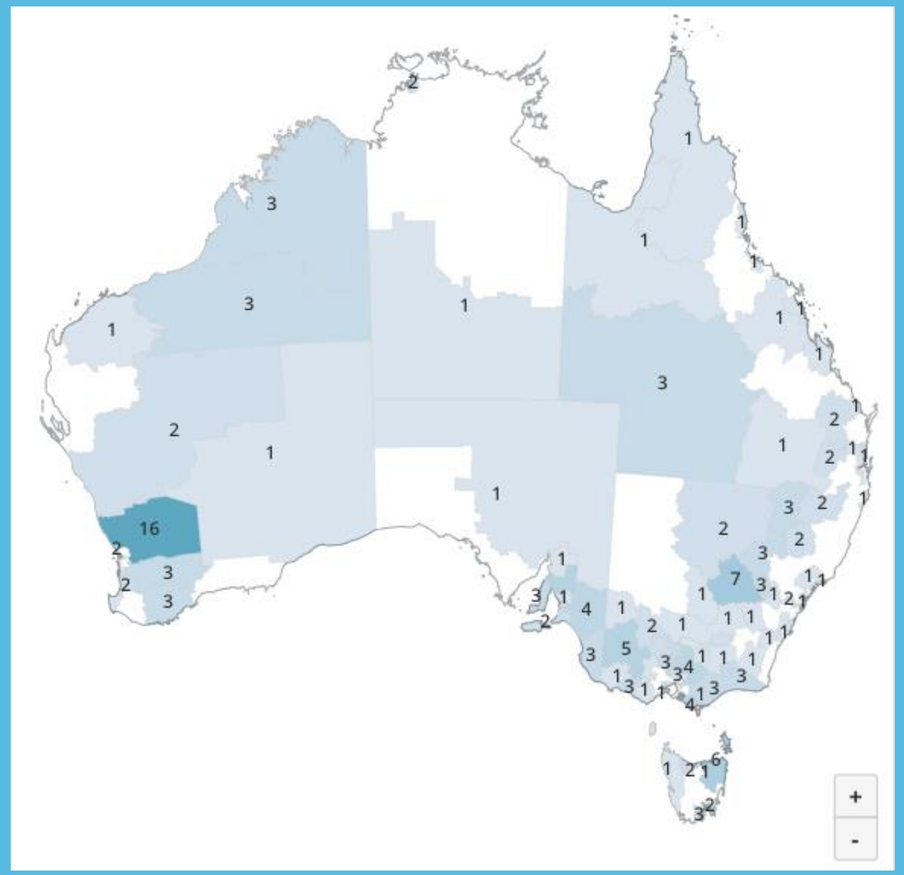


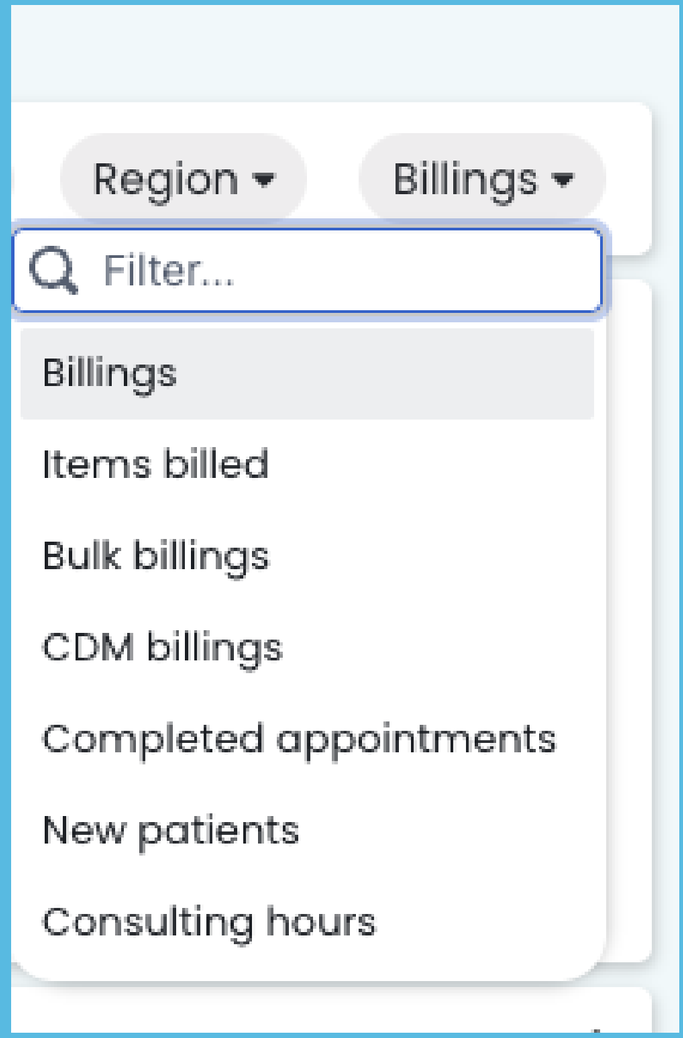
Maps





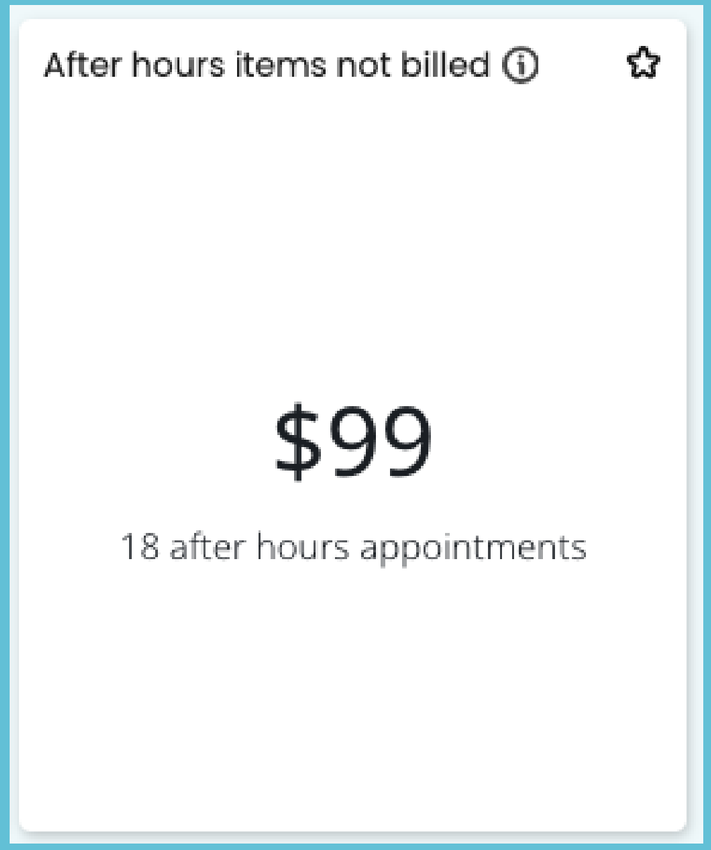
Maps


+
-

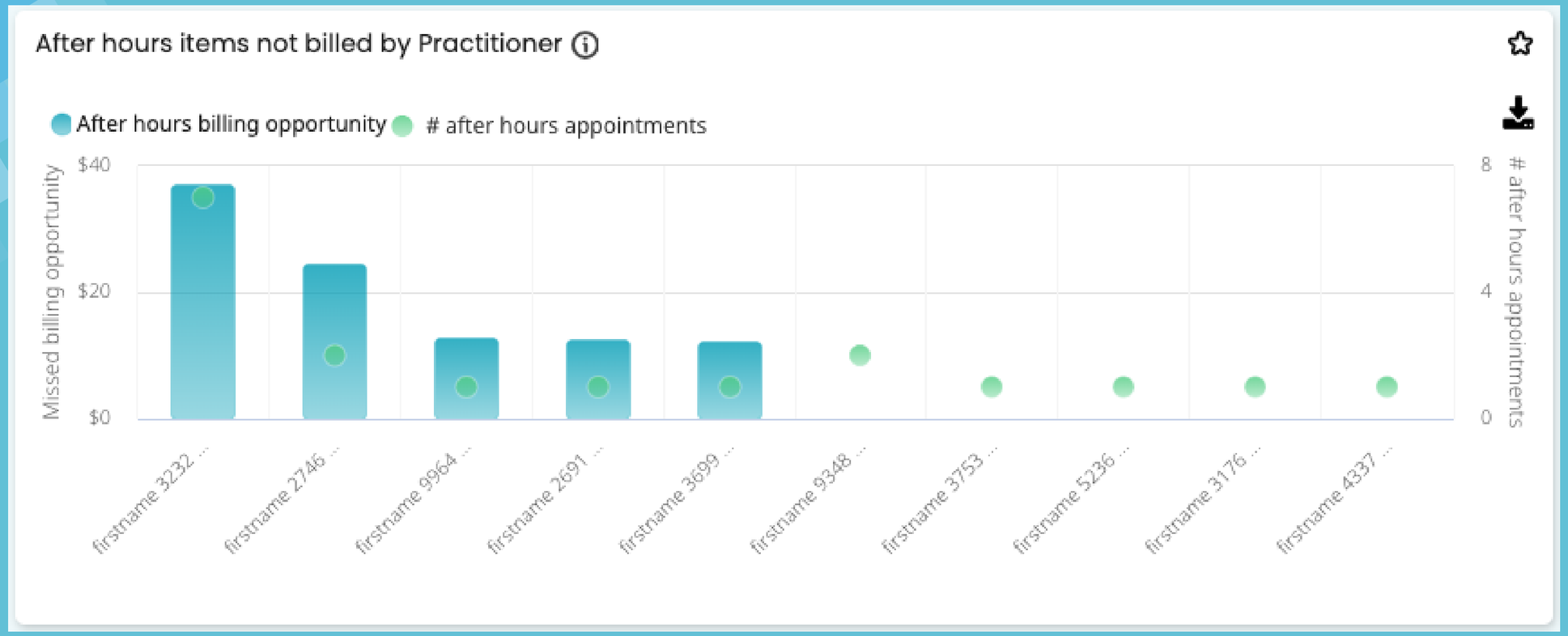

Region
Billings
Filter...
Billings
Items billed
Bulk billings
CDM billings
Completed appointments
New patients
Consulting hours

After Hours

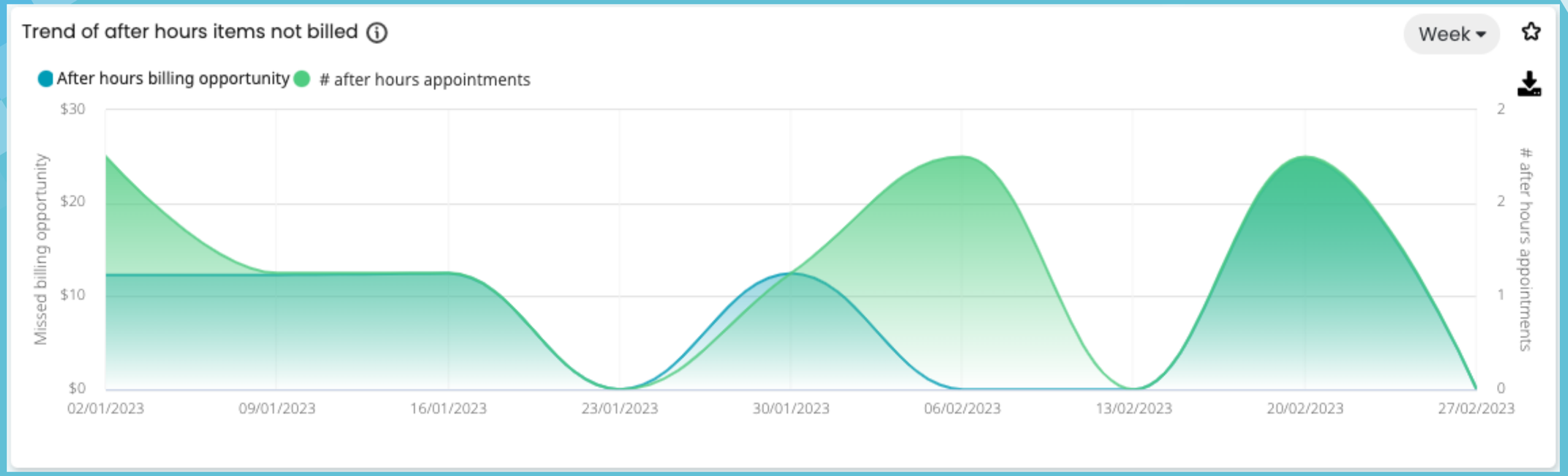
After Hours


After hours items not billed
$99
18 after hours appointments

After Hours


After hours items not billed by Practitioner
After hours billing opportunity
after hours appointments
Missed billing opportunity
$40
$20
$0
8
4
0
after hours appointments
firstname 3232 ...
firstname 2746 ...
firstname 9964 ...
firstname 2691 ...
firstname 3699 ...
firstname 9348 ...
firstname 3753 ...
firstname 5236 ...
firstname 3176 ...
firstname 4337 ...

After Hours


Trend of after hours items not billed
Week
After hours billing opportunity
after hours appointments
Missed billing opportunity
$30
$20
$10
$0
2
2
1
0
after hours appointments
02/01/2023
09/01/2023
16/01/2023
23/01/2023
30/01/2023
06/02/2023
13/02/2023
20/02/2023
27/02/2023

After Hours

List of after hours appointments

		After hours category	Appt type	Practitioner	Items billed	Invoices	Missed billing opp...
1							$74.25
2	stname 4429 (6yrs -	Weekday between 8pm and 8 am	description 4844	firstname 2691	23, 10990	408585 (Batched)	$12.45
3	stname 5177 (84yrs -	Weekday between 8pm and 8 am	description 4523	firstname 3699	36, 10990	408515 (Batched)	$12.30
4	stname 8729 (44yrs -	Weekday between 8pm and 8 am	description 4844	firstname 3232	91891	406695 (Batched)	$0.00
5	stname 1436 (64yrs -	Weekday between 8pm and 8 am	description 4844	firstname 3232	10990, 91891	406684 (Batched)	$0.00
6	stname 3817 (76yrs -	Weekday between 8pm and 8 am	description 4844	firstname 3232	23	406095 (Batched)	$12.45
7	stname 6815 (56yrs -	Weekday between 8pm and 8 am	description 4844	firstname 3232	23	404367 (Batched)	$12.45
8	stname 3817 (66yrs -	Weekday between 8pm and 8 am	description 4844	firstname 2746	36, 10990	403565 (Batched)	$12.30

Quality Improvement

Quality Improvement

Quality Improvement

These metrics are based on specifications from the Department of Health and Aged Care, which can be found here. Please view our knowledge base article for more information about how these metrics are calculated.

Our metrics are designed to assist practices with clinical quality improvement areas in order to plan, measure and set goals and are not to be used as reporting tools for payments. Other tools used for reporting may understand the RACGP definition of "active patients" differently. Cubiko defines "active patients" as patients who have attended three or more appointments over the last two years at the locations selected when you signed up for Cubiko.

Record your targets in a PDSA cycle template and record your actions, how you measured them and what you plan to do next. A free PDSA template can be downloaded here.

Patient impact | Operational impact

QIM 04: Proportion of patients aged 65 and over who were immunised against influenza

51.03%

51.03% (472) 925

DEV

QIM 05: Proportion of patients with diabetes who were immunised against influenza

37.76%

37.76% (162) 429

DEV

QIM 06: Proportion of patients with COPD who were immunised against influenza

46.24%

46.24% (43) 93

DEV

QIM 10: Proportion of patients with diabetes with a blood pressure result

42.42%

42.42% (182) 429

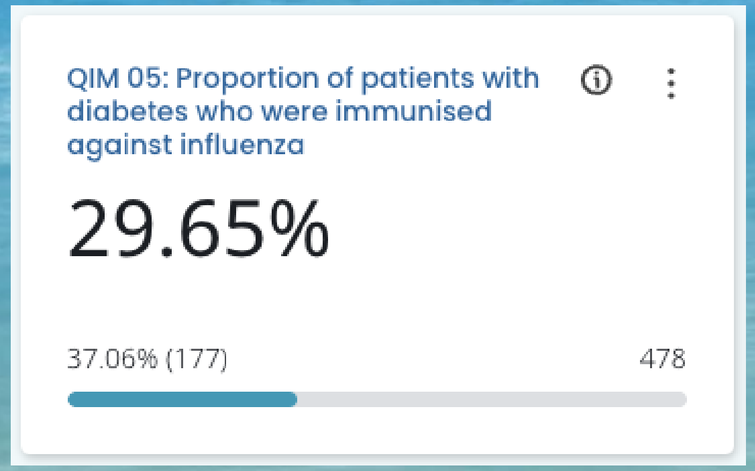
DEV

QIM: 75+ health assessment

6.53%

8.16% (67) 821

DEV



QI Goals

The goals you enter here will be shown in metrics for the cabinet Patient quality improvement cabinet.
To add a new target, please type a number from 0 to 100 into the measure number you would like to focus on.
Please wait overnight for the next data extraction to take place, and your new goal will appear in your selected quality improvement measure.

QIM 5: Proportion of patients with diabetes who were immunised against influenza

%

75+ Health Assessment

Eligibility is based on previous billings of health assessments, these include both VR and non-VR item numbers. See the MBS for more details. Always provide these lists to Practitioners to make billing decisions.

Goal: Use this overview to understand if your goal is achievable

Completion rate of 75+ health assessment

16.31%

Overview

There are 331 active patients who could be eligible for a 75+ health assessment, with a possible value of $49,998.

54 patients have been billed this service in the last 12 month. Of these patients, 23 are coming in to the practice today.

The current goal is set to 80% To achieve this goal, 211 health assessments need to be provided to patients.

Update practice goal in Settings here.

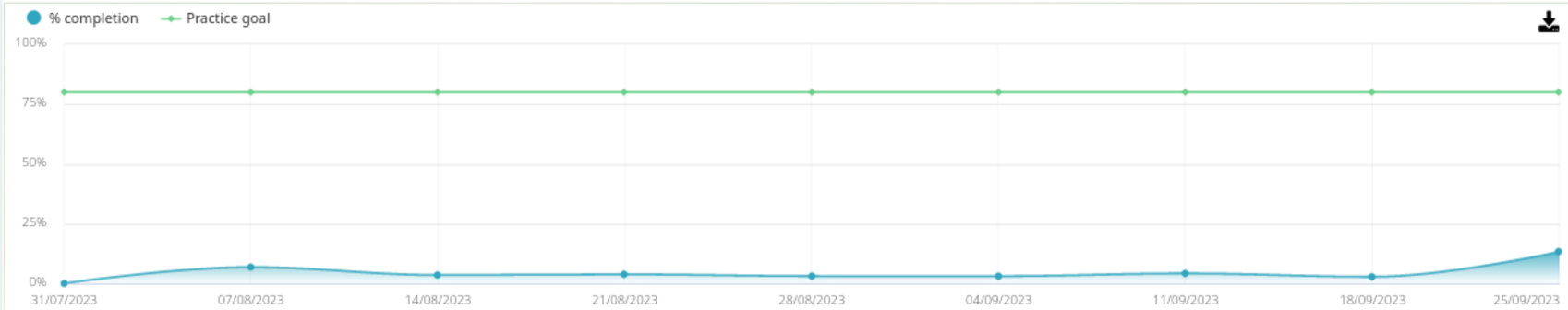
20% of practice goal

Measure: Are you on track to reach your goals?

Percentage of patients 75+ that were billed a health assessment item last quarter

4.53%

Trend of 75+ health assessment completion



Action: Use these patient lists to improve outcome patient and operational outcomes

List of eligible patients

List of patients who could be eligible for 75 + health assessment

Patients with...

	INTERNALID	Record no.	Date	Time	Appt with	Appt type	Patient	Days since last hea...	Last 75+HA attend...	Last attended appt	# of attended...	Last Doctor	Usual Doc
1	39484		27/09/2023	08:00	firstname 5193	Long appt.	surname 9789, firstname 8383 (78yrs - city 8427)	Never had a 75+ Health		19/07/2023	5	name 7445	firstname 81
2	1880	001161	27/09/2023	08:30	firstname 1332	Immunisation	surname 2781, firstname 1436 (76yrs - city 1533)	Never had a 75+ Health		19/09/2023	23	name 1748	firstname 32
3	640	040650	27/09/2023	08:40	firstname 5193	Long appt.	surname 5898, firstname 4429 (83yrs - city 8852)	1,567	13/06/2019	11/09/2023	12	name 7445	firstname 81
4	1063	027505	27/09/2023	08:40	firstname 3699	Podiatrist	surname 7142, firstname 5177 (88yrs - city 1533)	Never had a 75+ Health		02/08/2023	9	name 4223	firstname 52
5	65	0057103	27/09/2023	09:00	firstname 3699	Podiatrist	surname 7142, firstname 6815 (91yrs - city 1533)	4,264	24/01/2012	31/08/2023	20	name 2533	firstname 26
6	1066	032525	27/09/2023	09:20	firstname 3699	Podiatrist	surname 2493, firstname 8729 (76yrs - city 3528)	Never had a 75+ Health		19/07/2023	18	name 4223	firstname 52
7	1138	195097	27/09/2023	09:40	firstname 9277	Physio	surname 2454, firstname 3875 (77yrs - city 8427)	Never had a 75+ Health		22/09/2023	40	name 3682	firstname 26
8	1935	22070	27/09/2023	10:20	firstname 5193	Long appt.	surname 3344, firstname 4429 (77yrs - city 1533)	Never had a 75+ Health		21/08/2023	9	name 7445	firstname 15
9	1445	002795	27/09/2023	10:20	firstname 5236	Long appt.	surname 8283, firstname 3928 (75yrs - city 7111)	Never had a 75+ Health		03/07/2023	16	name 4223	firstname 52
10	9963	30519	27/09/2023	10:20	firstname 5236	Long appt.	surname 5415, firstname 1511 (75yrs - city 2348)	Never had a 75+ Health		20/06/2023	7	name 4223	firstname 81
11	1214	007522	27/09/2023	10:20	firstname 9277	Physio	surname 3828, firstname 3582 (85yrs - city 1533)	372	20/09/2022	30/08/2023	58	name 1748	firstname 56
12	14168		27/09/2023	10:30	firstname 4364	N2 GPMP r/v & TCA	surname 4127, firstname 5177 (76yrs - city 1533)	Never had a 75+ Health		15/09/2023	34	name 1157	firstname 99
13	14963		27/09/2023	10:40	firstname 3699	Podiatrist	surname 1331, firstname 5224 (77yrs - city 1533)	Never had a 75+ Health		05/07/2023	5	Doctor unknown to	firstname 81
14	13898	35637	27/09/2023	10:40	firstname 9277	Physio	surname 7845, firstname 5224 (79yrs - city 8427)	426	28/07/2022	07/09/2023	83	name 9662	firstname 54
15	15779		27/09/2023	11:00	firstname 3699	Podiatrist	surname 1331, firstname 5746 (77yrs - city 1533)	Never had a 75+ Health		05/07/2023	5	Doctor unknown to	firstname 81
16	34582		27/09/2023	12:40	firstname 3699	Podiatrist	surname 1428, firstname 8569 (75yrs - city 7565)	Never had a 75+ Health		31/05/2023	4	Doctor unknown to	firstname 81
17	1695	001053	27/09/2023	13:00	firstname 5682	Long appt.	surname 3198, firstname 3368 (84yrs - city 1533)	1,834	19/09/2018	30/08/2023	17	name 8142	firstname 56
18	4525	23945	27/09/2023	13:00	firstname 9277	Physio	surname 8815, firstname 3817 (77yrs - city 3528)	Never had a 75+ Health		18/09/2023	21	name 2538	firstname 54
19	1065	000340	27/09/2023	13:00	Multiple	Multiple	surname 9516, firstname 4951 (89yrs - city 1533)	686	10/11/2021	20/09/2023	79	name 8142	firstname 32
20	621	0014359	27/09/2023	13:40	firstname 5193	Long appt.	surname 5523, firstname 1138 (78yrs - city 8427)	386	06/09/2022	30/08/2023	24	name 1157	firstname 26
21	1709	001276	27/09/2023	14:00	firstname 1336	N2 new GPMP & new	surname 7823, firstname 5177 (84yrs - city 1533)	376	16/09/2022	20/07/2023	30	name 1157	firstname 99
22	977	000530	27/09/2023	14:00	firstname 3699	Podiatrist	surname 2567, firstname 3582 (77yrs - city 3832)	582	22/02/2022	26/09/2023	37	name 2533	firstname 26
23	17	001170	27/09/2023	15:40	firstname 9962	Dr/Home visit	surname 5218, firstname 5177 (85yrs - city 1533)	3,451	16/04/2014	22/09/2023	42	name 1157	firstname 99
24	5305	20253	28/09/2023	08:00	firstname 3328	N2 new GPMP & new	surname 9418, firstname 3582 (76yrs - city 1533)	Never had a 75+ Health		06/06/2023	24	name 2538	firstname 55
25	41309		28/09/2023	08:30	firstname 2691	New patient	surname 9441, firstname 5386 (79yrs - city 1548)	Never had a 75+ Health		Never Attended an	0	Doctor unknown to	firstname 26
26	1498	000782	28/09/2023	08:50	firstname 1332	Standard appt.	surname 2575, firstname 3368 (88yrs - city 1533)	3,864	27/02/2013	22/09/2023	21	name 3682	firstname 55
27	1678	005461	28/09/2023	09:00	firstname 9962	Immunisation	surname 1247, firstname 3817 (92yrs - city 1533)	1,667	05/03/2019	04/09/2023	34	name 8142	firstname 81
28	405	040844	28/09/2023	09:40	firstname 8449	N1 Dressing Check	surname 7827, firstname 4951 (86yrs - city 5718)	4,335	14/11/2011	26/09/2023	14	name 2533	firstname 26
29	2452	000950	28/09/2023	10:00	firstname 5236	Telehealth Consult	surname 8357, firstname 4429 (85yrs - city 1147)	931	10/03/2021	06/04/2023	14	name 2538	firstname 32
30	8217	13206	28/09/2023	10:10	firstname 4364	N2 new GPMP & new	surname 7946, firstname 5746 (75yrs - city 1533)	Never had a 75+ Health		28/08/2023	11	name 2538	firstname 26
31	1853	16480	28/09/2023	10:20	firstname 2691	Long appt.	surname 3681, firstname 1138 (77yrs - city 1264)	531	14/04/2022	31/08/2023	18	name 2533	firstname 26

QIM 05: Proportion of patients with diabetes who were immunised against influenza

These metrics are based on specifications from DoH, which can be found here.
There are some clinical specifications which cannot be met. Cubiko is unable to exclude patients from the below measurement if they:

- Did not receive the vaccination due to medical or system reasons, or because they refused it.
- Had measurements outside of your practice that were not recorded in their patient record and have not visited your practice in the last 12 months.

Patients who have had gestational diabetes but also have Type 2 diabetes will be included.
Remember to record your targets in a PDSA cycle template and record your actions, how you measured them and what you plan to do next. A free PDSA template can be downloaded here.

Goal: Use this overview to understand if your goal is achievable

Proportion of patients with diabetes who were immunised against influenza

29.65%

Overview

The practice has **597** regular patients who are diagnosed with diabetes. **177** have had a flu vaccination in the past 15 months. **10** are coming to the practice today and need a flu vaccine.

The practice goal is **80%**. To achieve this, the practice needs to perform **301** influenza vaccinations on diabetic patients.

Update practice goal in Settings here.

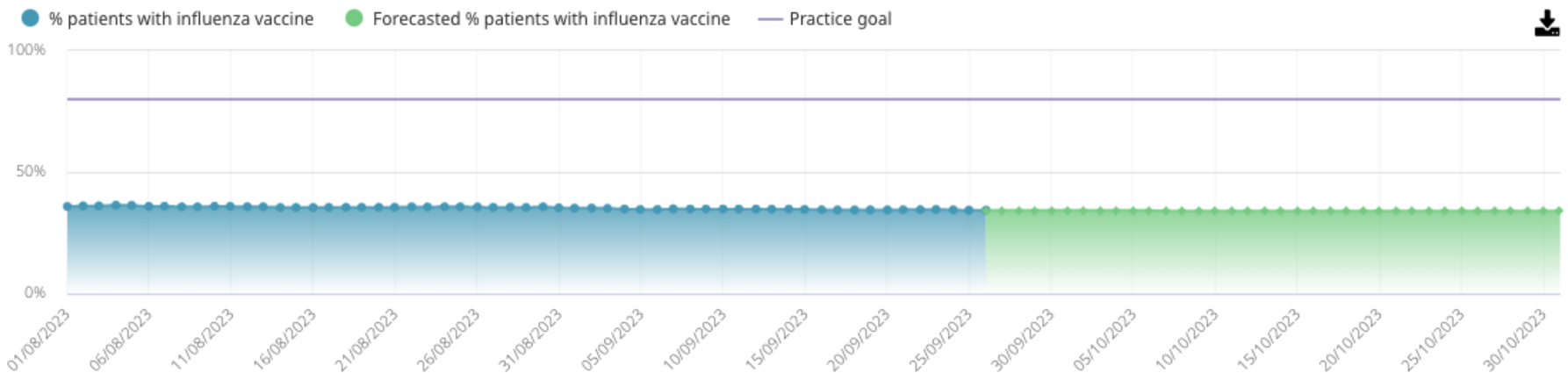
37% of practice goal

Measure: Are you on track to reach your goals?

Percentage of diabetic patients immunised against influenza, last quarter

35.75%

Trend of influenza vaccination for diabetic patients



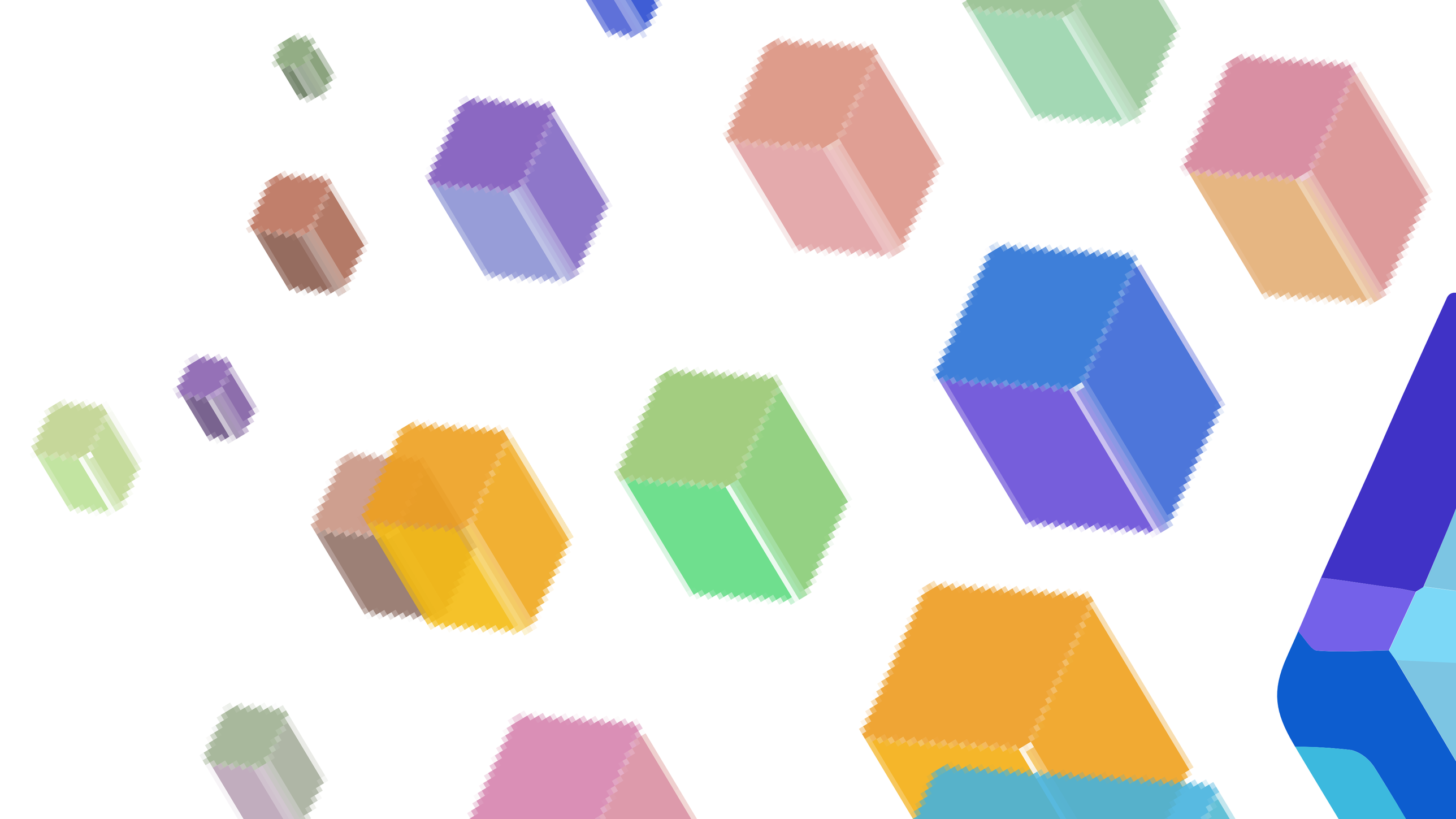
Action: Click below to view your patient list and begin actioning your goal

Patients with diabetes needing fluvax

Patients with diabetes needing fluvax

Include all patients | Patients with...

	INTERNALID	Record no.	Patient	Last fluvax	Next appt d...	Time	Appt with	Appt type	Last seen doctor	Usual doctor
1	1185	21898	surname 1543, firstname 2527 (71yrs -		26/09/2023	08:10	firstname 5715	N2 GPMP r/v & TCA r/v	name 3924	firstname 1316
2	987	002847	surname 8729, firstname 3887 (49yrs -	07/05/2019	26/09/2023	09:00	firstname 5715	N2 GPMP r/v & TCA r/v	name 3924	firstname 9179



My Cubiko Refresh

My Cubiko

Review this page daily to easily gain actionable insights into your service opportunities, urgent recalls and unactioned items.

Learn how to get the best out of My Cubiko here: Cubiko for Doctors

Daily Review | Weekly Review | Monthly Review | My Diary | My Patients | My Billings

Key Insights

Today you have **133** patient appointments and **142** service opportunities.

My Cubiko Window

A list of all your potential patient service opportunities today. Click the button below to open a handy resizable window to use alongside your practice management software.

Open new window

Urgent recalls

! 7

Non Urgent: 96

Unactioned inbox items

New

0

0 older than 7 days

My service opportunities

CDM items	MMRs	MHTP	Health assessments
84	5	22	115

My service opportunities

Open in new window

	INTERNALID	Record no.	Appt date	Appt time	Appt with	Appt type	Patient	May be eligible to ...	Last doctor	Usual doctor
1	1986	27019	27/09/2023	08:00	firstname 4539	Physio	surname 4169,	Item 699	name 4639	firstname 8893
2	2581	35164	27/09/2023	08:00	firstname 6357	Long appt.	surname 5541,	Item 699	name 7386	firstname 7633
3	393	194281	27/09/2023	08:00	firstname 1315	N2 new GPMP & new	surname 9299,	Item 10997, CVC	name 7423	
4	3671		27/09/2023	08:20	firstname 5715	N2 GPMP r/v & TCA r/v	surname 5338,	Item 721, Item 723,	name 8335	
5	2529	32784	27/09/2023	08:20	firstname 7551	Long appt.	surname 9511,	Potential new CDM care	name 8677	
6	636	002527	27/09/2023	08:20	firstname 6357	Recall	surname 4194,	Item 723, Item 732,	name 4581	firstname 5738

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Health assessments

115

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4	3671		27/09/2023	08:20	firstname 5715	N2 GPMP r/v & TCA r/v	surname 5338,	Item 721, Item 723,	name 8335	
5	2529	32784	27/09/2023	08:20	firstname 7551	Long appt.	surname 9511,	Potential new CDM care	name 8677	
6	636	002527	27/09/2023	08:20	firstname 6357	Recall	surname 4194,	Item 723, Item 732,	name 4581	firstname 5738

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0

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Health assessments

115

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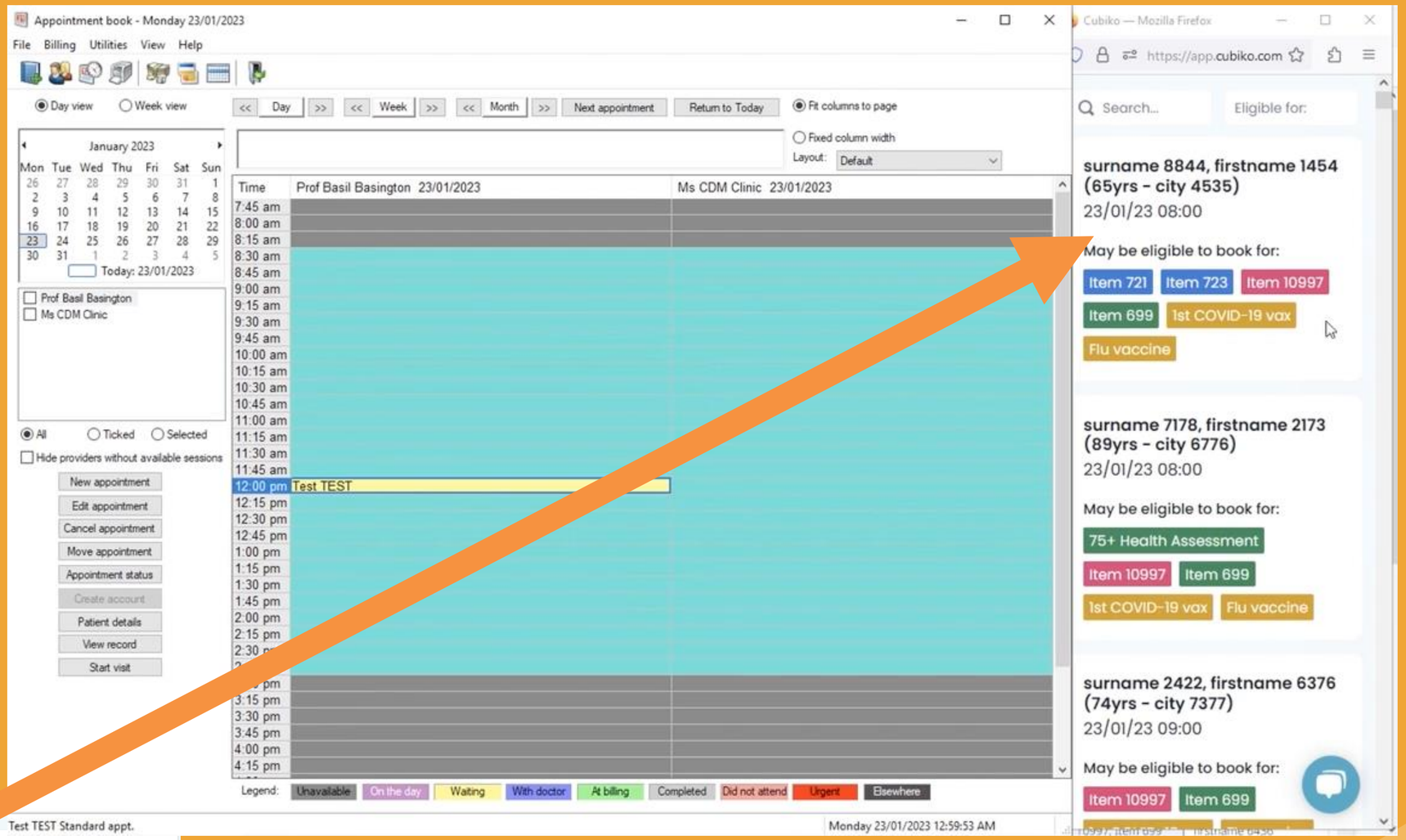
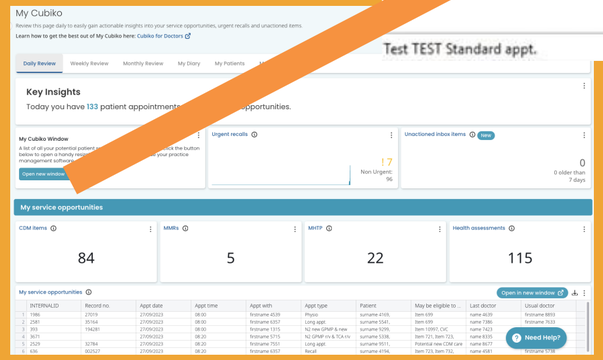
Need Help?


Appointment book - Monday 23/01/2023
File Billing Utilities View Help
Day view
Week view
Next appointment
Return to Today
Fit columns to page
Fixed column width
Layout: Default
January 2023
Today: 23/01/2023
Prof Basil Basington
Ms CDM Clinic
All
Ticked
Selected
Hide providers without available sessions
New appointment
Edit appointment
Cancel appointment
Move appointment
Appointment status
Create account
Patient details
View record
Start visit
Time
Prof Basil Basington 23/01/2023
Ms CDM Clinic 23/01/2023
12:00 pm Test TEST
Legend:
Unavailable
On the day
Waiting
With doctor
At billing
Completed
Did not attend
Urgent
Elsewhere
Test TEST Standard appt.
Monday 23/01/2023 12:59:53 AM
Cubiko — Mozilla Firefox
https://app.cubiko.com
Search...
Eligible for:
surname 8844, firstname 1454 (65yrs - city 4535)
23/01/23 08:00
May be eligible to book for:
Item 721
Item 723
Item 10997
Item 699
1st COVID-19 vax
Flu vaccine
surname 7178, firstname 2173 (89yrs - city 6776)
23/01/23 08:00
May be eligible to book for:
75+ Health Assessment
Item 10997
Item 699
1st COVID-19 vax
Flu vaccine
surname 2422, firstname 6376 (74yrs - city 7377)
23/01/23 09:00
May be eligible to book for:
Item 10997
Item 699


My Cubiko
Key Insights
My service opportunities
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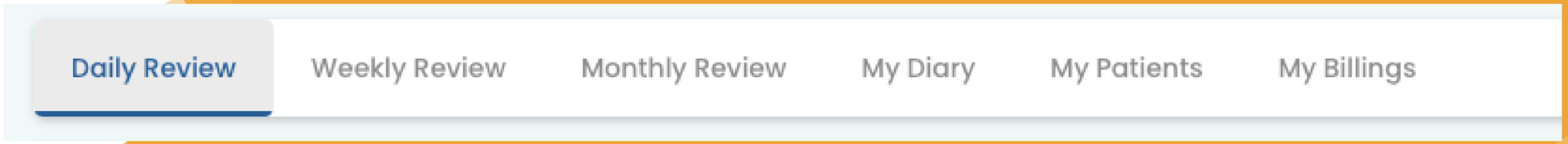

Daily Review
Weekly Review
Monthly Review
My Diary
My Patients
My Billings

My Cubiko

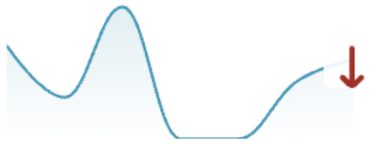
Daily Review | Weekly Review | Monthly Review | My Diary | My Patients | My Billings

Key Insights

Over the past 7 days you billed **$26,682.30** and completed **520** patient appointments where the patient's average wait time was **5.18** mins.

My billings and optimisation

Total billings (by service date)



$26,682
LY: $38,170

Total billings (by service created date)

$33,100
LY: $38,248

Total payments (by paid date)

$49,715
LY: $16,261

Billings per appointment (patient)

$51
LY: $61

Bulk billing % of total billings

98%
LY: 92%
PA: 94%

CDM % of total billings

14%
LY: 15%
PA: 14%

Telehealth billings

7%
$11,106 billed
PA: 7%

Appointment length does not match billing

20
LY: 19

My diary and patients

Investigations, contacted not given

! 108
108 last 90 days

Days till third next available appt

10
9 till next
PA: 10.3

Appointment count

520
LY: 622

DNA rate

0%

Need Help?

My Cubiko

Daily Review | Weekly Review | Monthly Review | My Diary | My Patients | My Billings

Key Insights

Over the past month you had appointments with **60** new patients, and your utilisation rate was **50.88%**.

Billing and optimisation

Prescribed pattern of services

80/20 rule	30/20 rule
0 days	0 days
of 80+ services	of 30+ services

Billings on hold

38

17 days old on average

Unbilled appointments

50

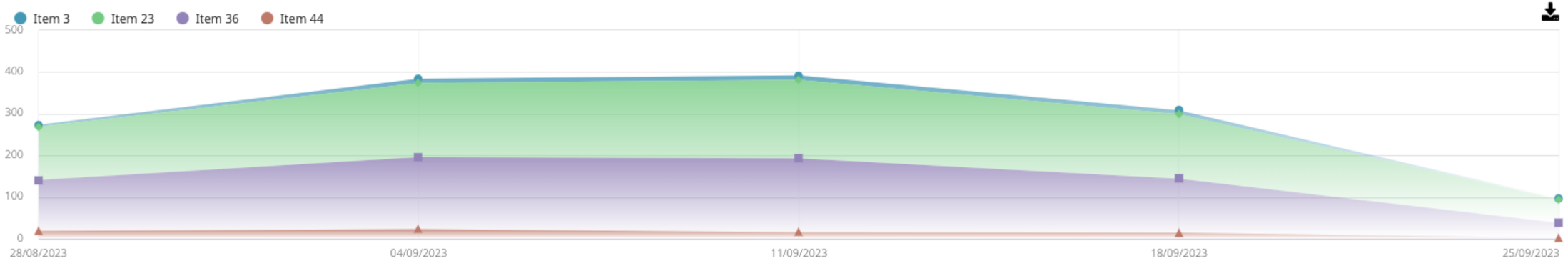
LY: 75

Debtors (as of last data load)

! 472

523 invoices

MBS benchmarking



Billings per hour vs Appts per hour

Practice appointments per consulting

Top 10 MBS items

Need Help?

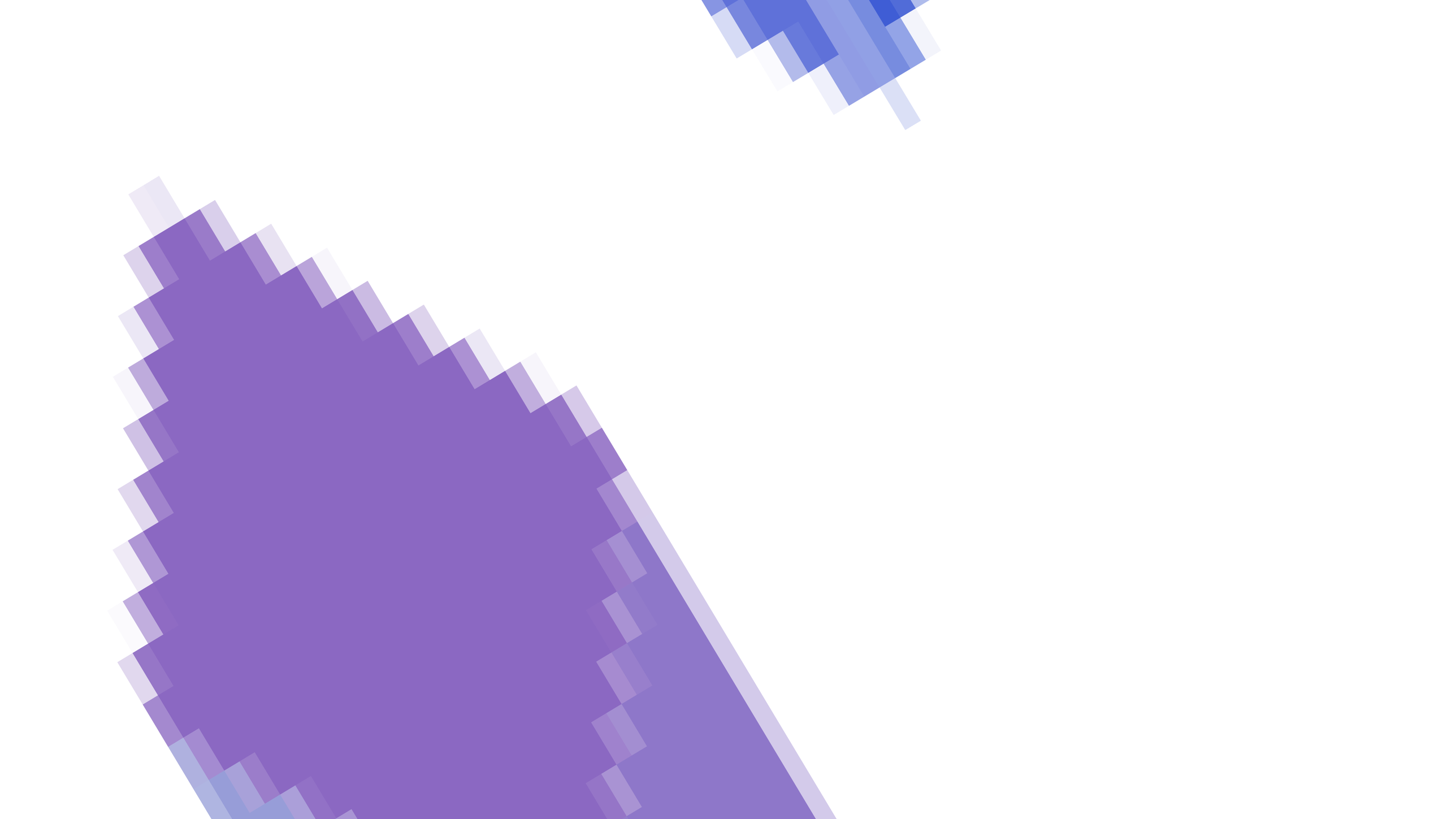
Key Insights

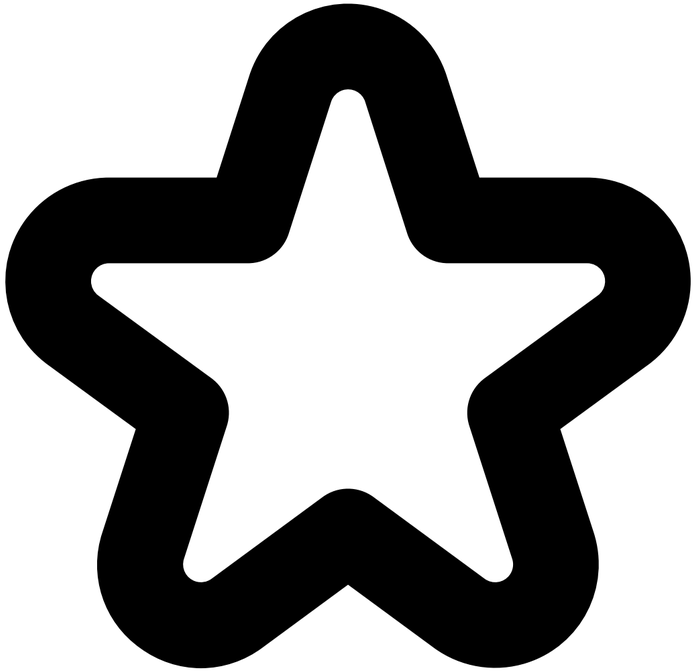
Your billings per hour were **$159.93** while your appointments per hour were **2.52**.

Your top billed item was **Item 23** and you billed **707** services.

Key Insights

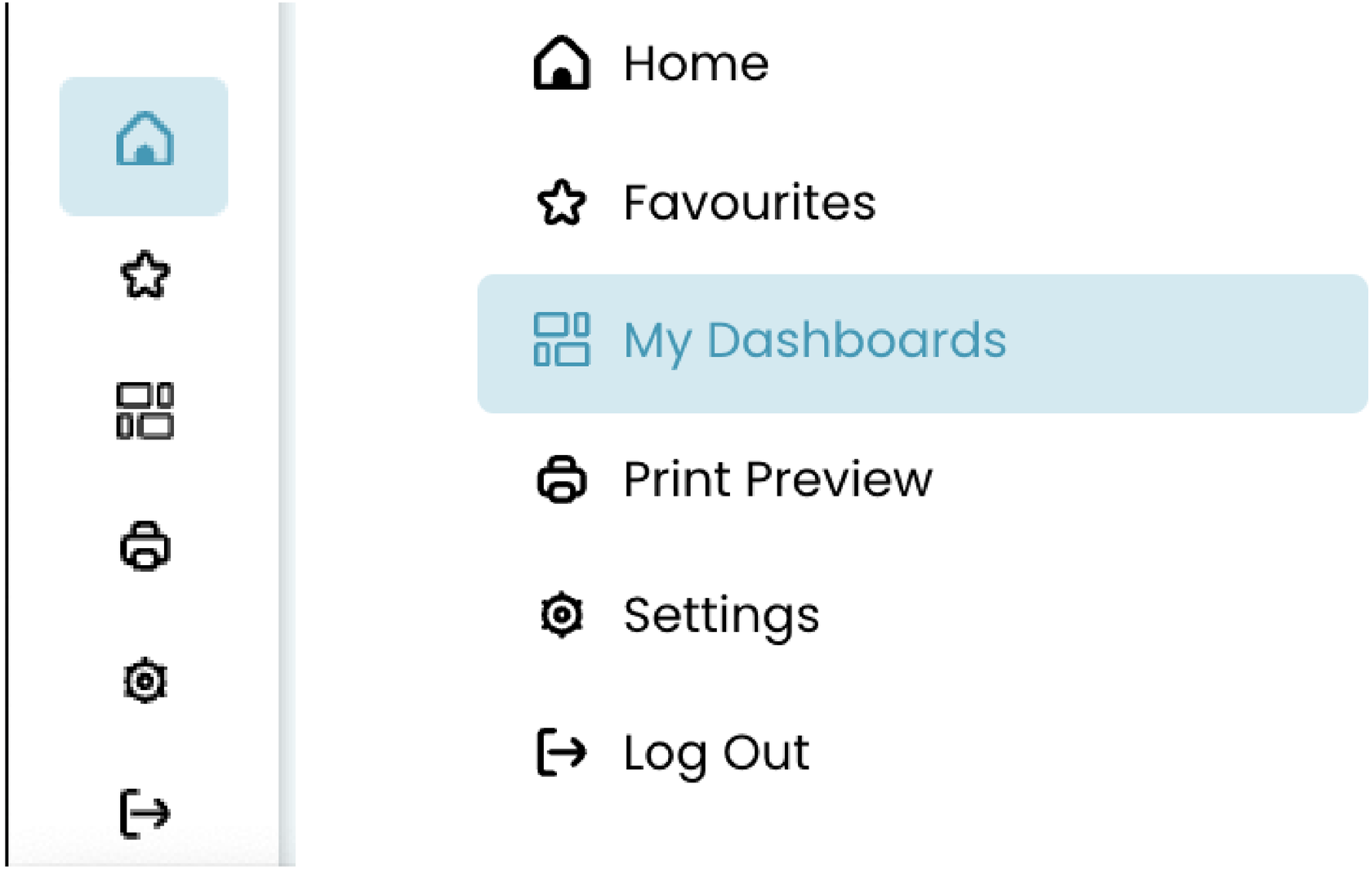
You have **0** unactioned items for your patients, and **0** urgent recalls not yet marked as contacted.



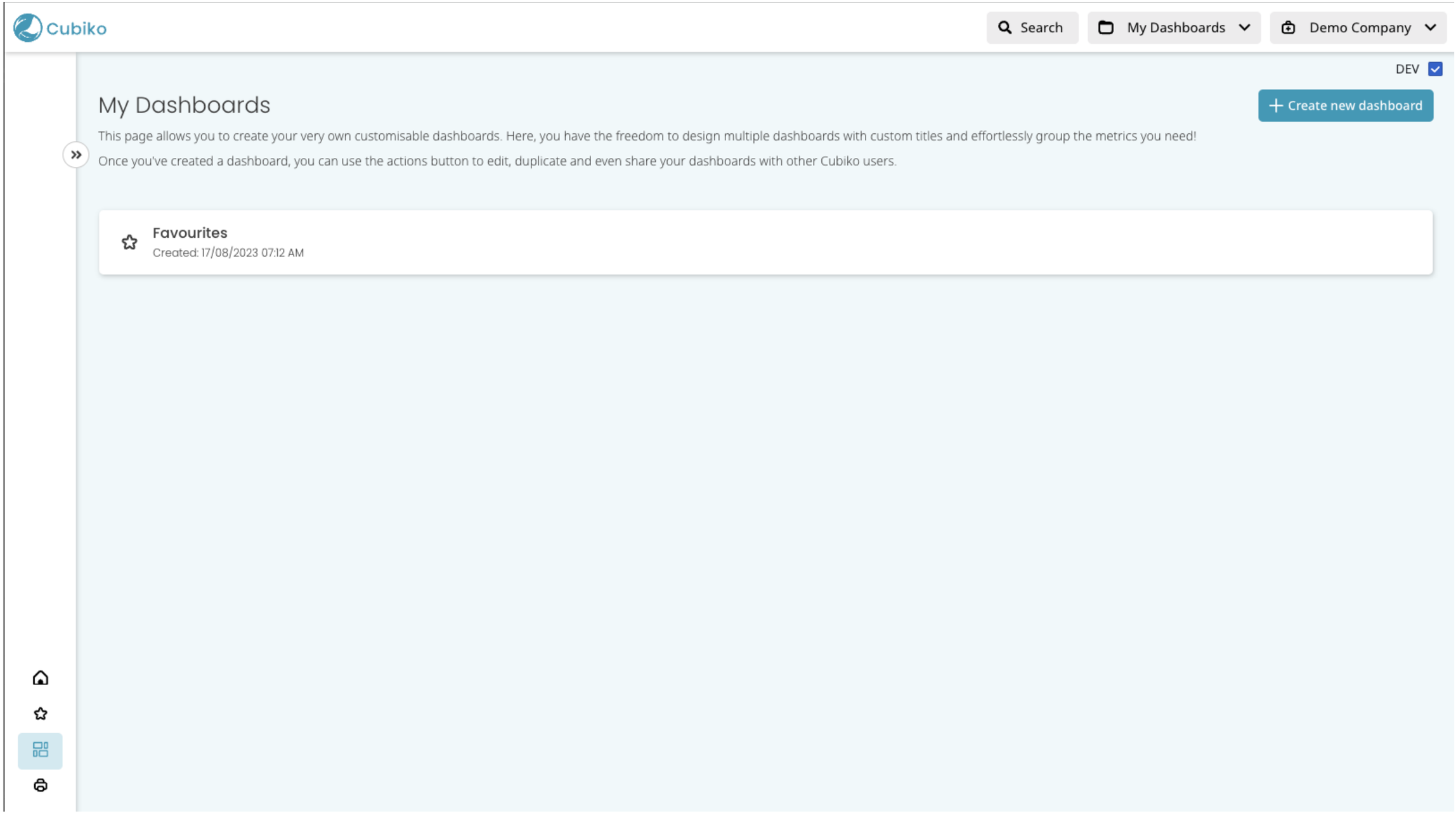


My Dashboards

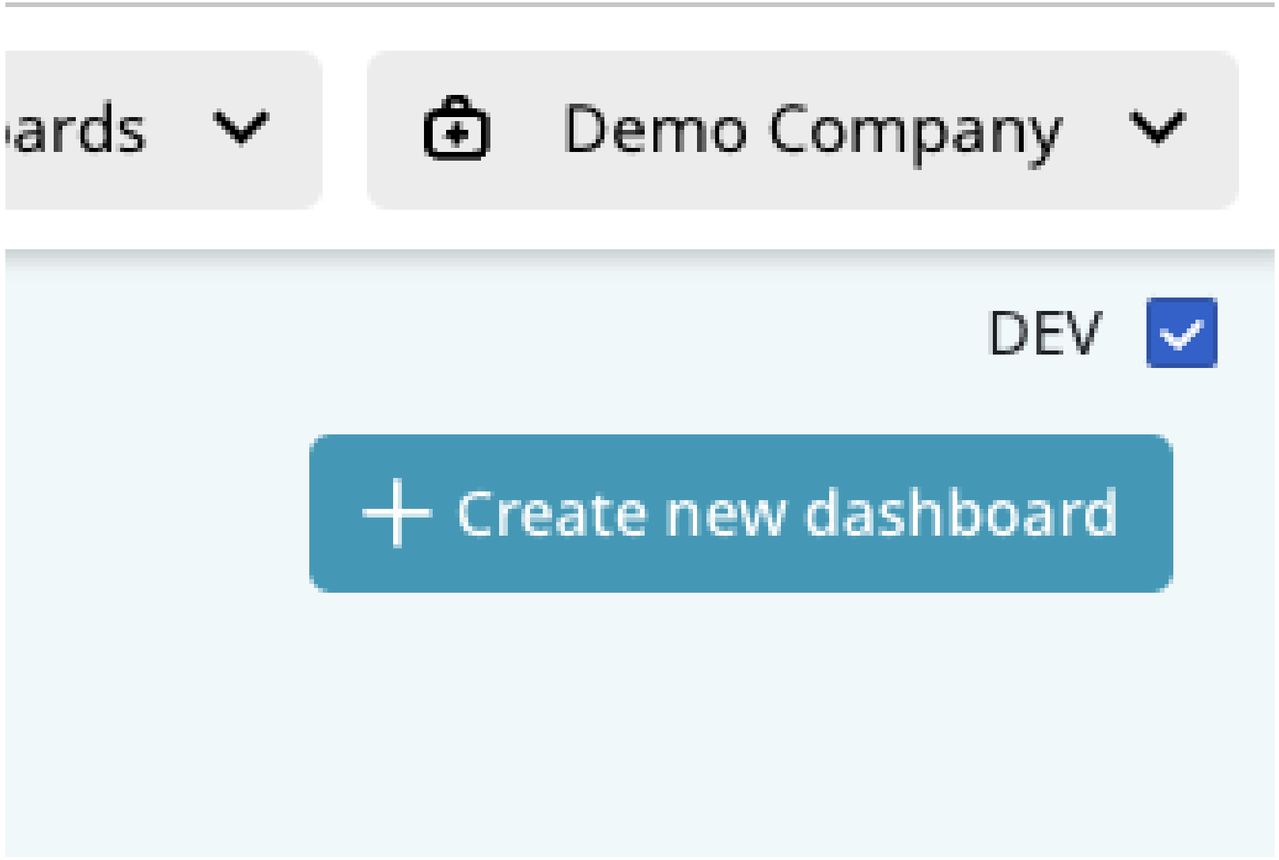
Now!


Home
Favourites
My Dashboards
Print Preview
Settings
Log Out

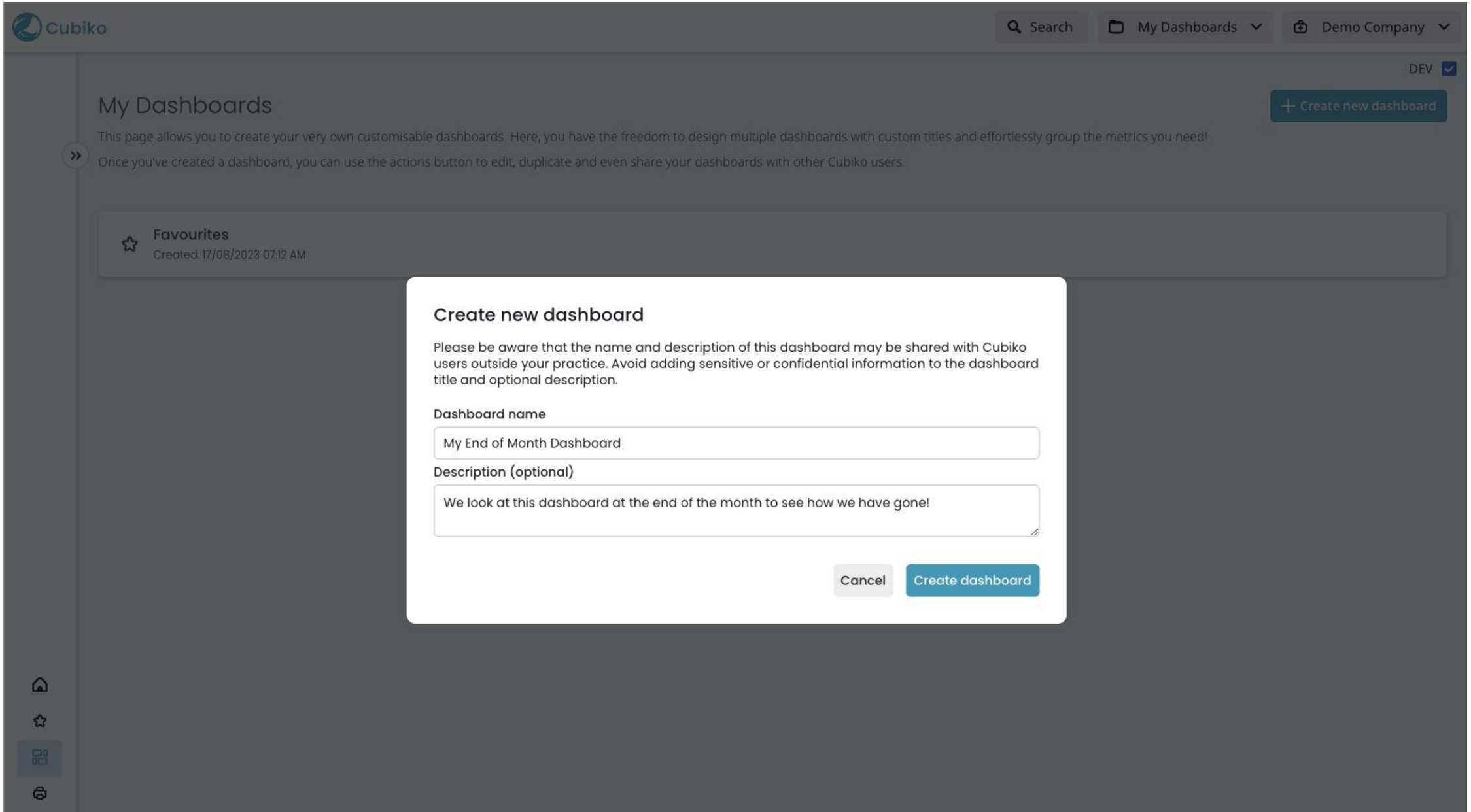
My Dashboards



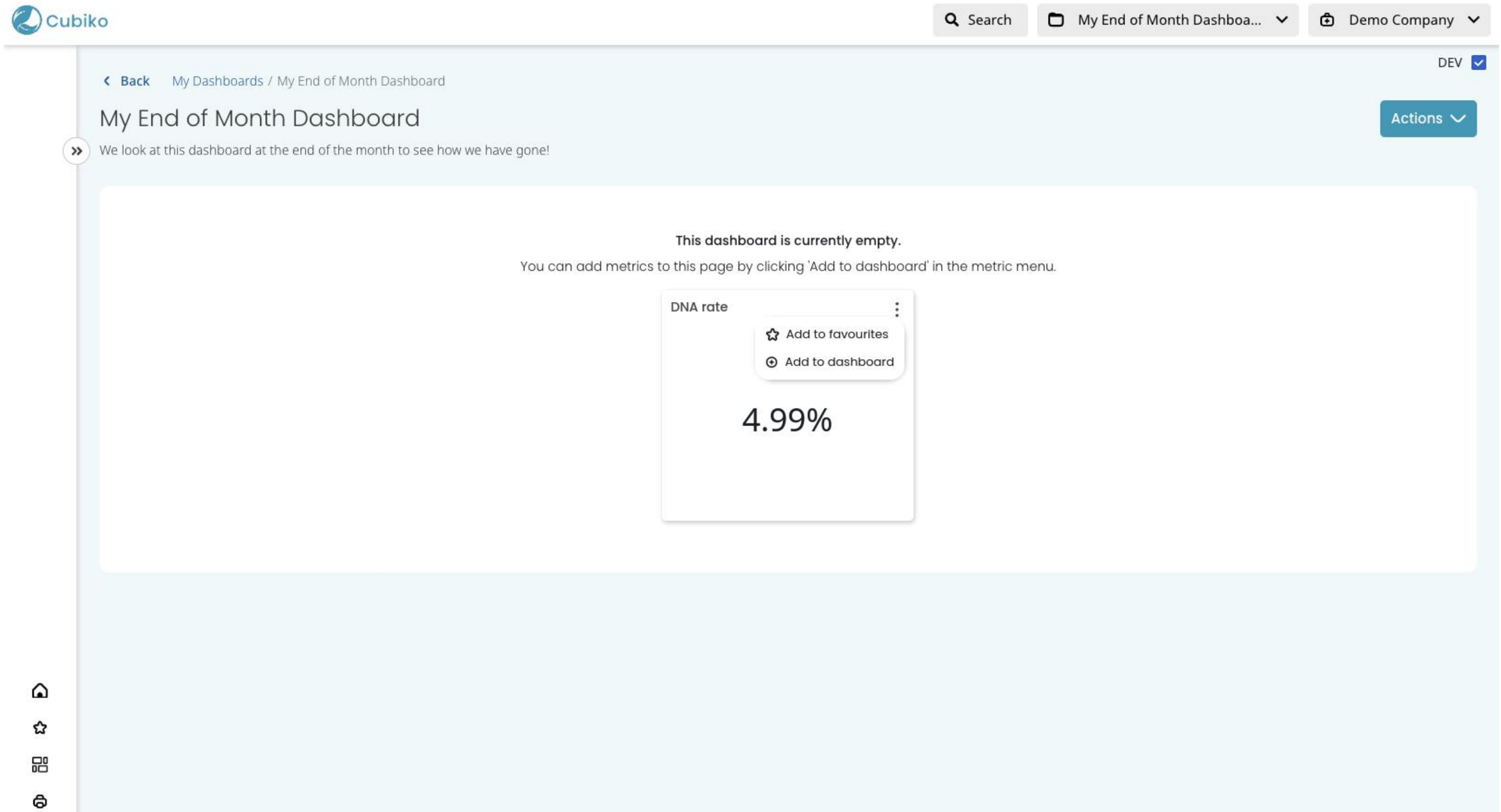
My Dashboards



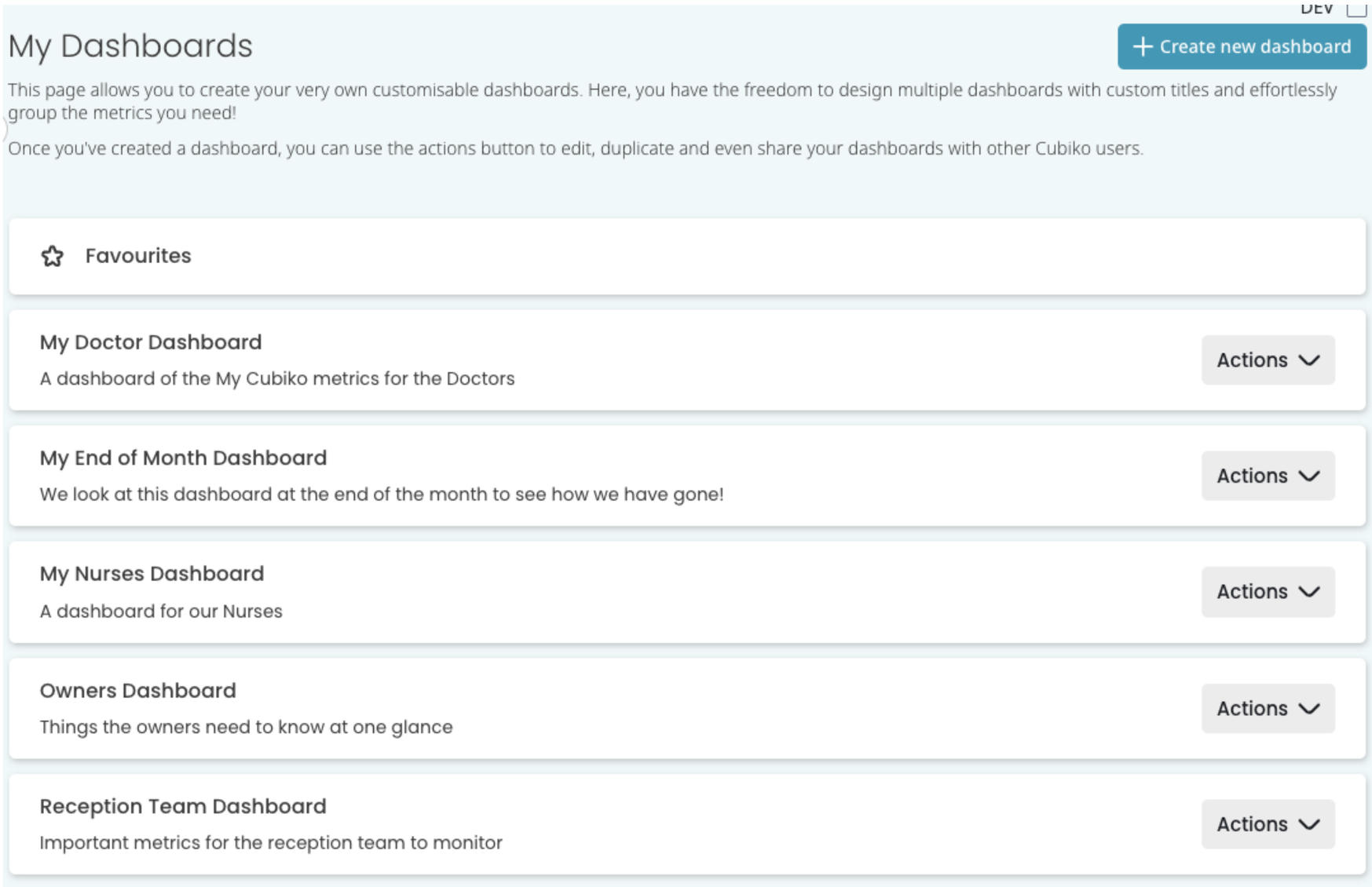
My Dashboards



My Dashboards



My Dashboards



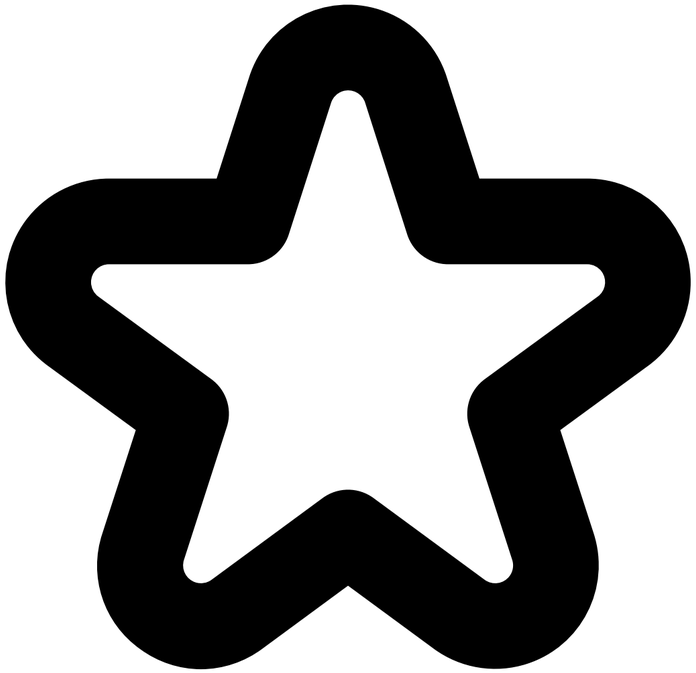
Looks great!

I played around and made a couple of dashboards. I am really excited to have my 'End of Month Reporting' dashboard now so I can just look at that rather than jumping around to different cabinets!!!

I also like how you can move things around within the dashboard.

Amber

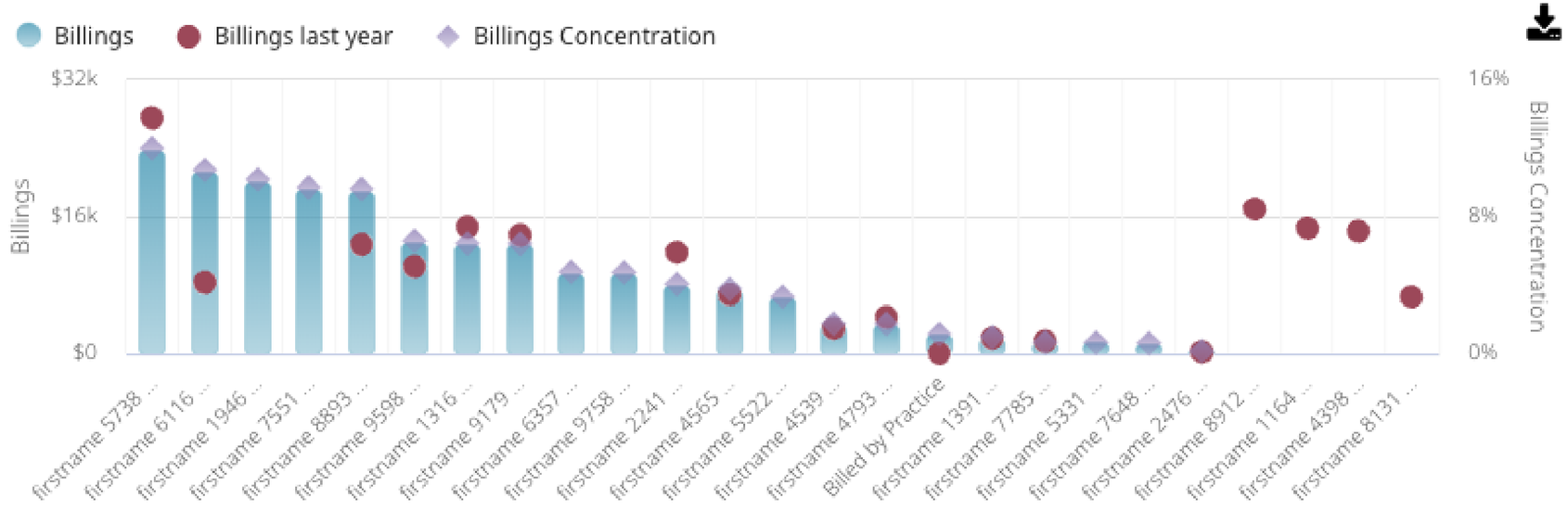
Shared with permission



Total billings (by service date)

*Billings are included in this cabinet based on the date the service was rendered, rather than the date the service was created

Billings and Concentration by Practitioner



Total billings

$198,308

Last year: $169,241

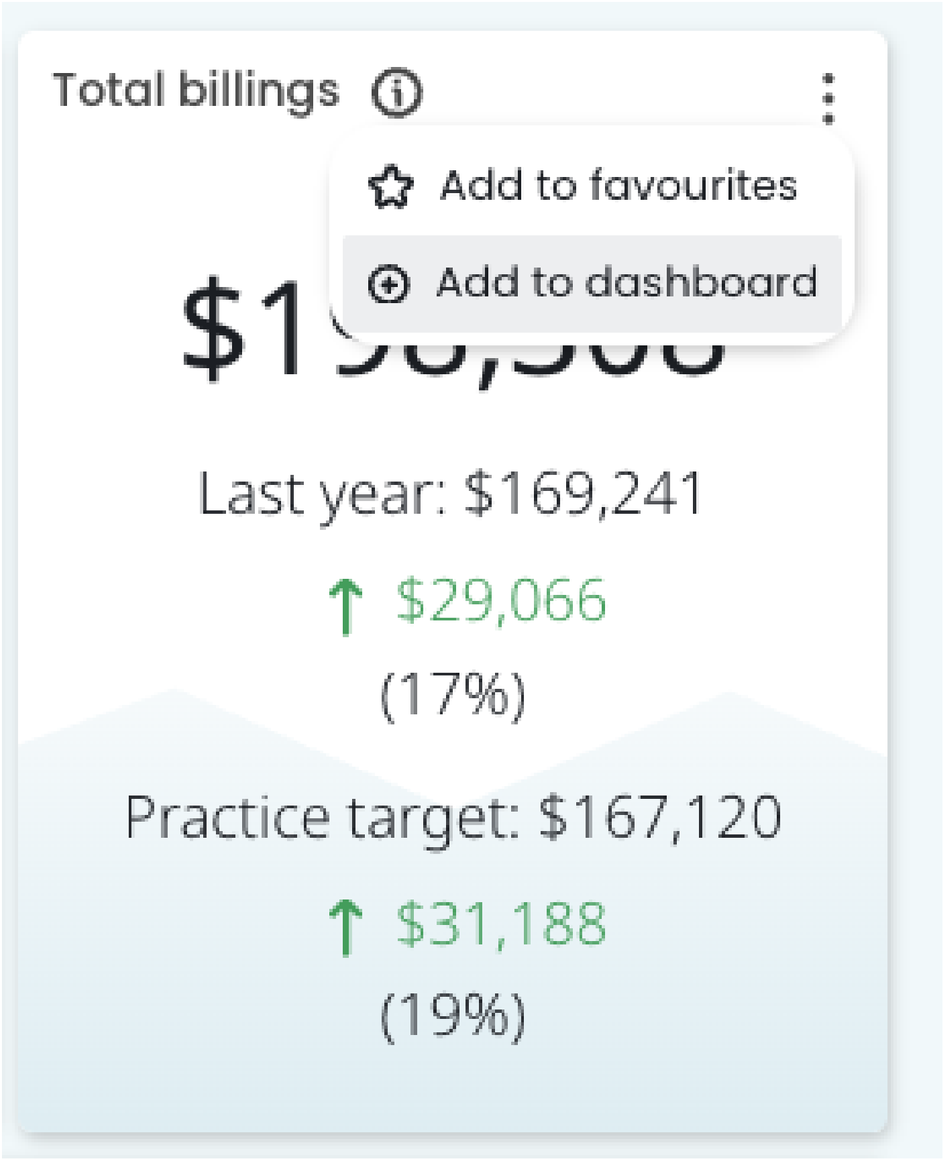
↑ $29,066

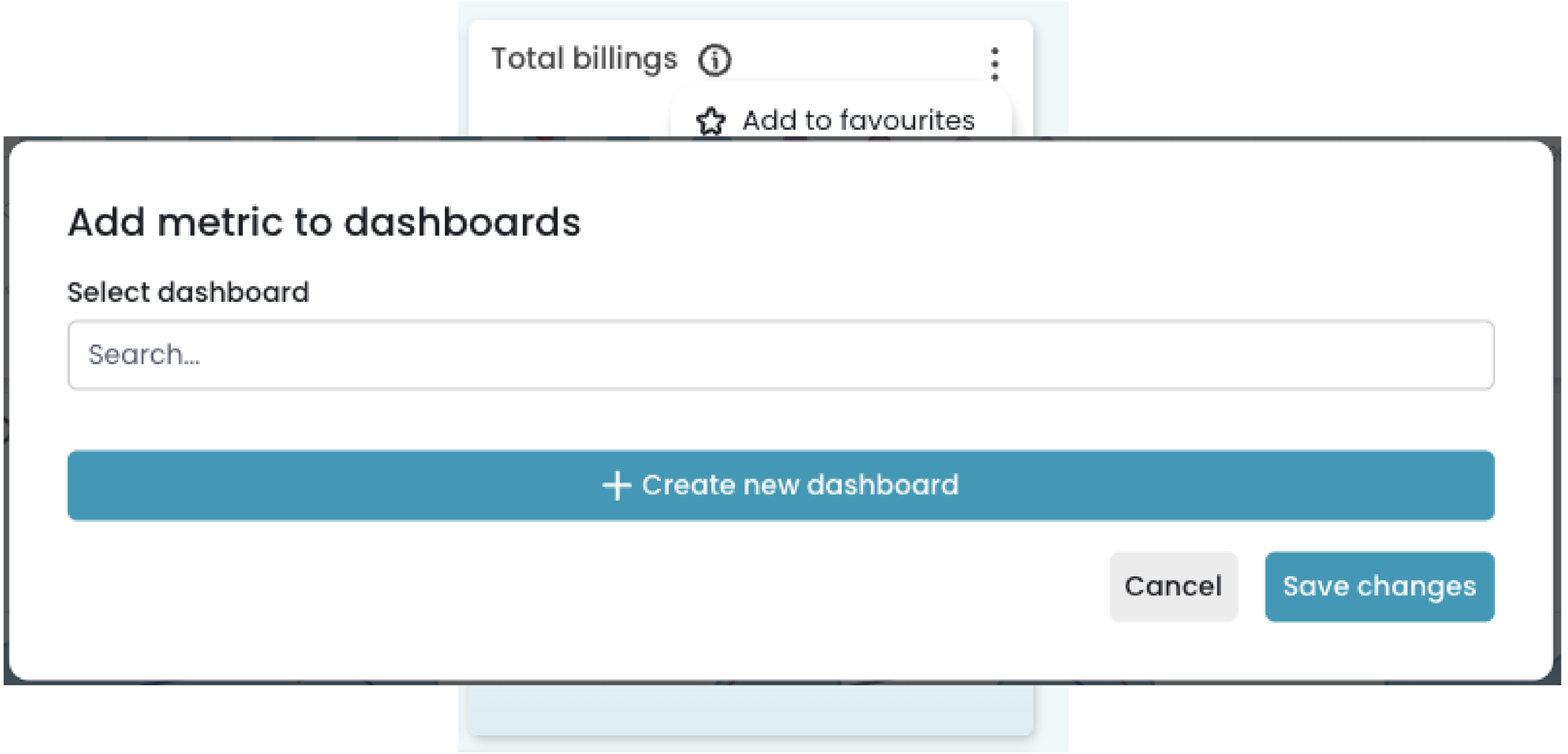
(17%)

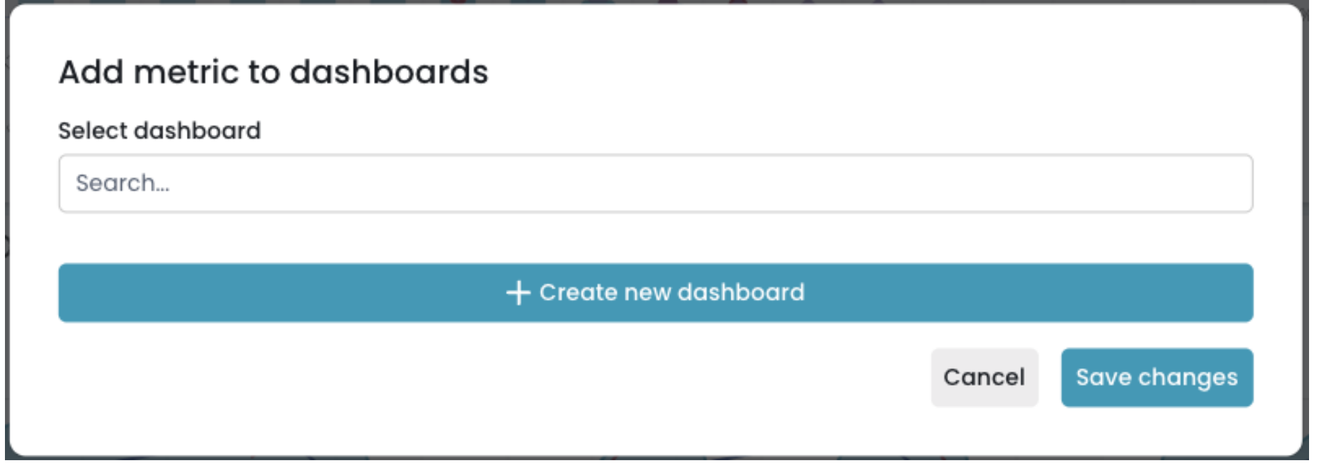
Practice target: $167,120

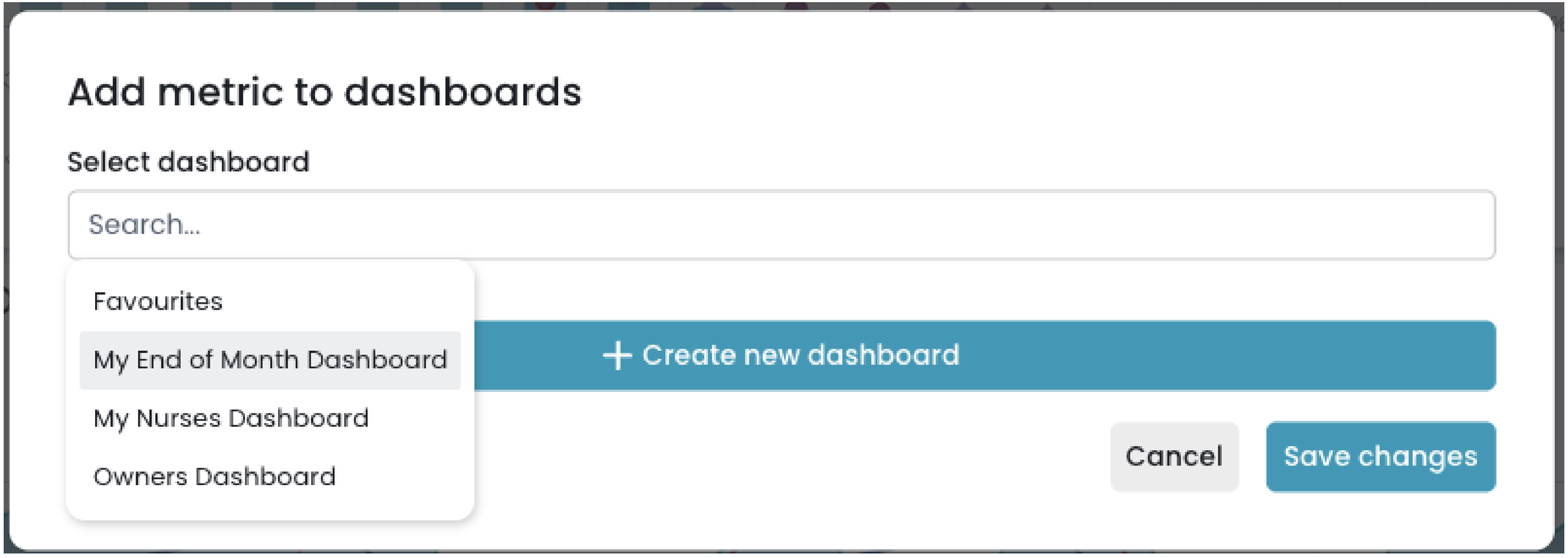
↑ $31,188

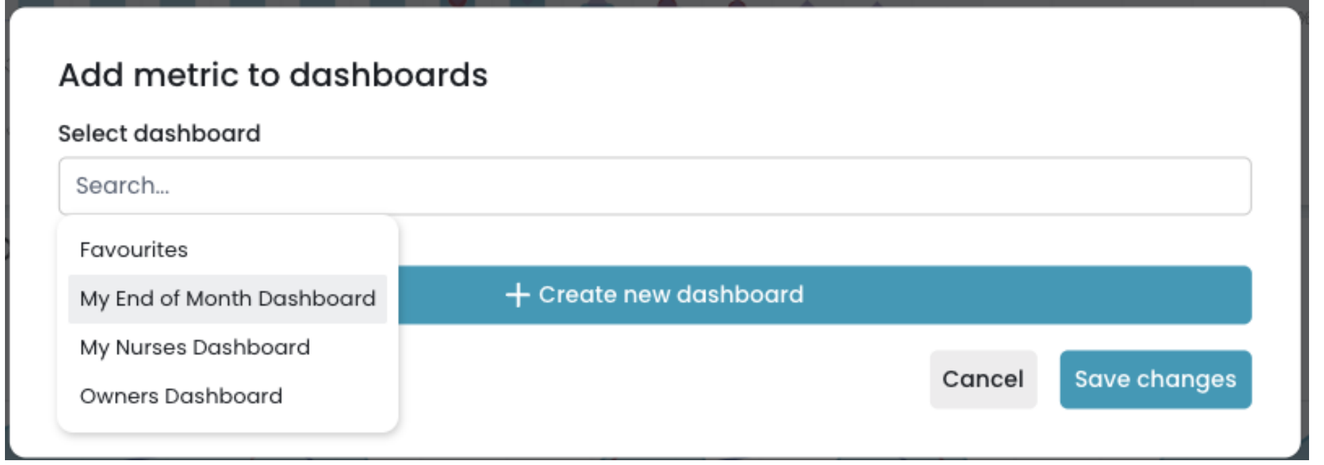
(19%)


Total billings
Add to favourites
Add to dashboard
$1
Last year: $169,241
↑ $29,066
(17%)
Practice target: $167,120
↑ $31,188
(19%)


Total billings
Add to favourites
Add metric to dashboards
Select dashboard
Search...
Create new dashboard
Cancel
Save changes


Add metric to dashboards
Select dashboard
Search...
+ Create new dashboard
Cancel
Save changes


Add metric to dashboards
Select dashboard
Search...
Favourites
My End of Month Dashboard
My Nurses Dashboard
Owners Dashboard
+ Create new dashboard
Cancel
Save changes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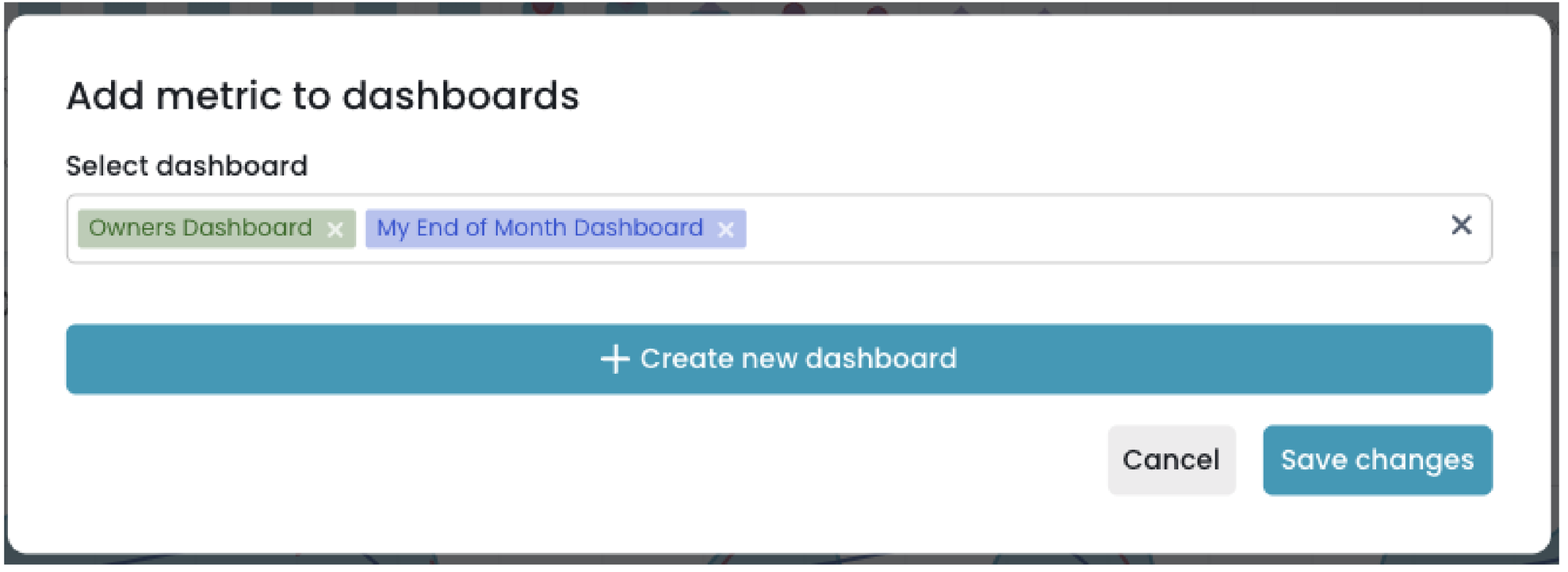
Save changes


Add metric to dashboards
Select dashboard
Owners Dashboard
My End of Month Dashboard
+ Create new dashboard
Cancel
Save changes

My End of Month Dashboard

We look at this dashboard at the end of the month to see how we have gone!

Actions

Total billings

$198,308

Last year: $169,241

↑ $29,066

(17%)

Practice target: $167,120

↑ $31,188

(19%)

DEV

CDM %

Remove from dashboard

Add to favourites

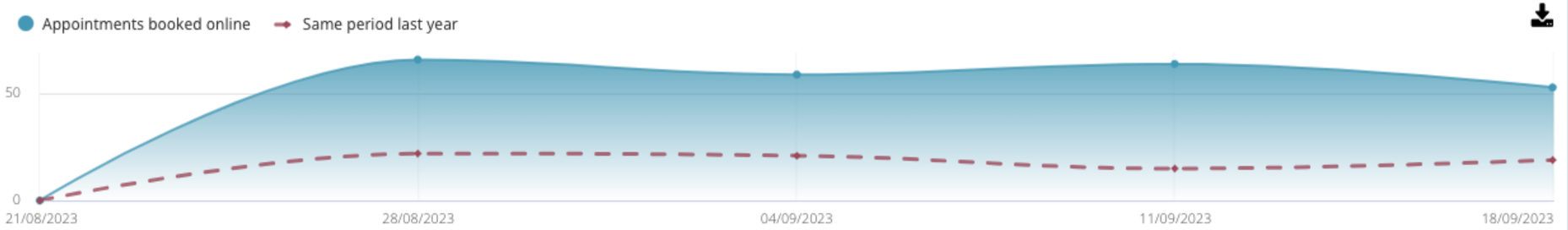
Add to dashboard

13% of billings

$4,304 billed to CDM services

DEV

Appointments booked online trend



DEV

My End of Month Dashboard

Actions

We look at this dashboard at the end of the month to see how we have gone!

Total billings

$198,308

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↑ $29,066

(17%)

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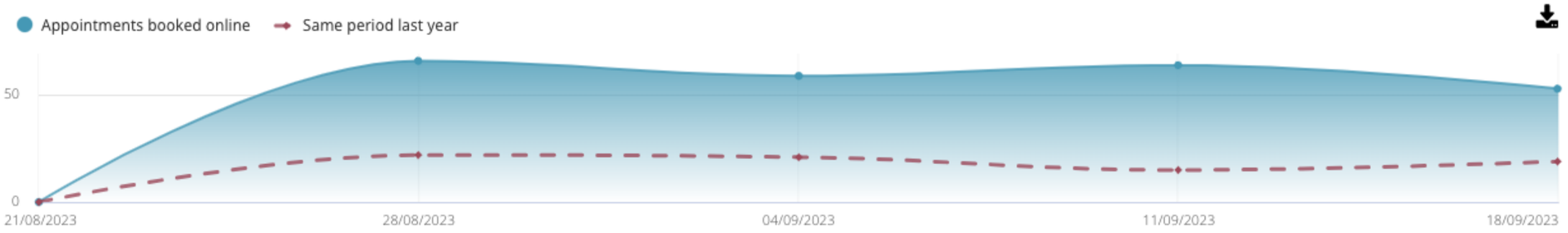
↑ $31,188

(19%)

DEV

Appointments booked online trend



DEV

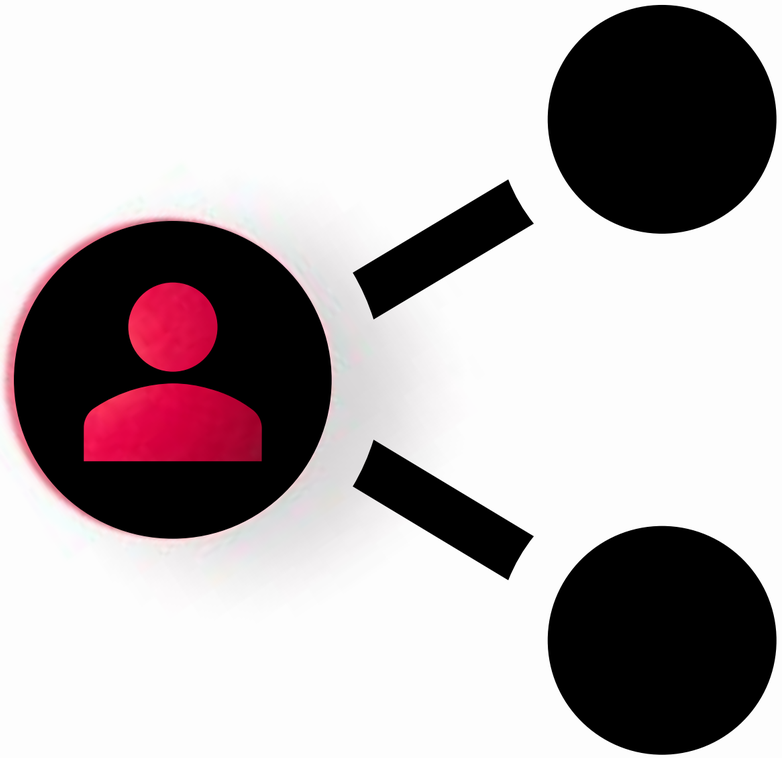
CDM %

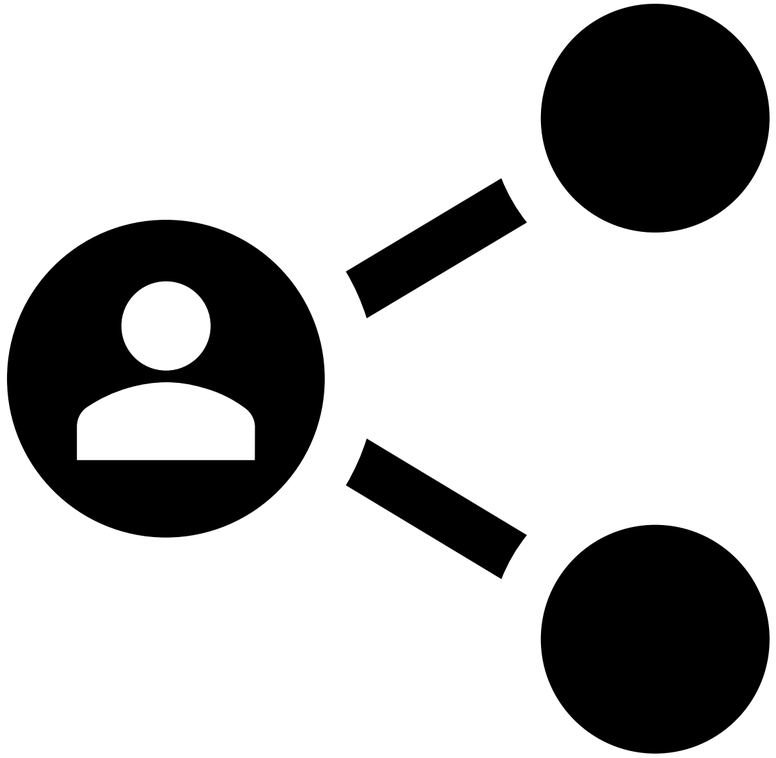
13% of billings

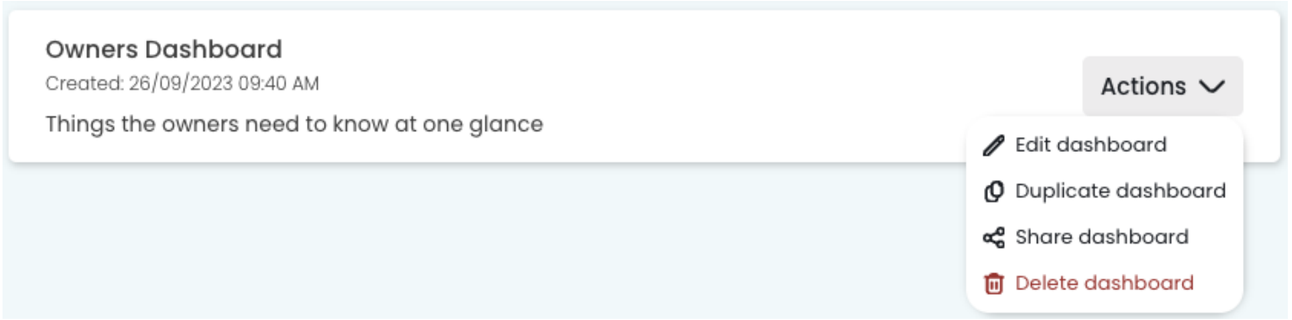
$4,304 billed to CDM services

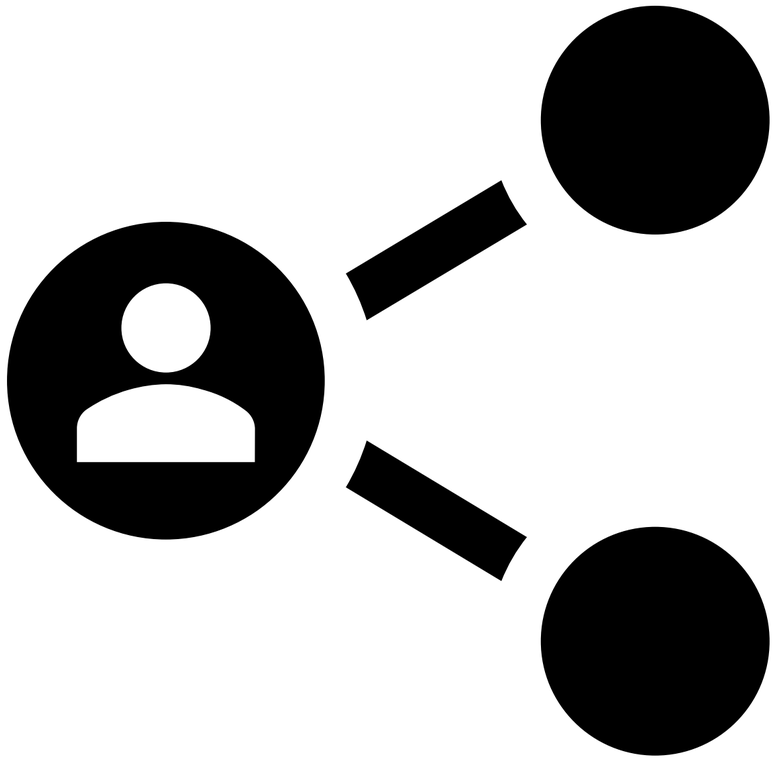
DEV

Share the love

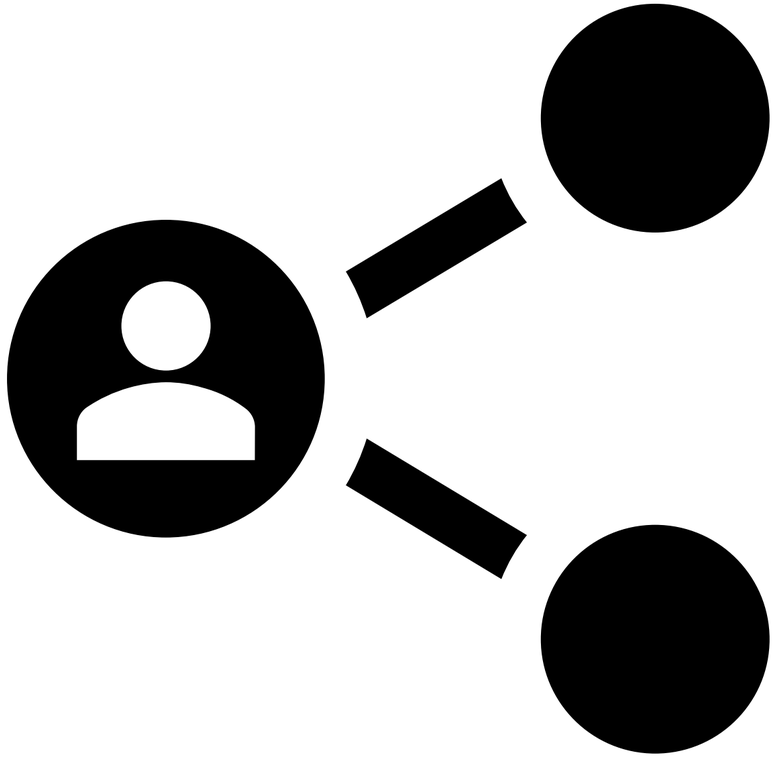


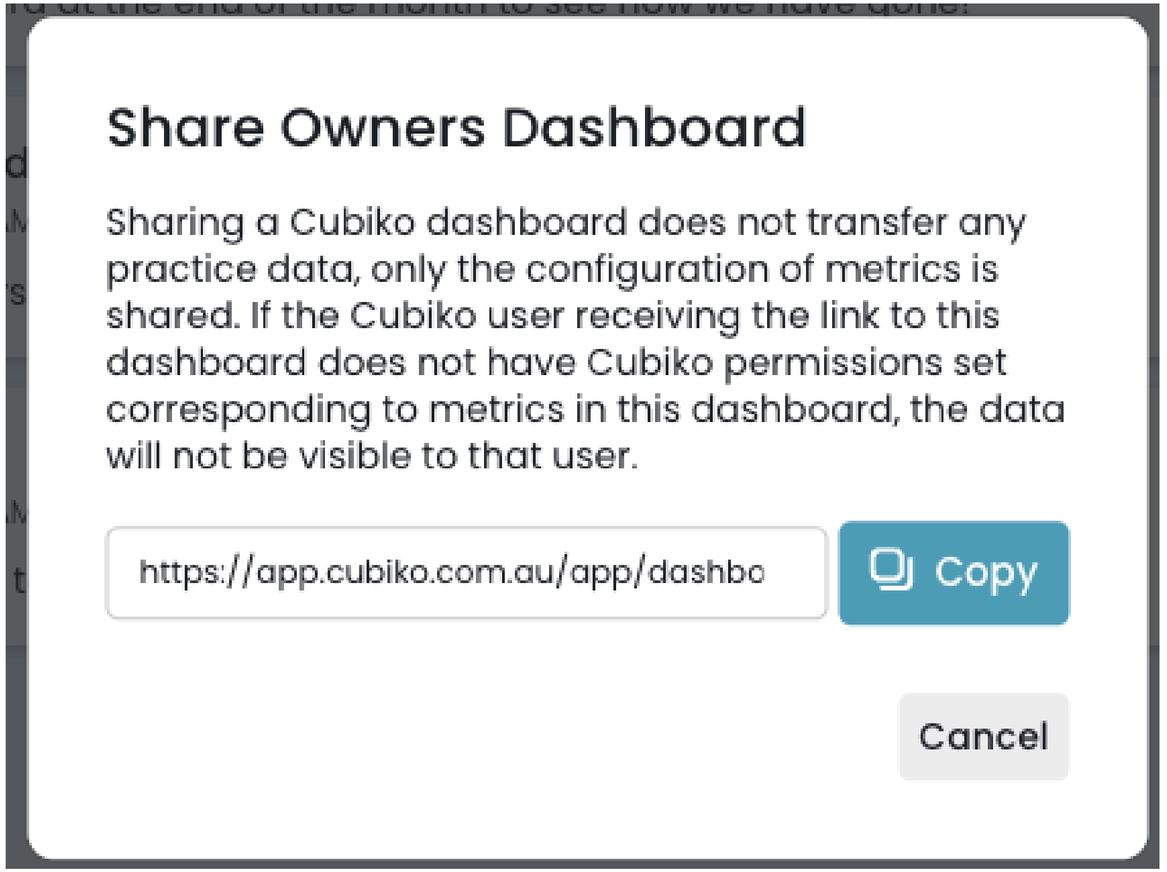



Owners Dashboard
Created: 26/09/2023 09:40 AM
Things the owners need to know at one glance
Actions
Edit dashboard
Duplicate dashboard
Share dashboard
Delete dashboard



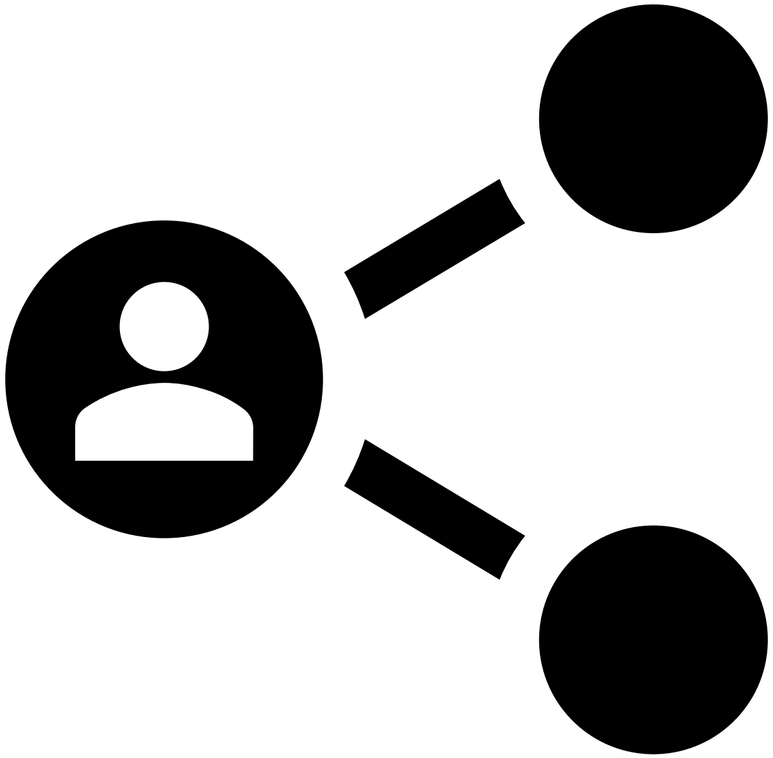
Share dashboard



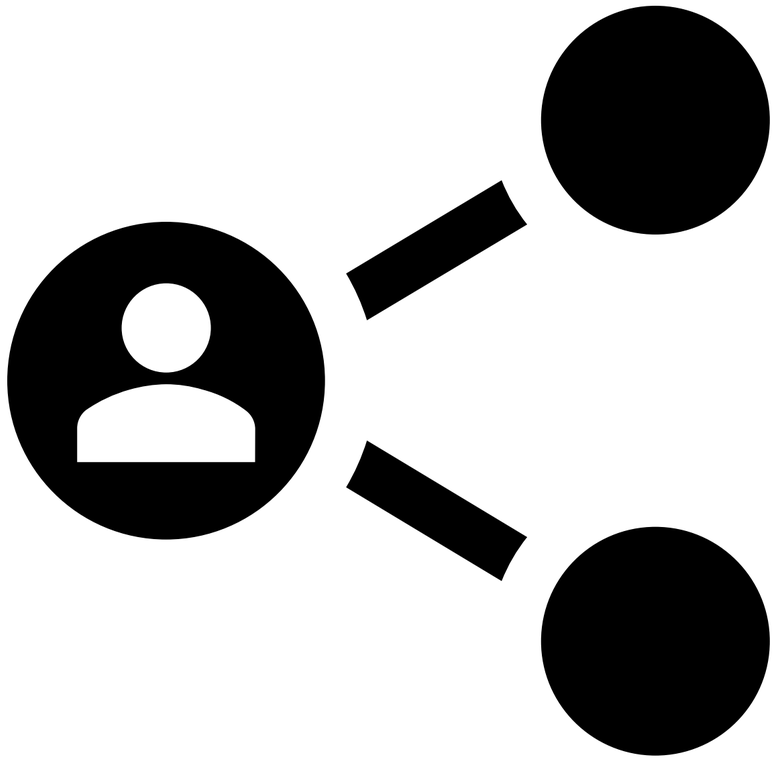

Share Owners Dashboard
Sharing a Cubiko dashboard does not transfer any practice data, only the configuration of metrics is shared. If the Cubiko user receiving the link to this dashboard does not have Cubiko permissions set corresponding to metrics in this dashboard, the data will not be visible to that user.
https://app.cubiko.com.au/app/dashbo
Copy
Cancel

https://app.cubiko.com.au/app/dashbo

Copy



https://app.cubiko.com.au/app/dashbo Copy



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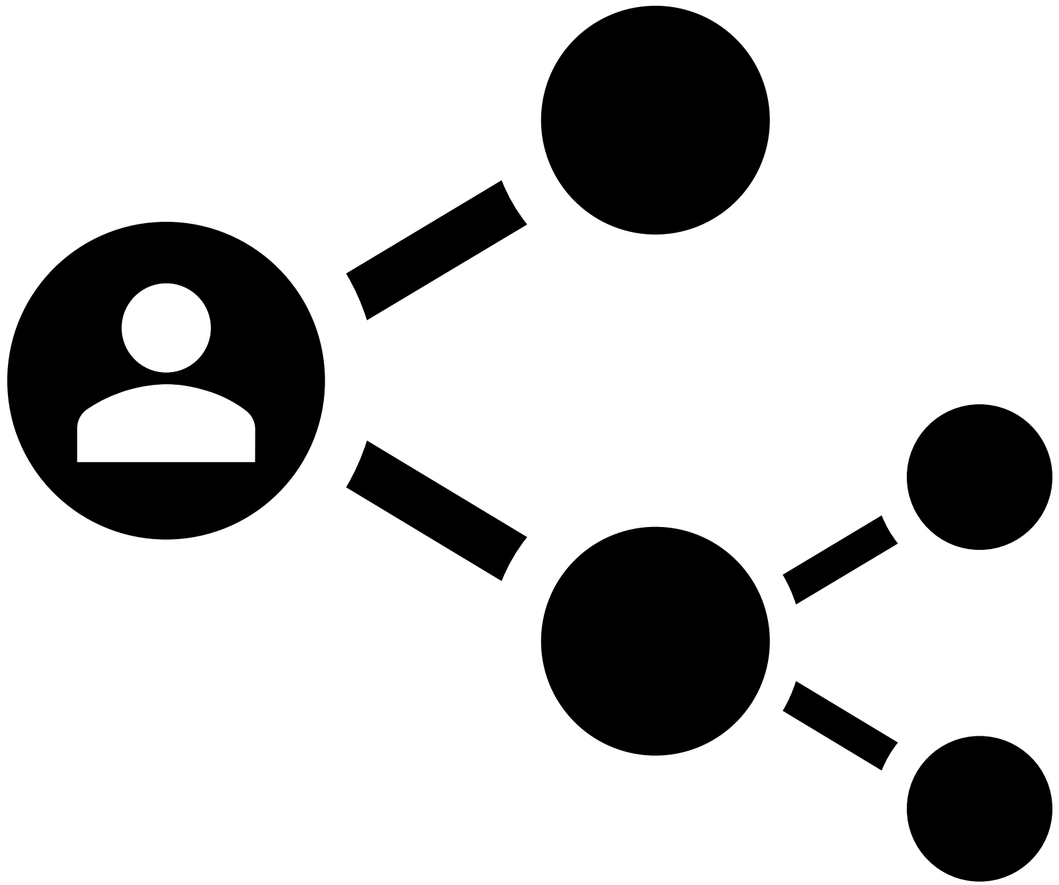

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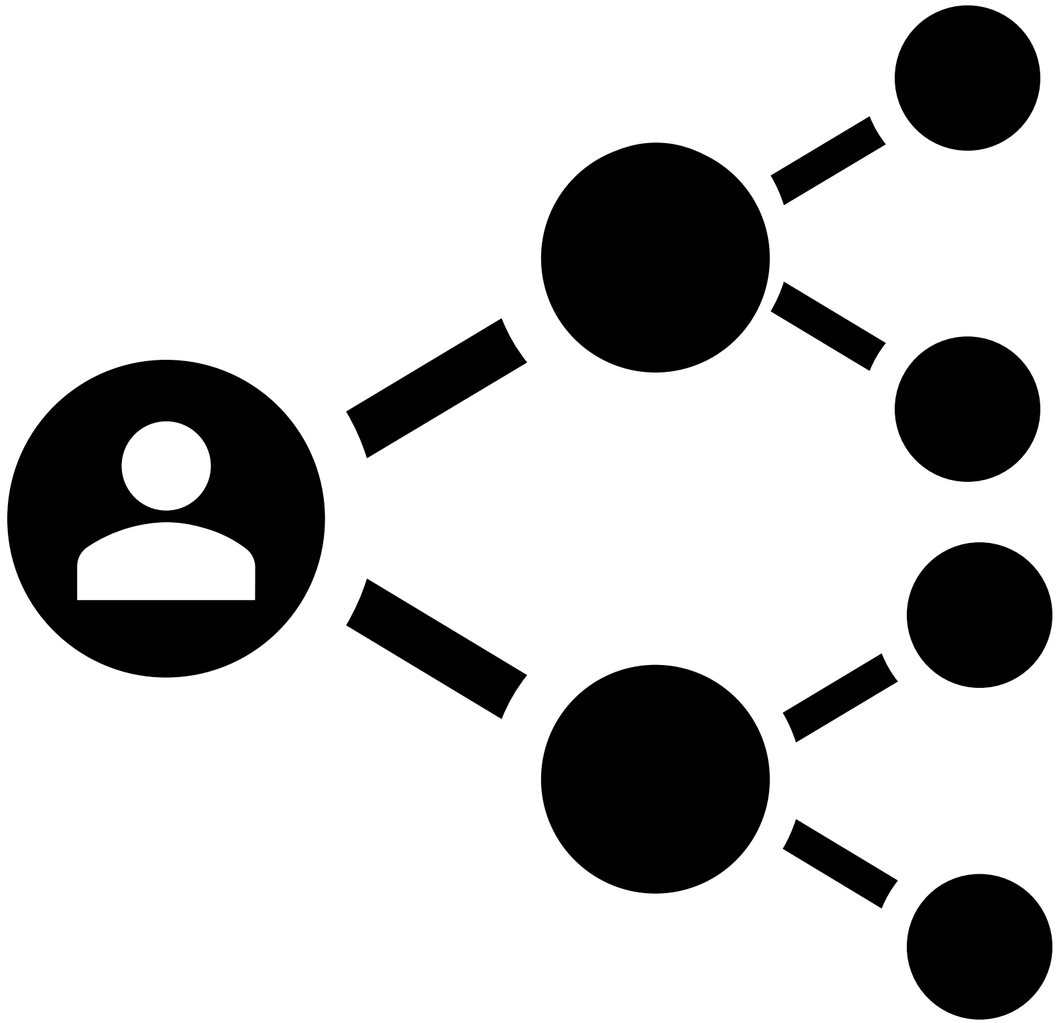

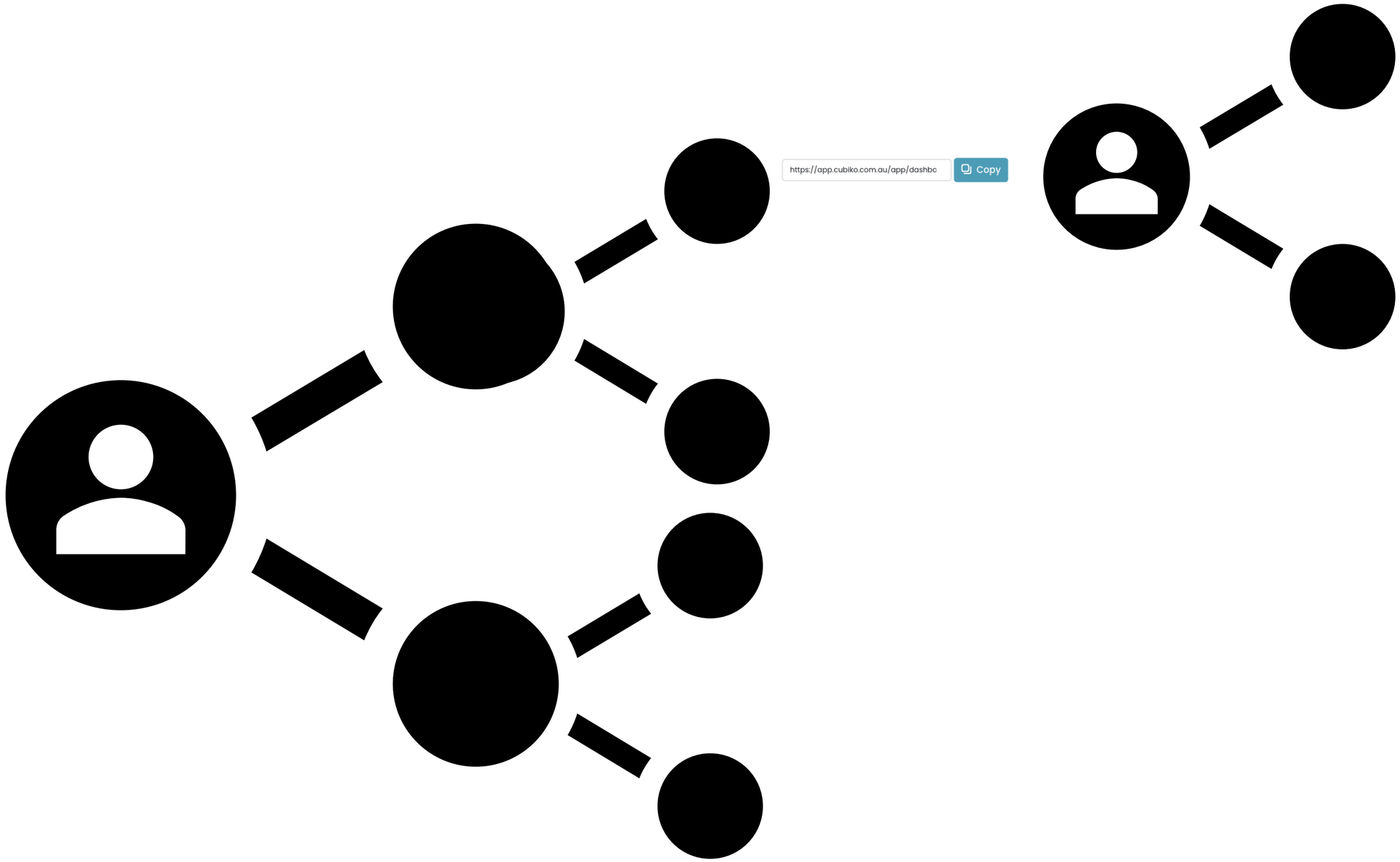
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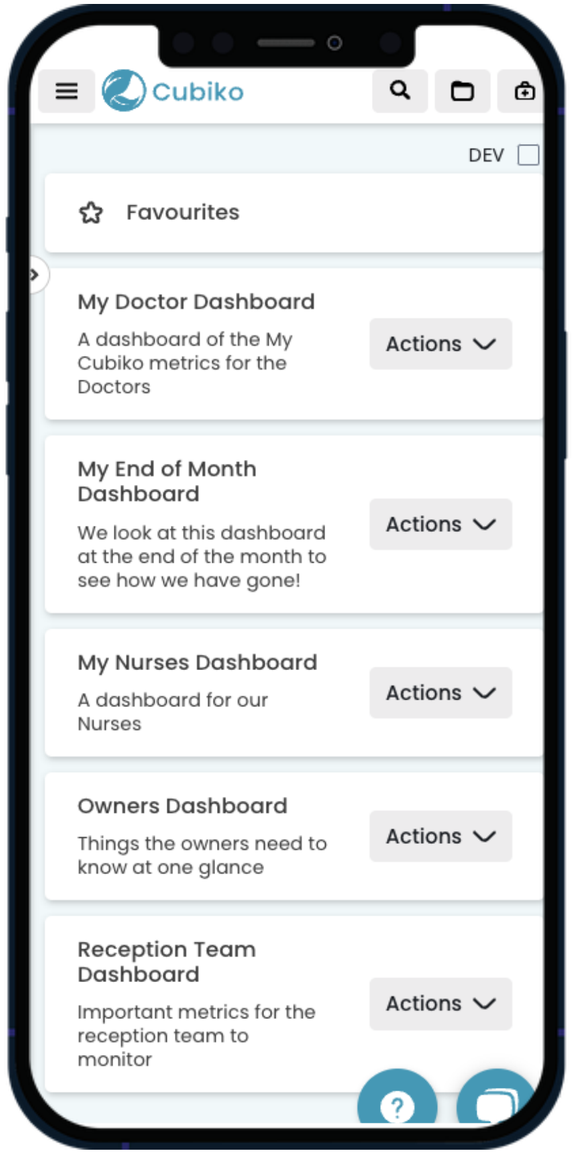
https://app.cubiko.com.au/app/dashbc Copy

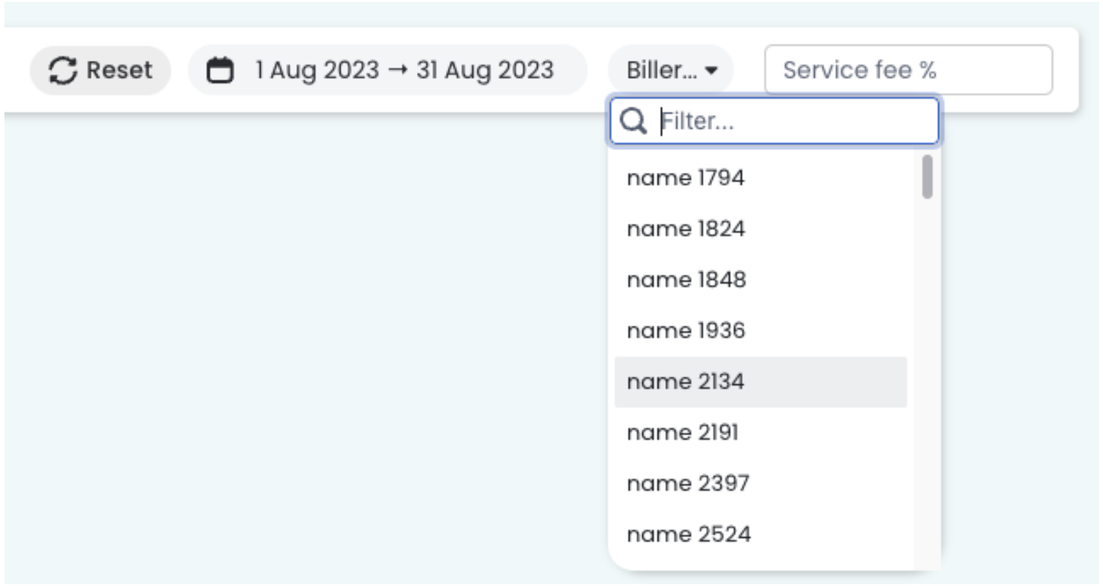


In the year ahead

(a sneak peek)

MyMedicare

Billings Calculator Enhancements



Billings Calculator Enhancements

Billings reports

Billings by MBS header

	MBS Category	Group	# services	Total Amo...	Excl. GST	GST Amount	Service fee %	Service fee	Net Amour
1	Totals:		357	$12,764.95	$12,764.95	$0.00		$3,829.49	
3	1 - PROFESSIONAL ATTENDANCES	A14 - HEALTH ASSESSMENTS	2	$216.05	$216.05	$0.00	30	$64.82	$151.24
4	1 - PROFESSIONAL ATTENDANCES	A15 - GP MANAGEMENT PLANS, TEAM CARE ARRANGEMENTS, MULTIDISCIPLINARY CARE	34	$3,685.80	$3,685.80	$0.00	30	$1,105.74	$2,580.06
5	1 - PROFESSIONAL ATTENDANCES	A20 - GP MENTAL HEALTH TREATMENT	5	$413.90	$413.90	$0.00	30	$124.17	$289.73
6	1 - PROFESSIONAL ATTENDANCES	A22 - GENERAL PRACTITIONER AFTER-HOURS ATTENDANCES TO WHICH NO OTHER ITEM	2	$145.65	$145.65	$0.00	30	$43.70	$101.96
7	1 - PROFESSIONAL ATTENDANCES	A40 - TELEHEALTH AND PHONE ATTENDANCE	26	$638.20	$638.20	$0.00	30	$191.46	$446.74
8	1 - PROFESSIONAL ATTENDANCES	A44 - GENERAL PRACTICE ATTENDANCE FOR ASSESSING PATIENT SUITABILITY FOR A COVID-19	1	$36.35	$36.35	$0.00	30	$10.91	$25.45
9	2 - DIAGNOSTIC PROCEDURES AND	D1 - MISCELLANEOUS DIAGNOSTIC PROCEDURES AND	3	$51.45	$51.45	$0.00	30	$15.44	$36.02

Cubiko Wisdom

Cubiko wisdom

From our years of experience working with practices across the country we have a few recommendations to help you get started with delivering data driven decision for your practice!

Red

Wisdom DNA rate

6%

Red

Spending time on your DNA rate could have real benefits for your practice as nationwide, we see it at about **4.51%**. Based on your average billings per appointment of **$62**, getting your DNA rate in line with what we see across the country of **2.50%**, a **2.01%** drop in your DNA rate would result in an increase of practice gross billings of **$9722** in a year. Cubiko has some great metrics to help here.

Cubiko has some great metrics to help here.

DEV

Orange

Wisdom DNA rate

4%

Orange

Interesting - it might be time to review your DNA rate of **4.51%** as nationwide, we see it at about **2.50%**. Based on your average billings per appointment of **$62**, a 1% drop in DNA rate would result in a potential increase of practice gross billings of **$4828** in a year. Cubiko has some great metrics to help <here> and <here> or have a look at this knowledge base article <link> or this webinar <link>.

DEV

Need Help?

Green

Wisdom DNA rate

2%

Green

Congratulations - your practice DNA rate of **4.51%** is lower than we see nationwide (**2.50%**).

DEV

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Cubiko

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DEV

Back | Home / Cubiko wisdom

Cubiko wisdom

From our years of experience working with practices across the country we have a few recommendations to help you get started with delivering data driven decision for your practice!

Red

Wisdom DNA rate

5%

Red

Spending time on your DNA rate could have real benefits for your practice as nationwide, we see it at about **4.51%**. Based on your average billings per appointment of **$62**, getting your DNA rate in line with what we see across the country of **2.50%**, a **2.01%** drop in your DNA rate would result in an increase of practice gross billings of **$9722** in a year. Cubiko has some great metrics to help here.

Cubiko has some great metrics to help here.

Wisdom Item 23 gap rate

31

Red

We've noticed that your clinic is likely a mixed billing clinic, focusing on the gap of an item 23 may be beneficial to your clinic. Focus here will increase your practice profit by $5000

Need Help?

Orange

Green

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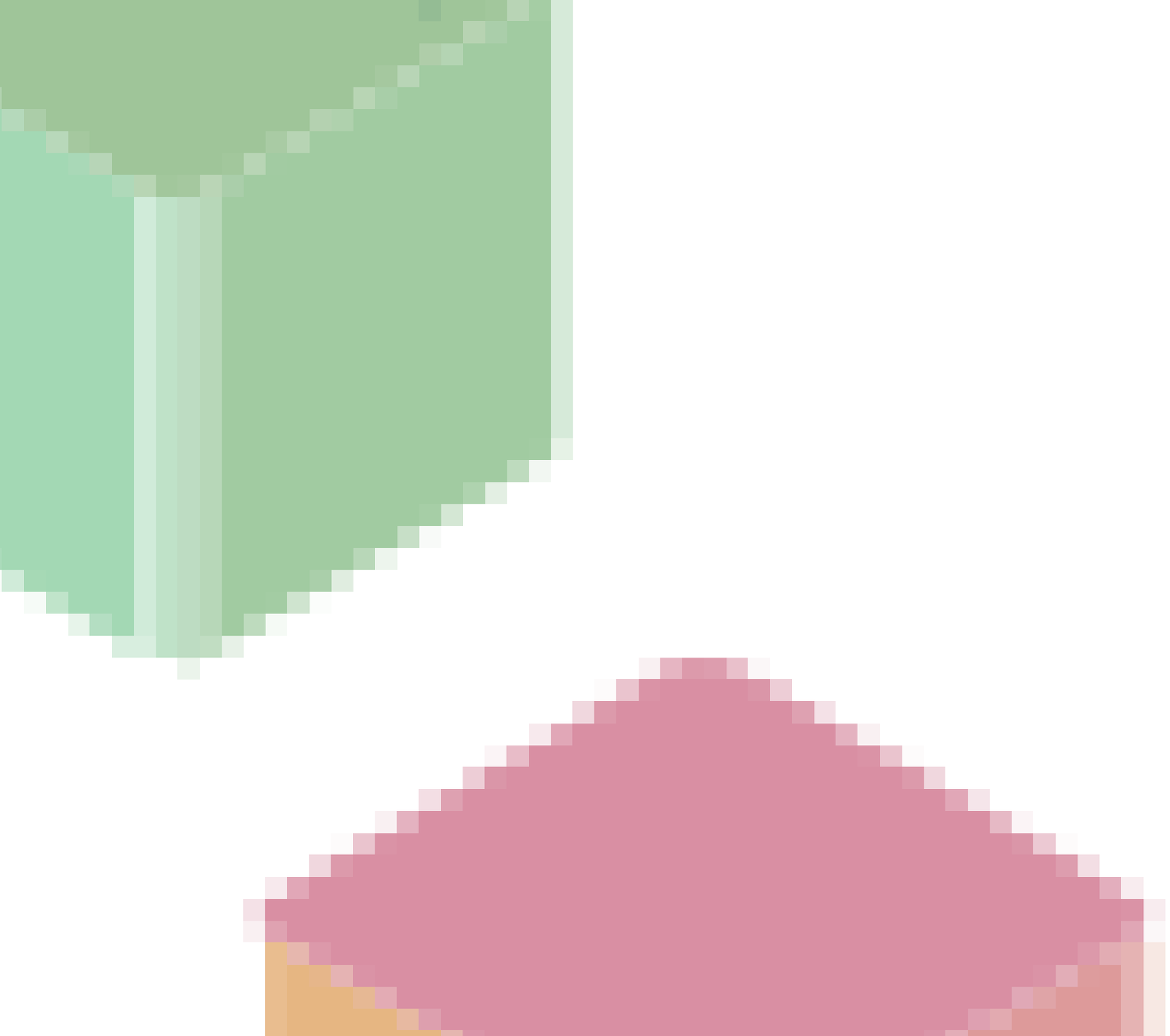
and
more!

(we need to keep
some surprises!)



See you in person!

See you in person!

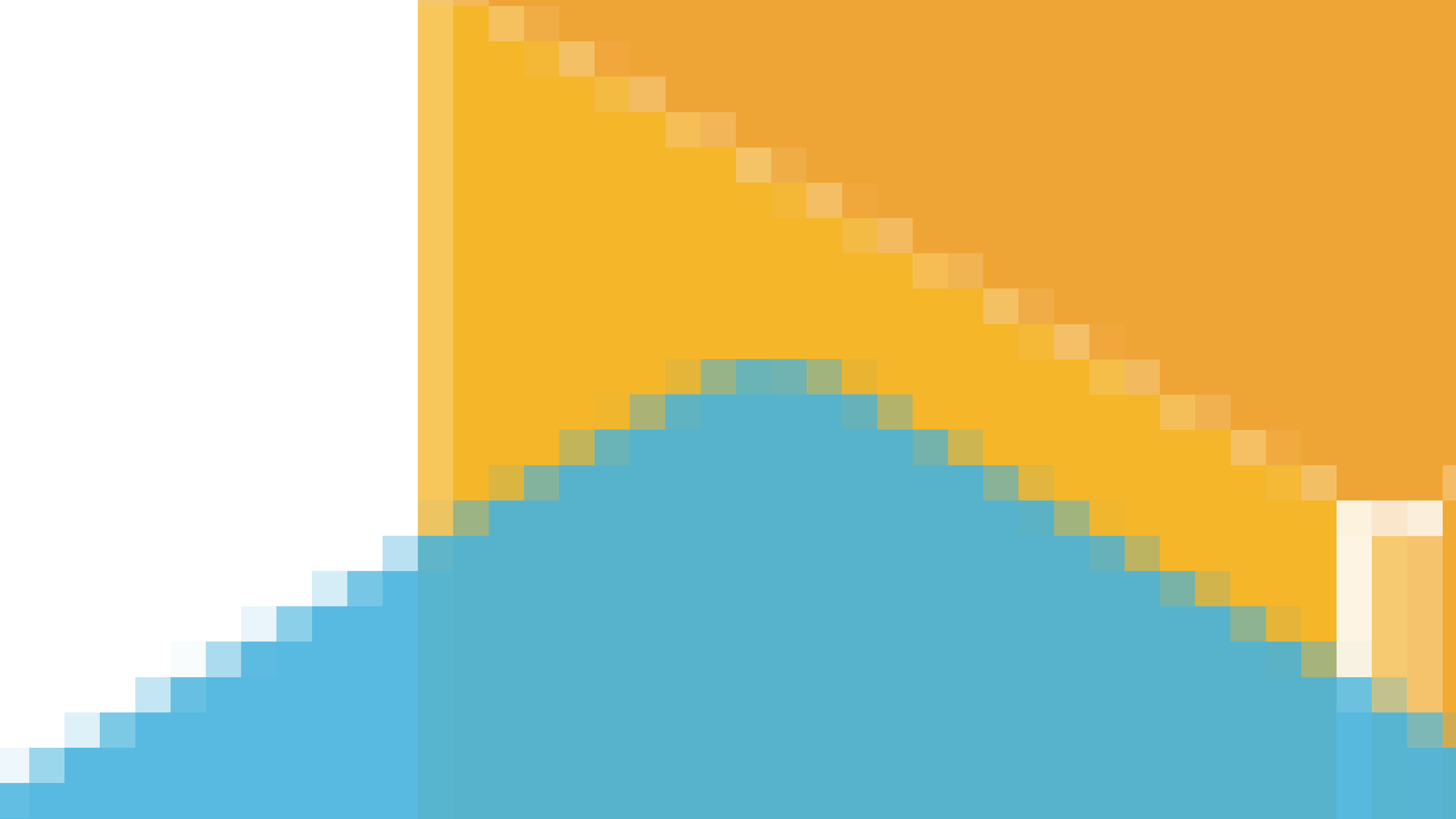
Learning Lounge

Learning Lounge

Best Practice
An evolution in medical software

Cubiko

https://www.cubiko.com.au/learning-lounge/



Thanks!