






**Insights into how you can use data to grow your CDM program**



## In this session we will cover:

- Insights into how your practice can maintain financial sustainability and manage patient care through a CDM program
  - How data can be used to easily identify opportunities to continue providing proactive and quality care
  - The key workflows your team can use to optimise the opportunities identified in your practice
- 
- 
- 

## Managing patient care with a CDM Program

General Practitioners are often the first point of contact for a patient with a chronic condition and play a vital role in managing chronic diseases, from early diagnosis to ongoing care.

General practitioners are ESSENTIAL to the prevention, early diagnosis, and management of chronic diseases in our communities.

Cubiko aims to support our customers in this journey.

# Workflow Key fundamentals for successful CDM in General Practice

1

Support and funding

2

Structured process

3

Subsidised services

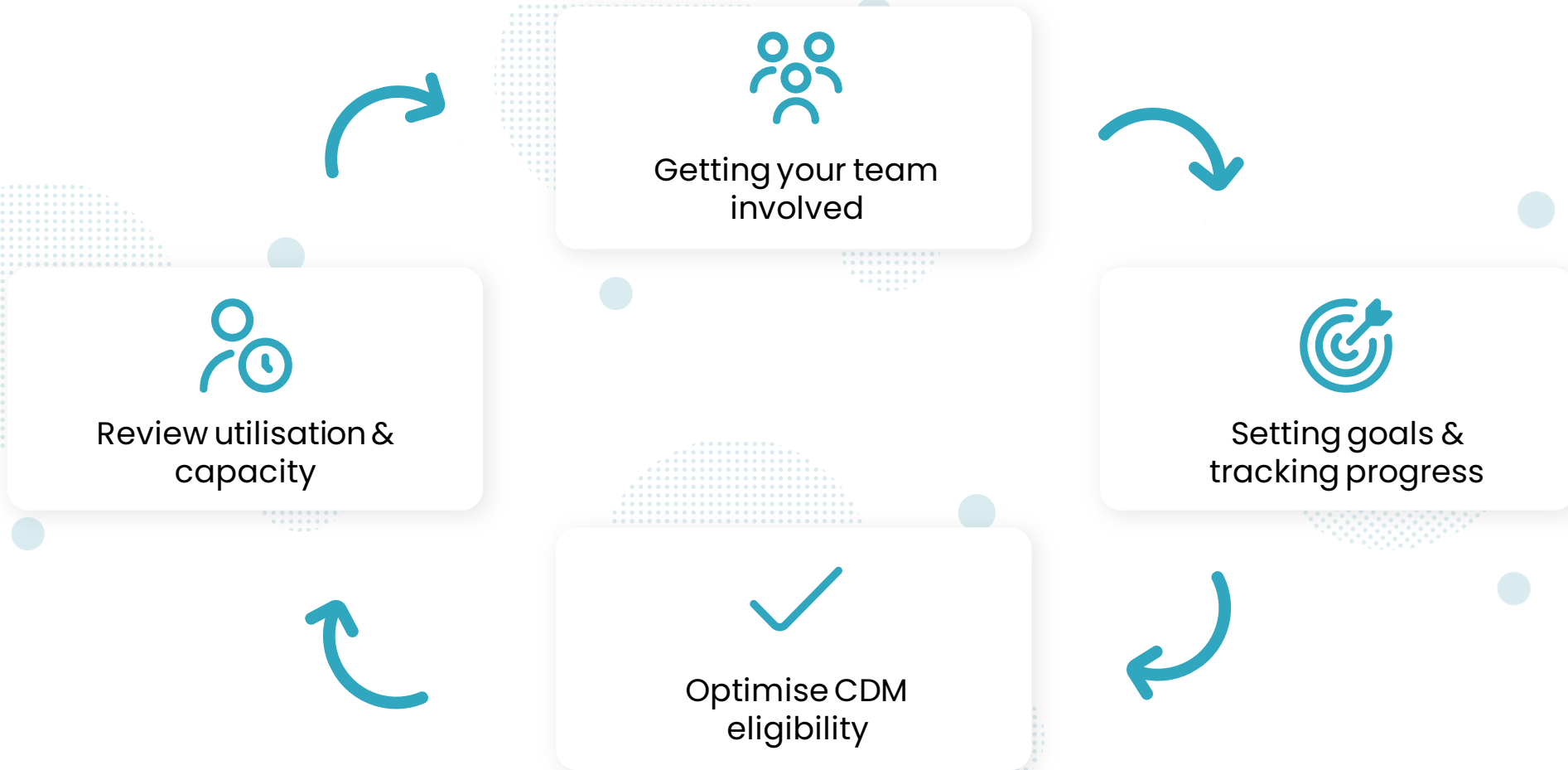
4

Increase in clinical care

5

Increase in revenue =  
increase in care

# Cubiko CDM Workflow



# Top Metrics for CDM in Cubiko

## Today's clinic metrics

How my day is looking

- Overdue reminders
- Possible service opportunities today

## Item optimisation

How to best utilise my clinic's use of items

- Potential new CDM patients
- Item 721
- Item 723
- Item 732
- Item 10997

## Billing optimisation

Insights on billing and payments

- Historical potential 10997 opportunities

## Past clinic metrics

How did we go

- Total CDM billings
- 10997 completion rate

## Future clinic metrics

What's on the horizon

- Future utilisation
- Unbooked appointments

☆ Add to Favourites

⊕ Add to dashboard

CDM workflow

Actions ▾





Are you currently using Cubiko as part of your CDM workflow in your practice?

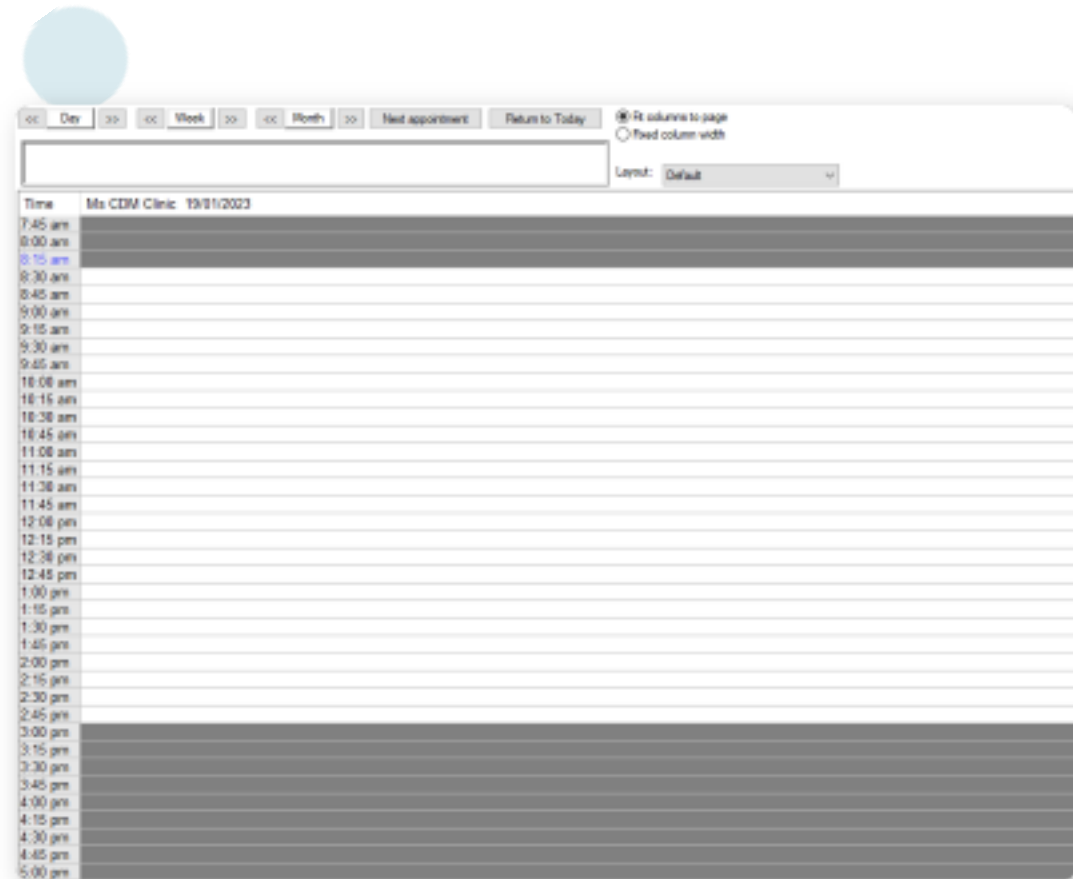
The background features a teal border and a white central area. Decorative elements include a teal semi-circle of dots at the top left, a solid teal circle at the top right, a teal semi-circle of dots at the bottom left, and a teal circle of dots at the bottom right.

Optimise CDM eligibility



## Optimising your appointment book for CDM

- Set up your appointment book for success
- Use Chronic Disease Management (CDM) clinics
- Use specific appointment types
- Use Autofills and templates



## Optimising your appointment book for CDM

- Track historical utilisation
- Track Did Not Attend rate
- Review opportunities for future bookings
- Review potential missed billing opportunities

Time	Mrs CDM Clinic: 19/01/2023
7:45 am	
8:00 am	
8:15 am	
8:30 am	
8:45 am	
9:00 am	
9:15 am	
9:30 am	
9:45 am	
10:00 am	
10:15 am	
10:30 am	
10:45 am	
11:00 am	
11:15 am	
11:30 am	
11:45 am	
12:00 pm	
12:15 pm	
12:30 pm	
12:45 pm	
1:00 pm	
1:15 pm	
1:30 pm	
1:45 pm	
2:00 pm	
2:15 pm	
2:30 pm	
2:45 pm	
3:00 pm	
3:15 pm	
3:30 pm	
3:45 pm	
4:00 pm	
4:15 pm	
4:30 pm	
4:45 pm	
5:00 pm	

# Opportunistic patient engagement

## What are they eligible for?

Patients with opportunities ⓘ

Record no.	Appt date	Appt time	Appt with	Appt type	Patient	May be eligible to book for
1 28717	28/07/2023	08:00	firstname 4294	Standard appt	surname 6346, firstname 9622 (19yrs - city 5842)	Item 732, Item 10997
2 002734	28/07/2023	08:00	firstname 4644	Standard appt	surname 2052, firstname 9722 (80yrs - city 7429)	75+ Health Assessment, Item 699, Flu vaccine
3 23077	28/07/2023	08:00	firstname 1948	NZ GP/PP iv & TCA	surname 8723, firstname 9619 (09yrs - city 9278)	Item 721, Item 723, 75+ Health Assessment, Item 699, Flu vaccine
4	28/07/2023	08:00	firstname 5638	New patient	surname 4738, firstname 2664 (44yrs - city 8258)	Item 699
5 25647	28/07/2023	08:20	firstname 4644	Standard appt	surname 1196, firstname 1211 (56yrs - city 3374)	Item 10997, Mental Health Treatment Plan, Item 699
6	28/07/2023	08:20	firstname 1422	Standard appt	surname 1196, firstname 5722 (1yrs - city 9786)	Item 723, Item 732, Item 10997
7 34448	28/07/2023	08:20	firstname 5638	Telehealth - Recall	surname 6841, firstname 2464 (66yrs - city 7773)	Item 721, Item 723, Item 732, Item 10997, Item 699
8 25707	28/07/2023	08:20	firstname 6329	Standard appt	surname 5468, firstname 3678 (55yrs - city 5154)	Item 732, Item 10997, Item 699
9 7604	28/07/2023	08:20	firstname 4294	Telehealth - Recall	surname 1196, firstname 6232 (34yrs - city 4879)	Item 10997, Item 699
10 027594	28/07/2023	08:40	firstname 1422	Standard appt	surname 1154, firstname 9627 (00yrs - city 3285)	Item 721, Item 723, Item 699

### List of Patients

- ✓ Are possibly eligible
- ✓ Check using PRODA



Appointment with  
Practitioner



Doctor Direction  
Sheet or notes to  
reception in PMS



Reception to book

Today's clinic metrics  
How my day is looking

## Possible service opportunities today

- Summary opportunities table
- Appointments today
- Filter to individual Practitioner
- Filter to CDM item numbers
- Download and print
- Add to Favourites or My Dashboards

Patients with...

Appointments today ▼

Summary

GPMPs, TCAs and reviews

Nurse items

Patients with opportunities ⓘ

	INTERNALID	Record no.	Appt date	Appt time	Appt with	Appt type	Patient
1	1690	26781	26/09/2023	08:00	firstname 8893	Standard appt.	surname 7834, firstname 4724 (60yrs - city 9247)
2	4555		26/09/2023	08:20	firstname 8893	Long appt.	surname 6278, firstname 2973 (yrs - city 4613)
3	1864	32948	26/09/2023	08:40	firstname 8893	Standard appt.	surname 1292, firstname 8544 (66yrs - city 4477)
4	392	040844	26/09/2023	08:50	firstname 8893	Standard appt.	surname 8100, firstname 6667 (66yrs - city 6452)
5	1428	194528	26/09/2023	09:00	firstname 8893	Standard appt.	surname 8100, firstname 6667 (66yrs - city 6452)
6	1392	174712	26/09/2023	09:20	firstname 8893	Standard appt.	surname 8100, firstname 6667 (66yrs - city 6452)
7	699	025003	26/09/2023	09:40	firstname 8893	Standard appt.	surname 8100, firstname 6667 (66yrs - city 6452)
8	2154	29477	26/09/2023	09:50	firstname 8893	Standard appt.	surname 8100, firstname 6667 (66yrs - city 6452)

Eligible for:

Item 721 x Item 723 x  
Item 731 x Item 732 x  
Potential new CDM care plan x  
Item 10997 x

Next appt with

firstname 8893 surname 1331 x

May be eligible to book for

Item 721, Item 723, Item 699, Flu vaccine  
Potential new CDM care plan, Flu vaccine  
Item 732, Item 10997, Item 699, Flu vaccine  
Item 732, Item 10997, 75+ Health Assessment, Item 699  
Item 721, Mental Health Treatment Plan Review, Item 699  
Item 10997, 75+ Health Assessment, Item 699  
Potential new CDM care plan, Item 699  
Item 732, Item 10997, Item 699, Flu vaccine  
Item 732, Item 10997, Item 699

Today's clinic metrics  
How my day is looking

## Possible service opportunities today

- GPMPs, TCAs and reviews
- Item 721, 723, 732
- Use the drop-down filters to change billing frequency
- Download and print
- Add to Favourites or My Dashboards

Summary

GPMPs, TCAs and reviews

Nurse items

CDM frequency		Reset	721 billing frequency: 12 months		723 billing frequency: 12 months	732 billing frequency: 3 months	
Item 721 ⓘ		Filter...				Download ⬇️ Star ☆	
	INTERNALID	Record no.	Appt date	Appt		Appt type	Patient
1	499	00032765	28/08/2023	09:00	12 months	Standard appt.	surname 9585, firstname 9515 (72yrs - city 3374)
2	411	0010296	28/08/2023	09:00	18 months	3mth Diabetic Check	surname 4345, firstname 4949 (81yrs - city 8621)
					24 months		

Today's clinic metrics  
How my day is looking

## Possible Service opportunities today

- Nurse items tab
- Item 10997
- Download and print
- Add to Favourites or My Dashboards

Summary

GPMPs, TCAs and reviews

Nurse items

Head

Item 10997 ⓘ



	INTERNALID	Record no.	Appt date	Appt time	Appt with	Appt type	Patient
1	1036	025338	28/08/2023	08:20	firstname 4644	Standard appt.	surname 4162, firstname 7849 (64yrs - city 8975)
2	287	10382	28/08/2023	08:20	firstname 4294	Long appt.	surname 7993, firstname 3387 (67yrs - city 3374)
3	2909	29221	28/08/2023	09:20	firstname 4294	Standard appt.	surname 1196, firstname 9515 (73yrs - city 9786)
4	1161	005462	28/08/2023	09:40	firstname 4644	Standard appt.	surname 3255, firstname 2117 (74yrs - city 3374)
5	199		28/08/2023	10:10	firstname 6329	Telehealth Consult	surname 2513, firstname 4949 (41yrs - city 3374)
6	98	36752	28/08/2023	10:10	firstname 5689	Long appt.	surname 1122, firstname 9515 (31yrs - city 9786)
7	500	001571	28/08/2023	10:20	firstname 4644	Long appt.	surname 4829, firstname 5722 (64yrs - city 9854)
8	789	007503	28/08/2023	10:20	firstname 4294	Long appt.	surname 7479, firstname 2664 (65yrs - city 9854)
9	674	41170	28/08/2023	10:30	firstname 5689	Standard appt.	surname 1196, firstname 9221 (22yrs - city 9786)
10	875	14453	28/08/2023	10:40	firstname 5783	Standard appt.	surname 7256, firstname 2312 (48yrs - city 2465)
11	2490	29589	28/08/2023	10:40	firstname 4644	Standard appt.	surname 2643, firstname 1758 (59yrs - city 5395)
12	1939	25569	28/08/2023	11:00	firstname 5689	Standard appt.	surname 3912, firstname 2117 (62yrs - city 1544)
13	3	000780	28/08/2023	11:00	firstname 5638	Internet	surname 6484, firstname 8897 (80yrs - city 7195)

## Helpful resource to download



Free Download

### Doctor Direction Sheet





# Proactive patient engagement

## Efficient outreach workflow

Patients with opportunities ⓘ

Record no.	Appt date	Appt time	Appt with	Appt type	Patient	May be eligible to book for
28717	28/07/2023	08:00	firstname 4294	Standard appt.	surname 6346, firstname 9622 (19yrs - city 5842)	Item 732, Item 10997
002734	28/07/2023	08:00	firstname 4644	Standard appt.	surname 2652, firstname 9722 (80yrs - city 7429)	75+ Health Assessment, Item 699, flu vaccine
23077	28/07/2023	08:00	firstname 1948	N2 GPMP r/v & TCA	surname 8725, firstname 9619 (76yrs - city 9278)	Item 721, Item 723, 75+ Health Assessment, Item 699, flu vaccine
4	28/07/2023	08:00	firstname 5638	New patient	surname 4778, firstname 2664 (44yrs - city 8258)	Item 699
25647	28/07/2023	08:20	firstname 4644	Standard appt.	surname 1196, firstname 1211 (56yrs - city 3374)	Item 10997, Mental Health Treatment Plan, Item 699
6	28/07/2023	08:20	firstname 1422	Standard appt.	surname 1196, firstname 5722 (1yrs - city 9786)	Item 723, Item 732, Item 10997
34448	28/07/2023	08:20	firstname 5638	Telehealth - Recall	surname 6841, firstname 2664 (56yrs - city 7773)	Item 721, Item 723, Item 732, Item 10997, Item 699
25707	28/07/2023	08:20	firstname 6320	Standard appt.	surname 5468, firstname 3678 (55yrs - city 5154)	Item 732, Item 10997, Item 699
7604	28/07/2023	08:20	firstname 4294	Telehealth - Recall	surname 1196, firstname 6232 (34yrs - city 4879)	Item 10997, Item 699
027594	28/07/2023	08:40	firstname 1422	Standard appt.	surname 5154, firstname 9627 (60yrs - city 3285)	Item 721, Item 723, Item 699

### List of Patients

- ✓ RACGP Active (3+ appts in 2 years)
- ✓ Are possibly eligible
- ✓ Check using PRODA



Check with  
Practitioner



Bulk SMS or letter  
or phone call

# Item optimisation

## ▼ Patients eligible for GPMPs, TCAs, MCPs and reviews

Potential new CDM patients



1,538

Item 721 



1,211

Item 723 



1,236

Item 731 



10

Item 732 



1,329

## ▼ Patients eligible for Nurse items

Item 10997 



1,350

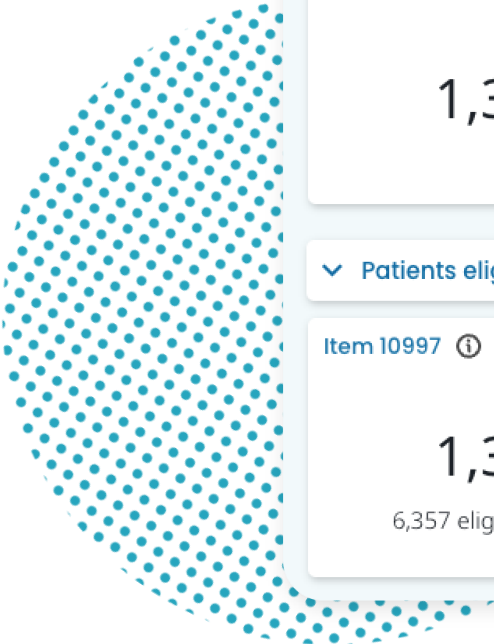
6,357 eligible 10997s

Item 10987 



7

70 eligible 10987s



## Item optimisation

How to best utilise my clinic's use of items

## Item optimisation

- Items 721, 723, 732
- Potential new CDM patients
- Filter to RACGP active patients
- Download and print
- Add to Favourites or My Dashboards

Possible item 721 billings ⓘ



\$191,338

Item 721 fee: \$158.00

Possible patients item 721 ⓘ



1,211

List of patients for possible item 721 ⓘ



	INTERNALID	Record no.	Date	Time	Appt with	Appt type	Patient	L*
1	287	10382	28/08/2023	08:20	firstname 4294	Long appt.	surname 7993, firstname 3387 (67yrs - city 3374)	1
2	194		28/08/2023	08:40	firstname 2882	Telehealth Consult	surname 9559, firstname 2994 (5yrs - city 1862)	C
3	411	0010296	28/08/2023	09:00	firstname 4644	3mth Diabetic Check	surname 4345, firstname 4949 (81yrs - city 8621)	2
4	499	00032765	28/08/2023	09:00	firstname 4644	Standard appt.	surname 9585, firstname 9515 (72yrs - city 3374)	C
5	140	196343	28/08/2023	10:00	firstname 4294	Standard appt.	surname 8564, firstname 7897 (46yrs - city 3374)	2
6	1569	23945	28/08/2023	10:10	firstname 8227	N2 new GPMP & new	surname 7597, firstname 9722 (77yrs - city 1544)	2
7	693	27580	28/08/2023	11:00	firstname 5783	Standard appt.	surname 9566, firstname 9221 (67yrs - city 3374)	C
8	3	000780	28/08/2023	11:00	firstname 5638	Internet	surname 6484, firstname 8897 (80yrs - city 7195)	1
9	1009	15080	28/08/2023	11:10	firstname 5689	Standard appt.	surname 1416, firstname 5722 (70yrs - city 9854)	1
10	561	26234	28/08/2023	11:20	firstname 9628	N2 GPMP r/v & TCA	surname 4748, firstname 8283 (40yrs - city 3374)	C
11	2030	28488	28/08/2023	12:50	firstname 6329	Standard appt.	surname 1751, firstname 1991 (6yrs - city 6398)	1
12	1253	196592	28/08/2023	13:20	firstname		city 9786)	C
13	198	29996	28/08/2023	14:00	firstname		city 3374)	1
14	3682	37444	28/08/2023	14:00	firstname		city 3374)	2
15	143	22411	28/08/2023	15:20	firstname		city 2648)	C
16	166	002847	28/08/2023	15:30	firstname		city 3374)	C
17	203	10040	28/08/2023	16:00	firstname		city 3374)	C

721 billing frequency:

24 months ▾

Patients with 3+ appts in 2 yrs ☒

Include RACF ☐

Include patients under 18 ☒

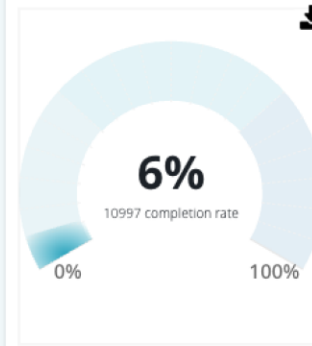
## Item optimisation

How to best utilise my clinic's use of items

### Item optimisation

- Item 10997
- Track completion rate
- View 10997s remaining
- View date of last 10997 billed
- Sort by appointment type
- Download and print
- Add to Favourites or My Dashboards

#### Item 10997 completion rate



#### Possible item 10997 billings

**\$83,595**

Item 10997 fee: \$13.15

#### Possible patients item 10997

**1,350**

6,357 eligible 10997s

#### List of patient appts for possible item 10997

	INTERNALID	Record no.	Date	Time	Appt with	Appt type	Patient	
1	Totals:							
2	287	10382	28/08/2023	08:20	firstname 4294	Long appt.	surname 7993, firstname 3387 (67yrs - city 3374)	1
3	1036	025338	28/08/2023	08:20	firstname 4644	Standard appt.	surname 4162, firstname 7849 (64yrs - city 8975)	4
4	2909	29221	28/08/2023	09:20	firstname 4294	Standard appt.	surname 1196, firstname 9515 (73yrs - city 9786)	6
5	1161	005462	28/08/2023	09:40	firstname 4644	Standard appt.	surname 3255, firstname 2117 (74yrs - city 3374)	7
6	199		28/08/2023	10:10	firstname 6329	Telehealth Consult	surname 2513, firstname 4949 (41yrs - city 3374)	3
7	98	36752	28/08/2023	10:10	firstname 5689	Long appt.	surname 1122, firstname 9515 (31yrs - city 9786)	1
8	500	001571	28/08/2023	10:20	firstname 4644	Long appt.	surname 4820, firstname 5722 (64yrs - city 8954)	1

Today's clinic metrics  
How my day is looking

## Overdue reminders

- GPMP/TCA review
- Filter by Reminder Reason
- Check for future appointment booked
- Filter by Practitioner
- Download and print
- Add to Favourites or My Dashboards

Select reason:

GPMP x

GPMP Review x

GPMP review 732 x

Gpmp and tca review x

GP review x

Patient last seen

23/02/2023

26/06/2023

08/08/2023

22/02/2023

04/05/2023

24/08/2023

Patient next booked

No bookings

No bookings

23/11/2023 02:10 PM

No bookings

No bookings

31/08/2023 08:00 AM

Overdue reminders ⓘ



	INTERNALID	Record no.	Due date	Reminder ID	Patient	Reason
1	3193	196531	25/08/2023	55342	surname 8672, firstname 8472 (28yrs -	GPMP
2	317	26929	24/08/2023	58731	surname 7477, firstname 7536 (47yrs -	GPMP
3	503	041011	24/08/2023	57409	surname 7782, firstname 2655 (62yrs -	GPMP
4	10460	32210	24/08/2023	61636	surname 3959, firstname 5517 (63yrs -	GPMP Review
5	4774	31250	24/08/2023	61070	surname 1781, firstname 8679 (62yrs -	GPMP
6	586	15269	24/08/2023	60037	surname 5633, firstname 9221 (49yrs -	GPMP
7	122		24/08/2023	58494	surname 6834, firstname 1991 (69yrs -	GPMP
8	8963	4224	24/08/2023	61657	surname 9365, firstname 5614 (65yrs -	GPMP Review
9	1184	17843	23/08/2023	48865	surname 1141, firstname 6373 (23yrs -	GPMP
10	36925		23/08/2023	61727	surname 4935, firstname 7768 (3yrs - city	GPMP Review
11	562	193869	23/08/2023	58695	surname 6132, firstname 5722 (31yrs -	GPMP
12	1941	25616	23/08/2023	64329	surname 5731, firstname 3387 (44yrs -	GPMP
13	7564	27953	23/08/2023	61518	surname 1741, firstname 4759 (28yrs -	GPMP Review
14	7814	28431	22/08/2023	58630	surname 9325, firstname 8514 (48yrs -	GPMP
15	6564	26781	22/08/2023	61700	surname 3313, firstname 4911 (60yrs -	GPMP

Overdue reminders ⓘ



! 272

149 last 90 days

The background is a light teal color with a pattern of small, darker teal dots. There are several large, semi-transparent teal shapes: a large semi-circle on the left, a solid circle in the upper center, a solid circle in the lower left, a semi-circle in the lower center, and a semi-circle on the right. A white rectangular box with rounded corners is centered on the slide.

Review utilisation and capacity

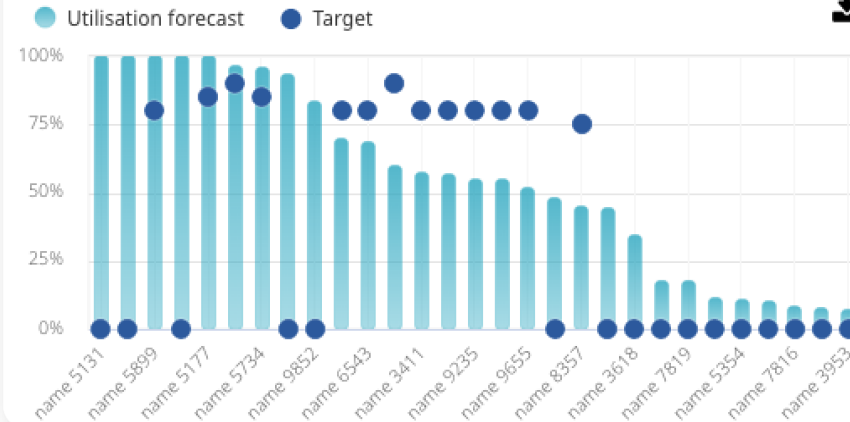
# Future nurse capacity

Future clinic metrics  
What's on the horizon

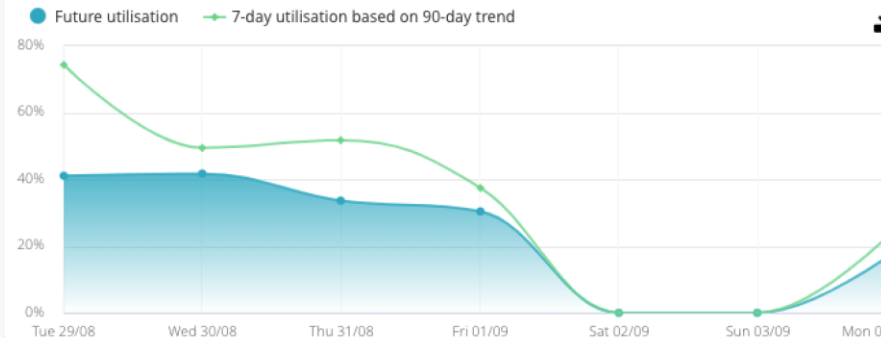
## Future utilisation

- Look ahead at nurse clinic utilisation
- Use date range filter
- See by day the future booked utilisation
- Filter by role - Nurse
- Add to Favourites or My Dashboards

Future utilisation by Practitioner ⓘ



Future utilisation forecast ⓘ



Future utilisation ⓘ

↑ 19%  
(0.0%)

### FILTERS

Reset

Select Practitioner:

Practitioner...

Select role:

Nurse x

Include double-booked appointments



Future clinic metrics  
What's on the horizon

## Unbooked appointments

- Look ahead at nurse clinic utilisation
- Use date range filter
- See by day the number of unbooked appointments
- Filter by role - Nurse
- Add to Favourites or My Dashboards

**FILTERS** Reset

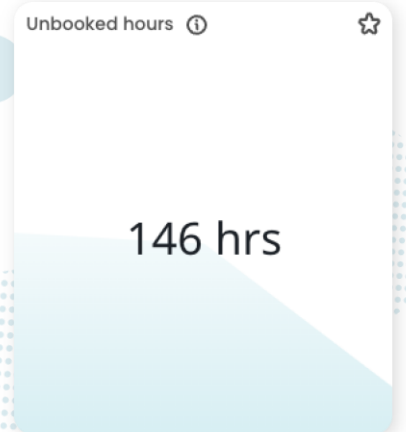
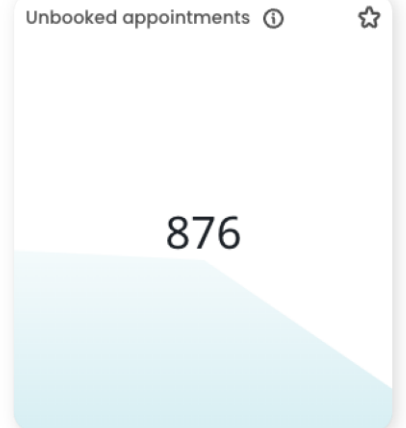
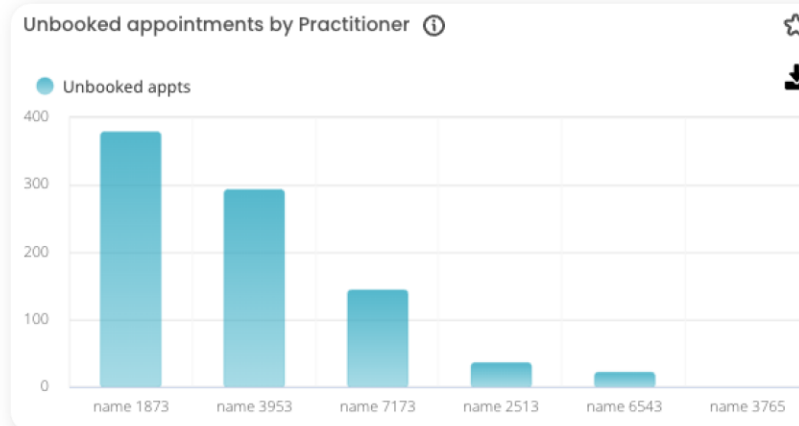
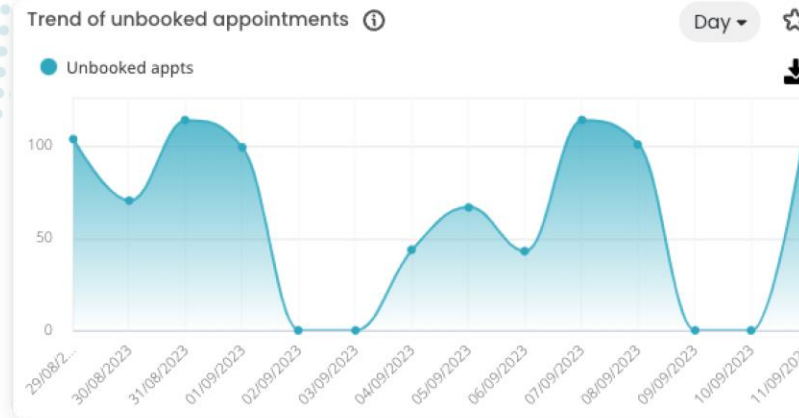
Select Practitioner:

name 1873 × name 2513 ×

name 3966 ×

Select role:

Nurse ×



## Settings goals and tracking your progress



CDM Billings



Number of services  
completed

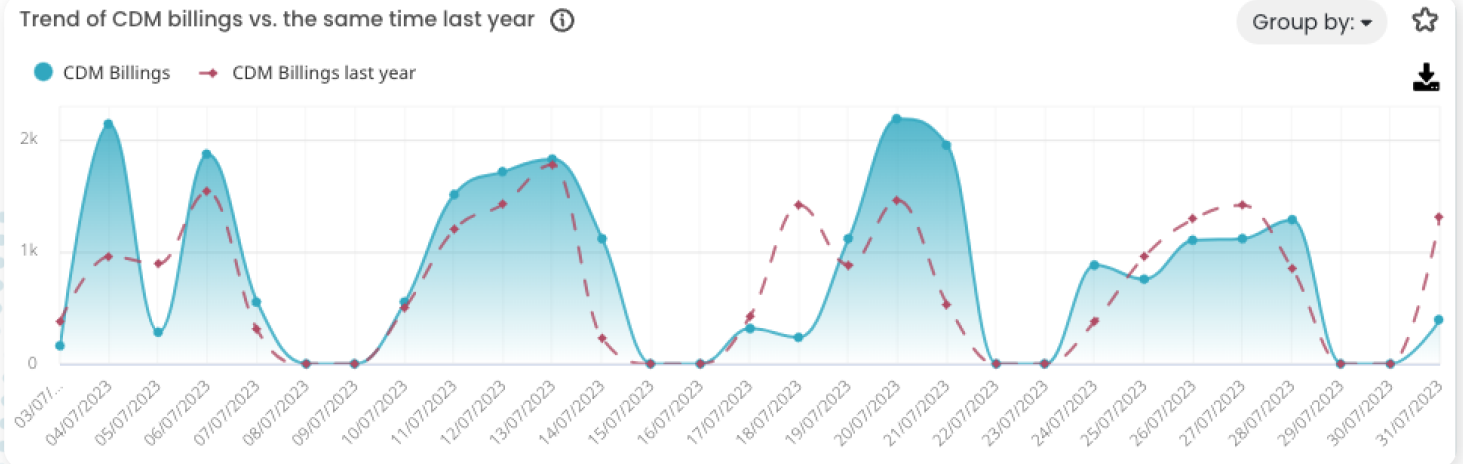
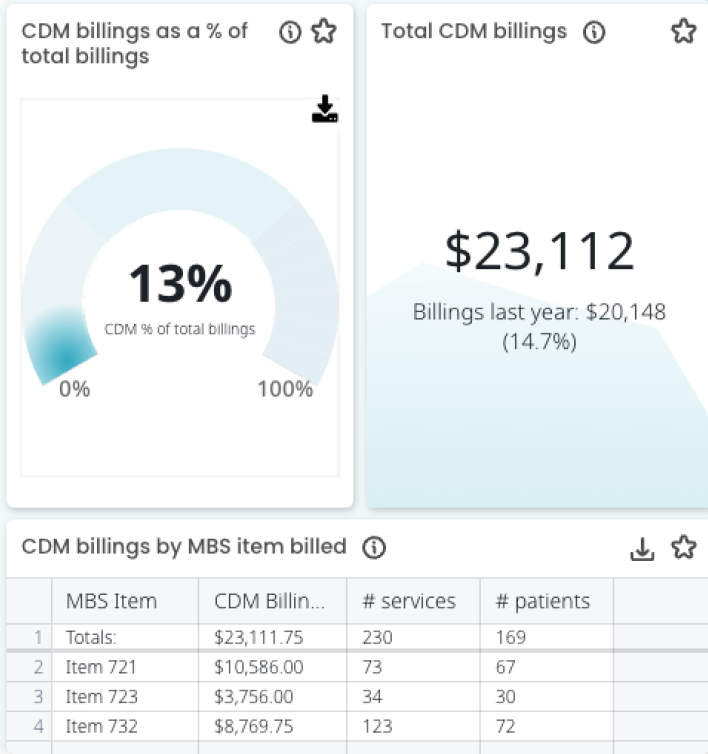


10997 completion  
rate

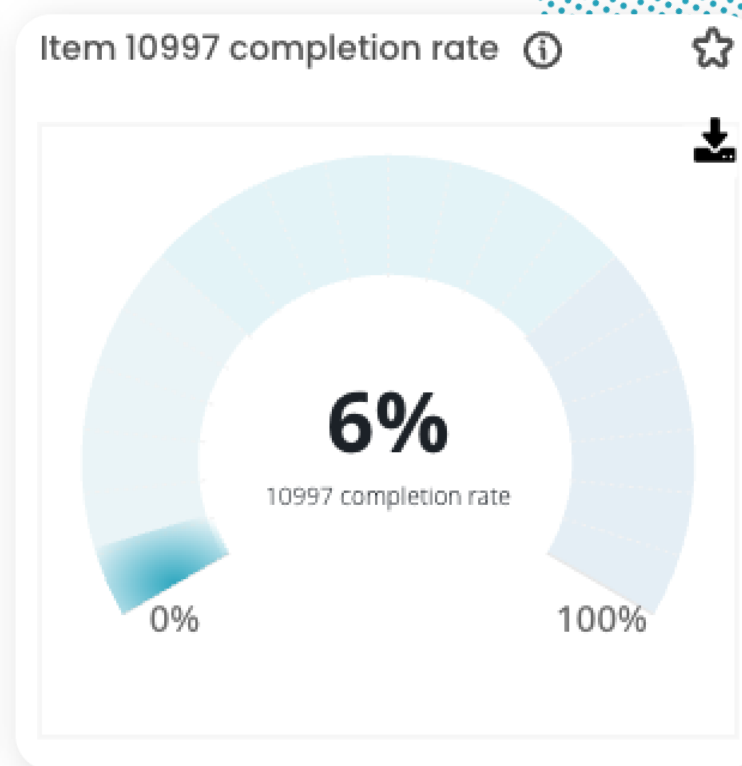
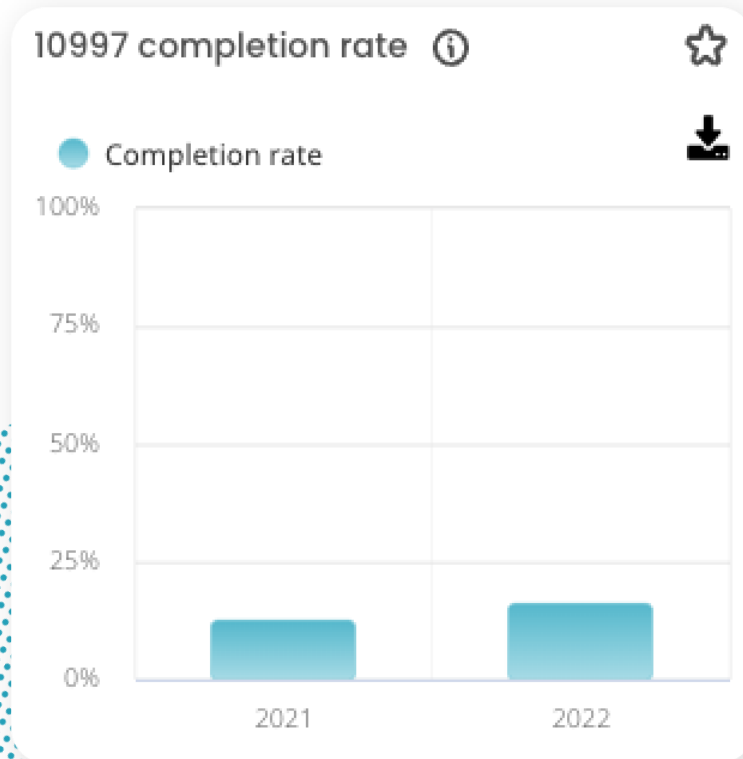


Historical potential  
10997 opportunities

# CDM billings and number of services completed



# 10997 completion rate



Billing optimisation  
Insights on billing and payments

## Review historical potential 10997 opportunities

- View potential missed opportunities for 10997
- Include CDM item appts
- Sort by appointment type
- Download and print
- Add to Favourites or My Dashboards

### Historical potential opportunities by Nurse

Potential 10997 opportunities



Operational

Historical opportunities

New

#### FILTERS

Reset

Select Practitioner:

name 2293 x name 2529 x  
name 3187 x

Select appt type:

description 1684 x

Dr seen

Select Dr seen

Usual doctor

Usual Doctor...

Include appts where CDM  
was billed



Include deceased/inactive  
pts



#### List of historical potential 10997 opportunities

	INTERNALID	Record no.	Date	Time	Patient
1	608	28582	27/07/2023	15:20:00	surname 1196, firstname .
2	627		21/07/2023	08:00:00	surname 1196, firstname .
3	627		25/07/2023	08:00:00	surname 1196, firstname .
4	627		28/07/2023	08:10:00	surname 1196, firstname .
5	271	007522	25/07/2023	14:10:00	surname 1343, firstname .
6	172		19/07/2023	14:30:00	surname 1468, firstname .
7	587	014231	19/07/2023	11:00:00	surname 1498, firstname .
8	701	41645	11/07/2023	13:00:00	surname 1622, firstname .
9	2711	31334	18/07/2023	09:00:00	surname 1815, firstname .
10	2711	31334	18/07/2023	09:40:00	surname 1815, firstname .
11	2711	31334	18/07/2023	10:00:00	surname 1815, firstname .
12	446	1496	20/07/2023	09:40:00	surname 1957, firstname .
13	600	002555	31/07/2023	08:20:00	surname 2123, firstname .
14	273	000844	05/07/2023	11:40:00	surname 2184, firstname .
15	439		28/07/2023	09:20:00	surname 2375, firstname .
16	1126		18/07/2023	08:10:00	surname 2484, firstname .
17	5032		19/07/2023	11:10:00	surname 2499, firstname .

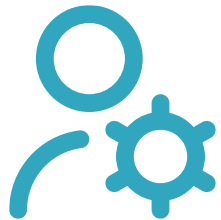
## Getting your team involved



Celebrate success



Communication & feedback



Access to data



Education, training & support

## Helpful resource to download



Free Download

### CDM cheat sheet







Free Download

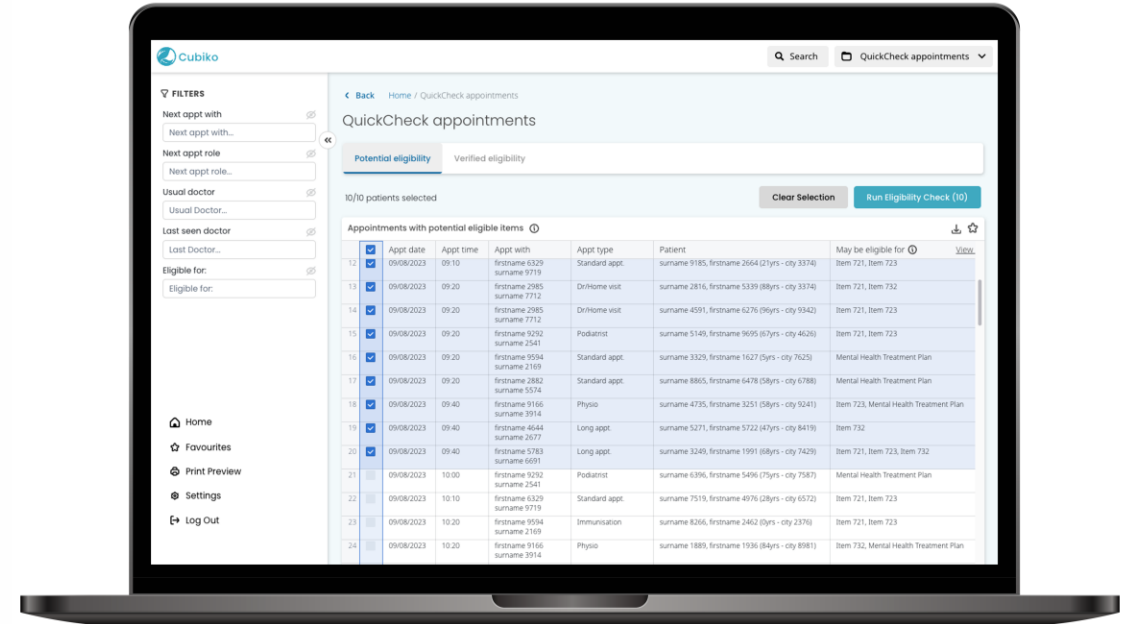
## CDM workflow





# QuickCheck

Check items 721, 723, 732  
and Mental Health Plans & Reviews





How much time do you currently spend each week in your practice checking item eligibility for patients?



## How Forest Hill Family Practice uses Cubiko to streamline their MBS eligibility checks

For us, CDM was very ad hoc, if we worked with the nurses they would pick it up, but it would drop off throughout the year.

We needed to work with the team to create a simple, repeatable process for easily verifying CDM eligibility and booking those eligible appointments.

Now we run QuickCheck each morning, and anyone who is eligible, we make a note on the file what the patient is due for.

**QuickCheck is a game changer! We have gone from 9% CDM to 21%.**

### QuickCheck appointments

Easily perform service eligibility checks for patients with upcoming appointments.

## QuickCheck and CDM workflow: Appointments today

- Open **QuickCheck appointments** each morning
- Filter: Select patients showing as eligible for CDM
- Run eligibility check
- Provide eligibility results to your Doctors
- Print list or update appointment notes with eligibility
- Doctors can also see results in My Cubiko

### QuickCheck appointments

Potential eligibility

Verified eligibility

0/10 patients selected

Run Eligibility Check (10)

Appointments with potential eligible items ⓘ

	<input type="checkbox"/>	Appt date	Appt time	Appt with	Appt type	Patient	May be eligible for ⓘ <a href="#">View legend</a>	CI
1	<input type="checkbox"/>	07/09/2023	10:10	firstname 8227 surname 6981	N2 GPMP r/v & TCA r/v	surname 3678, firstname 2117 (29yrs - city 8621)	Potential new CDM care plan	Ye
2	<input type="checkbox"/>	07/09/2023	11:20	firstname 3685 surname 7533	Standard appt.	surname 4974, firstname 4728 (72yrs - city 1987)	Item 721, Item 723, item 732	Ye
3	<input type="checkbox"/>	07/09/2023	11:30	firstname 3685 surname 7533	Long appt.	surname 4371, firstname 5339 (77yrs - city 9786)	Item 732	Ye
4	<input type="checkbox"/>	07/09/2023	11:30	firstname 5689 surname 4558	Long appt.	surname 3381, firstname 3251 (79yrs - city 9786)	Mental Health Treatment Plan	Ye
5	<input type="checkbox"/>	07/09/2023	12:50	firstname 7939 surname 8836	Long appt.	surname 8697, firstname 9722 (92yrs - city 2627)	Item 723, item 732, Mental Health Treatment Plan	Ye
6	<input type="checkbox"/>	07/09/2023	13:00	firstname 4294 surname 1731	Recall	surname 3678, firstname 3251 (47yrs - city 3374)	Potential new CDM care plan	Ye
7	<input type="checkbox"/>	07/09/2023	13:00	firstname 1948 surname 1414	N2 new GPMP & new TCA	surname 3299, firstname 9722 (65yrs - city 4879)	Item 721, Item 723, Potential new CDM care plan	Ye

Eligible for:

Item 721 ✕

Item 723 ✕

Item 732 ✕

Potential new CDM care plan ✕

## My Cubiko

Individual Summary Page

### QuickCheck and My Cubiko

Results from eligibility checks run on patients in both **QuickCheck appointments** and **QuickCheck patient search** will show in the My Cubiko cabinet for doctors in your practice.

#### My service opportunities ⓘ

Open in new window ↗ ⬇ ⭐

	Appt date	Appt time	Appt with	Appt type	Patient	May be eligible for ⓘ <a href="#">View legend</a>	Check
1	07/09/2023	10:10	firstname 8227 surname 6981	N2 GPMP r/v & TCA r/v	surname 3678, firstname 2117 (29yrs - city 8621)	Potential new CDM care plan, Flu vaccine	Yes
2	07/09/2023	11:20	firstname 3685 surname 7533	Standard appt.	surname 4974, firstname 4728 (72yrs - city 1987)	<b>Item 721</b> , Item 723, Item 732, Item 10997, Item 699, Flu vaccine	Yes
3	07/09/2023	11:30	firstname 3685 surname 7533	Long appt.	surname 4371, firstname 5339 (77yrs - city 9786)	Item 732, Item 10997, 75+ Health Assessment, Item 699	Yes
4	07/09/2023	11:30	firstname 5689 surname 4558	Long appt.	surname 3381, firstname 3251 (79yrs - city 9786)	<b>Mental Health Treatment Plan</b> , Item 10997, 75+ Health Assessment, Item 699	Yes
5	07/09/2023	12:50	firstname 7939 surname 8836	Long appt.	surname 8697, firstname 9722 (92yrs - city 2627)	<b>Item 723, Item 732, Mental Health Treatment Plan</b> , Item 10997, 75+ Health Assessment, Item 699	Yes
6	07/09/2023	13:00	firstname 3685 surname 7533	Long appt.	surname 3356, firstname 2655 (83yrs - city 3374)	Item 10997, 75+ Health Assessment, Item 699	
7	07/09/2023	13:00	firstname 4294 surname 1731	Recall	surname 3678, firstname 3251 (47yrs - city 3374)	<b>Potential new CDM care plan</b> , 45-49 health assessment, Item 699, Flu vaccine	Yes
8	07/09/2023	13:00	firstname 1948 surname 1414	N2 new GPMP & new TCA	surname 3299, firstname 9722 (65yrs - city 4879)	<b>Item 721, Item 723, Potential new CDM care plan</b> , Item 699	Yes
9	07/09/2023	13:00	firstname 2449 surname 1337	New patient	surname 4256, firstname 8283 (52yrs - city 3557)	Item 715, Item 699, Flu vaccine	
10	07/09/2023	13:20	firstname 3685 surname 7533	Standard appt.	surname 9585, firstname 6662 (55yrs - city 9786)	Item 10997, Item 699	

### My Cubiko Window

A list of all your potential patient service opportunities today. Click the button below to open a handy resizable window to use alongside your practice management software.

Open new window 

 Search...

 FILTERS

**surname 3678, firstname 2117 (29yrs - city 8621)**

07/09/23 10:10

May be eligible to book for:

Potential new CDM care plan

Flu vaccine

**surname 4974, firstname 4728 (72yrs - city 1987)**

07/09/23 11:20

Verified eligibility for:

Item 721

May be eligible to book for:

Item 10997

Item 699

Flu vaccine

Verified not eligible for:

Item 723

Item 732



### QuickCheck appointments

Easily perform service eligibility checks for patients with upcoming appointments.

## QuickCheck and CDM workflow: CDM clinic

- Open **QuickCheck appointments**
- Filter: select appt book column  
For example 'CDM Clinic' and/or
- Filter: select 'Nurse' role
- Run eligibility check for appointments up to 3 days in advance

The screenshot displays the 'QuickCheck appointments' interface. At the top, there are navigation tabs for 'Day', 'Week', and 'Month', along with buttons for 'Next appointment' and 'Return to Today'. A search bar is present, and a 'Layout' dropdown is set to 'Default'. The main area shows a calendar for 'Ms CDM Clinic' on '19/01/2023'. The left sidebar lists time slots from 7:45 am to 5:00 pm. The main calendar area is currently empty. A filter overlay is visible on the right, showing 'Next appt with' as 'CDM Clinic' and 'Next appt role' as 'Nurse'. Both filter items have an 'X' icon to remove them.

### QuickCheck appointments

Easily perform service eligibility checks for patients with upcoming appointments.

## QuickCheck and CDM workflow: CDM clinic

### What are the benefits?

- Ensure patients are eligible for billing on the day
- Save nurse and doctor time
- Maximise practice billings!

#### Appointments with potential eligible items ⓘ

	<input type="checkbox"/>	Appt date	Appt time	Appt with	Appt type	Patient	May be eligible for ⓘ	<a href="#">View legend</a>	Cl
1	<input type="checkbox"/>	07/09/2023	10:10	firstname 8227 surname 6981	N2 GPMP r/v & TCA r/v	surname 3678, firstname 2117 (29yrs - city 8621)	Potential new CDM care plan		Ye
2	<input type="checkbox"/>	07/09/2023	11:20	firstname 3685 surname 7533	Standard appt.	surname 4974, firstname 4728 (72yrs - city 1987)	Item 721, Item 723, Item 732		Ye
3	<input type="checkbox"/>	07/09/2023	11:30	firstname 3685 surname 7533	Long appt.	surname 4371, firstname 5339 (77yrs - city 9786)	Item 732		Ye
4	<input type="checkbox"/>	07/09/2023	11:30	firstname 5689 surname 4558	Long appt.	surname 3381, firstname 3251 (79yrs - city 9786)	Mental Health Treatment Plan		Ye
5	<input type="checkbox"/>	07/09/2023	12:50	firstname 7939 surname 8836	Long appt.	surname 8697, firstname 9722 (92yrs - city 2627)	Item 723, Item 732, Mental Health Treatment Plan		Ye
6	<input type="checkbox"/>	07/09/2023	13:00	firstname 4294 surname 1731	Recall	surname 3678, firstname 3251 (47yrs - city 3374)	Potential new CDM care plan		Ye
7	<input type="checkbox"/>	07/09/2023	13:00	firstname 1948 surname 1414	N2 new GPMP & new TCA	surname 3299, firstname 9722 (65yrs - city 4879)	Item 721, Item 723, Potential new CDM care plan		Ye

### QuickCheck patient search New

Easily perform service eligibility checks for your patients.

## QuickCheck patient search

Search any patient in your practice database!

### Check patient eligibility

#### Search patient

surname 1196, firstname 2117 (54yrs - city 3374) Record No: 31456nil



#### Select practitioner

name 1387 - providernumber 9675 - locationname 2683

#### Select date

28 Sep 2023

#### Select items

Item 721



Item 723



Item 732



Run Eligibility Check

# Where do I sign up for QuickCheck?

- Cubiko dashboard
- Settings > QuickCheck
- Click **Join the waitlist** and complete details

## Settings

Users Appointments Viewers Touchstone **QuickCheck** New Integrations ▼ Advanced ▼

### QuickCheck

Save time and maximise patient care with bulk MBS item eligibility checks, all within Cubiko.

**\$50** per month

[Join the waitlist](#)



#### Quickly & securely verify patient item eligibility

Cubiko's QuickCheck allows you to bulk verify patient eligibility for MBS items 721, 723, 732 and Mental Health Treatment Plans, and returns results in a fraction of the time of traditional methods.



#### Run checks for patients with upcoming appointments

Stay ahead of your day and validate specific item eligibility for patients with upcoming appointments at the practice.



#### Take the guess work out of eligibility checks

Perform quick MBS checks on patients already highlighted by Cubiko's item optimisation metrics. Take the guesswork out of MBS billing.



#### Avoid costly rejections

Use QuickCheck to drastically reduce the likelihood of a completed consult returning a rejection from Medicare due to ineligibility.



# Question & Answer