	Overview - Factsheet	(CDM) items and introducing new, streamlined Chronic Condition Managem atten. (Jashand by the Department of Health and Aged care on the MBS Online webs	
	Innancial impact of CDM changes		ed at the same nate of care and using the the new rebate amounts. The new volue, if delivered of the same rate of care. Please note that the items Cubiko is litems in these calculations. Please nate that this section is purely linearcial analysis and is not
- Contraction of the second se	1\$4,918.37	E Current CDM percentage of billings ⊘ 22.11% CDM Billings: \$92,369,80 Total Billings: \$417,837.10	Potients with CDM billings in the last 12 months ()
	Convertient and Phototopic	Show os: Balangs (s) + : Reviews per potient with CDN Count of patients Too	r billings last 12 months @
Cubiko Medi	Coach LANGURE PROSPER Medical Busi consulting Advisory Coachir	SHACT Pra	ictice
Everything you nee	ed to know ak	pout the new	v Chronic

Condition Management announcements

Acknowledgement of Country

In the spirit of reconciliation, Cubiko, MediCoach, Best Practice and Medical Business Services acknowledge the Traditional Custodians of country throughout Australia and their connections to land, sea and community. We pay our respect to their Elders past and present and extend that respect to all Aboriginal and Torres Strait Islander peoples today.

Gaagal by Miimi and Jiinda

Housekeeping

- **REC** This session is being recorded. A copy of the recording will be emailed to all registrants after the session.
- Ð
- This webinar is approved for RACGP CPD. Practitioners attending live and who have provided their RACGP member number will have their CPD hours automatically uploaded.
- \bigcirc
- If you share the recording with others at your practice, and they're a practitioner they can also claim CPD for the recording by quick logging it via their RACGP CPD Home.
- ூ
- Questions? Drop them in the Q&A tab at the bottom of your screen and we'll answer them during the session.







Meet our presenters



Chris Smeed CEO & Founder of Cubiko



Dr Bruce Willett Clinical Director at Cubiko



Kim Poyner Founder of MediCoach



Riwka Hagen Founder of Medical Business Services



Jessica White Head of Commercial & Government at Best Practice





Best Practice

How Confident Are You?

_	_	_	_	-	

Very confident Ready for July 2025 implementation Not confident Need significant guidance



Some questions remain

What's GPCCMP? First introduction to the changes







Topics Today

Better patient care Enhanced health outcomes

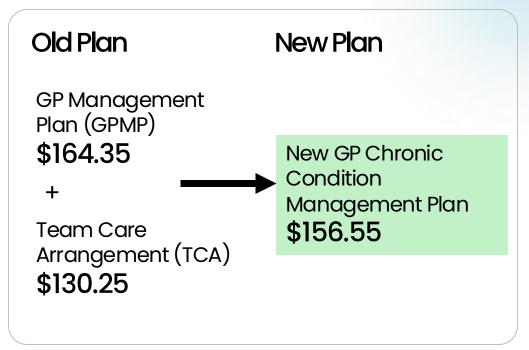
•••• Operational Efficiency Streamlined workflows

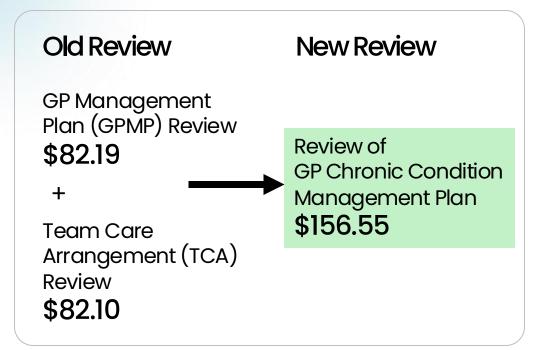
- **Financial Optimisation** Sustainable practice revenue
- ا و م
 - Implementation Path Clear transition steps





What is changing











What is changing

- Equal fees for creation and reviews
- No annual plan rewrites needed just quarterly reviews



Referral letters replace TCA forms

MyMedicare patients use registered practice only







What stays the same

- Same eligibility (chronic condition 6+ **Å**[§ months or terminal)
- Same allied health service allocations (5 individual, 10 Aboriginal and Torres Strait Islander)
- Same clinical judgment determines patient suitability

Same bulk billing incentives and co-claiming restrictions







Better patient care

Enhanced health outcomes One Living Document

"55% of patients with a GPMP didn't receive even one review in 12 months"

MBS Review Taskforce – General Practice and Primary Care Clinical Committee Report (Phase 2, 2018)







Sarah's story

Meet Sarah - 65, with diabetes and arthritis requiring complex care coordination

Old way

- GP creates GPMP in January
- Waits to coordinate TCA with physio and dietitian
- TCA finally completed in March
- First allied health visit in April
- Plan sits static until next year's rewrite

New Way (Living Document)

- GPCCMP created in one visit in January
- Immediate referrals to allied health
- April review: Plan updated as diabetes improves
- July review: Arthritis flares, plan adapts
- 10997 nurse support (FTF & telephone) to set lifestyle goals and to increase movement
- October review: New goals added as fitness improves

Result: One living plan that grows with Sarah, no annual rewrites needed









The MBS now clearly specifies: "reviews can be conducted once every 3 months if clinically relevant."



Chronic conditions don't wait



Evidence-based frequency



Better outcomes, fewer crises







Transition a patient

Check Eligibility 3 months since 721/723/732

مر کن

- Create new GPCCMP Use 965/392 (F2F) or 92029/92060 (video) 965 unlock the keys to the GPCCMP process
- Maintain Continuity New Referrals

O f Clinical Decision

Assess if transition is clinically relevant for patient's care

Verify MyMedicare Confirm Registration status for service access







MyMedicare and Bulk Billing

MyMedicare Requirements

Patients registered with MyMedicare must access GPCCMP through their registered practice only.

This secures patient retention for chronic care and prevents service access at other practices.

Non-MyMedicare Patients

Can access GPCCMP services at any General Practice but should be with usual GP.

Bulk Billing

GPCCMP items eligible for single bulk billing incentives Included in expanded Bulk Billing Practice Incentive Program (November 2025)







៍ Financial Optimisation

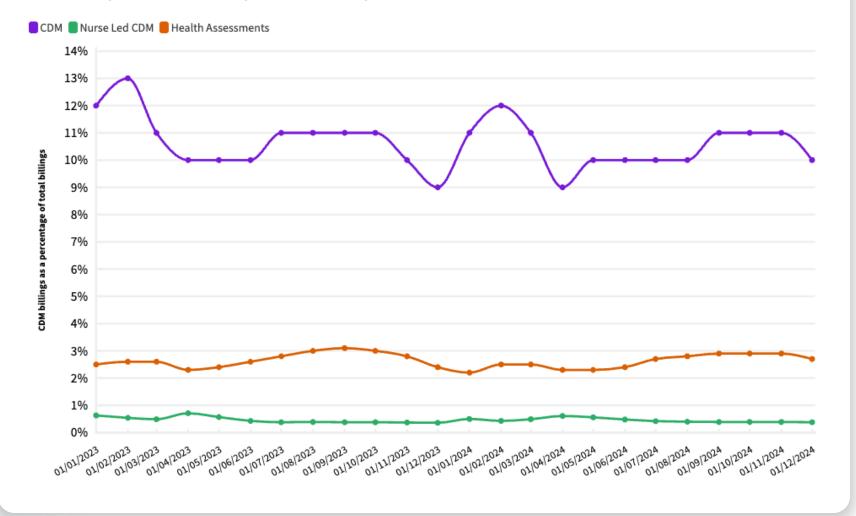
Improved practice revenue







CDM billings as a percentage of total billings

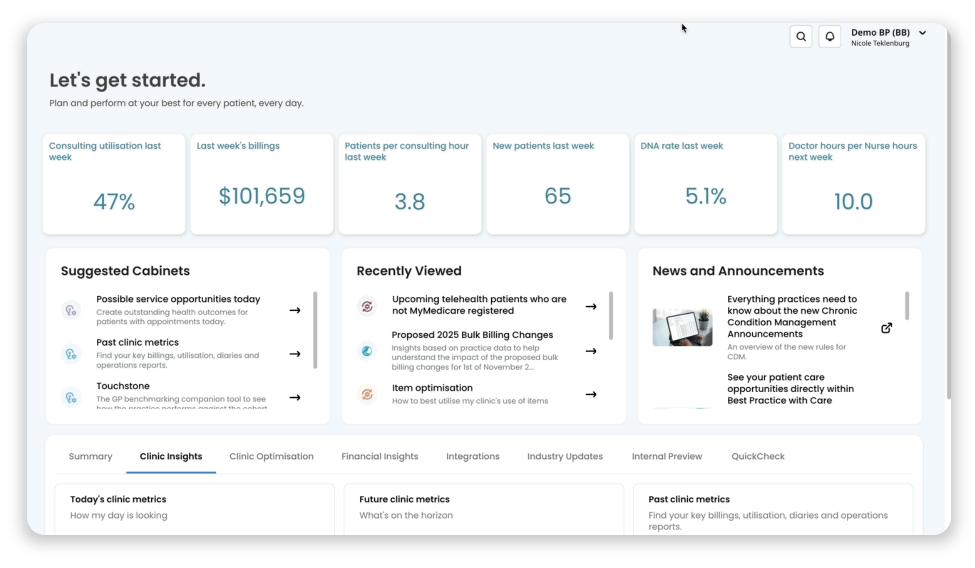




Best Practice











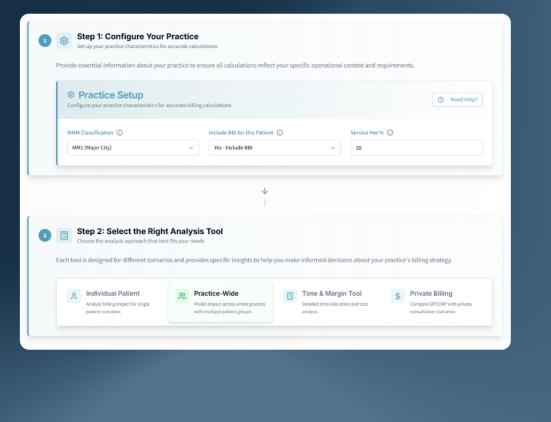


Featured Resource

Free CDM to CCM billings forecast tool

We know the shift from CDM to GPCCMP can feel like a big change That's why we created this tool: to give you clarity, confidence, and a simple way to see how the changes might affect your practice.

Try it out









© Operational Efficiency

Streamlined workflows

The new GPCCMP system dramatically reduces administrative burden across your practice workflow.







Care Planning Workflow



What model works for your patients and your team?





Best Practice

Extended Workflow









Poten	tial eligibility	Verified eligibility					New items coming s
5/100 pc	atients selected			Select top 36 unchecked rows	Clear selection Run El	igibility Check (5)	
Quick	Check appoir	ntments with pote	ntial eligi	ble items 🛈	7 C F	eset 🔟 🕁 🗄	
	Patient		Ŧ÷	May be eligible for (View legend =	Appt date =	
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2	FLORES,	T (77yrs - Fortitude Valle	әу)	Item 965		10/06/2025	
3	COX, D	(78yrs - Ashgrove)		Item 965		10/06/2025	
4	CASTILL	O, R (5yrs - Mogill)		Item 965		10/06/2025	
5	KELLY, A	(56yrs - Mogill)		Potential new CDM care plan		10/06/2025	
				Page Size: 200	▼ 1 to 45 of 45 K K	Page1of1 > >	

Cubiko	Send Care Prompts		Best Practice	
Ligible for:		2	Appointment Details:	
		Cubiko	MediCoach ENGAGE STREAMELINE PROSPER	rac

Appointment book - Friday 21/02/2025 File Billing Utilities View Help		- 0 ×
	9 P	
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		Layout: Default V
Mon Tue Wed Thu Fri Sat Sun		- Dolduk
27 28 29 30 31 1 2 3 4 5 6 7 8 9	Time Dr Basil Basington 21/02/2025	
10 11 12 13 14 15 16	8:30 am John Jones - (Cubiko item eligibility - Confirmed 721, 723; Possible 715, 699)	
17 18 19 20 21 22 23	8:35 am	
24 25 26 27 28 1 2 3 4 5 6 7 8 9	8:40 am	
3 4 5 6 7 8 9 Today: 20/02/2025	8:45 am Emma Test - (Cubiko item eligibility - Confirmed 721, MHTP; Possible MMR, 699) 8:50 am	
	8:55 am	
Dr Basil Basington	9:00 am One Wanda - (Cubiko item eligibility - Confirmed MHTP; Possible 10997, 75+ HA)	
Ms CDM Clinic	9:05 am	
Dr Amanda Johnson	9:10 am	
Mr Patrick D O'Leary	9:15 am	
Dr Harley Rutherford	9:20 am	
	9:25 am	
	9:30 am	
) All	9:35 am	
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] Hide providers without available sessions	9:45 am 9:50 am	
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	10:05 am	
Cancel appointment	10:10 am	
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	Legend: Unavailable On the day Waiting With doctor At billing Completed Did not atter	nd Urgent Elsewhere
rently logged in: Dr Harley Rutherford (Asin surgery) (A messages)	Thursday 20/02/2025 01:15:38 AM







iting room Billing Utilities View Help	- 0 ×
ill Basington V Main surgery V Start visit View record Create account Include "With doctor" and "At billing"	
Scheduled appointment time	
t Scheduled Arrived Waiting Ti Details	
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ma Test 8:45 am 1:18 am 1m St (Cubiko item eligibility - Confirmed 721, MHTP; Possible MMR, 699)	
(Cubiko item eligibility - Confirmed MHTP; Possible 10997, 75+ HA)	
: < 15mins > 30 mins Vith doctor At billing	
I: < 15mins 15 - 30 mins 30 mins Urgent With doctor At billing	Thursday 20/02/2025 01:20:26 AM

ះ Implementation Path

Setting sun on old processes: Your transition roadmap









Now to June 30, 2025

Preparing your practice







Preparing your Practice

	Patient Registrations?
My Medicare Process	 Updating My Medicare Registration data in your PMS?
	• Do your staff know how to access a Patients My Medicare status?
	 What Appointment Types do you
Appointment	 What Appointment Types do you have set?
Appointment Book Workflows	1 1 7 1 7

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e			
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AyMedicare			
Practice name		ABC Medical Clinic	
Practice address		Andrew Fisher Building 1 National Circuit Brunswick Heads NSW 2483	
Preferred GP		Dr Sophia Yu	
Registration date		25-May-2023	
	Administrat	ive Details	
Patient Details	Value	Author Details	Value
Name Sex	HIROKO HONEYSETT Female	Device Name	DHS Medicare Repository Services
Date of Birth	11 Jun 1952 (70 years) * Age is calculated from DoB	Clinical Document Details	Value
	8003 6080 0030 6464	Document Type	MyMedicare Registered Practice Information
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		Date Attested	Not Provided
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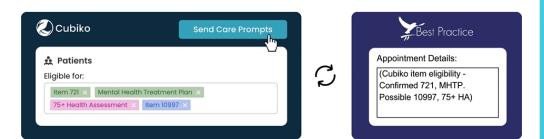




Preparing your Practice

	- Can you use what you already have?
Recalls and Reminders	 Do you need to adjust your reminder process?
	 Who is managing this process at your Practice?
Tools and	 Are you comfortable with the new workflow process?
Templates	 What tool and templates do you currently use? Will this be changing?
Understanding your Patient cohort	 Patient criteria isn't changing, but do you have a pro-active approach to identifying patients eligible for Care Plans?

Did you know that there are some great solutions inmarket to make managing care plans easier, and more efficient?







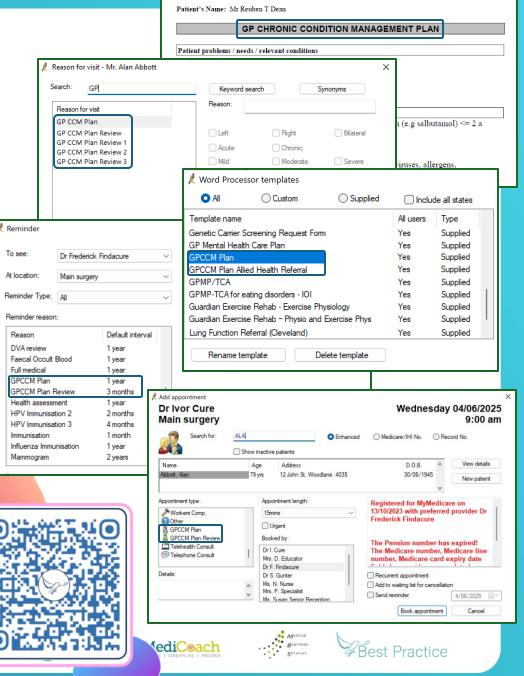
Best Practice

MediCoach

Software Updates

- New MBS Items and co-claiming rules for billing,
- New **Supplied Templates** for GPCCM Plan creation, and GPCCM Allied Health Referrals,
- New Reason for Visit codes, and Clinical Reminder reasons for GPCCM Plans and Reviews,
- New Appointment Types for GPCCM Plans and Reviews,
- New SQL Queries for the Database Search utility!





Upcoming changes

- Workflow improvements to enhance existing Care Plan modules,
- **MyMedicare Validation** from within your software (via Medicare Web Services),
- Incentive and Program Enrolment management for patients,

									_			
Search for:	inactive patients	Enhanced O Medica Show deceased patients	re/IHI No. 🔘	Record No	Date rang Filter by S		3/2024 🔍 🔻	to: 14/03/2025	Location:	V Filter by Code:	Provider:	v Fil
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Staff Training Priorities

Building Your Team's Confidence

GPs/PMPs Need to Know

New GPCCMP requirements and documentation

MyMedicare patient identification

When to use creation vs review items

Quarterly review clinical framework

Cubiko CPD

Practice Nurses

Formal role in GPCCMP preparation

Documentation requirements

How their input adds value

Review preparation workflows

Lifestyle support and health coaching role

Patient engagement

Reception/Admin

New appointment types and scheduling

MyMedicare registration support

Billing changes and coclaiming rules

Patient communication messaging







Coming to Cubiko

New items numbers for your new CCMP workflow

Chronic Condition Management

The Australian Government will be ceasing Chronic Disease Management (CDM) items and introducing new, streamlined Chronic Condition Management Plan (CCMP) items from 1st July 2025. New metrics below can be used to identify how many patients need to be transitioned from legacy CDM plans to the new CCMP items from 1st July 2025. Within each metric, a patient list is displayed. Most notably, if a patient has an existing CDM plan, a Practitioner can review the Nove CDM items from 1st July 2025. Within each metric, a patient list is displayed. Most notably, if a patient has an existing CDM plan, a Practitioner can review the Nove CDM (eds5) list, which shows patients who may be eligible to transition - head to continue managing those conditions under the new framework. Please read the toolitps for detailed information about eligibility criteria for each list. Please see the MBS for more details about billing periods and for guidance. Cubiko provides resources for practices resources for practices.

Move CDM to CCMP (965) ①	New CCMP (965) ①	Review CCMP (967) ①	Potential new CCMP (965) ①
44	10	331 This metric is expected to be 0 until 1st October 2025	1,991







Coming to Cubiko

Streamlining your daily workflows

(⊘ QuickCheck run today)

⊘ Care Prompts run today

May be eligible for (i)	View legend =	Checked with Quic
Move CDM to CCMP (965)		⊘ Yes
New CCMP (965), Mental-health-treatme	e nt plans	⊘ Yes
Potential new CCMP (965)		⊘ Yes
Potential new CCMP (965)		⊘ Yes
Potential new CCMP (965), Mental heal	th treatment plans	⊘ Yes







Coming to Cubiko

Streamlining your daily workflows

							Move CDM to C	CMF (800)		⊘ Yes	
Upcoming appointment with service opportunities 🚯 3 filters applied						New CCMP (965), Mental health treatment plans			⊘ Yes		
ec	t appoin	Itments to run Qu	ickCheck or send Care Prompts च: Appt time च	: Appt with =	- : Appt type = :	Patient	Potential new C	смр (965)		⊘ Yes	
		01/01/2025	08:00:00	name 8611	description 3639	surname 1631, firstname 8623	Potential new C	смр (965)		⊘ Yes	
		01/01/2025	08:00:00	name 6866	description 3735	surname 6147, firstname 7645					
3		01/01/2025	08:20:00	name 8611	description 1745	surname 4937, firstname 764	Potential new C	CMP (965), Mental-health-treatment-pl	ans	⊘ Yes	
4		01/01/2025	08:20:00	name 6866	description 7432	surname 8947, firstname 9911	(87yrs - city 5684)	Potential new CCMP (965)	⊘ Yes		
5		01/01/2025	08:20:00	name 3516	description 1745	surname 4937, firstname 7649	(47yrs - city 3919)	Potential new CCMP (965), Mental-health-treatment-plans	⊘ Yes		
6		01/01/2025	08:30:00	name 2139	description 7432	surname 7962, firstname 4427	(14yrs - city 8354)	Review CCMP (967)	⊘ Yes		
7		01/01/2025	08:30:00	name 6866	description 5746	surname 1242, firstname 7649	(60yrs - city 1117)	Review CCMP (967), -Mental-health-treatment-plans	⊘ Yes		
8		01/01/2025	08:30:00	name 1721	Appt type unknown	surname 8594, firstname 3632	(38yrs - city 8726)	New CCMP (965)	⊘ Yes		
9		01/01/2025	08:40:00	name 1721	Appt type unknown	surname 8594, firstname 3632	(38yrs - city 8726)	New CCMP (965), Item 715	No		
10		01/01/2025	08:40:00	name 8611	description 7432	surname 4572, firstname 4427	(42yrs - city 3844)	Move CDM to CCMP (965), Item 715, 40-49 diabetes health assessment	⊘ Yes		
11		01/01/2025	08:50:00	name 2139	description 7432	surname 4914, firstname 4586	(53yrs - city 7177)	Move CDM to CCMP (965)	⊘ Yes		

May be eligible for 🚯



MediC_{oach}

View legend =

Checked with Quic





Go-Live Phase

 New GPCCMP items available - use for all new CCM plans



Old items (721, 723, 732) CEASE - cannot be billed



ς^δ Support staff training on new workflow







Patient Communication

Core Messages

Your care plan is getting simpler and better

More regular check-ins keep you on track

Your nurse will be providing more regular check ins with you to better support your lifestyle and health management

Communication Channels

Practice newsletter updates

Appointment booking conversations

Consultation discussions

Waiting room posters, website & social media

MyMedicare Support

Explain registration benefits

Provide enrolment assistance

Address patient concerns promptly







July 1, 2027

Full Transition Complete

ጽ	Medication management reviews require GPCCMP
Ð	GPCCMP







Staying on course

Resources available to support your GPCCMP journey

GPCCMP Comparison Tool Analyse financial impacts and understand the benefits for your specific practice context.

Training Materials Comprehensive staff education resources to ensure everyone is confident and prepared. W

Workflows & Cheat Sheets

Streamline implementation with ready-to-use process guides and quick reference tools.

Visit <u>www.cubiko.com.au/gpccmp</u> to access these resources and keep your transition on track.









Bookmark the Resource Hub

Keep up to date with all things GPCCMP.

Access additional support

via the links in the chat









Join us at our webinar on 27 June @ 12 pm

Managing change and people with the new GPCCMP









Tune into 🛞 Medicubes







FAQ





