



To the Practice Owner and Practice Manager

MyMedicare – Practice registration opens on 1 July 2023

The Australian Government announced \$6.1 billion of investments in the 2023-24 Budget to lay the foundations for a stronger Medicare. This investment includes the introduction of MyMedicare to support quality continuity of care for all Australians and new funding packages for practices and primary care providers.

MyMedicare is a voluntary patient registration system that will strengthen the relationship between patients, their general practice, general practitioner and primary care team.

MyMedicare registration will be voluntary and available to all Australians with a Medicare card or Department of Veterans' Affairs (DVA) Veteran Card from 1 October 2023. Practices will be able to register their regular patients in MyMedicare, and there will be options for patients to register online.

Registration in MyMedicare will provide patients access to longer (Levels C and D) MBS-funded telephone calls with their registered general practice, from November 2023. Children under 16, pensioners and other Commonwealth concession card holders registered through MyMedicare will also have access to the triple bulk billing incentive for longer (Levels C, D and E) MBS telehealth consultations from November 2023. Only patients registered with your practice in MyMedicare will be able to claim these rebates.

From November 2024, only your practice will be able to claim the chronic disease management plan rebates for your registered patients, strengthening continuity of care with your patients.

New funding in the Budget from FY2024-25 through MyMedicare includes new incentives for GPs to provide quality continuity of care to residential aged care residents and for people with complex chronic disease who frequently attend hospital. Further details will become available in coming months.

Practices that provide services to patients who would benefit from these new MBS services or provide care to people in residential aged care are encouraged to register in MyMedicare as a priority over the next three months.

Your practice can start getting ready for MyMedicare from 1 July 2023 by registering your practice in the Organisation Register, accessed through the Services Australia HPOS service. Practices can visit the Services Australia Health Professional Education website hpe.servicesaustralia.gov.au for information on registering in the Organisation Register.

Getting ready for MyMedicare – steps for registration

From 1 July 2023

1. Check if your practice is eligible to participate in MyMedicare by visiting health.gov.au/MyMedicare.
2. Find out what you need to do to register your practice in the Organisation Register to get ready for MyMedicare by visiting hpe.servicesaustralia.gov.au.
3. Registration starts with linking an Organisation in PRODA to Health Professional Online Services (HPOS). Once linked you can access the Organisation Register via the Organisation Register tile in HPOS at servicesaustralia.gov.au/hpos.

Once your practice is registered in the Organisation Register, and you have linked your eligible providers you will not need to complete any additional steps until 1 October 2023, when patient registration will become available.

Information on what practices need to do to get ready for MyMedicare is available at the Department of Health and Aged Care website at health.gov.au/MyMedicare. This website will be updated regularly so you can stay up to date in the lead up to patient registration commencing from October 2023.

Yours sincerely

The MyMedicare Team
June 2023