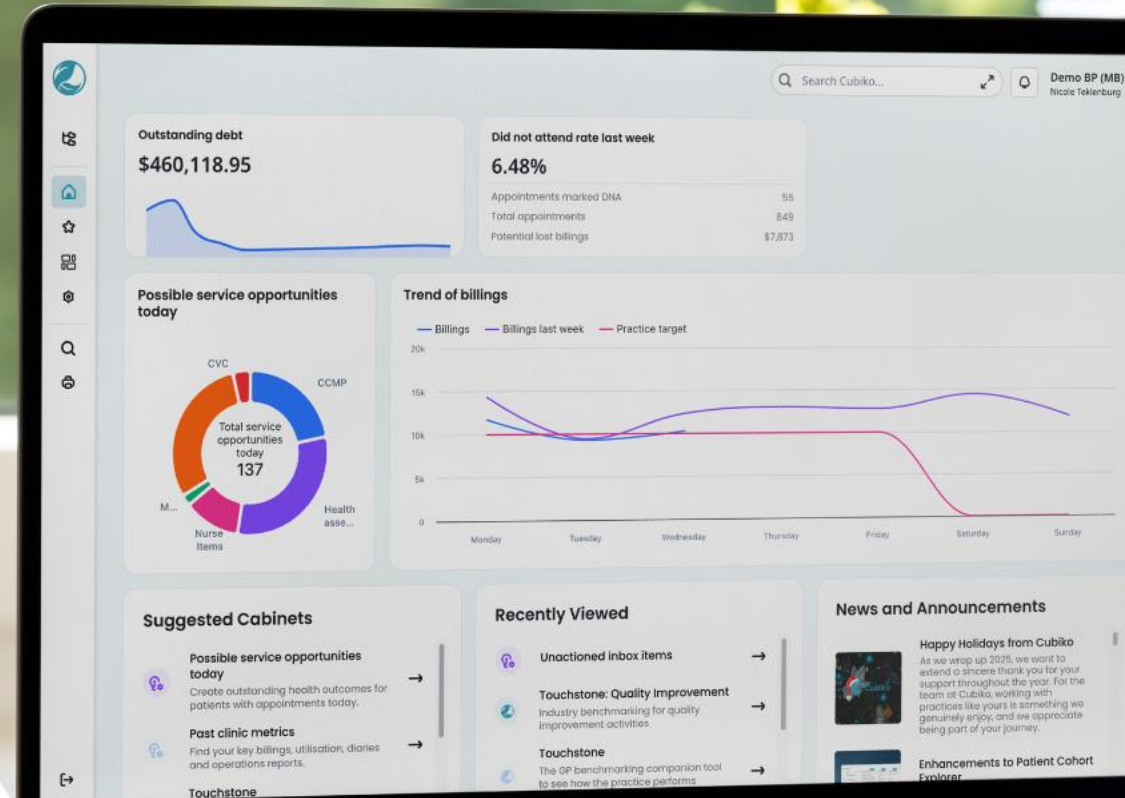


# Preparing your practice for the upcoming Assignment of Benefit Changes



# Acknowledgement of Country

In the spirit of reconciliation, Cubiko and Best Practice acknowledges the Traditional Custodians of country throughout Australia and their connections to land, sea and community. We pay our respect to their Elders past and present and extend that respect to all Aboriginal and Torres Strait Islander peoples today.

Gaagal by Miimi and Jiinda



# Meet our presenters



**Amanda Johnson**  
Head of Product @ Cubiko






**Jay Rose**  
Principal Content Developer @ Best Practice







**Chris Smeed**  
Founder & Strategic Advisor @ Cubiko

# House Keeping

-  Add any questions to the Q&A tab so we can easily see and answer them.
-  Today's webinar is eligible for 1 hour of RACGP CPD. You'll receive a certificate of completion following the session.  
If you provided your RACGP member number during registration, we'll upload your CPD activity on your behalf. If not, you can record your attendance using RACGP QuickLog and upload your certificate as supporting evidence.
-  Today's webinar is being recorded. A copy of the recording will be sent out later today.

# Session Overview

-  Understand the upcoming Assignment of Benefit changes and what they mean for general practice workflows
-  What changes will **now** take effect from 1 July 2026 and how you can manage those changes within Bp Premier
-  Identify key workflow considerations for your practice, auditing requirements and patient communication strategies for AoB readiness from 1 July 2027
-  Use Cubiko to support Assignment of Benefit workflows through improved visibility, follow-up management and workflow tracking across your practice

# What is Assignment of Medicare Benefit?

Assignment of Medicare Benefit (AoB) is a legal agreement where a patient gives their Medicare benefit directly to the healthcare provider, so the provider receives the Medicare rebate as full payment, and the patient pays nothing out of pocket.

# Why is it changing?

## Strengthen compliance around bulk billing

A 2023 government audit found legal risks with verbal consent, prompting Parliament to legislate a written or electronic consent requirement.

## Support the integrity of the Medicare system

Digital, auditable consent records ensure every bulk-billed service has a verifiable patient agreement before a Medicare claim is submitted.

## Ensure consent is captured consistently

A signed, per-appointment model means the service billed must match what the patient consented to.

## Ensure Clearer documentation for practices

Required to keep records for 2 years in case of audit.

# What was the recent announcement?

Last Thursday, we all got some news as a result of strong advocacy in the industry that the incoming 1 July 2026 changes were not suitable and required more flexibility for at risk patients.

# What the 12 month transition period looks like

## BEFORE

- × No Sender ID register
- × GP must co-sign every bulk-billed AoB
- × No specific record retention rule in law
- × Verbal consent permitted for telehealth
- × Consent must occur during the attendance
- × Paper DB4/DB4E form signed during attendance
- × Enduring consent coming April 2027

## AFTER 1 July 2026

- ✓ Sender ID register, unregistered IDs show as 'Unverified' from 1 July
- ✓ GP co-signature removed for bulk-billed services
- ✓ 2-year documented record required for every completed signed AoB agreement, including verbal consent
- ✓ Verbal consent available in all settings for 12-month transition period until 1 July 2027
- ✓ Pre-assignment (at booking) or post-assignment (after service) both valid, we recommend starting to implement during transition period
- ✓ Updated DB4E and DB020 forms available from Services Australia from 1 July, or use any format (digital or paper) that contains the required data set, no prescribed template
- ✓ Enduring assignment of benefit becomes available for MyMedicare registered patients, aged care residents, and ACCHO patients. ACCHO patients also able to hold enduring assignment across multiple sites.

# Impacts to practices from 1 July 2026

## 12-month transition period

Government commits to working with the profession to further reduce admin burden for practices and patients.

## Enduring AoB brought forward

Enduring AoB available from 1 July 2026 for all MyMedicare patients, RACF residents and ACCHO patients.

## ACCHO multi-site enduring AoB

ACCHO patients can hold enduring AoB at multiple sites from 1 July 2026.

## Compliance starts with education

From 1 July 2026, compliance is still required but the department will prioritise prevention and education while practices transition.

## Verbal consent available

From 1 July, verbal consent is available in all settings for 12 months.

POLL

## Do you think your practice needs to make changes before 1 July 2027 to be compliant?

- Yes, we have a lot of work to do
- Yes, a few small things to tidy up
- We're already compliant
- Not sure yet

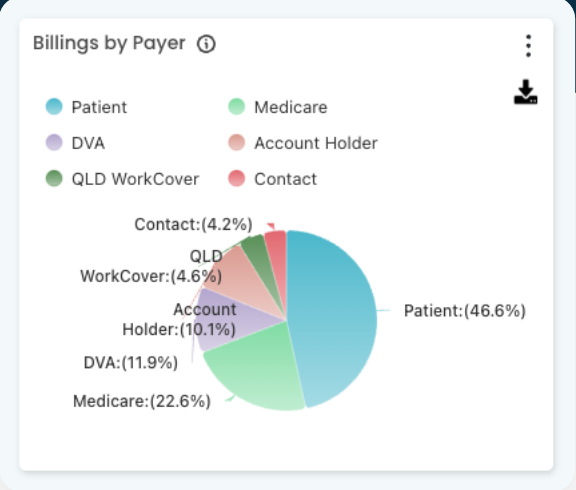
# Use your data to guide your Assignment of Benefit strategy

Before implementing Assignment of Benefit workflows, review how your practice currently operates. Your data can help identify potential compliance risks, patient groups that may require a different approach and areas where workflow changes may be needed.

# What makes sense for your Practice?

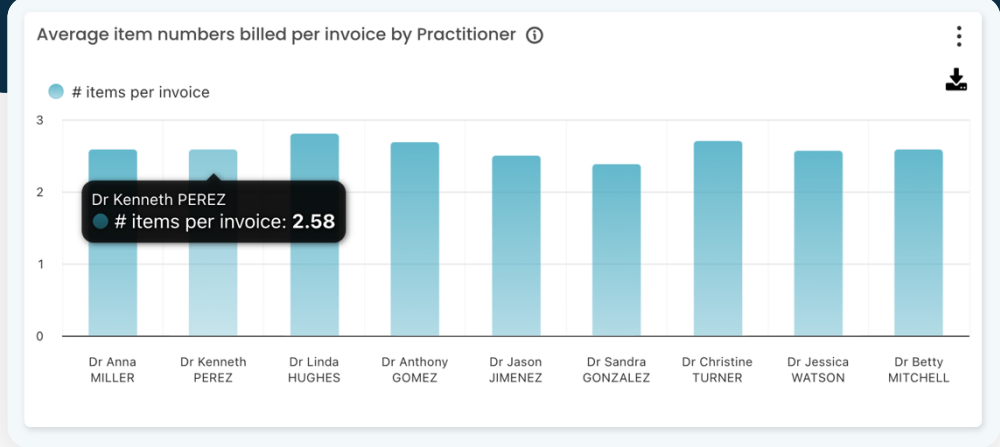
## Bulk Billing

Review what portion of your billings are paid by Medicare, to understand the impact on your practice



## Number of items per invoice

Identify which practitioners are billing multiple items and whether their workflow suits pre or post assignment



# What makes sense for your Practice?

## Demographics

RACF residents, telehealth-only patients, and those without digital contact details need a different consent strategy. Identify these cohorts now.

List of patients ⓘ

Reset [print] [share] [download] [more]

|   | Name                                | Age | Gender | City / suburb    | Active conditions ⓘ                     |
|---|-------------------------------------|-----|--------|------------------|-----------------------------------------|
| 1 | ADAMS, A (66yrs - Mogill)           | 66  | Male   | Mogill           | Diabetes, Ischaemic heart disease, i    |
| 2 | ADAMS, C (69yrs - Fortitude Valley) | 69  | Female | Fortitude Valley | Latent autoimmune diabetes of adu       |
| 3 | ADAMS, D (21yrs - Ashgrove)         | 21  | Male   | Ashgrove         | Atrial fibrillation, Dysmenorrhoea      |
| 4 | ADAMS, F (33yrs - Ashgrove)         | 33  | Female | Ashgrove         | Angina, Atrial fibrillation, Diabetes - |
| 5 | ADAMS, G (73yrs - Mogill)           | 73  | Male   | Mogill           | Post menopausal bleeding, Type 1 D      |
| 6 | ADAMS, H (41yrs - Fortitude Valley) | 41  | Male   | Fortitude Valley | Custom conditions, Menopause            |
| 7 | ADAMS, H (61yrs - Ashgrove)         | 61  | Female | Ashgrove         | Latent autoimmune diabetes of adu       |

Page Size: 200 1 to 200 of 2,397 Page 1 of 12

## Historical billings outstanding

If billings are regularly slipping through, you need more robust processes before 1 July 2027

Historical 10997 opportunities ⓘ

131

**What are software providers doing to support your practice?**



Cubiko



Best Practice



# The Latest Updates and Bp Premier



# What does this mean for the Oxford release?

The Oxford release of Bp Premier already includes comprehensive support for the Assignment of Benefit reforms. While these workflows were originally scheduled to become active from 1 July, the announcement on the 18th of June changes the immediate requirements for Practices.

To align with the revised Government approach and minimise disruption for Practices:

- Customers who have already upgraded to Oxford will receive an update via our **July Data Update (DU)** that will prevent the new AoB workflows from automatically activating.
- A **utility** will also be made available for Practices that wish to apply this change **prior** to receiving the July DU.
- Customers who have not yet upgraded to Oxford are asked to **delay upgrading** while we finalise the next release. Oxford has been temporarily removed from our website for this reason.

# What's Next?

Our development teams are already working on **Oxford SPI**, which will provide support for the revised legislative requirements, including:

1. A Practice-level setting to enable AoB workflows when your practice is ready.
2. New capture options for recording Verbal Assignment and Enduring Assignment.
3. Additional workflow refinements to support the Government's transitional arrangements.

We anticipate making Oxford SPI available in **mid to late July**.

Until Oxford SPI's release, it is recommended that Practices continue to capture Assignment of Benefit details as per your current practice policy and/or processes.



# What action is required?

At this stage, no immediate action is required.

- If you have **already installed** Oxford, please watch for further communication regarding the July DU or utility release.
- If you have **not yet upgraded** to Oxford, please wait for the release of Oxford SP1.

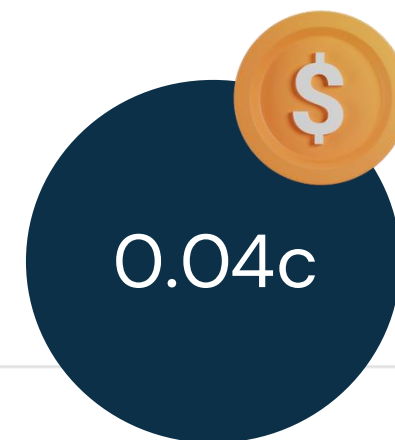
We will continue to monitor Government guidance closely and will keep Practices informed as further information becomes available. More information on updates in Oxford SP1 will be made available closer to release.



# What's Changing in Bp Premier for AoB? (to be enabled during transition)

# Bp Comms and AoB SMS

Assignment of Benefit SMS messages are sent using Bp Comms credits at a rate of **4 cents (\$0.04)** per message.



Best Practice is introducing new Bp Comms packs to better align with Assignment of Benefits, which will provide our customers with more purchasing options.

**Bp Comms credits**

**Credits Remaining: \$146.34(excl GST)**  
Unused messages: 975 SMS / 3658 AOB SMS

Display a warning prompt when remaining messages fall below:

Send a message to a user when remaining messages fall below:

Low credit warning message recipient:

Enter code to top up credit:

Requests sent using Bp Comms are delivered *almost instantly!*



# What's Changing in Bp Premier?

## Configuration

1. Access to AOB Management requires Direct Bill and Configuration user permissions (edit)
2. New **AOB Channel** configuration setting
3. New **Show icons in Appointment Book** preference
4. Map appointment types to a BSD
5. New Bp Comms template types



# Default Assignment of Benefit generation channel

## SMS

My practices uses either Pre or Post Assignment of Benefit, delivered mostly by **SMS with Bp Comms**.

## Printer

My practice will continue to use the paper workflow, with updated forms.

## Managed Externally

AOB collection is mostly managed by a third-party provider (e.g. Hotdoc). If the third-party provider is integrated with Bp Premier, **status** of requests are updated in the Follow up screen.

The screenshot shows the 'Configuration' window with a sidebar on the left containing icons for 'Msg Queue', 'Messages', 'Messaging', 'Appointments', 'Appt Reminders', 'Billing', 'Account Text', and 'Invoice Notes'. The main area contains settings for 'Default billing for:', 'New providers:', 'New patients:', 'Billing precedence:', and 'Payment Type:'. Below these are various checkboxes for account and invoice settings. At the bottom, there are input fields for 'Print name & address on accounts and receipts' (0 mm) and 'Start printing body of accounts and receipts' (20 mm). A dropdown menu for 'Default Assignment of Benefit generation channel:' is highlighted with a red box, showing 'Printer' selected, with 'SMS' and 'Managed externally' as other options. 'Save' and 'Cancel' buttons are at the bottom right.

**Default only. Print always available!**

## Appointment Book > Pending AOB status icons

# Appointment book icons

Appointment book - Tuesday 07/04/2026

File Billing Utilities View Help

Day view Week view << Day >> << Week >> << Month >> Next appointment Return to Today Fit columns to page Unused messages: 4976 SMS

April 2026

| Mon | Tue | Wed | Thu | Fri | Sat | Sun |
|-----|-----|-----|-----|-----|-----|-----|
| 30  | 31  | 1   | 2   | 3   | 4   | 5   |
| 6   | 7   | 8   | 9   | 10  | 11  | 12  |
| 13  | 14  | 15  | 16  | 17  | 18  | 19  |
| 20  | 21  | 22  | 23  | 24  | 25  | 26  |
| 27  | 28  | 29  | 30  | 1   | 2   | 3   |
| 4   | 5   | 6   | 7   | 8   | 9   | 10  |

Today: 7/04/2026

Mr Vaccination Appoint...  
 Ms Diabetes Educator  
 Dr Frederick Findacure  
 Mr Stuart Gunter  
 Ms Norah Nurse  
 Mr Peter Paediatrician  
 Dr Kimberlee Skaare  
 Dr Victor Vaccine

All  Ticked  Selected

Hide providers without available sessions

New appointment  
Edit appointment  
Cancel appointment  
Move appointment  
Appointment status  
Create account  
Patient details  
View record  
Start visit

| Time     | Mr Stuart Gunter 07/04/2026                           |
|----------|-------------------------------------------------------|
| 7:45 am  |                                                       |
| 8:00 am  |                                                       |
| 8:15 am  |                                                       |
| 8:30 am  |                                                       |
| 8:45 am  |                                                       |
| 9:00 am  |                                                       |
| 9:15 am  |                                                       |
| 9:30 am  |                                                       |
| 9:45 am  |                                                       |
| 10:00 am |                                                       |
| 10:15 am |                                                       |
| 10:30 am |                                                       |
| 10:45 am |                                                       |
| 11:00 am |                                                       |
| 11:15 am |                                                       |
| 11:30 am |                                                       |
| 11:45 am |                                                       |
| 12:00 pm |                                                       |
| 12:15 pm |                                                       |
| 12:30 pm |                                                       |
| 12:45 pm |                                                       |
| 1:00 pm  | <input checked="" type="checkbox"/> Reuben Dean       |
| 1:15 pm  | <input checked="" type="checkbox"/> Caleb Derrington  |
| 1:30 pm  | <input checked="" type="checkbox"/> Eva Davis         |
| 1:45 pm  | <input checked="" type="checkbox"/> Horacio Green     |
| 2:00 pm  | <input checked="" type="checkbox"/> Terri Thompson    |
| 2:15 pm  | <input checked="" type="checkbox"/> Gabrielle D Molly |
| 2:30 pm  |                                                       |
| 2:45 pm  |                                                       |
| 3:00 pm  |                                                       |

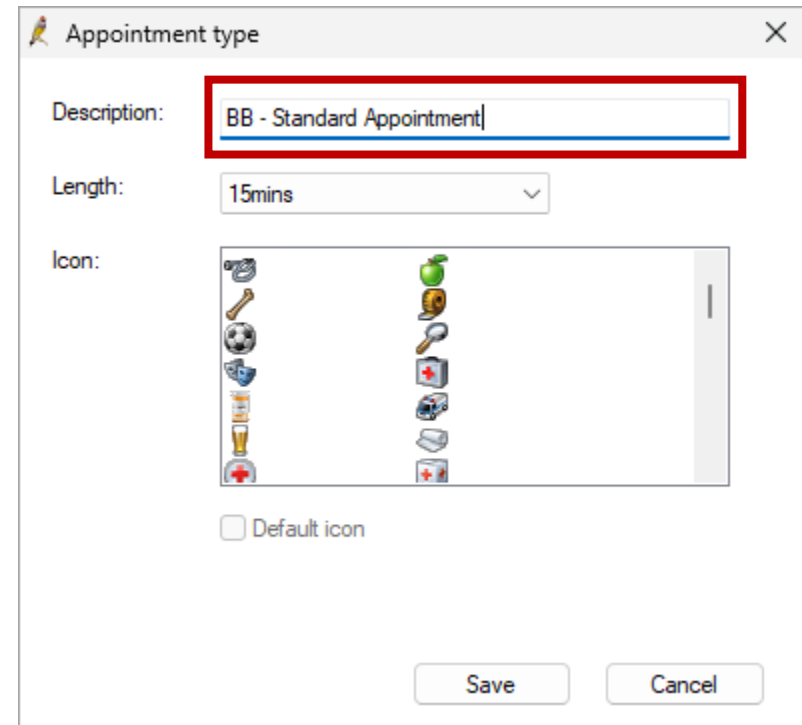
Legend:

- Approved
- Declined
- Outstanding (Pending/Sent)

# Appointment types for Mixed Billing Clinics

For mixed-billing practices, or for practices that do not intend to bulk bill every Standard Appointment type, **custom Appointment Types** must be created if you intend on using the **Bulk Generate Pre-assignment** function.

**Basic Service Descriptions** are then mapped to these 'bulk bill' custom Appointment Types, and bulk-billing patients must be booked using these Appointment Types.



Appointment type

Description: BB - Standard Appointment

Length: 15mins

Icon:

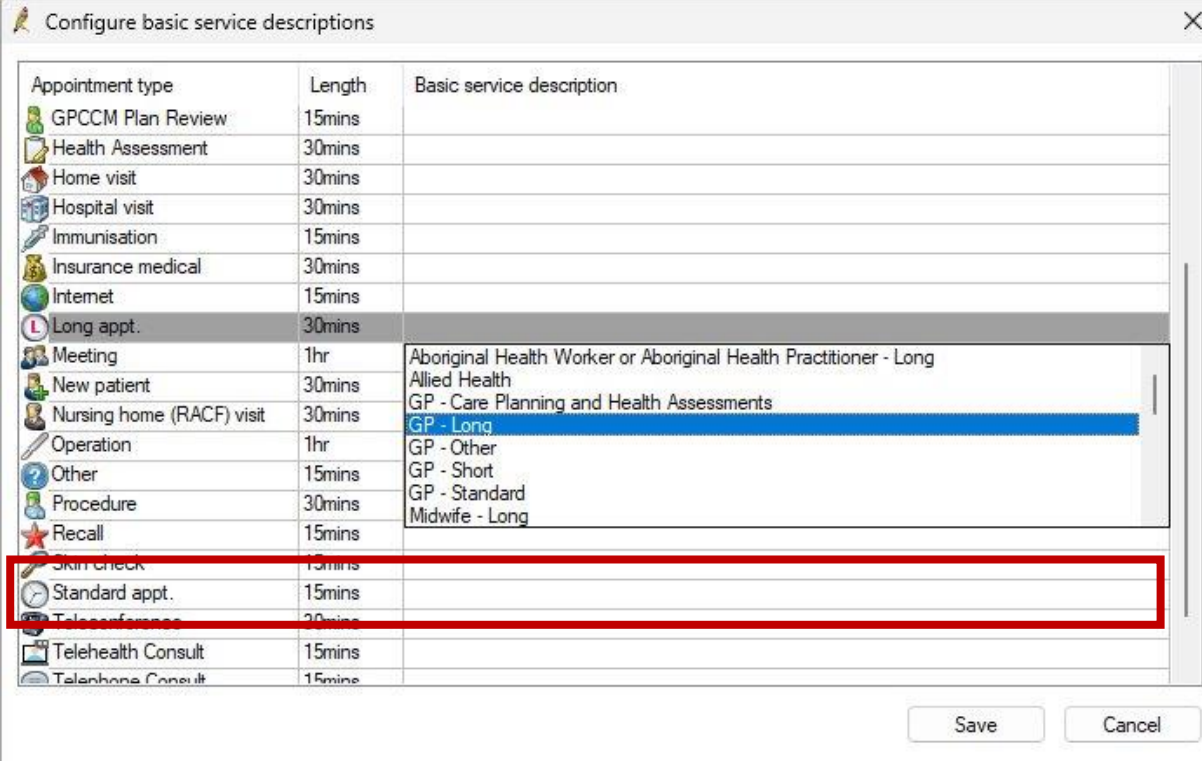
Default icon

Save Cancel

# Appointment types for Mixed Billing Clinics

Default Standard and Long Appointment Types must remain **unmapped**.

If these are mapped to BSDs, they will be included in pre-assignments by the **Bulk Send Assignment for Benefit Request** function, and sent to patients that the practice does **not** intend to bulk bill.



| Appointment type          | Length | Basic service description                                         |
|---------------------------|--------|-------------------------------------------------------------------|
| GPCCM Plan Review         | 15mins |                                                                   |
| Health Assessment         | 30mins |                                                                   |
| Home visit                | 30mins |                                                                   |
| Hospital visit            | 30mins |                                                                   |
| Immunisation              | 15mins |                                                                   |
| Insurance medical         | 30mins |                                                                   |
| Internet                  | 15mins |                                                                   |
| Long appt.                | 30mins |                                                                   |
| Meeting                   | 1hr    | Aboriginal Health Worker or Aboriginal Health Practitioner - Long |
| New patient               | 30mins | Allied Health                                                     |
| Nursing home (RACF) visit | 30mins | GP - Care Planning and Health Assessments                         |
| Operation                 | 1hr    | GP - Long                                                         |
| Other                     | 15mins | GP - Other                                                        |
| Procedure                 | 30mins | GP - Short                                                        |
| Recall                    | 15mins | GP - Standard                                                     |
| Skin check                | 15mins | Midwife - Long                                                    |
| Standard appt.            | 15mins |                                                                   |
| Telehealth Consult        | 15mins |                                                                   |
| Telephone Consult         | 15mins |                                                                   |

Save Cancel

# Workflow updates: Pre-assignment

Generate a **single pre-assignment** from Appointment book.



Day view Week view

Day Week Month Next appointment Return to Today

Fit columns to page Unused messages: 981 SMS / 3679 AOB SMS / 2453 App /

May 2026

|    |    |    |    |    |    |    |
|----|----|----|----|----|----|----|
| 27 | 28 | 29 | 30 | 1  | 2  | 3  |
| 4  | 5  | 6  | 7  | 8  | 9  | 10 |
| 11 | 12 | 13 | 14 | 15 | 16 | 17 |
| 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 25 | 26 | 27 | 28 | 29 | 30 | 31 |
| 1  | 2  | 3  | 4  | 5  | 6  | 7  |

Today: 18/05/2026

- Dr Ivor Cure
- Mrs. Diabetes Educator
- Dr Frederick Findacure
- Ms. Nadine Nurse
- Mrs. Psychology Specialist

All Ticked Selected

Hide providers without available sessions

- New appointment
- Edit appointment
- Cancel appointment
- Move appointment
- Appointment status
- Create account
- Patient details
- View record
- Start visit

| Time     | Dr Ivor Cure 18/05/2026 | Mrs. Diabetes Educator 18/05/2026 | Dr Frederick Findacure 18/05/2026 | Ms. Nadine Nurse 18/05/2026 |
|----------|-------------------------|-----------------------------------|-----------------------------------|-----------------------------|
| 9:15 am  |                         |                                   | Kathleen Aalbrecht                |                             |
| 9:30 am  |                         |                                   | Caleb Derrington                  |                             |
| 9:45 am  |                         |                                   |                                   |                             |
| 10:00 am |                         |                                   |                                   |                             |
| 10:15 am |                         |                                   |                                   |                             |
| 10:30 am |                         |                                   |                                   |                             |
| 10:45 am |                         |                                   |                                   |                             |
| 11:00 am |                         |                                   |                                   |                             |
| 11:15 am |                         |                                   |                                   |                             |
| 11:30 am |                         |                                   |                                   |                             |
| 11:45 am |                         |                                   |                                   |                             |
| 12:00 pm |                         |                                   |                                   |                             |
| 12:15 pm |                         |                                   |                                   |                             |
| 12:30 pm |                         |                                   |                                   |                             |
| 12:45 pm |                         |                                   |                                   |                             |
| 1:00 pm  |                         |                                   |                                   |                             |
| 1:15 pm  |                         |                                   |                                   |                             |
| 1:30 pm  |                         |                                   |                                   |                             |
| 1:45 pm  |                         |                                   |                                   |                             |
| 2:00 pm  |                         |                                   |                                   |                             |
| 2:15 pm  |                         |                                   |                                   |                             |
| 2:30 pm  |                         |                                   |                                   |                             |
| 2:45 pm  |                         |                                   |                                   |                             |
| 3:00 pm  |                         |                                   |                                   |                             |
| 3:15 pm  |                         |                                   |                                   |                             |
| 3:30 pm  |                         |                                   |                                   |                             |
| 3:45 pm  |                         |                                   |                                   |                             |

Legend: Unavailable On the day Waiting With doctor At billing Invoiced Paid Completed Did not attend Urgent Elsewhere

# Workflow updates: Pre-assignment

Generate **bulk pre-assignment** from Appointment book.



May 2026

|    |    |    |    |    |    |    |
|----|----|----|----|----|----|----|
| 27 | 28 | 29 | 30 | 1  | 2  | 3  |
| 4  | 5  | 6  | 7  | 8  | 9  | 10 |
| 11 | 12 | 13 | 14 | 15 | 16 | 17 |
| 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| 25 | 26 | 27 | 28 | 29 | 30 | 31 |
| 1  | 2  | 3  | 4  | 5  | 6  | 7  |

Today: 18/05/2026

- Dr Ivor Cure
- Mrs. Diabetes Educator
- Dr Frederick Findacure
- Ms. Nadine Nurse
- Mrs. Psychology Specialist

All  Ticked  Selected

Hide providers without available sessions

- New appointment
- Edit appointment
- Cancel appointment
- Move appointment
- Appointment status
- Create account
- Patient details
- View record
- Start visit

| Time     | Dr Ivor Cure 19/05/2026 | Mrs. Diabetes Educator 19/05/2026 | Dr Frederick Findacure 19/05/2026 | Ms. Nadine Nurse 19/05/2026 |
|----------|-------------------------|-----------------------------------|-----------------------------------|-----------------------------|
| 7:45 am  |                         |                                   |                                   |                             |
| 8:00 am  |                         |                                   |                                   |                             |
| 8:15 am  |                         |                                   |                                   |                             |
| 8:30 am  |                         |                                   | Kathleen Aalbrecht                |                             |
| 8:45 am  |                         |                                   | Maree Ackermann                   |                             |
| 9:00 am  |                         |                                   |                                   |                             |
| 9:15 am  |                         |                                   |                                   |                             |
| 9:30 am  |                         |                                   |                                   |                             |
| 9:45 am  |                         |                                   |                                   |                             |
| 10:00 am |                         |                                   | On the day                        |                             |
| 10:15 am |                         |                                   |                                   |                             |
| 10:30 am |                         |                                   |                                   |                             |
| 10:45 am |                         |                                   |                                   |                             |
| 11:00 am |                         |                                   |                                   |                             |
| 11:15 am |                         |                                   |                                   |                             |
| 11:30 am |                         |                                   |                                   |                             |
| 11:45 am |                         |                                   |                                   |                             |
| 12:00 pm |                         |                                   | On the day                        |                             |
| 12:15 pm |                         |                                   |                                   |                             |
| 12:30 pm |                         |                                   |                                   |                             |
| 12:45 pm |                         |                                   |                                   |                             |
| 1:00 pm  |                         |                                   |                                   |                             |
| 1:15 pm  |                         |                                   |                                   |                             |
| 1:30 pm  |                         |                                   |                                   |                             |
| 1:45 pm  |                         |                                   |                                   |                             |
| 2:00 pm  |                         |                                   | On the day                        |                             |
| 2:15 pm  |                         |                                   |                                   |                             |
| 2:30 pm  |                         |                                   |                                   |                             |
| 2:45 pm  |                         |                                   |                                   |                             |
| 3:00 pm  |                         |                                   |                                   |                             |
| 3:15 pm  |                         |                                   |                                   |                             |
| 3:30 pm  |                         |                                   |                                   |                             |

Legend: Unavailable On the day Waiting With doctor At billing Invoiced Paid Completed Did not attend Urgent Elsewhere

# Workflow updates: Post-assignment

Generate **post-assignment** from Appointment book.

Mr. Alfred Charles Aldridge

File Open Request Clinical View Utilities My Health Record Bp Comms Help

Family members: Mr. Alfred Charles Aldridge Jump Open

Name: Alfred Charles Aldridge D.O.B.: 24/01/1945 Age: 81 yrs Birth Sex: Male 2m 17s Finalise visit My Health Record My Medicare

Address: Lazy Lakes Nursing Home, 4 King St Launceston 7250 Phone: (m) 0436927511 (h) 03 96781510 Email: Gender: Not Recorded Pronouns:

Medicare No: 5500064971 - 1 12/28 Record No.: 781 DVA No.: TX4687 Comment: Alcohol: Elite sports: Ethnicity:

Occupation: Tobacco: Advance Health Directive: Interpreter:

Blood Group:

Allergies / Adverse Drug Reactions: Reactions Notifications: Fact Sheets Preventive Health Actions Reminders

| Item         | Reaction | Severity | Type                 | Due        | Reason                                             |
|--------------|----------|----------|----------------------|------------|----------------------------------------------------|
| Not recorded |          |          | Unactioned reports   | 06/05/2004 | There are 2 unactioned reports for this patient!   |
|              |          |          | Outstanding requests | 06/12/2025 | There is 1 outstanding request for this patient!   |
|              |          |          | Preventive health    | 20/05/2026 | Influenza vaccination is due!                      |
|              |          |          | Preventive health    | 20/05/2026 | Vaccination against pneumococcus is due!           |
|              |          |          | Preventive health    | 20/05/2026 | Vaccination against shingles should be considered! |
|              |          |          | Preventive health    | 20/05/2026 | A smoking history should be recorded!              |
|              |          |          | Preventive health    | 20/05/2026 | A Dementia Risk Assessment should be considered!   |

Expand Collapse

Seen by: Dr Frederick Findacure Visit type: Surgery Reason for visit

Visit date: 20/05/2026 Visit time: 9:35:57 AM Confidential

Arial 10

Diagnosis Procedure Reason for Visit Review Autofill Past visits Last visit

- Mr. Alfred Charles Aldridge
- Today's notes
- Past visits
- Current Rx
- Past history
- Immunisations
- Investigation reports
- Correspondence In
- Correspondence Out
- Past prescriptions
- Observations
- Family/Social history
- Clinical images

- General
- Cardiovascular
- Respiratory
- Gastro-intestinal
- CNS
- Genito-urinary
- ENT
- Eye

Currently logged in: Dr Frederick Findacure (Bundaberg Clinic) (24 messages)

Wednesday 20/05/2026 09:45:44 AM

# Workflow Updates: Regenerating AOB 1 Invoice doesn't match pre-AOB

The screenshot shows a 'Finalise visit' window with the following fields and options:

- Visit length: 0m 5s
- Account type: Direct Bill
- MBS Item: [Empty]  Default list
- Search MBS: [Empty]

| Description                   | Item No. | Fee    | Rebate |
|-------------------------------|----------|--------|--------|
| Surgery consultation, Level A | 3        | 20.05  | 20.05  |
| Surgery consultation, Level B | 23       | 43.90  | 43.90  |
| Surgery consultation, Level C | 36       | 84.90  | 84.90  |
| Surgery consultation, Level D | 44       | 125.10 | 125.10 |

Professional attendance by a general practitioner at consulting rooms (other than a service this Schedule applies), lasting at least 6 minutes and less than 20 minutes and including any clinically relevant:(a) taking a patient history;(b) performing a clinical examination;(c) arranging investigation;(d) implementing a management plan;(e) providing appropriate preventive health-related issues with appropriate documentation

Items to bill:

| Description                   | Service text | Item No. |
|-------------------------------|--------------|----------|
| Surgery consultation, Level A |              |          |

Note to reception:

Not normal aftercare  
 In hospital  
No. of patients: 1

Buttons: Save, Save & Close, Cancel

**Finalise visit**

The MBS item selected doesn't match the basic service description that was approved in the Pre-assignment of benefit form.

If you wish to continue, the Pre-assignment of benefit form will no longer be valid and a Post assignment of benefit form will need to be generated as per the current Medicare requirements.

Are you sure you want to continue?

Yes No

# Workflow Updates: Regenerating AOB 2 Claim Rejection

Online Claim Batch > Adjust Billing > Change MBS Item

Online Claim batch

Claim ID: Q1239

Services that were not fully paid:

| Action | Service date | Provider     |
|--------|--------------|--------------|
| Unpaid | 11/10/2011   | Dr Ivor Cure |
| Resend | 20/01/2011   | Dr Ivor Cure |

Search Medicare Benefits Schedule

Go to: 23 Search for: Search

| Item No. | Description                             | Schedule fee | Rebate |
|----------|-----------------------------------------|--------------|--------|
| 23       | Surgery consultation, Level B           | 43.90        | 43.90  |
| 24       | Home or Hospital Visit, Level B         | 74.60        | 74.60  |
| 25       | Consultation at an institution, Level B | 70.25        | 70.25  |
| 33       | Hospital consultation, Level B          | 70.25        | 70.25  |
| 35       | Nursing Home consultation, Level B      | 91.30        | 91.30  |
| 36       | Surgery consultation, Level C           | 84.90        | 84.90  |
| 37       | Home or Hospital Visit, Level C         | 115.60       | 115.60 |

Full MBS Description:

Professional attendance by a general practitioner at consulting rooms (other than a service to which another item in this Schedule applies), lasting at least 6 minutes and less than 20 minutes and including any of the following that are clinically relevant:(a) taking a patient history;(b) performing a clinical examination;(c) arranging any necessary investigation;(d) implementing a management plan;(e) providing appropriate preventive health care,for one or more health-related issues, with appropriate documentation

Service text:

Assignment of benefit

Generate assignment of benefit form via: SMS to: 0499078811

OK Cancel

Defaults to the **Online Claiming AOB SMS** template from this function.

Use Follow up AOB to manage.

# Workflow Updates: Direct Bill Batching

Direct bill batch

Batch Date: 15/05/2026  Medicare  DVA  Imaging services  Hospital services

Location: All Provider: Dr Frederick Findacure (Bundaberg Clinic)

Dr Frederick Findacure (Bundaberg Clinic) has 1 DVA voucher to be processed and:

- 1 Medicare vouchers ready to be processed
- 0 Medicare vouchers with a declined assignment of benefit request
- 0 Medicare vouchers with an outstanding assignment of benefit request

Only show vouchers ready to be transmitted to Medicare

| Service date                                   | Provider                                | Patient          | Item Nos  | Benefit | Assignment Type | Form sent via | Assignment Status |
|------------------------------------------------|-----------------------------------------|------------------|-----------|---------|-----------------|---------------|-------------------|
| <input checked="" type="checkbox"/> 15/05/2026 | Dr Frederick Findacure (Bundaberg Cl... | Caleb Derrington | 23, 75871 | 77.15   | Post assignment | Printer       | Pending           |

Select all Deselect all

Print statement

**Total of batch: 77.15**  
By clicking 'Send batch', you confirm patients have assigned right to benefits to the Practitioner

Check for updates Follow up Assignment of benefit **Create batch** Send batch Close



Filter by doctor: 
 Filter by location: 
 Include:

Show deleted batches
  Include reconciled batches

| Date       | Claim ID | Correlation ID           | Provider               | Location         | Type     | Vouchers | Services | Amount claimed | Paid (this claim) | Paid (total) | Adjustment | Refund | An |
|------------|----------|--------------------------|------------------------|------------------|----------|----------|----------|----------------|-------------------|--------------|------------|--------|----|
| 07/12/2025 | Q1243    |                          | Dr Frederick Findacure | Bundaberg Clinic | Medicare | 3        | 4        | 134.95         | 37.05             | 37.05        | 0.00       | 0.00   |    |
| 07/12/2025 | A0001@   | BPS000008e981cfb137e4414 | Dr Ivor Cure           | Bundaberg Clinic | Medicare | 5        | 8        | 379.25         | 0.00              | 0.00         | 0.00       | 0.00   |    |
| 14/04/2026 | F4021@   | BPS00000e143e19755044e68 | Dr Frederick Findacure | Bundaberg Clinic | Medicare | 13       | 26       | 1,002.55       | 0.00              | 0.00         | 0.00       | 0.00   |    |



| Item No | Claimed | Paid (this claim) | Paid (total) | Refund | Status   | Explanation                                              | Comment |
|---------|---------|-------------------|--------------|--------|----------|----------------------------------------------------------|---------|
| 3       | 16.95   | 0.00              | 0.00         | 0.00   | Not paid | Old card issue used - benefit not payable - also refer @ |         |
| 23      | 37.05   | 37.05             | 37.05        | 0.00   | Paid     |                                                          |         |
| 36      | 71.70   | 0.00              | 0.00         | 0.00   | Resent   | Service possibly aftercare                               |         |
| 10991   | 9.25    | 0.00              | 0.00         | 0.00   | Resent   | Service not payable - associated service not present     |         |

# Follow up management screen

From this screen:

- Mark manually as accepted
- Resend one-off and bulk
- Print to PDF for auditing
- View form
- Contact Notes and messaging



Search

Patient:   Enhanced  Medicare/PHI No.  Record No.

Show inactive patients  Show deceased patients

Invoice/Voucher No:

Filter

Appointment date range from: 19/04/2026 to: 19/05/2026

Filter by location: All Filter by Provider: All

Filter by status: Pending Filter by Type: All

| Name            | D.O.B.     | Contact phone  | Address                           | Medicare No.  | File No. | Location         | Provider        | Appointment date | Service date | MBS Items | Basic service description | Form sent via | Form sent on | Form sent to | Type            | Attempts | Status  | Created by           | Updated    | Upd    |
|-----------------|------------|----------------|-----------------------------------|---------------|----------|------------------|-----------------|------------------|--------------|-----------|---------------------------|---------------|--------------|--------------|-----------------|----------|---------|----------------------|------------|--------|
| Ashley Ackeman  | 10/07/1980 | 07 78945787(H) | 04/71 Billabonger Road, Willawong | 4133178947    | 7893     | Bundaberg Clinic | Dr F. Findacure | 19/05/2026       | //           |           | GP - Short                | Printer       | 19/05/2026   |              | Pre-assignment  | 0        | Pending | Dr Frederick Findacu | //         |        |
| Felix Adams     | 30/12/1928 | 07 23456987(H) | 04/35 Yarrabine Road, Landsboro   | 4133180466    | 245      | Bundaberg Clinic | Dr F. Findacure | 19/05/2026       | //           |           | GP - Standard             | Printer       | 19/05/2026   |              | Pre-assignment  | 0        | Pending | Dr Frederick Findacu | //         |        |
| Rose Bishop     | 24/01/1926 | 02 42658795(H) | 04/89 Gavin Street, Rutherford    | 23 2294247003 | 789464   | Bundaberg Clinic | Dr F. Findacure | 19/05/2026       | //           |           | GP - Standard             | SMS           | 19/05/2026   | 0478214322   | Pre-assignment  | 1        | Pending | Dr Frederick Findacu | 19/05/2026 | Dr Fre |
| Caleb Demington | 15/06/1933 | 0478214322(M)  | 144 Edward Street, Brisbane       | 4 2950790711  | 130      | Bundaberg Clinic | Dr F. Findacure | //               | 15/05/2026   | 23 75871  |                           | SMS           | 19/05/2026   | 0478214322   | Post-assignment | 1        | Pending | Dr Frederick Findacu | 19/05/2026 | Dr Fre |

# AoB and Third Party Management

## Integrated solutions

- Default channel = 'Managed externally'
- Partners will pass on the patient's acceptance of AOB for claiming visibility.
- Follow up AOB columns:
  - **Form sent via** = Managed externally
  - **Status** = Pending (status not yet passed on)  
Approved / Declined (status passed on)



Assignment of benefit forms are stored with the form requestor.

# AoB and Third Party Management

## Resend Managed Externally

You can use the **Resend** option from Follow Up for 'Managed Externally' requests: print the request form or send as an SMS from Bp Premier.

| Name               | D.O.B.     | Contact phone | Address |
|--------------------|------------|---------------|---------|
| Kathleen Aalbrecht | 07/07/1965 |               |         |
| Caleb Derrington   | 15/06/1933 |               |         |
| Maree Ackemann     | 06/08/1981 |               |         |

Resend Assignment of benefit

Resend assignment of benefit via:

Send to:



# Sender ID Registration



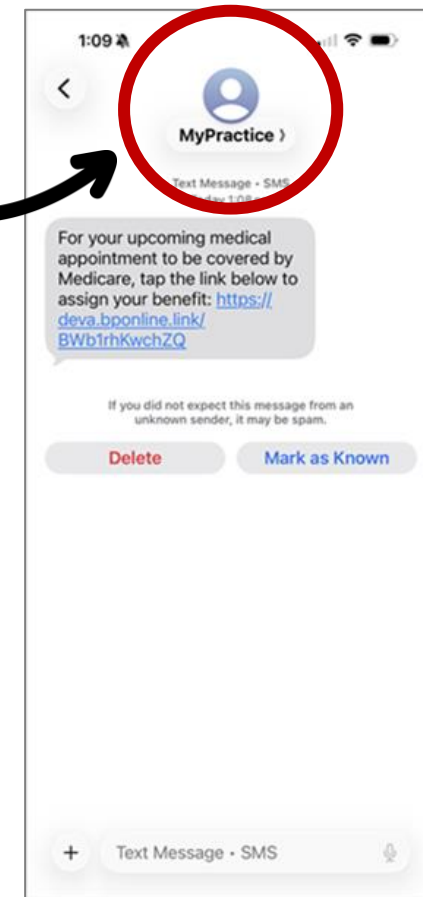
# Bp Comms Alpha Tag Changes 1 July 2026

From 1 July 2026, the following changes will take effect:

Only registered Sender IDs will appear as branded text messages.

Messages sent from unregistered IDs will be labelled as "unverified".

Unverified messages will be grouped together in a single message thread, **signaling that they might be a scam.**



# Bp Comms Alpha Tag Changes 1 July 2026

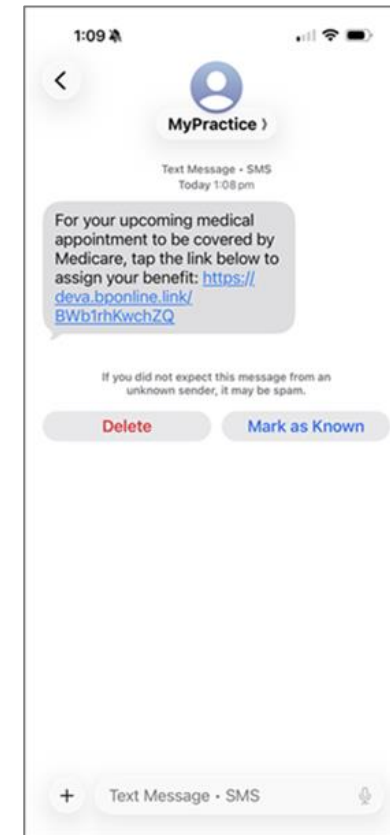
In Bp Premier, Alpha Tags are used for all messages sent for the following types:

Clinical Communication – for results, and messages sent from the clinical record,

Clinical Reminders,

Health Awareness – for messages sent in bulk via a database search,

Assignment of Benefit requests.



# Bp Comms Alpha Tag Changes 1 July 2026

What can I do now to prepare for this change?



1. Ensure your authorised business representative information is up to date:

The following information will be required during the ACMA registration process:

- Your **valid authorised business representative** against your **ABN** via the Australian Business Register (ABR)
- Verification that your authorised business representative's **name, email and phone number** are still correct
- Confirmation that this authorised contact will be responsible for creating the initial **ACMA Assist account**, receiving communications from ACMA, and can **delegate approval** to another authorised user
- Your **practice website** or **online presence** on **a social media platform**. This will be required to verify your organisation's legitimacy.



# Bp Comms Alpha Tag Changes 1 July 2026

What can I do now to prepare for this change?



## 2. Set up an ACMA Assist account:

An **ACMA Assist** account will be required to register a Sender ID. The authorised business representative on your ABN can set up this account and delegate approval in preparation:

- Set up MyID by downloading the **MyID app**, with identity verified to **Standard level**.
- Provide access to the **business ABN**
- Follow **ACMA's official guide** to set up your ACMA Assist account
- Add your **ABN** to **ACMA Assist**
- **Delegate approval** to another authorised ACMA Assist user.

Respond to the initial communication from ACMA in your Assist Account within **72 hours!**

**How will this work with other software solutions at your practice?**

# AoB vendor readiness

## HotDoc

Pre-assignment will be available. Automatic follow up in place for first 2 attempts, then manual option to follow up after that.

## Tyro

Continues to support post-assignment workflows. Saving the docket is all that changes.

## HealthEngine

Continues to support post-assignment workflows, pre-assignment is in development.

## Automed

Were planning on supporting both pre and post-assignment when using a combination of Bp and Automed, auto re-triggers if service is down.

## Speak to your software providers

If you have questions, concerns or feedback about the upcoming changes, now is the time to reach out and discuss how your software can support your workflows.

POLL

## How does your practice currently collect patient consent?

- Bp Comms
- HotDoc
- Healthengine
- Automed
- Other third-party integration
- Email
- Paper forms
- Verbal Consent
- We don't currently collect consent digitally

# Cubiko has you covered

How Cubiko supports your practice before, on, and after 1 July.



# New AoB metrics if you need them

Review the data first, and talk to the team

Summary

Clinical

Clinic Insights

Pathology & Imaging

Clinic Optimisation

Financial Insights

Integrations

More... ▼

## 2025 Bulk Billing Incentive Changes

Insights based on practice data to help understand the impact of the bulk billing changes rolling out on 1st of November 2025.

## Chronic Condition Management Plans (CCMP)

Understand and manage the changes to CDM coming on 1st July 2025.

## MyMedicare

Metrics to help you identify and manage registered patients.

## Assignment of Benefit

COMING SOON

Metrics to help you identify and manage Assignment of Benefit

# New AoB metrics if you need them

Review the data first, and talk to the team

Outstanding invoices   Debtors   **Unbatched invoices** 8 AoB Blocked   Rejections

Total unbatched ⓘ

**\$ 18,240.00**  
14 invoices

AoB blocked ⓘ

**! \$6,240.00**  
8 invoices · needs action

List of unbatched invoices ⓘ 3 filters applied 🔗 🔍 🗑️ ⬇️

|   | <input type="checkbox"/> | INTERNALID | Record no.       | Invoice date | Invoice age   | Invoice ID | Payer        | Aob status | Patient                                          |
|---|--------------------------|------------|------------------|--------------|---------------|------------|--------------|------------|--------------------------------------------------|
| 1 | <input type="checkbox"/> | INT-48297  | Record ID: 001-A | 01/01/2025   | 39 years old. | ID 8611    | Jordan Smith | 🚫 Not sent | surname 1631, firstname 8623 (16yrs - city 6772) |
| 2 | <input type="checkbox"/> | INT-48299  | Record ID: 002-B | 01/01/2025   | 54 years old. | ID 6866    | Liam Johnson | ⌚ Pending  | surname 6147, firstname 7649 (75yrs - city 2321) |
| 3 | <input type="checkbox"/> | INT-48300  | Record ID: 003-C | 01/01/2025   | 50 years old. | ID 8611    | Emma Wilson  | 🚫 Not sent | surname 4937, firstname 7649 (47yrs - city 3919) |

# New AoB metrics if you need them

Review the data first, and talk to the team

Patients with an outstanding AoB ⓘ



COMING SOON

93

20% have not signed an AoB within 24 hours  
previously

CUBIKO'S

# Assignment of Benefit Resource Hub

Resources to help your practice navigate the new  
assignment of benefit changes



POLL

## Will your practice start implementing AoB changes from 1 July 2026?

- Yes, we'll start implementing AoB from 1 July 2026
- Yes, but we'll transition gradually through to 1 July 2027
- No, we plan to roll out closer to 1 July 2027

# Where to start



Sender ID: it's on the practice to get this in before 1 July no matter what communication method you are using



Start talking to your patients, and work out how they best communicate with you



Use the transition period to embed AoB into your everyday workflow, so compliance is just business as usual by 1 July 2027

# Get to business as usual, fast

People need to understand what they're being asked before they'll action it

## Patient Education

Explain AoB before 1 July 2027, waiting room posters, SMS notices, verbal scripts at reception

Make clear: no consent = private fee

For RACF and telehealth patients: proactive MyMedicare registration and capturing enduring consent

## Team Education

Front desk need a confident, consistent script, what to say when patients ask why they're signing something new

GPs need to know: co-signature is gone, but they still need to confirm billed items match the AoB service category

MyMedicare registration: make sure your team understands what to do here

DOWNLOAD

## Patient & Team Resources

Downloadable posters, SMS and email templates to support your AoB rollout before 1 July (2027).



# Ongoing tasks



Start now

**Enduring consent – review requirements for your practice**





**Sense check your practice workflows**




**MyMedicare registration becomes a renewed focus**

# Enduring consent – find your patients

**Patient Cohorts** 

Patient cohort 

RACF Patients - MyMedicare Eli... 

[Manage Cohort Lists](#)

## Your cohort results

Review your filtered patients and the data you selected. You can sort, search within results, export to CSV, or save this cohort for ongoing tracking. These results can then be managed in the cohort management tab, each table comes with actionable tables to track actions for your cohort.

### RACF patients - MyMedicare Eligible Patients 12 columns

|   | Patient                                                     | Possible Eligibilities     |
|---|-------------------------------------------------------------|----------------------------|
| 1 | MENDOZA, A (6yrs - Fortitude Valley) <a href="#">View →</a> | Item 731, Active CCMP, Ita |
| 2 | LEWIS, O (38yrs - Mogill) <a href="#">View →</a>            | Potential new CCMP, Che    |
| 3 | COLLINS, M (19yrs - Mogill) <a href="#">View →</a>          | Flu vaccine, 1st dose Shir |
| 4 | WILSON, U (62yrs - Ashgrove) <a href="#">View →</a>         | Item 699                   |
| 5 | PARKER, E (61yrs - Ashgrove) <a href="#">View →</a>         | Item 967, Check MyMedi     |
| 6 | GONZALES, X (46yrs - Ashgrove) <a href="#">View →</a>       | Potential new CCMP, Che    |

### List of all active patients with Next of kin/Emergency Contact recording information

RACGP active patients  All patients  [Reset](#)   

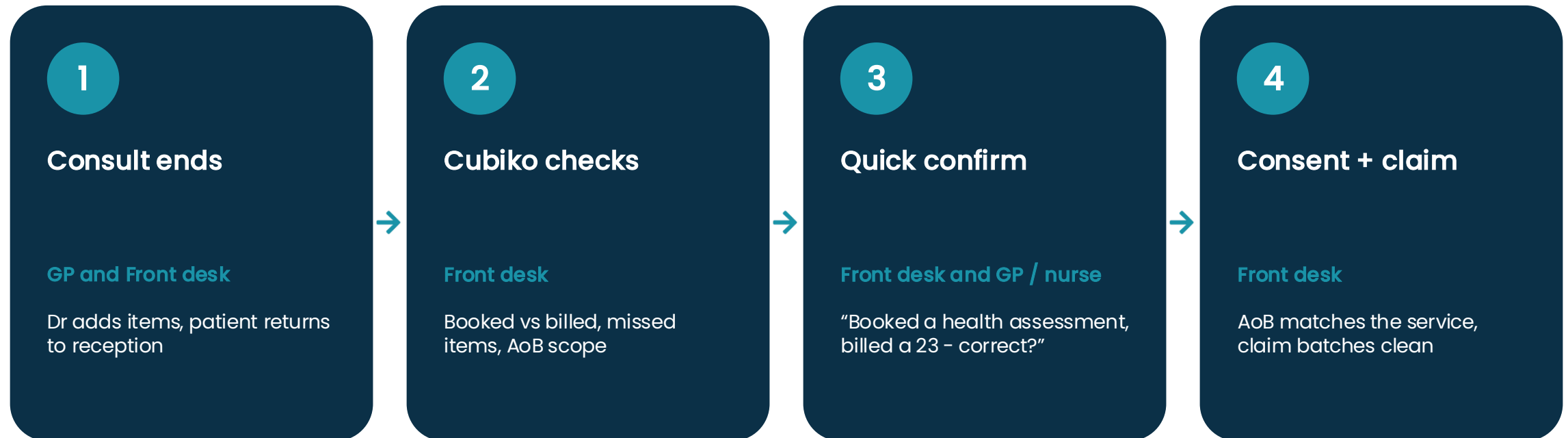
|   | Patient ↑                                                  | Next appt   | Time           | Appt with                   | Appt type       | Usual doctor    |
|---|------------------------------------------------------------|-------------|----------------|-----------------------------|-----------------|-----------------|
| 1 | ADAMS, A (66yrs - Mogill) <a href="#">View →</a>           | 22/06/2026  | 14:15:00       | Linda HUGHES                | Recall          | Jason JIMENEZ   |
| 2 | ADAMS, C (69yrs - Fortitude Valley) <a href="#">View →</a> | No bookings | No appointment | Appt Type unknown to Cubiko | No usual doctor |                 |
| 3 | ADAMS, F (33yrs - Ashgrove) <a href="#">View →</a>         | No bookings | No appointment | Appt Type unknown to Cubiko | No usual doctor |                 |
| 4 | ADAMS, G (73yrs - Mogill) <a href="#">View →</a>           | 31/07/2026  | 12:45:00       | Anna MILLER                 | Standard appt.  | No usual doctor |
| 5 | ADAMS, H (65yrs - Ashgrove) <a href="#">View →</a>         | 08/08/2026  | 20:30:00       | Linda HUGHES                | New patient     | Jason JIMENEZ   |
| 6 | ADAMS, H (71yrs - Mogill) <a href="#">View →</a>           | 23/07/2026  | 08:45:00       | Anna MILLER                 | Flu vaccine     | No usual doctor |
| 7 | ADAMS, I (26yrs - Fortitude Valley) <a href="#">View →</a> | 13/07/2026  | 09:30:00       | Anna MILLER                 | Recall          | No usual doctor |

Page Size: 200 1 to 200 of 1,650 Page 1 of 9



# The post-consult sense check

Patient comes out, items go on the invoice - one quick check before the invoice is finalised keeps consent and claims clean.



# Quick confirm

Appointments in this table now sync live with your Bp appointments. Capture more service opportunities with live appointments on the Upcoming appointments with service opportunities.

0 filters

Appointments synced · Just now Refresh now Item elig

2 appointments selected.

|   | MyMedicare           | Patient                              |
|---|----------------------|--------------------------------------|
| 1 | Registered in Bp     | BROWN, C (62yrs - Mogill)            |
| 2 | Not registered in Bp | WOOD, Y (16yrs - Mogill)             |
| 3 | Registered in Bp     | <b>HERNANDEZ, M (81yrs - Mogill)</b> |
| 4 | Registered in Bp     | JAMES, C (20yrs - Ashgrove)          |
| 5 | Registered in Bp     | RAMIREZ, U (53yrs - Ashgrove)        |
| 6 | Registered in Bp     | GUTIERREZ, Q (44yrs - Ashgrove)      |
| 7 | Registered in Bp     | MILLER, M (55yrs - Mogill)           |

**CLARK, G (59yrs · Ashgrove)** BETA

59yrs · Female · Cubiko Lane · Usual account: Bulk bill

ATTENDANCES  
**13**

DNA RATE  
**0**

NEXT APPOINTMENT  
**3 Jun 2026**

AoB checks on · shown for Bulk bill & DVA patients only

**Frequent AoB non-completion · 5 of last 8 late or incomplete**

MyMedicare Registered

**Care Prompts**

Services 10 \*Service eligibility calculated overnight [Show all](#)

- Item 10997 **Due 1 year ago**
- Item 967 **Due 1 year ago**
- Item 731 **Due 1 year ago**

Clinical 5 [Show all](#)

BMI 1 year ago

Weight 1 year ago

Blood Pressure 1 year ago

**HERNANDEZ, M (81yrs - Mogill)** BETA

41yrs · Female · Cubiko Lane

ATTENDANCES  
**9**

DNA RATE  
**7.14%**

NEXT APPOINTMENT  
**No future appts booked**

Unactioned inbox item

01/01/2025 - Letter [Show 1 more](#)

MyMedicare Registered

**Care Prompts**

Services 9 \*Service eligibility calculated overnight [Show all](#)

- Item 715 **Never serviced**
- Item 10997 **Due 3 months ago**
- Flu Vaccination

Clinical 5 [Show all](#)

BMI 1 year ago

Weight 1 year ago

Blood Pressure 1 year ago

# What the check catches



Booked vs billed – health assessment booked,  
23 billed



Eligible nurse item missed – the 10997 never  
made the invoice



Note in the record, no item billed – nurse saw  
them, nothing raised



AoB doesn't cover the service – signed for GP  
attendance, billed CDM

# MyMedicare simplified workflow

Think ahead with MyMedicare registrations to reduce the administration burden



# MyMedicare

## Track your MyMedicare progress

Date of last MyMedicare CSV upload and reconciliation ⓘ



Upload a CSV

Most recent registration date: 18/06/2026

Upload a CSV

MyMedicare registered patients ⓘ



1481

Inactive MyMedicare registered patients: 1,523

## Helpful resources

- [How to upload your MyMedicare CSV in Cubiko](#)
- [MyMedicare overview – Department of Health](#)

## How is my practice doing?

Percentage of MyMedicare RACF registered patients ⓘ

67.70%

Registered RACF patients: 633  
Eligible RACF patients: 935

Percentage of MyMedicare CCMP registered patients ⓘ

53.78%

Registered CCMP patients: 775  
Eligible CCMP patients: 1,441

Percentage of MyMedicare MHTP registered patients ⓘ

52.29%

Registered MHTP patients: 285  
Eligible MHTP patients: 545

Telehealth bookings that need an F2F ⓘ

15

## Actions

### MyMedicare action list ⓘ

|   | Patient                             |
|---|-------------------------------------|
| 1 | COLLINS, J (48yrs - Ashgrove)       |
| 2 | SMITH, T (36yrs - Fortitude Valley) |
| 3 | DAVIS, A (81yrs - Fortitude Valley) |
| 4 | GONZALEZ, G (56yrs - Mogill)        |
| 5 | DIAZ, O (16yrs - Mogill)            |
| 6 | TORRES, P (70yrs - Ashgrove)        |
| 7 | WOOD, S (54yrs - Ashgrove)          |
| 8 | MARTIN, H (29yrs - Mogill)          |

|   | Patient                                                    | MyMedicare ⓘ         | MyMedicare patient groups ⓘ |
|---|------------------------------------------------------------|----------------------|-----------------------------|
| 1 | COLLINS, J (48yrs - Ashgrove) <a href="#">View →</a>       | Not eligible         | RACF MHTP                   |
| 2 | SMITH, T (36yrs - Fortitude Valley) <a href="#">View →</a> | Not registered in Bp | CCMP                        |
| 3 | DAVIS, A (81yrs - Fortitude Valley) <a href="#">View →</a> | Not eligible         | CCMP                        |
| 4 | GONZALEZ, G (56yrs - Mogill) <a href="#">View →</a>        | Registered in Bp     |                             |
| 5 | DIAZ, O (16yrs - Mogill) <a href="#">View →</a>            | Not eligible         |                             |
| 6 | TORRES, P (70yrs - Ashgrove) <a href="#">View →</a>        | Registered in Bp     |                             |
| 7 | WOOD, S (54yrs - Ashgrove) <a href="#">View →</a>          | Not eligible         |                             |
| 8 | MARTIN, H (29yrs - Mogill) <a href="#">View →</a>          | Registered in Bp     | CCMP                        |

Page Size: 2

|   | Patient                             |                        | MyMedicare ⓘ           | MyMedicare |
|---|-------------------------------------|------------------------|------------------------|------------|
| 1 | COLLINS, J (48yrs - Ashgrove)       | <a href="#">View →</a> | ⊗ Not eligible         | RACF       |
| 2 | SMITH, T (36yrs - Fortitude Valley) | <a href="#">View →</a> | ⊙ Not registered in Bp | CCMP       |
| 3 | DAVIS, A (81yrs - Fortitude Valley) | <a href="#">View →</a> | ⊗ Not eligible         | CCMP       |
| 4 | GONZALEZ, G (56yrs - Mogill)        | <a href="#">View →</a> | ✓ Registered in Bp     |            |
| 5 | DIAZ, O (16yrs - Mogill)            | <a href="#">View →</a> | ⊗ Not eligible         |            |
| 6 | TORRES, P (70yrs - Ashgrove)        | <a href="#">View →</a> | ✓ Registered in Bp     |            |
| 7 | WOOD, S (54yrs - Ashgrove)          | <a href="#">View →</a> | ⊗ Not eligible         |            |
| 8 | MARTIN, H (29yrs - Mogill)          | <a href="#">View →</a> | ✓ Registered in Bp     | CCMP       |

## NELSON, R (29yrs - Ashgrove) BETA ↻ ⚙️

41yrs • Female • Cubiko Lane

ATTENDANCES  
6

DNA RATE  
30.00%

NEXT APPOINTMENT  
No future appts booked

### ⓘ Unactioned inbox item ✕

01/01/2025 - Letter

[Show 1 more](#)

☑ MyMedicare Registered

### ⋮ Care Prompts ⚙️ ↗️

Services 7 \*Service eligibility calculated overnight [Show all](#)

- Item 10997 Due 1 year ago
- Item 967 Due 1 year ago
- Item 731 Due 1 year ago

Clinical 5 [Show all](#)

- BMI Q1 1 year ago
- Weight Q1 1 year ago
- Blood Pressure 1 year ago

Admin Actions 0

None

Download

# MyMedicare Educational Posters

Discover our set of patient-friendly MyMedicare posters.





**Contact Us:**

1300 410 111  
[sales@bpsoftware.net](mailto:sales@bpsoftware.net)  
[bestpracticesoftware.com](http://bestpracticesoftware.com)



**Contact Us:**

[support@cubiko.com.au](mailto:support@cubiko.com.au)  
[cubiko.com.au](http://cubiko.com.au)



# Questions



Cubiko

 Best Practice