



Preparing your clinic for flu season

Acknowledgement of Country

In the spirit of reconciliation, Cubiko acknowledges the Traditional Custodians of country throughout Australia and their connections to land, sea and community. We pay our respect to their Elders past and present and extend that respect to all Aboriginal and Torres Strait Islander peoples today.

Gaagal by Miimi and Jiinda



Housekeeping

- Please change your chat from 'Host and Panelists' to 'Everyone' so that everyone can view and join in the conversation.
- If you have a question, please add it to the Q&A area at the bottom of your screen. This helps ensure that we can see and answer your questions.
- This session will be recorded. A copy of the recording and all resources will be sent out to all registrants.

Today we'll be covering

Step 1

Analyse past flu vaccine data for optimal stock ordering

Step 2

Identify the volume of patients currently eligible for flu vaccines

Step 3

Streamline flu vaccine appts, designated clinics & billing

Step 4

Initiate patient bookings

Step 5

Monitor vaccination progress & billing status

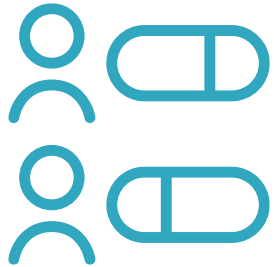


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Poll



Will you be doing a flu clinic at the practice this year?

- > Yes!
- > Yes – and outreach (e.g. corporate) flu clinic
- > Not this year

Step 1: Analyse past flu vaccine data for optimal stock ordering

Preparation is key!

- NSW health have a great influenza vaccination provider toolkit
- Analyse past vaccine numbers- You don't want to under or over order nor do you want to over fill your vaccine fridge.
- Check your pre- allocation of government funded vaccines via the vaccine portal and order accordingly (*Hopefully you have done this*)
- Ordering private flu vaccines- most medical suppliers and pharmacies will give you a great price for bulk orders
- Engage and prepare your team to ensure you are all on the same page on how you will administer vaccines (opportunistically, vaccine specific clinics, co vaccinating with COVID, shared appts)
- Do your research, who locally is offering vaccines (GP's, Pharmacies) and what price are they offering them.
- Corporate vaccine programs- local schools, RACF's, large organisations.
- Clinical software – ensure anyone administering vaccines has their profile set up to upload straight to AIR
- Last but not least, refresh the team on cold chain management, upskill those who may not have specific training.



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Preparation is key!

NSW Influenza Toolkit

2024 influenza vaccine presentation and free vaccine eligibility



6 MONTHS TO LESS THAN 5 YEARS

Vaxigrip Tetra® and Fluarix® Tetra

Registered for use in people aged 6 months and over:

- All children 6 months to less than 5 years
- Give two doses one month apart for children aged 6 months to less than 5 years if first year of receiving flu vaccine
- Fluarix Tetra is available in 10 and single packs. Vaxigrip Tetra is only available in 10-dose packs.
- **Children should receive a full dose (i.e. not a half dose)**
- **Do NOT contain latex**



Ten pack dimensions:
10.4 cm (L) x 10.4 cm (W)
x 4.0 cm (H)



Ten pack dimensions:
17.8 cm (L) x 10.4 cm (W) x 4.2 cm (H)
Single pack dimensions:
13.3 cm (L) x 4.3 cm (W) x 2.4 cm (H)

5 YEARS TO 64 YEARS

Vaxigrip Tetra®, Fluarix® Tetra and Flucelvax® Quad (new to the NIP in 2024)

- People 5 years and over with medical risk factors predisposing to severe influenza
- All Aboriginal persons 5 years to 64 years of age
- Pregnant women
- Give two doses one month apart for children aged 5 years to less than 9 years if first year of receiving flu vaccine
- Fluarix Tetra is available in 10 and single packs. Vaxigrip Tetra and Flucelvax® Quad are only available in a 10 pack.
- **Children should receive a full dose (i.e. not a half dose)**
- **Do NOT contain latex**



Ten pack dimensions:
10.4 cm (L) x 10.4 cm (W)
x 4.0 cm (H)



Ten pack dimensions:
17.8 cm (L) x 10.4 cm (W) x 4.2 cm (H)
Single pack dimensions:
13.3 cm (L) x 4.3 cm (W) x 2.4 cm (H)



Ten pack dimensions:
14cm (L) x 4.5cm (W) x
12.5cm (H)

65 YEARS AND OVER

Fluad® Quad

- Adjuvanted quadrivalent vaccine
- All persons aged 65 years and over
- Milky-white suspension
- Available in 10 packs
- **Does NOT contain latex**
- **Do not use in pregnant women or children**



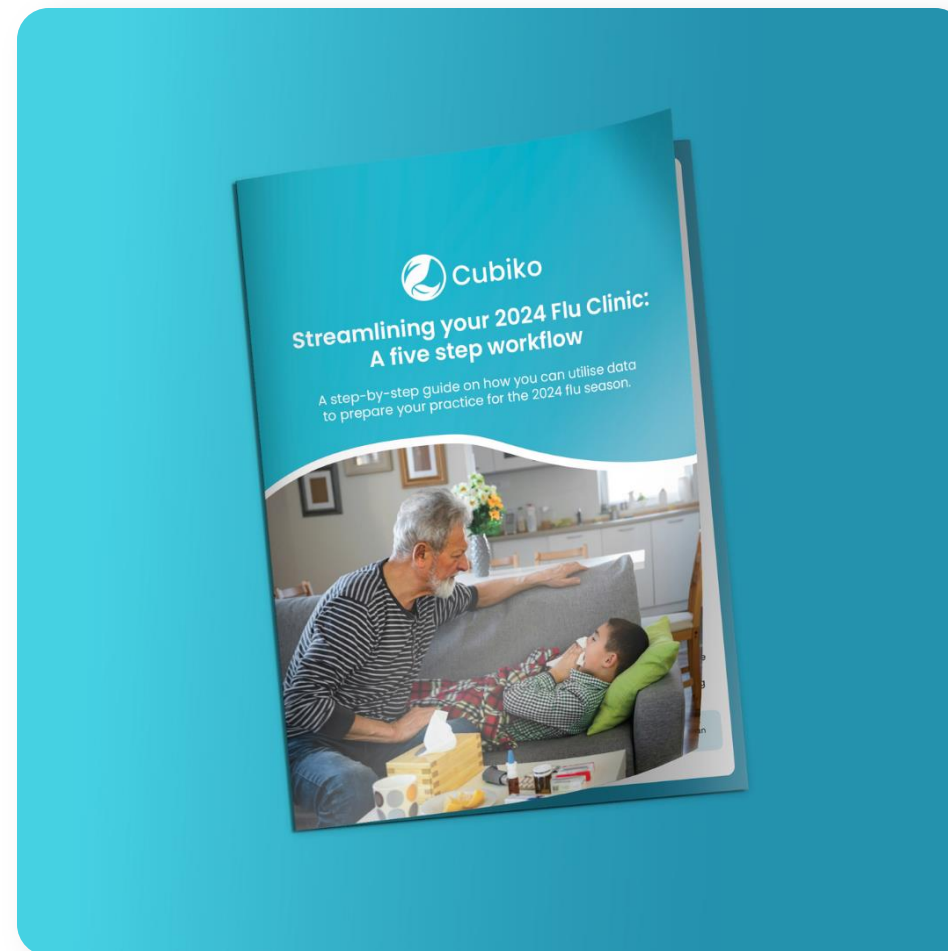
Ten pack dimensions:
15.5 cm (L) x 13 cm (W)
x 2.5 cm (H)

For more information visit health.nsw.gov.au/immunisation



FREE DOWNLOAD

Streamlining your 2024 flu clinic: A five step workflow



Step 2: Identifying patients currently eligible for flu vaccines in your practice

Patients who are eligible under

the NIP

Patients eligible for NIP flu vax ⓘ

	INTERNAL...	Record no.	Patient name	Eligibility for NIP f...	Date of last flu vax	Date of last COVI...	Next appt date	Appt with	Appt type	Allergy/ADR
1	3099	34451	surname 1123, firstname 3558 (8yrs -	Aged >= 6mths with	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to	Nil known ticked
2	3100		surname 1123, firstname 5337 (12yrs -	Aged >= 6mths with	11/04/2023	09/09/2021	No bookings	Doctor unknown to	Appt Type unknown to	Nil known ticked
3	36742		surname 1139, firstname 7525 (21yrs -	Aged >= 6mths with	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to	Nil known ticked
4	35432	36615	surname 1143, firstname 8313 (67yrs -	Non-Indigenous adult	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to	No allergies/ADR
5	5251		surname 1144, firstname 2166 (1yrs -	Child aged >= 6mths	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to	Nil known ticked
6	9142	30432	surname 1145, firstname 4345 (77yrs -	Non-Indigenous adult	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to	No allergies/ADR
7	2121		surname 1147, firstname 4873 (72yrs -	Non-Indigenous adult	07/05/2020	23/09/2021	No bookings	Doctor unknown to	Appt Type unknown to	Nil known ticked
8	4644		surname 1148, firstname 5474 (0yrs -	Child aged >= 6mths	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to	Some allergies/ADR
9	35680	36/25	surname 1149, firstname 2167 (1yrs -	Child aged >= 6mths	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to	No allergies/ADR
10	17840		surname 1152, firstname 6695 (67yrs -	Non-Indigenous adult	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to	No allergies/ADR
11	1451	23018	surname 1156, firstname 6118 (59yrs -	Aged >= 6mths with	20/10/2023	20/09/2021	No bookings	Doctor unknown to	Appt Type unknown to	Some allergies/ADR
12	3922	36973	surname 1165, firstname 2117 (2yrs -	Child aged >= 6mths	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to	Nil known ticked
13	4837		surname 1168, firstname 1641 (63yrs -	Aged >= 6mths with	None recorded	20/11/2021	No bookings	Doctor unknown to	Appt Type unknown to	Nil known ticked
14	3285		surname 1169, firstname 1991 (8yrs -	Aged >= 6mths with	22/04/2023	27/01/2022	No bookings	Doctor unknown to	Appt Type unknown to	Some allergies/ADR
15	34768	35810	surname 1171, firstname 1379 (3yrs -	Child aged >= 6mths	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to	Nil known ticked
16	37789		surname 1176, firstname 3587 (81yrs -	Indigenous person	31/05/2013	None recorded	No bookings	Doctor unknown to	Appt Type unknown to	Some allergies/ADR
17	4462		surname 1177, firstname 3631 (9yrs -	Aged >= 6mths with	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to	Nil known ticked
18	2039	27173	surname 1181, firstname 8935 (8yrs -	Aged >= 6mths with	14/07/2022	29/12/2021	No bookings	Doctor unknown to	Appt Type unknown to	Nil known ticked
19	1030	008279	surname 1183, firstname 1952 (79yrs -	Non-Indigenous adult	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to	Some allergies/ADR
20	3493	35973	surname 1183, firstname 5567 (4yrs -	Child aged >= 6mths	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to	Nil known ticked
21	5101		surname 1192, firstname 2655 (15yrs -	Indigenous person	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to	Nil known ticked
22	4969		surname 1192, firstname 5337 (64yrs -	Aged >= 6mths with	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to	Nil known ticked
23	5066		surname 1192, firstname 9515 (48yrs -	Indigenous person	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to	Nil known ticked
24	2369	25334	surname 1196, firstname 1211 (66yrs -	Non-Indigenous adult	19/05/2022	14/07/2021	No bookings	Doctor unknown to	Appt Type unknown to	Some allergies/ADR
25	5076		surname 1196, firstname 1211 (67yrs -	Non-Indigenous adult	20/05/2023	None recorded	No bookings	Doctor unknown to	Appt Type unknown to	Nil known ticked
26	1264	22110	surname 1196, firstname 1211 (72yrs -	Non-Indigenous adult	20/04/2023	08/07/2021	No bookings	Doctor unknown to	Appt Type unknown to	Nil known ticked
27	5209		surname 1196, firstname 2655 (61yrs -	Aged >= 6mths with	None recorded	12/11/2021	No bookings	Doctor unknown to	Appt Type unknown to	Nil known ticked
28	15065	30836	surname 1196, firstname 2655 (65yrs -	Non-Indigenous adult	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to	No allergies/ADR
29	6242		surname 1196, firstname 2655 (65yrs -	Non-Indigenous adult	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to	No allergies/ADR
30	41135		surname 1196, firstname 2655 (66yrs -	Non-Indigenous adult	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to	Unknown
31	5031		surname 1196, firstname 2655 (66yrs -	Non-Indigenous adult	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to	Nil known ticked

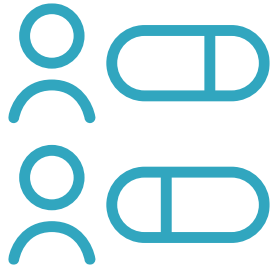
Patients who had previous flu

Patients possibly eligible for private flu vax ⓘ

	INTERNAL...	Record no.	Patient name	Eligibility for NIP f...	Possible private fl...	Date of last flu vax	Date of last COVI...	Next appt date	Appt with	Appt type
1	927	001795	surname 1137, firstname 6868 (63yrs -	Not eligible Govt-	Had flu vax last year	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to
2	2386	28628	surname 1149, firstname 4514 (61yrs -	Not eligible Govt-	Had flu vax last year	10/06/2022	None recorded	21/03/2024 01:00 PM	firstname 1547	Long appt.
3	616		surname 1169, firstname 6816 (38yrs -	Not eligible Govt-	Had flu vax last year	None recorded	None recorded	07/05/2024 10:10 AM	firstname 9437	N2 new GPMP & new
4	3400	37643	surname 1185, firstname 1641 (33yrs -	Not eligible Govt-	Had flu vax last year	07/08/2023	None recorded	No bookings	Doctor unknown to	Appt Type unknown to
5	5069		surname 1196, firstname 2655 (32yrs -	Not eligible Govt-	Had flu vax last year	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to
6	2972	31250	surname 1196, firstname 2655 (63yrs -	Not eligible Govt-	Had flu vax last year	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to
7	3633	36592	surname 1196, firstname 6662 (50yrs -	Not eligible Govt-	Had flu vax last year	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to
8	3358	34863	surname 1214, firstname 3621 (43yrs -	Not eligible Govt-	Had flu vax last year	29/07/2022	None recorded	No bookings	Doctor unknown to	Appt Type unknown to
9	2909	37085	surname 1221, firstname 2527 (30yrs -	Not eligible Govt-	Had flu vax last year	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to
10	995	028025	surname 1225, firstname 8388 (22yrs -	Not eligible Govt-	Had flu vax last year	21/04/2018	None recorded	No bookings	Doctor unknown to	Appt Type unknown to
11	6488		surname 1245, firstname 6122 (5yrs -	Not eligible Govt-	Had flu vax last year	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to
12	2908	34925	surname 1257, firstname 1927 (48yrs -	Not eligible Govt-	Had flu vax last year	None recorded	None recorded	20/03/2024 09:40 AM	firstname 4649	Long appt.
13	2636	31223	surname 1266, firstname 8336 (6yrs -	Not eligible Govt-	Had flu vax last year	28/06/2010	None recorded	No bookings	Doctor unknown to	Appt Type unknown to
14	1315	193731	surname 1297, firstname 6118 (63yrs -	Not eligible Govt-	Had flu vax last year	None recorded	01/10/2021	26/03/2024 11:30 AM	firstname 7352	GPMP/TCA Review
15	510	27784	surname 1319, firstname 3387 (45yrs -	Not eligible Govt-	Had flu vax last year	15/08/2023	None recorded	No bookings	Doctor unknown to	Appt Type unknown to
16	1076	21200	surname 1339, firstname 8935 (24yrs -	Not eligible Govt-	Had flu vax last year	15/04/2021	08/12/2021	No bookings	Doctor unknown to	Appt Type unknown to
17	2535	32924	surname 1421, firstname 3219 (24yrs -	Not eligible Govt-	Had flu vax last year	18/05/2022	None recorded	No bookings	Doctor unknown to	Appt Type unknown to
18	4027		surname 1435, firstname 7325 (26yrs -	Not eligible Govt-	Had flu vax last year	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to
19	2147	28206	surname 1461, firstname 3311 (54yrs -	Not eligible Govt-	Had flu vax last year	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to
20	4721		surname 1491, firstname 6232 (64yrs -	Not eligible Govt-	Had flu vax last year	07/05/2021	None recorded	No bookings	Doctor unknown to	Appt Type unknown to
21	813	16378	surname 1528, firstname 2726 (51yrs -	Not eligible Govt-	Had flu vax last year	02/06/2022	None recorded	No bookings	Doctor unknown to	Appt Type unknown to
22	2954	31251	surname 1562, firstname 7888 (15yrs -	Not eligible Govt-	Had flu vax last year	18/05/2023	None recorded	No bookings	Doctor unknown to	Appt Type unknown to
23	6071	28381	surname 1565, firstname 5339 (52yrs -	Not eligible Govt-	Had flu vax last year	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to
24	4994		surname 1613, firstname 3398 (11yrs -	Not eligible Govt-	Had flu vax last year	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to
25	68	25082	surname 1615, firstname 3444 (58yrs -	Not eligible Govt-	Had flu vax last year	None recorded	None recorded	21/05/2024 11:20 AM	firstname 1439	BSCDS/Review
26	7679		surname 1622, firstname 2655 (34yrs -	Not eligible Govt-	Had flu vax last year	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to
27	2339	30055	surname 1622, firstname 9239 (64yrs -	Not eligible Govt-	Had flu vax last year	26/06/2023	27/10/2021	No bookings	Doctor unknown to	Appt Type unknown to
28	2218	23479	surname 1635, firstname 1112 (63yrs -	Not eligible Govt-	Had flu vax last year	15/04/2022	25/06/2021	No bookings	Doctor unknown to	Appt Type unknown to
29	442	005359	surname 1666, firstname 4514 (57yrs -	Not eligible Govt-	Had flu vax last year	None recorded	None recorded	26/03/2024 02:40 PM	firstname 8276	3mth Diabetic Check
30	3263		surname 1671, firstname 6249 (41yrs -	Not eligible Govt-	Had flu vax last year	None recorded	None recorded	No bookings	Doctor unknown to	Appt Type unknown to

Step 3: Streamlining flu vaccine appointments

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What appointment type do you generally use for flu vaccines?

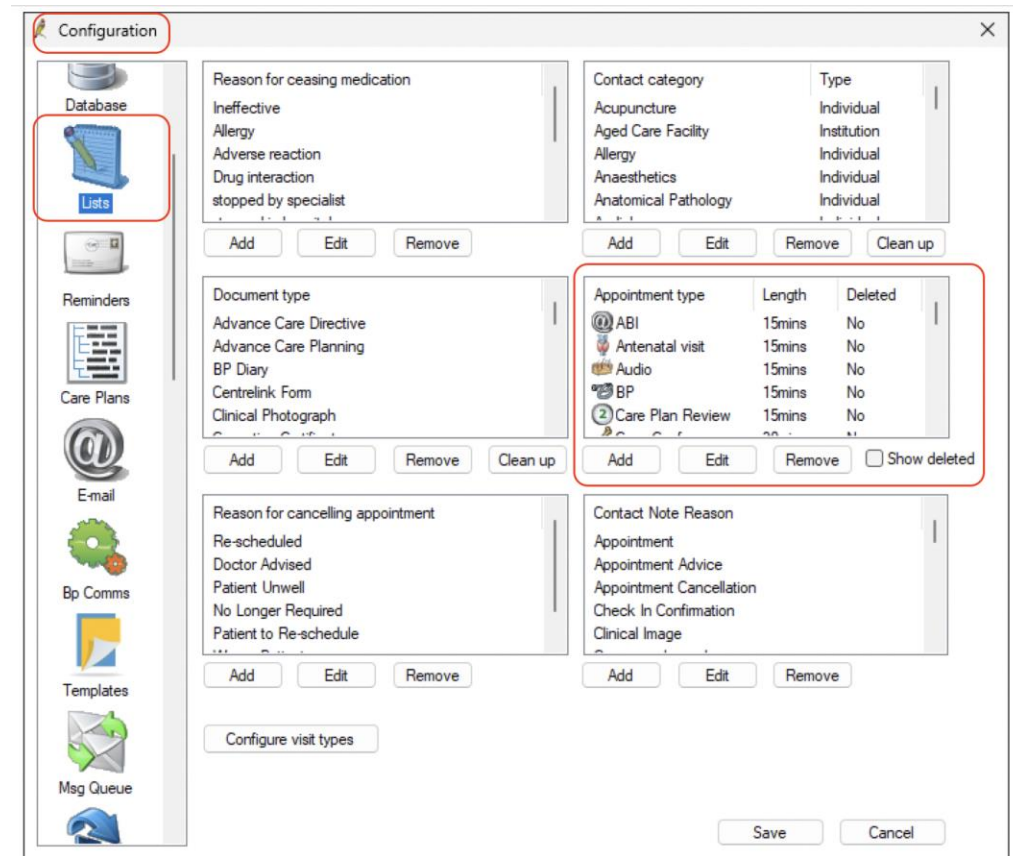
- > Short consult
- > Immunisation
- > Custom appt type (e.g. Flu Vaccine)

Streamline flu vaccine appointments, designated clinics and billing

Efficient appointment scheduling and billing processes are important for managing flu vaccinations effectively.

Setting up custom appointment types for flu vaccines-

 Flu Vaccine	15mins	 Corporate Appt	15mins
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Streamline flu vaccine appointments, designated clinics and billing

One key strategy is to establish custom appointment types for both government-provided and private flu vaccines. By categorising your flu vaccination appointments, practices can accurately track the utilisation of different vaccine types and ensure appropriate billing for each vaccination service.

This streamlined approach not only simplifies record-keeping but also empowers practices to optimise their vaccine inventory management by identifying trends in vaccine demand.

Step 4: Initiating patient bookings

Patients in today

Key insights

There are **85** patients with appointments today who are eligible for a Flu Vaccination.

Visit Cubiko's [Possible service opportunities today](#) page for more information.

Flu vaccine ⓘ



	INTERN...	Record n...	Appt Date	Appt Time	Appt with	Appt Type	Patient	Date of last flu vax	Eligibility for NIP f...	Possible private fl...	Last doct...
1	31	025983	20/03/2024	08:00:00	name 6233	description 3639	surname 7545, firstname 3558 (63yrs - city 4926)	13/08/2015	Aged >= 6mths with		name 1662
2	986	011538	20/03/2024	08:00:00	name 2866	description 3639	surname 7839, firstname 5337 (84yrs - city 6117)	31/05/2022	Non-Indigenous adult		name 6233
3	1395	17885	20/03/2024	08:00:00	name 6867	description 3639	surname 4488, firstname 2511 (26yrs - city 3871)	20/04/2023	Aged >= 6mths with		name 7552
4	1506	009033	20/03/2024	08:00:00	name 3894	description 6748	surname 2378, firstname 9221 (72yrs - city 9854)	14/04/2023	Non-Indigenous adult		name 7484
5	557	007522	20/03/2024	08:00:00	name 3798	description 8184	surname 5582, firstname 6816 (86yrs - city 6117)	04/12/2023	Non-Indigenous adult		name 7896
6	1975	26720	20/03/2024	08:20:00	name 3798	description 8184	surname 9585, firstname 5722 (45yrs - city 9786)	27/04/2023	Aged >= 6mths with		name 3368
7	791	027164	20/03/2024	08:20:00	name 8759	description 7432	surname 9977, firstname 2527 (69yrs - city 5837)	11/04/2023	Non-Indigenous adult		name 8615
8	371		20/03/2024	08:20:00	name 7791	description 3639	surname 6914, firstname 8336 (0yrs - city 3744)	None recorded	Child aged >= 6mths		name 7791
9	412	10382	20/03/2024	08:20:00	name 9329	description 8676	surname 5396, firstname 7465 (67yrs - city 9183)	18/05/2023	Non-Indigenous adult		name 6233
10	1515	25923	20/03/2024	08:30:00	name 4123	description 3776	surname 2592, firstname 6118 (9yrs - city 1447)	15/04/2023	Aged >= 6mths with		name 6867
11	156	22673	20/03/2024	08:30:00	name 7484	description 8412	surname 8574, firstname 1927 (77yrs - city 2633)	19/05/2023	Non-Indigenous adult		name 7263
12	1078	196376	20/03/2024	08:40:00	name 2866	description 8688	surname 5576, firstname 8336 (68yrs - city 6117)	03/07/2019	Non-Indigenous adult		name 7484
13	1506	009033	20/03/2024	08:40:00	name 7484	description 1264	surname 2378, firstname 9221 (72yrs - city 9854)	14/04/2023	Non-Indigenous adult		name 7484

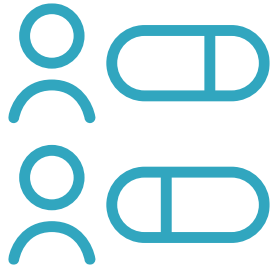


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Do you currently utilise your online appt vendor's broadcast of bulk-sms?

- > Yes - with HotDoc
- > Yes - with Automed
- > Yes - with HealthEngine
- > No

Efficient outreach workflow

List of possible patients for item 699

INTERNALID	Record no.	Date	Appr with	Appr type	Patient	Days since last 699	Last attended appr	Last Doctor	Usual Doctor
1	14713	03/01	No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
2	11194		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
3	24027		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
4	11240	04/11	No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
5	37130	09/03	No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
6	4967	04/01	No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
7	25236		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
8	24979		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
9	25153		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
10	25083		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
11	24649		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
12	12175	04/02/20	No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
13	24814		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
14	23863		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
15	471		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
16	23616	04/02/20	No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
17	526		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
18	37145	09/11/21	No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
19	37145		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
20	30963		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
21	30761		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
22	30761	01/08/21	No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
23	30966	11/02/21	No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
24	30966		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
25	19327	22/08/21	No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
26	25201	12/04/21	No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
27	30519		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
28	30519	07/09/21	No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
29	30275		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
30	30275		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
31	30275		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
32	30275		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
33	30275		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
34	30275		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
35	30275		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
36	30275		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
37	30275		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
38	30275		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
39	30275		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
40	30275		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
41	30275		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
42	30275		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
43	30275		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
44	30275		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
45	30275		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
46	30275		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
47	30275		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
48	30275		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
49	30275		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312
50	30275		No booking	Doctor unbooked to	sumner 113, Kristina 4314 (UW)	540	21/07/2021	Practitioner 6324	Practitioner 4312



List of patients

- ✓ RACGP Active (3+ appts in 2 years)
- ✓ Are possibly eligible

Check with practitioner

Bulk sms, email or letter



Efficient outreach workflow

The screenshot shows the HotDoc Dashboard for CHC Medical Centre. The left sidebar contains navigation options: Home, Bookings, Quick Consults, Payments, Patients, Recalls, Caller ID, Reminders, Vaccinations (highlighted), Inform, Broadcast, New Broadcast, Broadcast History, Check-in, Forms, Reputation, Billing, Setup, Resources & Posters, HotDoc Academy, Support, and Remote Support. The main content area is titled 'Broadcasts' and includes a 'Need Help?' button and a '+ New Custom Broadcast' button. A note states: 'Please note: Broadcasts are not included in your terms of usage and will be billed separately at \$0.04 per SMS message.' Below this, it explains that HotDoc Broadcasts allows sending targeted messages to specific patients and lists three options: sending a custom broadcast using a .CSV file, sending a custom broadcast using patient phone numbers, or sending an existing pre-built template. A link to the 'Broadcasts support page' is provided. The 'Templates' section shows a grid of six campaign templates: COVID-19 Vaccine Now Available, MyMedicare Registration, COVID-19 Vaccine Booster Dose Now Available, Flu Clinic, COVID-19 Telehealth - Now available, and COVID-19 Telehealth - ALL patients.

This screen is titled 'Who are you sending to?' and offers two options for selecting the target audience: 'Manually select audience' (unselected) and 'Upload .csv file' (selected). A large dashed box contains an upload icon and the text: 'Drag & Drop a .CSV file here or [Browse Files](#). Max file size: 6MB'. To the right, a box titled 'Recommended guidelines for uploading a .csv file' lists three bullet points: 'Generate a .CSV file from Best Practice', 'Only select active patients that have been to the practice in the past 12 months', and 'Only select patients that are 18 years and above'. A final note states: 'If you have a big list, try to break it up into smaller batches (i.e. if 6,000 in total, break it up into 3 lists of 2,000 patients.)'. At the bottom, it says: 'If you have any issues uploading your .CSV file visit our [Broadcasts support page](#).'

Pro tip: Measure outcome of campaign



Bulk sms or email



HotDoc



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CHC Medical
General Practice Medical Centre

Step 5: Monitoring vaccination progress and billing status

Upcoming flu vaccines

If you have a flu clinic diary, look at upcoming appts booked in and how many are on for today

Time	Dr Ivor Cure 07/08/2023
7:45 am	
8:00 am	
8:15 am	
8:30 am	
8:45 am	
9:00 am	Flu vaccine
9:15 am	Flu vaccine
9:30 am	Flu vaccine
9:45 am	Flu vaccine
10:00 am	Flu vaccine
10:15 am	Flu vaccine
10:30 am	
10:45 am	Flu vaccine
11:00 am	On the day



Cubiko



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Bonus tip: Vaccines we didn't bill

for

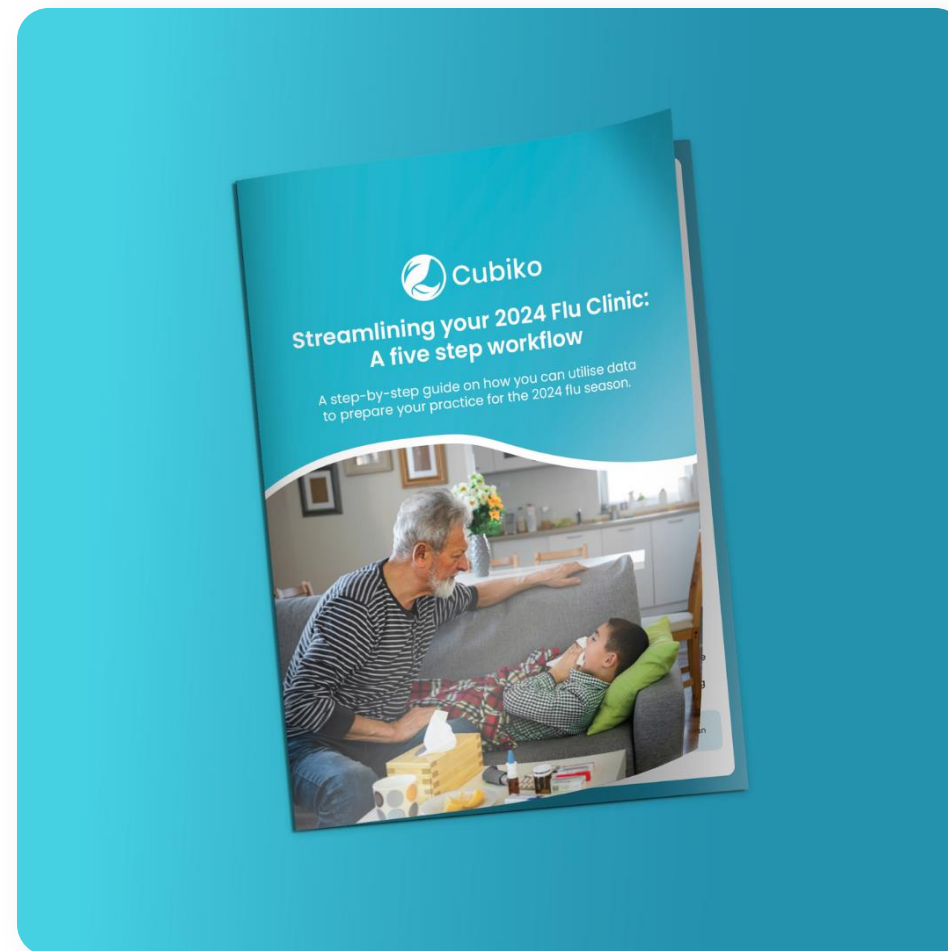
Flu vaccines without an invoice ⓘ

	INTERNALID	Record no.	Patient	Date given	Immunisation rec...	Practitioner	Vaccine name	Fluvax governme...		
1	673	027343	surname 3688, firstname 5193 (90yrs -	11/10/2023	56705	name 5918	Fluad Quad	Non-Indigenous adult		
2	2363	28073	surname 9767, firstname 6816 (29yrs -	22/09/2023	56578	name 7484	Vaxigrip Tetra	Not eligible Govt-		
3	26	008344	surname 6717, firstname 5526 (36yrs -	08/09/2023	56467	name 1142	Vaxigrip Tetra	Not eligible Govt-		
4	4412		surname 7131, firstname 4724 (55yrs -	19/07/2023	55969	name 8615	Vaxigrip Tetra	Not eligible Govt-		
5	670	035385	surname 9942, firstname 5275 (20yrs -	14/07/2023	56482	name 3368	Vaxigrip Tetra	Aged >= 6mths with		
6	704	00010272	surname 7557, firstname 8336 (86yrs -	21/06/2023	55583	name 7791	Fluad Quad	Non-Indigenous adult		
7	152	4331	surname 3864, firstname 8336 (74yrs -	30/05/2023	55227	name 1662	Vaxigrip Tetra	Non-Indigenous adult		
8	38	29357	surname 1937, firstname 6816 (62yrs -	30/05/2023	55220	name 1115	Fluad Quad	Aged >= 6mths with		
9	309	39824	surname 5371, firstname 3631 (49yrs -	30/05/2023	55224	name 1662	Vaxigrip Tetra	Not eligible Govt-		
10	466	000387	surname 3468, firstname 3996 (81yrs -	29/05/2023	55216	name 3368	Fluad Quad	Non-Indigenous adult		
11	464	002091	surname 8555, firstname 3621 (85yrs -	29/05/2023	55217	name 7791	Fluad Quad	Non-Indigenous adult		
12	3263		surname 1671, firstname 6249 (41yrs -	29/05/2023	55211	name 3368	Vaxigrip Tetra	Not eligible Govt-		
13	424	31950	surname 2419, firstname 5339 (32yrs -	29/05/2023	55205	name 7552	Vaxigrip Tetra	Not eligible Govt-		
14	289	41257	surname 9577, firstname 5275 (38yrs -	29/05/2023	55218	name 8583	FluQuadri	Not eligible Govt-		
15	84	32056	surname 4285, firstname 3444 (60yrs -	29/05/2023	55207	name 7791	Vaxigrip Tetra	Aged >= 6mths with		
16	1981	27331	surname 1824, firstname 9885 (17yrs -	29/05/2023	55200	name 3745	Fluad Quad	Not eligible Govt-		
17	382	26929	surname 5698, firstname 3996 (48yrs -	29/05/2023	55212	name 7791	Vaxigrip Tetra	Aged >= 6mths with		
18	85	24096	surname 3959, firstname 8336 (30yrs -	29/05/2023	55209	name 7791	Vaxigrip Tetra	Aged >= 6mths with		
19	143		surname 2216, firstname 5337 (52yrs -	29/05/2023	55203	name 5918	FluQuadri	Not eligible Govt-		
20	3857		surname 9942, firstname 3558 (49yrs -	26/05/2023	55194	name 3929	FluQuadri	Not eligible Govt-		
21	3783		surname 6468, firstname 3393 (26yrs -	26/05/2023	55180	name 8615	Vaxigrip Tetra	Not eligible Govt-		
22	1157	043603	surname 5395, firstname 5275 (70yrs -	26/05/2023	55170	name 1662	Fluad Quad	Non-Indigenous adult		
23	306		surname 1533, firstname 5337 (1yrs -	26/05/2023	55190	name 7552	Fluad Quad	Child aged >= 6mths		
24	4854		surname 8729, firstname 5275 (69yrs -	26/05/2023	55196	name 3929	Vaxigrip Tetra	Non-Indigenous adult		
25	1419	23121	surname 3959, firstname 1927 (12yrs -	26/05/2023	55192	name 8615	Fluad Quad	Aged >= 6mths with		
26	208	5866	surname 4819, firstname 3558 (60yrs -	26/05/2023	55172	name 7484	Fluad Quad	Aged >= 6mths with		
27	14	29221	surname 2592, firstname 3631 (73yrs -	26/05/2023	55193	name 3929	FluQuadri	Non-Indigenous adult		
28	621	00019510	surname 5395, firstname 6249 (56yrs -	26/05/2023	55189	name 7552	Fluad Quad	Not eligible Govt-		
29	2958	32210	surname 2984, firstname 5193 (63yrs -	26/05/2023	55168	name 3929	FluQuadri	Not eligible Govt-		
30	4484		surname 1221, firstname 5226 (26yrs -	26/05/2023	55198	name 3929	Vaxigrip Tetra	Aged >= 6mths with		
31	3323	35926	surname 5987, firstname 5275 (52yrs -	26/05/2023	55195	name 3929	Vaxigrip Tetra	Not eligible Govt-		

Eligible patients under the NIP
Average: \$1,250 in billings per practice

FREE DOWNLOAD

Streamlining your 2024 flu clinic: A five step workflow



Q & A