Cubiko

Achieving Accreditation Success with Cubiko: A Step-by-Step Guide

A deep dive into the key metrics and features within Cubiko that can assist your practice during the accreditation process.

Cubiko Metric	Relevant accreditation standards
Quality improvement ethnicity The Quality Improvement: Ethnicity metric, provides you with specifically designed Cubiko metrics to help identify any recording issues and highlight any potential improvements and track progress through a PDSA (Plan-Do-Study-Act) cycle.	Criterion QI1.1 – Quality improvement activities Criterion QI2.1 – Health summaries
Quality Improvement: Allergies The Quality Improvement: Allergies/ADR cabinet provides you with selected Cubiko metrics to help identify any potential improvements with the recording of your patient allergies / ADR (adverse drug reaction), and track progress through a PDSA (Plan-Do-Study-Act) cycle.	Criterion QI1.1 – Quality improvement activities Criterion QI2.1 – Health summaries
Quality Improvement: DNA Rate The Quality Improvement: DNA rate cabinet provides you with selected Cubiko metrics to help identify any issue with your did not attend rate, highlight potential improvements, and track progress through a through a PDSA (Plan-Do-Study-Act) cycle.	Criterion QI1.1 – Quality improvement activities GP Standard 1: Access to care
Quality improvement 65 + influenza vaccine The Quality Improvement: 65+ influenza vaccine cabinet, provides you with specifically designed Cubiko metrics to help identify any issue with immunising your patients who are 65 years or older with a current influenza vaccine, highlight potential improvements, and track progress through PDSA (Plan-Do-Study-Act) cycle.	Criterion QI1.1 – Quality improvement activities Criterion C4.1 – Health promotion and preventive care

Investigations contacted not given Use this to assist Practitioners who have investigation results not marked as **given.** You can download this list by Practitioner and provide this to them, so that they are able to ensure that their patients have been given their investigation results as part of the accreditation standards. Record/ print out the initial figures and your improvement overtime to present for accreditation.	Criterion GP2.2 – Follow-up systems
Recalls Your clinical governance team can use this metric as a means to confirm Practitioners are actioning recalls as per the internally agreed policies made in the practice. This metric acts as a powerful and multi-faceted tool that shows your clinical compliance and provides a list of patients that need to be contacted. Implement this as a daily check for your clinical team to action.	Criterion GP2.2 – Follow-up systems
Recall appointments to rebook This metric can assist in improving your patient care by ensuring that patients who require an appointment for a recall are not missed. Use this to show you are managing any recall appointments not attending the practice.	Criterion GP2.2 – Follow-up systems
Overdue reminders This metric can assist with your patient's active participation in proactive healthcare. Our overdue reminders metric links to your PMS to help where a Practitioner has identified that a patient should be reminded about an important health issue that relates to their care. If a reminder is overdue, it means it is still to be actioned.	Criterion GP2.2 – Follow-up systems

Vaccination support cabinets Show number of patients vaccinated against covid and influenza in your clinic.	[Criterion C4.1 – Health promotion and preventive care](#) [Criterion QI2.1 – Health summaries](#)
Appointment day sheet by appointment type This list allows for a quick response should the need arise. Filter by date (e.g. all patients seen in the last 10 days) and by appointment type (e.g. flu appointments last 7 days) in the case of an issue with a flu vaccine given. You can also implement this into your cold chain breach protocol as a means to quickly contact patients vaccinated in the past 14 days and any upcoming vaccine appointments that may need to be used. This is a great backup to use in the power outage kits too! We have built the internal ID on this list for quick export to your third-party integrator for SMS contact.	[Criterion GP6.1 – Maintaining vaccine potency](#)
Past clinic metrics Use our past clinic metrics cabinet to look at at all historic practice data. Here you will find a lot of data such as financial information that may help you towards developing your business plan. This is also where you can track goals set in settings to track how your business is performing to goals set.	[Criterion C3.1 – Business operation systems](#)
RACGP active patient records Use this metric for data cleaning and marking patients as inactive. The patients listed in this metric do no meet the RACGP guidelines for an 'active' patient but are marked as active in your database. These patients have had less than 3 appointments in the past 24 months. The table lists the patient, their status at the practice, the number of visits in the past 24 months, their last appointment, their total attended appointments and when their patient record was created.	[Criterion C6.4 – Information security](#)

Record/ print out the initial figures and your improvement overtime to present for accreditation. Use this metric for data cleaning and marking patients as inactive. The patients listed in this metric do no meet the RACGP guidelines for an 'active' patient but are marked as active in your database. These patients have had less than 3 appointments in the past 24 months. The table lists the patient, their status at the practice, the number of visits in the past 24 months, their last appointment, their total attended appointments and when their patient record was created. Record/ print out the initial figures and your improvement overtime to present for accreditation.	
Patient wait time Sometimes, waiting to see the doctor is inevitable, but patient wait times are one of the most frequent complaints and are the number one distractor on patient feedback surveys. Patient wait time gives insight into how long a patient is waiting from the time they arrive to the time their consultation begins. Use the data to identify areas of extended patient wait time in your practice to action, you can also use this data in your improvement plan AND to show results to patients once this figure starts to decrease!	Criterion QI1.2 – Patient feedback
Requested tests Track the number of pathology and imaging requests sent by your practice in the selected date range. Here you can see which pathology providers you are engaging with most frequently and the type of tests being requested. This is a great area to audit and gather a list of requested tests performed over a period time and ensure results have been returned for tests.	Criterion GP2.3 – Engaging with other services