

Acknowledgement of Country

In the spirit of reconciliation Cubiko and the Heart Foundation acknowledges the Traditional Custodians of country throughout Australia and their connections to land, sea and community. We pay our respect to their Elders past and present and extend that respect to all Aboriginal and Torres Strait Islander peoples today.

Gaagal by Miimi and Jiinda



House Keeping

- If you have a question, please add it to the chat located at the bottom of your screen so that we can answer them for you.
- This session will be recorded. A copy of the recording will be made available to you after the webinar.
- All resources shared throughout this presentation will be included in the recording email.





Objectives

In this session we will cover:

- How you can use data to identify patients eligible for heart health checks
- How you can utilise the recently released Australian guideline and calculator for assessing and managing CVD risk to improve CVD risk assessment in your practice
- The steps you can take to incorporate heart checks into routine patient appointments
- How your practice can implement a systematic preventative health approach by implementing Heart Health Check workflows in your practice
- Insights into the role data can play in increasing the number of Heart Health
 Checks being performed in your practice through a quality improvement activity
 for accreditation







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The burden of CVD

- Heart disease remains the single leading cause of death in Australia
- Over 42,700 deaths (25% of all deaths) attributed to CVD in 2021¹
- In 2017-18, just over 4 million Australians had a long-term CVD condition²
- In 2018–19, an estimated 8.7% of total allocated expenditure in the Australian health system (\$11.8 billion) was attributed to CVD
- New AIHW report shows that the death rate of coronary heart disease in Australia increased for the first time in decades in 2021³



AIHW, Heart, stroke and vascular disease – Australian facts, Web report. Last updated 30 June 2023 ABS National Health Survey: First results, 2017-18, Australia AIHW, Deaths in Australia – Web report. Last updated: 11 July 2023



Why is CVD risk assessment important

The burden of CVD remains high:

- Causes one in four of all deaths¹
- Accounts for 1,600 hospitalisations per day.²
- Two-thirds of Australian adults are living with at least three CVD risk factors, such as elevated blood pressure, cholesterol and diabetes³.
- It is estimated that 2.5 million Australians are at high risk of having a heart attack or stroke in the next 5 years.⁴
- Modifiable CVD risk factors such as those mentioned above account for 90% of risk of heart attack, reinforcing the fact that CVD is largely preventable.

1 Australian Bureau of Statistics, Causes of Death Australia 2019, 2020.

2 Australian Institute of Health and Welfare, National Hospital Morbidity Database (NHMD), 2019.

3 Australian Bureau of Statistics, National Health Survey 2017-18, data customised, 2018.

4 E Banks, SR Crouch, RJ Korda, B Stavreski, K Page, KA Thurber and R Grenfell, 'Absolute risk of cardiovascular disease events, and blood pressure- and lipid-lowering therapy in Australia', Med J Aust, 2016, 204(8):320, doi:10.5694/mja15.01004.5 Knight, J & Raffoul, N. 'Cardiovascular disease risk assessment in the Australian





More Australians need to get their CVD risk assessed

Practice Incentives Program Quality Improvement Measures: annual data update 2022-23

- 10 improvement measures representative of disease burden of Australians
- 31 Primary Health Networks (PHNs)

Quality Improvement Measure 8 (QIM8)

"Proportion of regular clients aged 45 to 74 years with the necessary risk factors recorded in their GP record to enable CVD risk assessment"

52.6%

Figure 47: Proportion of regular clients aged 45 to 74 years with the necessary risk factors recorded in their GP record to enable CVD risk assessment, by PHN, or extraction tool (ET), July 2023

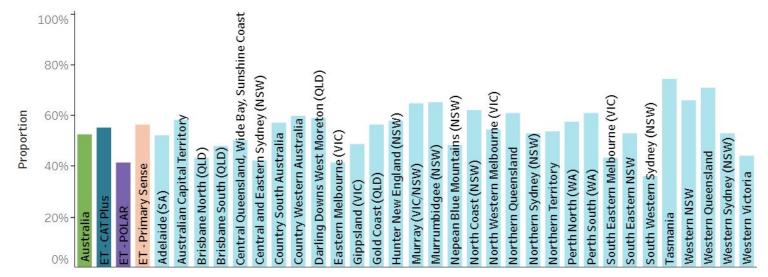
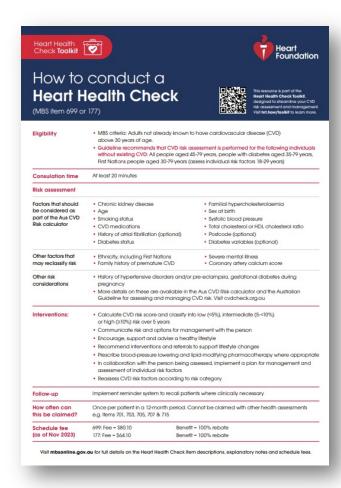


Figure 47: Proportion of regular clients aged 45 to 74 years with the necessary risk factors recorded in their GP record to enable CVD risk assessment, by PHN, or extraction tool (FT), July 2023





What is a Heart Health Check?



- In April 2019, two Heart Health Check MBS items were introduced in primary care: MBS items 699 and 177
- These MBS items support the specific assessment and management of CVD risk in primary care for eligible patients
 - o All people aged 45-79
 - People with diabetes aged 35-79
 - First Nations people aged 30-79
- Patient-friendly term for a comprehensive CVD risk assessment and management
- Approximately 20 minutes
- Every 12 months
- Cannot be claimed with other health assessments e.g. 701
- Co-claimed with other items to enhance patient management e.g.
 - o Bulk-billing items 10990 or 10991
 - CDM items
- Supports whole of practice approach; nurse, Aboriginal health worker, allied health support





Poll

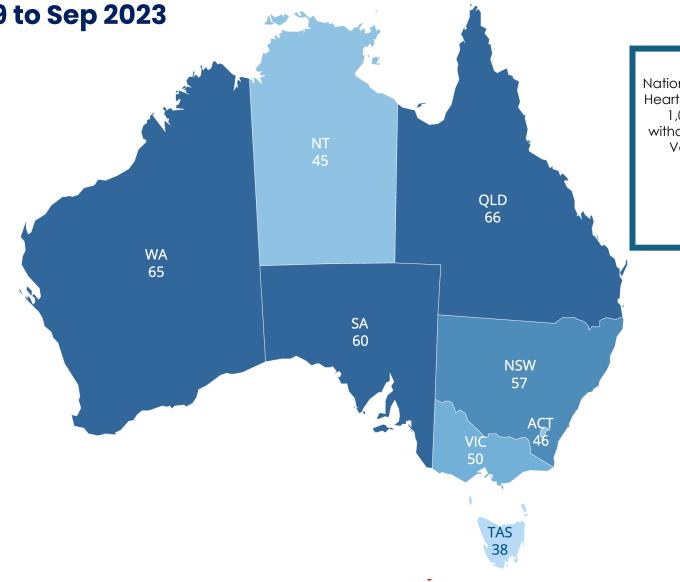
Who currently does Heart Health Checks in their practice?





Rate of uptake of HHCs relative to eligible population – total claims from April 2019 to Sep 2023

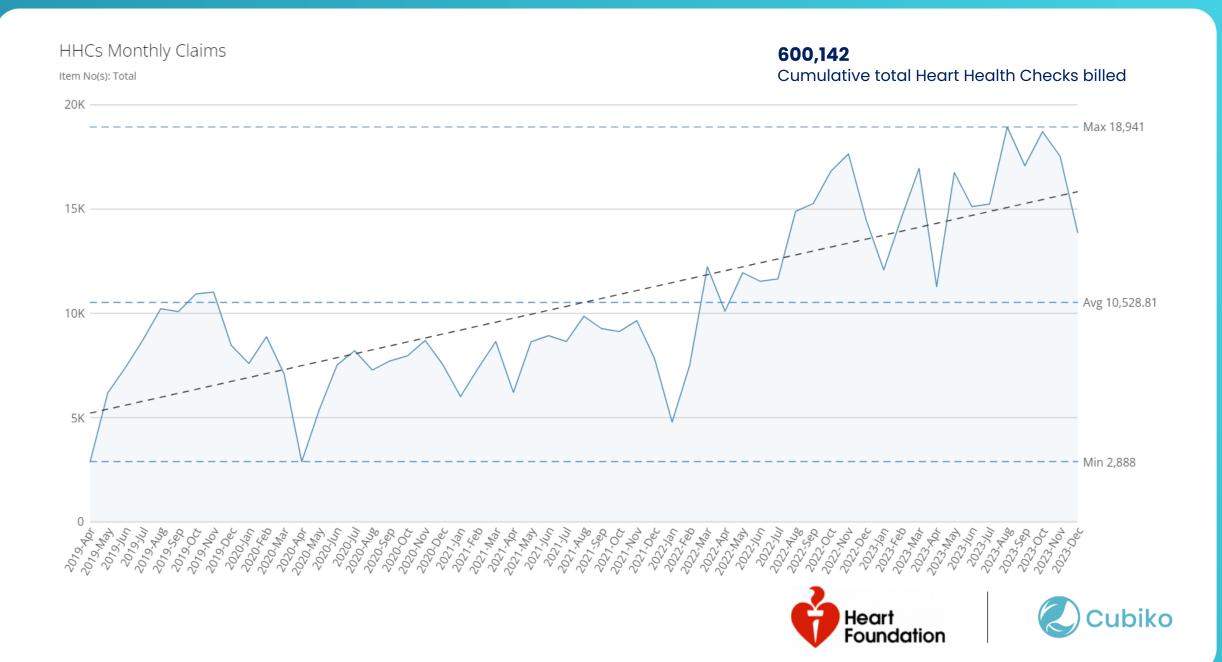
- In order to compare uptake across different states and territories, the number of HHC claims has been compared to the eligible adult population in each state/territory.
- The eligible population represents the number of Australians ≥ 45 years without existing heart, stroke or vascular disease.
- HHCs have been provided per 1000 eligible persons.



National average rate of Heart Health Checks per 1,000 persons 45+ without Heart, Stroke or Vascular disease

57

Cubiko



			Age										
MBS item	Target Group	Frequency	<30	30- 34	35- 39	40- 44	45- 49	50- 54	55- 59	60- 64	65- 69	70- 74	75+
Heart Health Checks 699 or 177 (at least 20 mins)	People not known to have CVD	Once/year				•			•				
Other health assessment items	People with high risk of developing type 2 diabetes	Once/3 years											
701 (<30 mins) 703 (30-45 mins) 705 (45-60 mins)	People at risk of developing chronic disease	Once											
707 (>60 mins)	People aged 75 years and older	Once/year											
	Permanent residents of residential aged care facilities	Once/year					0						0
	People with an intellectual disability	Once/year											
	Refugees and other humanitarian entrants	Once											
	Former serving members of the Australian Defence Force	Once											
715	Aboriginal or Torres Strait Islander people	Once/9 months											

Heart Health Check Other Health Assessments

Health assessments compared

Only Health Assessment item number available for 50 – 79 years.
Represents more than half of individuals hospitalised for coronary heart disease each year

Broad uptake of Heart Health Checks could prevent 67,000 heart attacks, strokes of heart disease deaths over a five year period



No age restriction



Heart Health Checks

Feedback from Australian general practice about what would better enable Heart Health Checks

Resources & Tools

Recall systems for systematic CVD risk screening



Whole of practice approach
Role of PM & PN

Quality Improvement activities and incentives









Practice Incentive Program Quality Improvement

QIM 08

Proportion of patients with the necessary risk factors assessed to enable CVD assessment

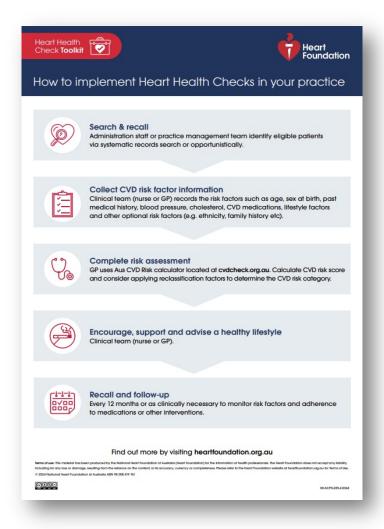




How to implement?

- Opportunistically or systematically identify people eligible for a Heart Health Check
- Collect and record CVD risk factors information, including physical examination
- Include calculation of CVD risk as per the Aus CVD Risk calculator (NZ PREDICT-1º equation)
- Provide lifestyle advice and management plan
- Recall and follow up (monitor risk factors and adherence to intervention)









Practical QI resources in the Heart Health Check Toolkit

Downloadable PDSA cycle templates – pre-filled example PLUS blank template available



5 simple steps to promoting the Heart Health Check in your practice







Receptionist's guide to the Heart Health Check

Medical receptionists play an important support role in integrating Heart Health Checks into routine care. This section of the toolkit explains how to recall a patient for a Heart Health Check and answers some FAQs.

Recalling patients for a Heart Health Check

Phone calls can be an effective way to recall patients who are eligible for an annual Heart Health Check. Once eligible patients have been identified, call them and explain...

Doctor <insert name> has asked me to call you as you are now <eligible / due / overdue> for a
Heart Health Check.

2. It's a check-up that will be at least 20 minutes long to assess your risk of having a heart attack or stroke.

3. The check <is covered under Medicare / costs $\$ ____>.

If the patient wants to know more about the Heart Health Check, you can explain.

During a Heart Health Check, your doctor or nurse will:

- discuss your lifestyle and do some simple checks like measuring your weight, blood pressure, cholesterol and blood sugar levels
- . calculate your level of risk and then plan with you how to lower your risk
- refer you for a blood test if needed

You might also refer the patient to the Heart Foundation website. Once on the site, simply search for 'Heart Health Check'. For your own interest, the link is:

heartfoundation.org.au/heart-health-education/heart-health-checks



TIP: For any questions about risk factors, refer the patient to the practice nurse or GP.

Heart Health Check FAQs

What is a Heart Health Check?

A Heart Health Check is a 20-minute assessment of a patient's risk of having a heart attack or stroke ir the next five years.

Why should someone get a Heart Health Check?

Many people may not be aware of their risk factors for heart attack or stroke. Some risk factors like hig blood pressure and high cholesterol can be silent.

A Heart Health Check helps patients to understand their risk of having a heart attack or stroke. They were auded by their GP or nurse to take the first steps to lowering their risk.

What does a Heart Health Check involve?

During a Heart Health Check, a GP or nurse will:

- review and update medical and family history
 check blood pressure, cholesterol and blood sugar levels
- discuss lifestyle choices such as diet and exercise
- calculate a risk score
- develop a management plan to lower risk, which may include medication and referrals

Heart Health Check Toolkit



Running a Heart Health Check promotion in your practice 5 simple steps to success

0	What are your goals and measures of success?
	How many people are you targeting?
	What would you consider a success?
	Can this contribute to a PIP OI activity?

Does your activity meet accreditation QI standards?

Who will be involved?	
 Identify roles and responsibilities. 	
Appoint a champion.	
	 Identify roles and responsibilities.

3	What kind of promotion?
	 Use patient data to identify you

Use patient data to identify your most appropriate target group.

Partner with another health care provider or collaborate with your PHN.

Link the Heart Health Check activity to the PIP QI.

4	When will it be?
	Choose a day and time that best suits your patient group.
	Link to heart health related campaigns.
	Coordinate with other relevant clinics e.g. flu vaccination.

6	How will you promote it?							
	Invite eligible patients via phone, letter, email or SMS.							
	Advertise on your practice website and phone on-hold message system.							
	 Advertise locally through newsletters, social media or community radio stations. 							
	Provide information in your waiting room.							
	 Partner with local primary health care providers. 							
	Tip: Personalising invitations from a patient's regular health provider mainprove participation in a Heart Health Check.							

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A whole of team approach?

Primary healthcare teams play a pivotal role in the prevention of CVD.

- A collaborative approach is recommended when implementing the Heart Health Check.
- Ideally, everyone should be given the opportunity to contribute their ideas on how to make any changes successful and sustainable.
- The Toolkit contains a variety of resources and templates to help your practice team work together to implement the delivery of Heart Health Checks.





Key benefits of using data to support your success in performing heart health checks

- Change your practice process from reactive to proactive
- •Increase attendance from your existing patients
- •Maximise patient time in the practice
- Maximise the usage of your nursing team
- •Prompt reminders every 12 months to recall and follow up patients for continuous patient care
- •Easily implement and track quality improvement activities





What data tools are using to help you identify patients?

- Cubiko
- Pencat
- Polar







Review your practice's current process:

- What processes do you currently have in place to perform Heart Health Checks?
- Who is your 'practice champion' for Heart Health Checks?
- How will you set up your appointment book?
- How can patients book in?
- What methods will you use to recall eligible patients?





Promote your activity:

- Posters
- Handing out information packs to patients in the practice
- Reaching out to local sports clubs
- Decorating in Heart Week







Talk to your team to gather feedback and communicate workflows:

- What ideas and feedback do your team have?
- What is going to work for your team?
- What are the clinical staff preferences for appointment bookings and appointment length?
- Is your team onboard and had all relevant information communicated?





Identifying patients as eligible:

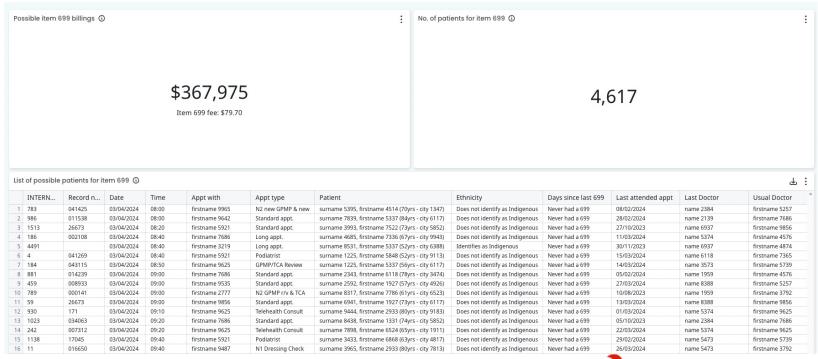
- MBS item 699 (and 177 for non-VR GPs).
- A health assessment for patients with cardiovascular disease (CVD) or at risk
 of developing cardiovascular disease, aged 30 years or over.
- A patient is rendered ineligible for a Heart Health Check if there has been any Health Assessment services billed in the previous 12 months.
- Recommended at least 20 mins in length (both Dr and Nurse time can be combined).
- Can be billed every 12 months.





Search and recall:

Identify a list of patients eligible and proactively recall







- Cubiko allows you to easily filter out any patients from the Heart Health
 Check patient eligibility list by removing those patients who are also potentially
 eligible for other Health Assessment services.
- This allows your practice to focus on performing Heart Health Checks on those patients who do not fall into other Health Assessment categories (e.g. 50-74 year age group)

Exclude Patients eligible for other Health Assessments

List of possible patients for item 699										TO	
	Date	Time	Appt with	Appt type	Patient	Days since last 699	Last attended appt	Last Doctor	Usual Doctor	INTERNALID	
1	03/05/2022	08:00	firstname 5631 surnami	Appt Type unknown to (surname 3158, firstname 3384 (62yrs - city	Never had a 699 health	28/04/2022	firstname 7413 surnami	firstname 6341 surname	4066	
2	03/05/2022	08:00	firstname 1453 surnami	description 6867	surname 6118, firstname 8825 (56yrs - city	Never had a 699 health	27/04/2022	firstname 6776 surname	firstname 2253 surname	8623	
3	03/05/2022	08:00	firstname 1541 surname	description 5122	surname 4846, firstname 7586 (53yrs - city	Never had a 699 health	28/04/2022	firstname 7413 surname	firstname 8183 surname	534	
4	03/05/2022	08:00	firstname 4383 surname	description 6867	surname 7888, firstname 8354 (72yrs - city	Never had a 699 health	30/11/2021	firstname 3523 surname	firstname 8685 surnami	5514	
5	03/05/2022	08:00	firstname 1541 surname	description 5122	surname 1362, firstname 3458 (59yrs - city	Never had a 699 health	28/04/2022	firstname 6263 surname	firstname 8183 surname	232	
.6	03/05/2022	08:00	firstname 8183 surnami	description 5178	surname 6626, firstname 5156 (69yrs - city	Never had a 699 health	21/04/2022	firstname 6263 surnami	firstname 8183 surnami	8448	

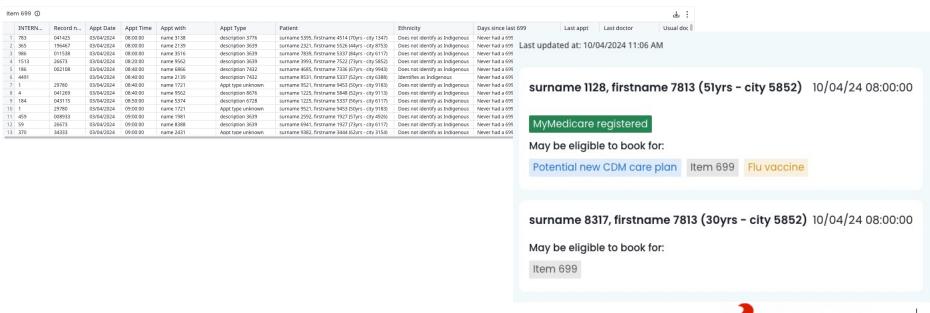




^{*} Currently not available for Cubiko for MedicalDirector

Identify patients with appointments:

 Opportunistically identify potentially eligible patients who are in your practice for an appointment or have an upcoming appointment and using the time they are waiting to collect CVD Risk factor information and complete risk assessment.







- Collection of CVD risk factor information: Clinical team to collect CVD risk factor information and complete risk assessment (CVD risk calculator)
- Clinical consultation and review of information: Practitioner to review information collected, and provide lifestyle advice and management plan
- Recall and follow-up: set up reminders to ensure the patient has follow up appointments as appropriate and re-books for another HHC in 12 months' time, if appropriate





Heart Health Checks Workflow

Free download



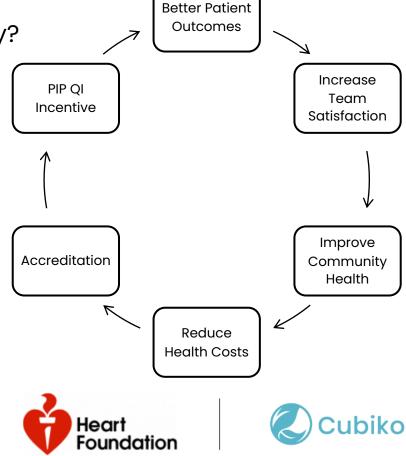




Quality Improvement Activity

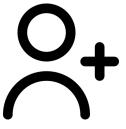
Identify Healthy Heart Checks as a Quality Improvement Measure:

- What are the benefits of the quality improvement activity?
- Identify QI team
- Document/PDSA cycle for heart health checks
- Identify eligible patients
- Implement workflows



QI Team

- Get the team involved you can't run QI activities by yourself!
- Identify who will lead the QI team
- Identify who will be involved in the QI activities
- Assign roles and responsibilities
- Allocate time to meet regularly
- Allocate time to perform the QI activities in the practice
- Track and measure using a Plan, Do, Study, Act (PDSA) Cycle







Quality Improvement Activity

- Turn your Heart Health Check recall process into a Quality Improvement activity
- Review your historical trend of billed item 699/177
- Choose a target you want to be able to achieve (e.g. over the next 3 months)
- · Identify your potential eligible patients for a Heart Health Check and recall
- Review the number of HHC completed on a regular basis to assess if the steps you have taken have been effective
- Record in your PDSA cycle template the steps you have taken, what you
 have achieved and what you will change for the next cycle









PDSA Template

Free download



Heart Health Check Toolkit

Downloadable resources, templates and PDSA examples









Introducing the 2023 Australian guideline for assessing and managing cardiovascular disease risk





New clinical guidance: 5 steps



Age ranges for assessing CVD risk in people without known CVD

- All people aged 45-79 years
- People with diabetes aged 35-79 years
- First Nations people aged 30–79 vears. Assess individual CVD risk factors in First Nations people aged 18-29 years.



Identify CVD risk category

Estimated 5-year CVD risk

- **High:** ≥10%
- Intermediate: 5% to <10%
- **Low: <5%**

Reclassification factors

These factors may move an individual's risk estimate up or down:

- Ethnicity ↑↓
- eGFR & uACR ↑
- · CAC ↑↓
- Severe mental
- Family history ↑

illness ↑



Manage CVD risk

Lifestyle* factors Pharmacotherapy

- Smoking
- Nutrition
- Physical activity
- Healthy weight
- BP-lowering treatment
- Lipid-modifying treatment
- Alcohol



Identify people for CVD risk assessment



Use calculator to assess CVD risk



Identify CVD risk category



Communicate CVD risk



Manage **CVD** risk



Use calculator to assess **CVD** risk

Use new Australian CVD risk calculator with the following variables:

- · Age, sex
- For people with diabetes:
- Smoking status · Systolic BP
- HbAlc
- TC: HDL-C ratio
- · Time since diagnosis
- Diabetes status
- of diabetes
- CVD medicines
- uACR
- Postcode
- eGFR BMI
- · History of AF
- Insulin

Do not use calculator in those already known to be at high risk: Moderate-to-severe CKD and FH



Communicate CVD risk

- · Communicate CVD risk using a variety of formats
- Use a decision aid to support effective risk communication
- · Combine risk communication tools with behavioural strategies, repeated over time



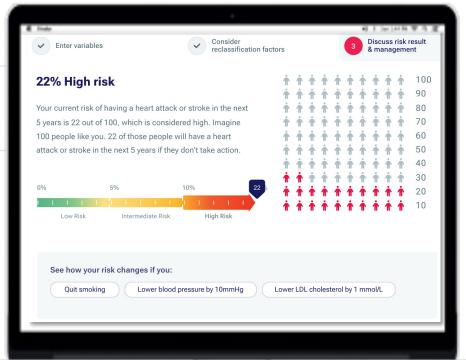




Managing CVD risk starts with communicating risk



* Recommendations	Strength	Certainty of evidence
Use a relevant decision aid to support effective risk communication and enable informed decisions about reducing CVD risk.	Strong	Moderate
Combine risk communication tools with behavioural strategies (e.g. motivational interviewing, personalised goal setting and health coaching), repeated over time, to reduce overall CVD risk.		Low
Communicate CVD risk using a variety of formats (e.g. percentages, 100-person charts) to enable people with varying health literacy needs and learning styles to understand their risk.	Consensus	





Managing CVD risk - principles

- Management approach is refined in collaboration with the patient regarding the risks and benefits of treatment options, and their personal values and preferences.
- People vary in what they find motivating; for some this is having targets in place.
- Set targets in consultation with the person according to what is practicable and achievable for them.



Supporting resources

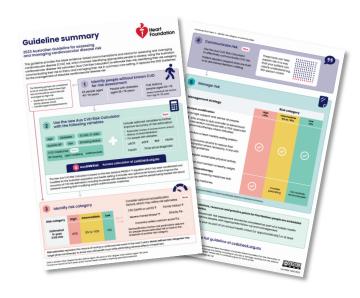


www.cvdcheck.org.au



Copy of the full guideline

Guideline summary infographic - clinical





Consumer factsheet



What is a Heart Health Check? brochure

Order online at Heart Shop https://shop.heartfoundation.or g.au/collections/resources/prod ucts/brochure-heart-healthcheck







cvdcheck.org.au







Mark your calendar for this year's national heart health awareness week





Calls to action for health professionals

- Use the Aus CVD Risk calculator during your next Heart Health Check
- Download or order your Heart Week resource pack
- Register for cardiovascular-kidney-metabolic syndrome clinical webinar on Thursday, 9 May





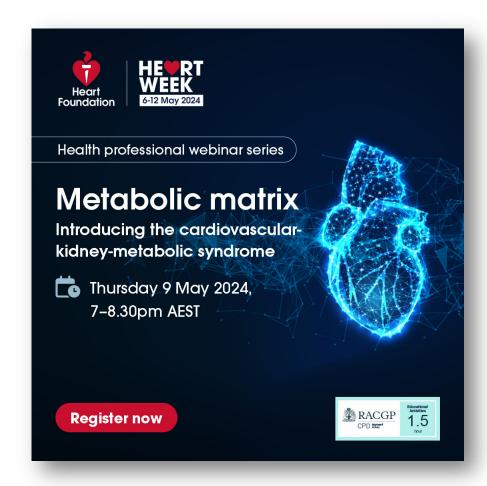
Calls to action for everyday Australians

- Book a Heart Health Check with your GP
- Take 3 minutes to find out your heart age
- Start a conversation about heart health with your loved ones









Heart Week clinical webinar

- Title: Metabolic matrix: Introducing the cardiovascular-kidney-metabolic syndrome
- When: Thursday, 9 May, 7-8.30 pm AEST
- Registration: https://heartfoundation-au.zoom.us/webinar/register/5617109736876/WN_ehS9s4dls_sokpnsgkylg_Q
- An expert panel of international and Australian speakers will explore the profound interconnections between chronic kidney disease, cardiovascular disease and metabolic disorders that characterise CKM syndrome.
- Live presentations will be followed by an interactive panel discussion that explores the practical application in primary care.
- This webinar has been accredited with the RACGP for 1.5 hours.
 (Activity number: 813797)





Heart Week webpage



One stop shop for all Heart Week activity

- Order or download a Heart Week resource pack
- Access the Aus CVD Risk calculator
- Register for clinical webinar
- Enter creative display competition
- Download Heart Week supporter pack
- Access updated practice templates





Creative display competition

- Use Heart Foundation resources and decorations to get creative and start conversations about heart health at your workplace.
- Enter our Heart Week display competition to win one of two \$500 vouchers!
- To enter, share photos on social media with #HeartWeek2024 and tag The Heart Foundation, or submit them via our Heart Week webpage.







Resources to streamline Heart Health Checks

Updated Heart Health Check templates aligned to the 2023 Australian CVD risk guideline



"My healthy heart management plan" template



"How to conduct a Heart Health Check" template



"Heart Health Check risk assessment" template







Keep up to date with Heart Foundation latest news, guidelines and practical resources, by joining the Heart Health Network







Book a demo with Cubiko





