

Acknowledgement of Country

In the spirit of reconciliation, Cubiko acknowledges the Traditional Custodians of country throughout Australia and their connections to land, sea and community. We pay our respect to their Elders past and present and extend that respect to all Aboriginal and Torres Strait Islander peoples today.

Gaagal by Miimi and Jiinda



Housekeeping

- Please change your chat from 'Host and Panelists' to 'Everyone' so that everyone can view and join in the conversation.
- If you have a question, please add it to the Q&A area at the bottom of your screen. This helps ensure that we can see and answer your questions.
- All resources and links shared throughout today's webinar can be accessed via the Resource tab.
- This session will be recorded. A copy of the recording will be sent out later today, along with any links or resources shared in today's session.
- For all Medicare item claiming and interpretation questions please contact Services Australia directly.



Today's Learning Objectives

- How to leverage your practice data to effectively identify patients eligible for Health Assessments
- Key workflows to implement for streamlined and efficient health assessment management
- Strategies to engage your entire team in the health assessment process for better collaboration and patient outcomes



Disclaimer

I am not a clinician. Therefore, I am not an expert on clinical work to be provided across health assessments.

As always please refer to the MBS as to services provided for health assessments.

Tip: Your PHN could also have some great resources, recommend reaching out to them!



Overview of Health Assessments

Health Assessment Service	GP	Result
Brief Health assessment < 30 minutes	701	Resultant preventative health advice
Standard health assessment 30 - 45 minutes	703	Resultant basic preventative health strategy
Long health assessment 45 – 60 minutes	705	Resultant basic preventative health strategy
Prolonged health assessment > 60 minutes	707	Resultant comprehensive management plan



Types of Health Assessments

Target Group	Frequency of Service	Item
A type 2 diabetes risk evaluation for people aged 40-49 with a high risk of developing type 2 diabetes as per AUSDRISK. (15 – 54 for Aboriginal & Torres Strait Islander patients)	Once every three years	701/703/705/707
People aged 45-49 years who are at risk of developing chronic disease	Only once to an eligible patient	701/703/705/707
People aged 75 years and older	Provided annually	701/703/705/707
A comprehensive medical assessment for permanent residents of residential aged care facilities	Provided annually	701/703/705/707
A health assessment for people with an intellectual disability	Provided annually	701/703/705/707
A health assessment for refugees and other humanitarian entrants	Once only	701/703/705/707
A health assessment for former serving members of the Australian Defence Force	Once only	701/703/705/707
A attendance on a patient who is 30 years of age or over for a heart health assessment lasting at least 20 minutes	Provided annually (not with other HAs)	699
A health assessment for patient who identifies as Aboriginal or Torres Strait Islander	Once every 9 months	715

Key workflows to maximise health assessments

- SMS to patients
- Sending Letters
- Health campaigns
- Booking patients as they attend appointments
- Reception workflow for AUSDRISK



Ensuring you have accurate data

- Date of birth
- Ethnicity
- Last time the service was performed
- Active patient
 - Bonus points: RACGP Active Patient
- Usual Doctor



45-49 Health Assessment

- 45 49 years
- Identified risk factor (e.g. Lifestyle or biomedical)
- Once only not in the same year as an AUSDRISK



SMS Patient Engagement Example: 45 – 49 HA

it of possible p	atients for iten	n 699 (i)								<u>T</u>
INTERNALID	Record no.	Date	Time	Appt with	Appt type	Patient	Days since last 699	Last attended appt	Last Doctor	Usual Doc
34713	35745	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 5151, firstname 4316 (46yrs -	946	31/05/2022	firstname 6534	firstname 65
11194		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 3737, firstname 3724 (45yrs -	Never had a 699 health	19/07/2021	Doctor unknown to	firstname 6
20477		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 1618, firstname 8346 (51yrs -	Never had a 699 health	23/02/2022	firstname 3763	firstname 6
11540	34313	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 7764, firstname 2574 (47yrs -	Never had a 699 health	11/07/2022	firstname 6743	firstname 6
37120	38553	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 5736, firstname 1513 (74yrs -	Never had a 699 health	15/09/2021	Doctor unknown to	firstname 6
6967	5866	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 3831, firstname 1857 (59yrs -	Never had a 699 health	05/04/2022	firstname 6776	firstname 6
23528		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 3845, firstname 2865 (67yrs -	Never had a 699 health	26/08/2021	firstname 3763	firstname 6
22879		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 5437, firstname 5741 (75yrs -	Never had a 699 health	16/09/2021	Doctor unknown to	firstname 3
25163		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 8584, firstname 3467 (79yrs -	Never had a 699 health	02/09/2021	firstname 2341	firstname
25505		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 1323, firstname 4266 (94yrs -	Never had a 699 health	01/09/2021	firstname 7413	firstname
24689		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 3355, firstname 3218 (68yrs -	Never had a 699 health	26/08/2021	firstname 3763	firstname
1319	043235	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 5634, firstname 5425 (67yrs -	Never had a 699 health	07/10/2021	firstname 6263	firstname
24114		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 6674, firstname 6624 (89yrs -	Never had a 699 health	25/08/2021	firstname 7413	firstname
27816		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 8418, firstname 8882 (53yrs -	Never had a 699 health	08/01/2022	firstname 6534	firstname
671	001177	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 6186, firstname 4471 (87yrs -	Never had a 699 health	01/08/2022	firstname 7413	firstname
536	042979	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 5567, firstname 5861 (51yrs -	Never had a 699 health	03/06/2022	firstname 3763	firstname
37185		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 7345, firstname 3448 (50yrs -	Never had a 699 health	08/04/2022	Doctor unknown to	firstname
30810		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 3362, firstname 5872 (66yrs -	Never had a 699 health	11/01/2022	firstname 1628	firstname
30576		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 5158, firstname 7153 (56yrs -	Never had a 699 health	15/02/2022	firstname 6776	firstname
35727	36989	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 1154, firstname 1827 (58yrs -	Never had a 699 health	09/05/2022	firstname 6776	firstname
30946	11275	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 2221, firstname 2357 (54yrs -	Never had a 699 health	13/12/2021	Doctor unknown to	firstname
35368		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 6588, firstname 1426 (62yrs -	Never had a 699 health	08/04/2022	firstname 7413	firstname
1937	22581	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 6781, firstname 4637 (54yrs -	Never had a 699 health	10/12/2021	firstname 6534	firstname
31011	12418	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 2613, firstname 3417 (68yrs -	Never had a 699 health	09/03/2022	Doctor unknown to	firstname
35196		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 2362, firstname 6416 (51yrs -	Never had a 699 health	Never attended an appt	Doctor unknown to	firstname
36075	37383	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 1313, firstname 7535 (71yrs -	Never had a 699 health	22/07/2021	firstname 6232	firstname
36270		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 5145, firstname 7636 (78yrs -	Never had a 699 health	14/01/2022	firstname 6263	firstname
19968		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 5284, firstname 3743 (77yrs -	Never had a 699 health	29/07/2021	firstname 2341	firstname
36200	37517	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 3374, firstname 8168 (47yrs -	Never had a 699 health	19/08/2021	firstname 3763	firstname
35975	37271	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 1686, firstname 4587 (77yrs -	Never had a 699 health	17/05/2022	firstname 2341	firstname







Create lists of patients



SMS Patient Engagement

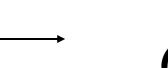
Example: 45 - 49 HA

ist of possible p	ationts for item	# 639 €								do
INTERNALID	Record no.	Date	Tiene	Appt with	Appt type	Patient	Days since last 699	Last attended appt	Last Doctor	Usual Docto
17-34713	35745	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	sumame \$150, finitisame 4306 (80urs -	566		frotrume (534	festname 65.5
3 11194		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	sumame 3737, firstname 3724 (45ers -	Never had a 699 health	19/07/2021	Doctor unknown to	firstname 63s
30477		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 1618, firstname 8346 (5 tyrs -	Never had a 699 health		firstname (26)	festrame 63
6 11560	34313	No bookings	No bookings	Dector unknown to	Aget Type unknown to	sumame 7764, festivane 2574 (47)es -	Never had a 600 health.	11/07/2022	festrama (743)	firstname 63
5 37120	38553	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 5736, firstname 1513 (74yrs -	Never had a 699 health	15/09/2021	Doctor unknown to	firstname 63
6567	5806	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	symame 3831, frstname 1857 (50vrs -	Never had a 600 health	05/04/2022	firstrame 6776	firstname 63
7 23528		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	sumame 1645, frotname 2815 IS 7/15 -	Never had a 600 health.	26/06/2021	fininame 3763	firstsame 6
22879		No bookings.	No bookings	Doctor unknown to	Appt Type unknown to	sumame 5497, fromame 5741 (75yrs-	Never had a 699 health	16/09/2021	Doctor unknown to	firstname 30
25163		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 8584, firstname 3467 (79yrs -	Never had a 699 health	12/09/2021	firstname 2341	festrame 6
0 25505		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 1303, firstname 4266 (94ers -	Never had a 609 health.		firstname 7415	firstrame 6
24089		has becoming	No bookings	Doctor unknown to	Appr Type unknown to	surname 3355, firstname 3218 (Silves -	New Pad 4 000 health	26/08/2021	fintriana 3763	firstname 6:
1319	043235	No bookings	No bookings	Doctor unknown to	Appt Type Unknown to	surname 5634, firstname 5425 (67)yrs -	Never had a 609 health		firstrome 6263	Sistrame 3
24114		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	sumame 6614, firstname 6634 (85ers -	Never had a 699 hearth-	25/09/2021	fintnime 7413	festiame 6
41 27816		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	sumane 8418, frstnane 8882 (53yrs -	Never had a 609 health.	08/01/2022	fintname 65.54	festname 6
5 671	001177	No bookings:	No bookings	Doctor unknown to	Appt Type unknown to	surname 6186, firstname 4471 (87)rs -	Niver had a 699 heath	01/08/2022	fintname 7413	firstname &
536	042979	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname SS67, firstname S861 (S1urs -	Never had a 699 health.	09/06/2022	fritrarie 3763	froname 2
77 37185		No bookings.	No bookings	Doctor unknown to	Appt Type unknown to	surname 7345, firstname 3448 (50)rs-	New had a 600 heath	08/04/2022	Doctor orsingen to	firstname d
30610		No bookings	No bookings	Dector unknown to	Appt Type unknown to	surrame 3362, firstname 5872 (56urs -	Never had a 699 health.	11/01/2022	firstname 1528	firstname 6
3 30576		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	sumame \$158, firstname 7153 (56xrs-	Never had a 659 health.		firstname 6776	firstname 60
35727	30787	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surrame 1154, finitisane 1627 (58es -	Never had a 600 health.	09/05/2022	fintnere 6776	festname 6
1 30946	11275	No bookings	No bookings	Doctor unknown to	Appt Typy unknown to	sumame 2221, firstname 2357 (54)rs -	Never had a 699 heath.		Doctor unknown to	firstname 6
2 35368		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	sumame 6588, firstname 1406 (62yrs -	Never had a 699 health.	08/04/2022	fintname 7813	finitname S
1997	22581	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	symame 6781, firstname 4637 (54yrs -	Never had a 609 health	10/12/2021	fintrane (534	firstname 60
31011	12418	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 2013, firstname 3417 (58urs -	Never had a 699 health.	D9/D3/2022	Doctor unknown to	firstname 6
35196		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	sumame 2362, firstname 6416 (5 furs -	Never had a 699 health.	Never attended an appr.	Doctor unknown to	firstname 6
36075	37383	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 1313, firstname 7535 (71yrs -	Never had a 699 health	22/07/2021	firstname 6232	firstname 60
36270		No bookings	No bookings	Doctor unknown to	Appl Type unknown to	surname 5145, firstname 7636 (78yrs -	Never had a 609 health.	14/01/2022	frstrame \$263	fintname 6
19968		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	sumame \$284, firstname 3743 (77)es -	Never had a 609 neulth	29/07/2021	fintname 2341	fintname 6
9 36200	37537	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	sumame 3374, framame 8168 (47)rs -	Never had a 609 health.	19/08/2021	fintname \$763	firstname 63
35975	37221	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surrame 1685, firstname 4587 (77urs -	Never had a 699 health.		fintname 2341	firstname 6

List of patients

- RACGP Active (3+ appts in 2 vears)
- years)

 Are possibly eligible



Check with usual doctor



Bulk SMS

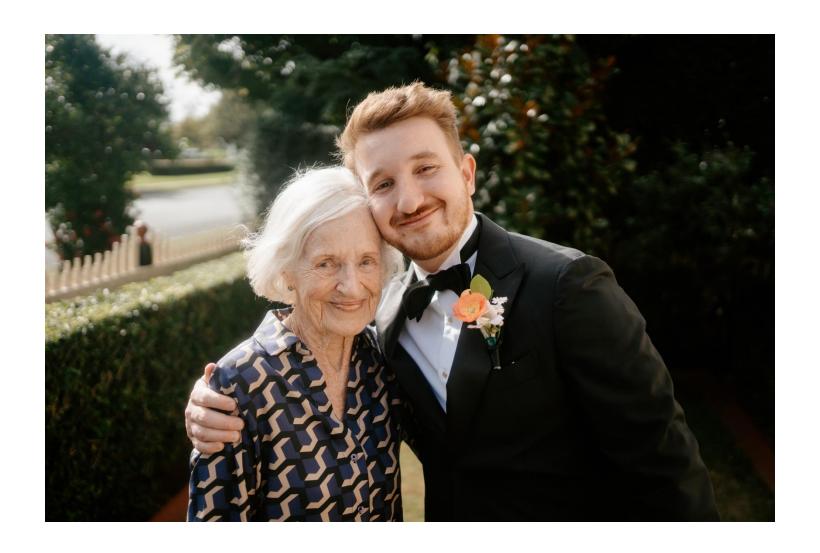




75+ Health Assessment

- 75 years and older
- Could be;
 - Bone Density
 - Cognitive assessment
 - Depression
 - Frailty
- Every 12 months







Identifying patients 75+ Example: 75+ HA

Dates	«)			I							1
Patients with	INTER	N Record n	Date	Time	Appt with	Appt type	Patient	Days since last he	Last attended appt	# of attende	Last Doct
All patients ▼	1 1328	23945	13/08/2024	08:00	firstname 3219	Long appt.	surname 1622, firstname 7522 (78yrs - city 1838)	Never had a 75+	17/07/2024	6	name 5473
All putients	2 1815	19185	13/08/2024	08:00	firstname 2279	BSCDS\Review	surname 7887, firstname 7522 (82yrs - city 5852)	Never had a 75+	21/05/2024	6	name 8511
	3 1584	195097	13/08/2024	08:00	firstname 3233	BSCDS\Review	surname 3554, firstname 2977 (78yrs - city 8851)	Never had a 75+	20/03/2024	4	name 8388
7 Filters	4 4236	36923	13/08/2024	08:30	firstname 1387	BSCDS\Review	surname 9748, firstname 7376 (85yrs - city 4272)	Never had a 75+	14/05/2024	4	name 3977
ext appt with	5 169	20253	13/08/2024	08:50	firstname 4576	Recall	surname 8886, firstname 3916 (77yrs - city 5852)	Never had a 75+	03/07/2024	15	name 1959
Next appt with	6 267	15277	13/08/2024	09:30	firstname 3233	BSCDS\Review	surname 6485, firstname 9621 (78yrs - city 5852)	3,749	07/08/2024	17	name 5374
Tronc appr merss	7 38981	43151	13/08/2024	09:30	firstname 1387	BSCDS\Review	surname 5544, firstname 7119 (77yrs - city 4867)	Never had a 75+	16/04/2024	6	name 3977
ext appt role	8 828	4331	13/08/2024	09:30	firstname 5918	Long appt.	surname 3969, firstname 9621 (75yrs - city 5852)	4,688	04/07/2024	18	name 6119
Next appt role	9 1562	21081	13/08/2024	10:00	firstname 3233	BSCDS\Review	surname 8247, firstname 7376 (76yrs - city 1838)	Never had a 75+	04/06/2024	8	name 2223
Hox apperoio	10 39142		13/08/2024	10:00	firstname 1387	BSCDS\Review	surname 1325, firstname 6369 (82yrs - city 9953)	Never had a 75+	14/05/2024	2	name 3977
l Buttonto	11 1218	15896	13/08/2024	10:10	firstname 7365	Telehealth Consult	surname 6254, firstname 1737 (88yrs - city 5687)	Never had a 75+	09/07/2024	6	name 6118
Patients	12 375	20745	13/08/2024	10:40	firstname 7365	Telehealth Consult	surname 2439, firstname 3916 (79yrs - city 6523)	Never had a 75+	06/08/2024	23	name 6118
sual doctor	13 2511	30416	13/08/2024	11:00	firstname 5257	Standard appt.	surname 8646, firstname 1816 (83yrs - city 4272)	Never had a 75+	11/06/2024	2	name 2384
Usual Doctor	14 1799	18226	13/08/2024	11:00	firstname 9625	N1 Dressing Check	surname 9615, firstname 7522 (77yrs - city 4232)	Never had a 75+	09/08/2024	15	name 5374
	15 324	29249	13/08/2024	11:20	firstname 5257	Long appt.	surname 8646, firstname 7813 (83yrs - city 6662)	508	16/07/2024	10	name 2384
ast seen doctor	16 486	16468	13/08/2024	11:30	firstname 3792	Long appt.	surname 1313, firstname 3916 (87yrs - city 5852)	1,888	12/08/2024	22	name 2431
Last Doctor	17 2644	30048	13/08/2024	11:40	firstname 5257	Telehealth Consult	surname 8646, firstname 1737 (86yrs - city 5852)	Never had a 75+	07/08/2024	12	name 2384
	18 843	5713	13/08/2024	13:00	firstname 7365	Long appt.	surname 7847, firstname 3585 (77yrs - city 7412)	Never had a 75+	02/08/2024	12	name 6118
hnicity:	19 668	906	13/08/2024	13:00	firstname 3792	Long appt.	surname 2277, firstname 1675 (81yrs - city 4245)	Never had a 75+	07/08/2024	26	name 5374
Select ethnicity	20 4320	38849	13/08/2024	13:20	firstname 4576	HepReach	surname 8317, firstname 7813 (81y		18.		
,	21 42	15891	13/08/2024	13:20	firstname 7365	Telehealth Consult	surname 2355, firstname 2585 (77) Neve	r had a 75+	06. 26 appts	s in last 12 r	months
yMedicare registered patients 🕦 💿	22 1306	22720	13/08/2024	14:00	firstname 3219	Long appt.	surname 7197, firstname 3916 (76y		12.		
All patients -	23 2842	35653	13/08/2024	15:40	firstname 4576	HepReach	surname 9344, firstname 1675 (82yrs - city 1838)	Never had a 75+	23/05/2024	3	name 5473
, iii padento	24 1740	24300	15/08/2024	08:00	firstname 9965	N2 Health	surname 7284, firstname 1675 (82yrs - city 6523)	Never had a 75+	25/06/2024	8	name 2384
atients with 3+ appts in 2	25 3989	41173	15/08/2024	08:00	firstname 5918	Long appt.	surname 4114, firstname 3585 (77yrs - city 5852)	Never had a 75+	31/07/2024	12	name 6119
S	26 759	913	15/08/2024	09:00	firstname 9965	N2 GPMP r/v & TCA	surname 6376, firstname 2585 (84yrs - city 5382)	Never had a 75+	08/08/2024	12	name 6119
clude RACF	27 496	15892	15/08/2024	10:00	firstname 3316	N2 new GPMP & new	surname 2355, firstname 2585 (76yrs - city 5852)	Never had a 75+	25/07/2024	20	name 2384
	28 349	14359	15/08/2024	11:50	firstname 3792	Telehealth Consult	surname 2281, firstname 3133 (76yrs - city 5852)	Never had a 75+	09/07/2024	31	name 5473
clude patients with only ovid vax billings	29 1161	17130	15/08/2024	13:50	firstname 3316	N2 3mthly Diab ck &	surname 1591, firstname 9621 (91yrs - city 5852)	Never had a 75+	18/07/2024	17	name 1959
ovia vax biiii iga	30 104	17145	16/08/2024	08:00	firstname 3219	Dressing Check	surname 1987, firstname 7522 (88yrs - city 6493)	Never had a 75+	12/08/2024	71	name 5374

Create lists of patients



Letter to patients

Example: 75+ HA

List o	of possible po	ationts for iten	m 699 €								do 1
12	INTERNALID	Record no.	Date	Tene	Appt with	Appt type	Patient	Days since last 699	Last attended appt	Last Doctor	Usual Doctor
11 1		35745	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	sumame \$150, firstname 4306 (40yrs -	540		fintrarie (534	firstname 6534
	11194		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	sumame 3737, firstname 3724 (45ers -	Never had a 699 health	19/07/2021	Doctor unknown to	firstname 634
	20477		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 1618, firstname 8346 (5 tyrs -	Never had a 699 health		fintname (26)	festrame 634
	11560	34313	No bookings	No bookings	Dector unknown to	Aget Type unknown to	sumame 7764, festivane 2574 (47)es -	Never had a 600 health.	11/07/2022	festrome (24)	firstname 634
53.3	37120	38553	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 5736, firstname 1513 (74yrs -	Never had a 699 health	15/09/2021	Doctor unknown to	firstname 634
1 0	1967	5806	No bookings	No bookings	Doctor unknown to	Appt Type unknown 10	sumame 3831, firstname 1857 (50yrs -	Never had a 699 health	05/04/2022	fintrane 6776	firstname 634
	23528		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	sumame 5645, firstname 2855 (57yrs -	Never had a 600 health.	26/08/2021	fininame 3763	firstname 634
	22879		No bookings.	No bookings	Doctor unknown to	Appt Type unknown to	surname \$437, frstname \$743 (75)rs-	Never had a 199 health	16/09/2021	Doctor unknown to	firstname 363
	25163		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 8584, firstname 3467 (79yrs -	Never had a 699 health	12/09/2021	firstname 2341	firstrame 634
	25505		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 1303, firstname 4266 (94ers -	Neuer had a 659 health.	01/09/2021	firstname 7413	firstname 634
	24089		his bookings	No bookings	Doctor unknown to	Appr Type unknown to	surname 3355, firstname 3218 (Styrs -	Never had a 659 health	26/08/2021	Entraine 3763	firstname 634
	1319	043235	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 5634, firstname 5425 (67yrs -	Never had a 109 health		firstraine 6263	Firstname 361
	24114		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	sumame 6674, firstname 6624 (85yrs -	Never had a 699 hearth-	25/06/2021	fintname 3413	festiame 634
	27816		No bookings.	No bookings	Doctor unknown to	Appt Type unknown to	sumame 8418, firstname 8882 (53yrs -	Never had a 609 health.	08/01/2022	fintnime 65.54	festname 63-
15) 6	671	001177	No bookings	No bookings	Doctor unknown to	Appt 7/pe unknown to	surname 6186, firstname 4471 (87)rs -	Never had a 699 health	01/08/2022	fintname 7413	firstname 818
16 5	536	042979	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname SS67, firstname S861 (S1urs -	Never had a 699 health.	09/06/2022	fritrarre 3763	firstname 234
17/ 3	37185		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	sumame 7345, finoname 3448 (50yrs-	Never had a 600 health.	08/04/2022	Doctor unknown to	firstname 407
10 - 3	30610		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	sumame 3362, firstname 5872 (56yrs -	Never had a 609 health	11/01/0022	firstrame 1526	firstname 634
19 3	30576		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	sumame 5158, firstname 7153 (56yrs-	Never had a 659 health-		firstrame 6776	firstrame 634
		36989	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surrame 1154, firstsame 1627 (58yrs -	Never had a 659 health.	09/05/2022	fintrare 6776	firstname 634
21 3	30946	11275	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	sumame 2221, firstname 2357 (54)rs-	Never had a 609 heath.	13/12/2021	Doctor unknown to	firstrame 634
22: 3	35368		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 6588, firstname 1426 (62)rs -	Never had a 699 health.	08/04/2022	firstname 7813	firstname 532
	1997	22581	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	symame 6781, firstname 4637 (54yrs -	Never had a 659 health	10/12/2021	fintrane (534	firstname 652
24 3	31011	12418	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 2013, firstname 3417 (Sityrs -	Never had a 699 health.	09/03/2022	Doctor unknown to	firstname 634
23 3	35196		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 2362, firstname 6416 (5 tyrs -	Never had a 699 health.	Never attended an appr.	Doctor unknown to	firstname 634
25 3	36075	37383	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surrame 1313, firstname 7535 (71yrs-	Never had a 699 health		firstname 6232	festname 634
27 3	H-270		No bookings	No bookings	Doctor unknown to	Appl Type unknown to	surname 5145, finitname 7636 (78prs -	Never had a 509 health.	14/01/2022	frstrame \$263	fintname 634
	19968		No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surrame 5284, firstname 3743 (77)rs -	Never had a 609 health	29/01/2021	fintname 2341	fintname 634
29 3		37537	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 3374, firstname 8168 (47)rs -	Never had a 699 health.	19/08/2021	fistrate 3763	firstname 634
30 3		37221	No bookings	No bookings	Doctor unknown to	Appt Type unknown to	surname 1685, firstname 4587 (77urs -	Never had a 609 hours.		fintname 2341	firstname 63s

List of patients

- RACGP Active (3+ appts in 2 vears)
- years)

 ✓ Are possibly eligible

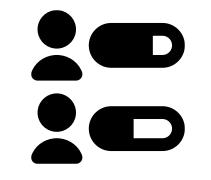


Check with usual doctor



Bulk letter for patient's birthday





Do you currently leverage public health campaigns for your practice?

> Yes

> No



Heart Health Check

- 20 mins plus
- 30+ years
- cvdcheck.org.au/calculator
- Item 699
- Once every 12 months



Leveraging Public Health Campaigns Example: Item 699



International Day of Older Persons 1 October













National Diabetes Week 2022





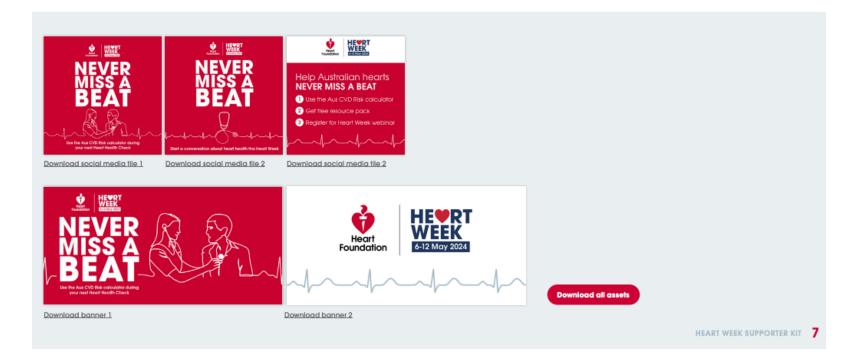
Heart Health Week

Example: Item 699

Promotional material for the health professionals

Creative assets

Share these images via your social media, eNewsletter and other digital formats to promote Heart Week to your health professional networks, and use the following short or long form copy alongside them to help get the message across.





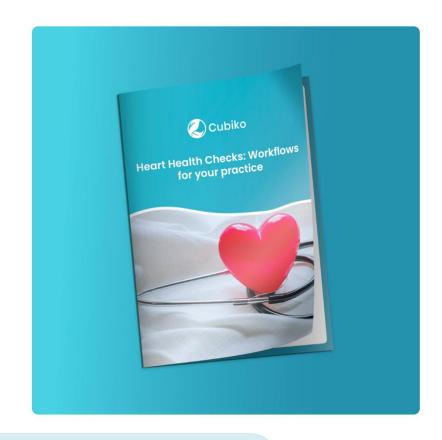
Helpful resource

Heart Health Checks Workflow

The key workflow on how to incorporate Heart Health Checks in your practice.

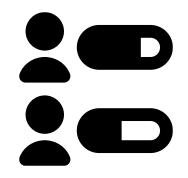
This download contains our suggested workflow on how to incorporate Heart Health Checks in your practice.

Download for free



Download via the Resources tab





How full are your appointment books?

- > Very full very little on the day appointments
- > Full some on the day appointments
- Moderately full
- > Working to fill our diaries



Patients booked in today

Example: For when your diaries are full

atients with upcom	ning appointments w	ho may be eligible to	book for: (i)						<u></u>
INTERNALID	Record no.	Appt date	Appt time	Appt with	Appt type	Patient	May be eligible to	Last doctor	Usual doctor
1197	00027565	18/08/2022	07:30	firstname 8183	description 8412	surname 5224,	Item 721, Item 723,	firstname 6263	firstname 6232
5247	25420	18/08/2022	07:30	firstname 2721	description 8412	surname 4188,	Mental Health	firstname 3763	firstname 6341
10388	31625	18/08/2022	08:00	firstname 2348	description 6748	surname 4677,	Item 732*, Item 10997,	Doctor unknown to	firstname 8183
35420	36592	18/08/2022	08:00	firstname 8756	description 7432	surname 3383,	Item 732*, Item 10997,	firstname 7413	firstname 8756
1254	000333	18/08/2022	08:00	Multiple appointments	Appt Type unknown to	surname 3264,	Item 10997, Item 699,	firstname 3686	firstname 2721
3080	001225	18/08/2022	08:00	firstname 6263	description 2225	surname 1133,	75+ Health	firstname 6263	firstname 2341
9180	17842	18/08/2022	08:00	firstname 3331	description 5178	surname 5476,	Mental Health	firstname 6776	firstname 6341
35326	36471	18/08/2022	08:00	firstname 8183	description 5178	surname 8868,	Item 699, 1st COVID-19	firstname 6232	firstname 8183
69	000750	18/08/2022	08:00	firstname 5631	description 6663	surname 2253,	Item 732*, Item 10997,	firstname 6534	firstname 8183
5785	25868	18/08/2022	08:10	firstname 8183	description 5178	surname 5443,	Item 699, 1st COVID-19	Doctor unknown to	firstname 8183
2814	2926	18/08/2022	08:10	firstname 2721	description 8412	surname 1634,	Item 721, Item 723,	firstname 6776	firstname 6534
700	005010	18/08/2022	08:10	firstname 3331	description 5178	surname 1886,	Item 723, Item 732*,	firstname 6776	firstname 8756
11957	34776	18/08/2022	08:20	firstname 3331	description 2251	surname 7522,	Item 699, 1st COVID-19	firstname 7413	firstname 5328
2062	017540	18/08/2022	08:20	firstname 8756	description 8412	surname 2362,	Item 721, Item 723,	firstname 6232	firstname 8756
8838	30108	18/08/2022	08:20	firstname 8183	description 5178	surname 2833,	Item 699, 1st COVID-19	firstname 3763	firstname 6341
476	000754	18/08/2022	08:30	firstname 2721	description 8412	surname 8416,	Item 10997, Mental	firstname 6232	firstname 6232
17422		18/08/2022	08:40	firstname 8756	description 5178	surname 7527,	Item 699, 1st COVID-19	Doctor unknown to	firstname 6341
49	193798	18/08/2022	09:00	firstname 6263	description 6728	surname 1533,	Item 732*, Item 10997,	firstname 6263	firstname 8183
8385	5124	18/08/2022	09:10	firstname 5631	description 2838	surname 4132,	75+ Health	firstname 3763	firstname 8183
35762	37033	18/08/2022	09:20	firstname 2348	description 6748	surname 5166,	Item 721, Item 723,	firstname 1247	firstname 6341
3874	23711	18/08/2022	09:20	firstname 8183	description 5178	surname 2171,	Item 699, 1st COVID-19	firstname 6534	firstname 8183
2072	032264	18/08/2022	09:30	firstname 8183	description 8412	surname 5623,	Item 10997, Item 699,	firstname 6263	firstname 8183
1722	002091	18/08/2022	09:30	firstname 1751	description 7432	surname 1373,	75+ Health	firstname 6232	firstname 6341
1253	00020804	18/08/2022	10:00	firstname 3722	description 7432	surname 2854,	Item 10997, Item 699,	firstname 6263	firstname 3722
35276	36415	18/08/2022	10:00	firstname 8756	description 7432	surname 1343,	Item 732*, Item 10997,	firstname 6263	firstname 5328
8577	29003	18/08/2022	10:00	firstname 8183	description 5178	surname 2617,	Item 732*, Item 10997,	firstname 6263	firstname 8183



Patients booked in today

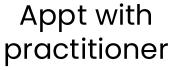
Example: For when your diaries are full



List of patients

- Are possibly eligible
- ✓ Check PRODA







Dr Direction Sheet



Present to Reception



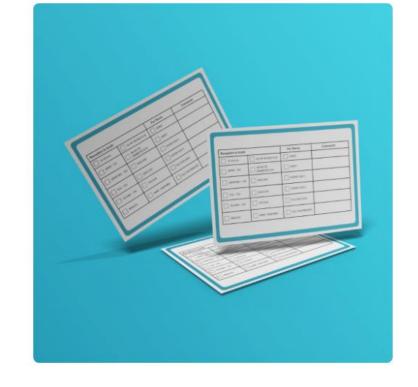
Helpful resource

Doctor Direction Sheet

Use our free Doctor Direction Sheet to help you increase billings and deliver outstanding patient care.

How to use the Doctor Direction Sheet:

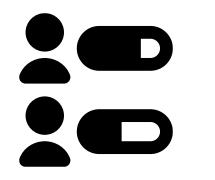
- 1. Print off cheat sheet for your doctor's who would like to use it
- Doctor provides direction for patient care by ticking items the patient should either see the nurse for or book in for future appointments with reception
- 3. Patient hands the direction sheet to either the nurse or reception, who then shred and dispose of the direction sheet.



Download for free

Download via the Resources tab





Do you currently use a similar process to the Dr Direction Sheet?

- > Yes writing notes in our practice management software
- > Yes we already do a print out
- > No

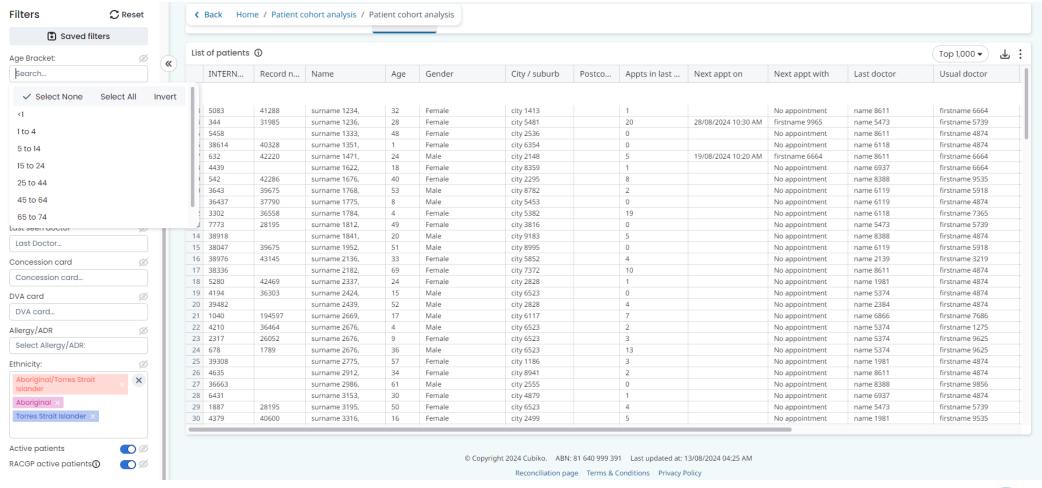


Aboriginal and Torres Strait Islander Health Assessment (715)

- Specialised
- Cultural knowledge
- 0 14 child assessment
- 15 54 adult assessment
- 55+ older adult assessment
- No designated time or complexity requirements
- Every 9 months

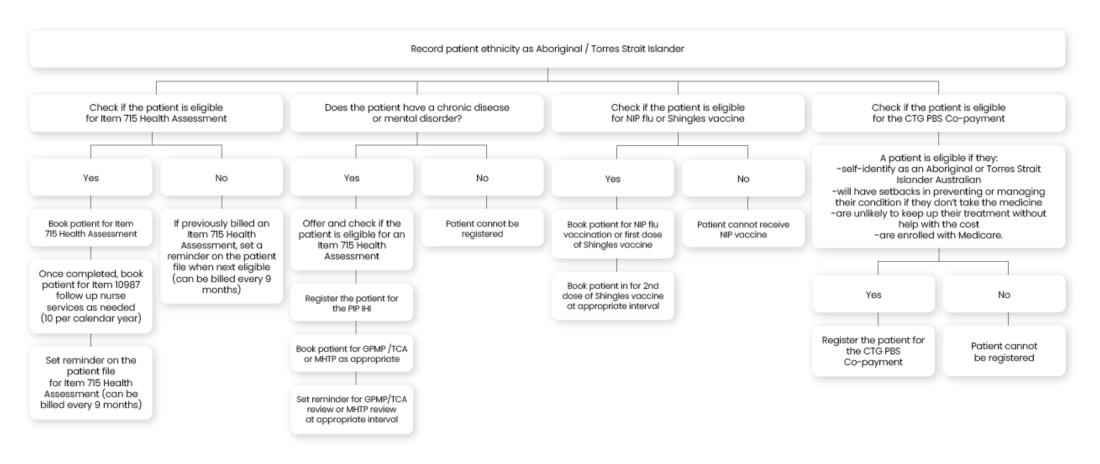


Aboriginal or Torres Strait Islander patient health assessment





Aboriginal or Torres Strait Islander patient health assessment





Helpful resource

Indigenous Health Workflow

Overview of the key metrics to monitor when fostering Indigenous Health initiatives at your practice.

Download for free



Download via the Resources tab



Utilising the team to maximise Health Assessments

- Nurses assist with Health Assessments
- Incorporating Reception for patient eligibility



Scope of assistance with Health Assessments

Regulations states that practice nurses, Aboriginal health workers and Aboriginal Torres Strait Islander health practitioners may assist in accordance with accepted medical practice under the supervision of the medical practitioner.

Assistance provided must be in accordance with accepted medical practice and under the supervision of the GP or prescribed medical practitioner. This may include activities associated with:

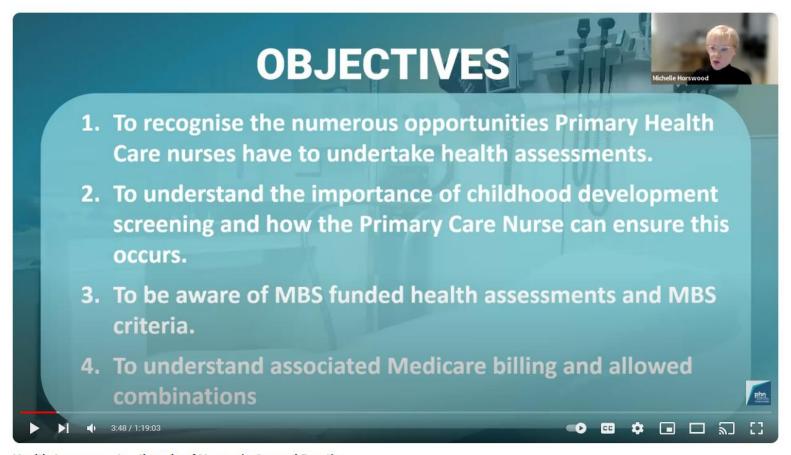
- Information collection, and
- Providing patients with information about recommended interventions, at the direction of the medical practitioner

The GP or prescribed medical practitioner should be satisfied that the assisting health professional has the necessary skills, expertise and training to collect the information required for the health assessment.

MBS items for Time-Tiered Health Assessments are for a complete service. For and on behalf of item 10997 may not be claimed in conjunction with these items.



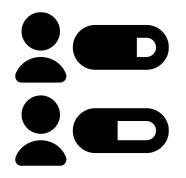
Nursing staff assisting with health assessments



Health Assessments - the role of Nurses in General Practice

https://www.youtube.com/watch?v=ek-IpQaBevI





Do your nurses currently assist General Practitioners in your practice for Health Assessments?

- Yes most of our GPs have nurses assist Health Assessments
- Yes some of our GPs have nurses assist Health Assessments
- > No



AUSDRISK – Reception Workflow

Example: Diabetes HA 40 - 49



You scored 2 points

This means you are at low risk of developi diabetes within 5 years. It is important yo to maintain a healthy lifestyle.

Low risk (0 to 5)

Approximately one person in every 100 will

Moderate risk (6 to 8) Approximately one person in every 50 will The Australian type 2 diabetes risk assessment tool (AUSDRISK) is a short list of questions. It helps both health professionals and individuals to assess the risk of a person developing type 2 diabetes over the next 5 years.

You can complete AUSDRISK by yourself, or with the help of a health professional or practice nurse.

You can complete the tool in 1 of 3 ways:

- using the online <u>interactive version</u> (click Start now button below)
- using the <u>online non-interactive version</u>
- downloading the <u>pdf version</u> and completing it on paper.

To order hard copies of this tool, contact National Mailing and Marketing. The code for this publication is DR001.



AUSDRISK – Reception Workflow Example: Diabetes HA 40 - 49

	INTERN	Record n	Date	Time	Appt with	Appt type	Patient	Ethnicity	Chr °		
1	3153	30310	12/08/2024	09:20:00	firstname 3219	Long appt.	surname 1484,	Does not identify as Indigenous	No		
2	3086	35707	12/08/2024	10:50:00	firstname 9535	Long appt.	surname 6958,	Does not identify as Indigenous	Chr		
3	5201	42915	12/08/2024	11:10:00	firstname 2777	N2 Health Assessment	surname 8865,	Does not identify as Indigenous	No		
4	4350	39824	12/08/2024	12:40:00	firstname 3792	Telehealth Consult	surname 7652,	Does not identify as Indigenous	Chr		
5	2622	29509	12/08/2024	13:00:00	firstname 9965	N2 new GPMP & new	surname 8677,	Does not identify as Indigenous	Chr		
6	3864	35830	12/08/2024	14:40:00	firstname 3219	Recall	surname 3215,	Does not identify as Indigenous	No		
7	3	39737	13/08/2024	08:30:00	firstname 3316	Meeting	surname 8245,	Identifies as Indigenous	Chr		
8	609	22411	13/08/2024	08:50:00	firstname 7365	GPMP/TCA Review	surname 8896,	Does not identify as Indigenous	Chr		
9	1519	26857	13/08/2024	09:00:00	firstname 3219	Long appt.	surname 4898,	Does not identify as Indigenous	Chr		
10	12271	43027	13/08/2024	09:20:00	firstname 5257	Standard appt.	surname 3637,	Does not identify as Indigenous	No t		
11	2443	28518	13/08/2024	09:50:00	firstname 7365	Long appt.	surname 7261,	Does not identify as Indigenous	No		
12	2839	35597	13/08/2024	10:10:00	firstname 3316	N2 new GPMP & new	surname 9162,	Does not identify as Indigenous	Chr		
13	414	28261	13/08/2024	10:20:00	firstname 4576	Long appt.	surname 2458,	Does not identify as Indigenous	Chr		
14	2773	28887	13/08/2024	10:40:00	firstname 3219	Long appt.	surname 4537,	Does not identify as Indigenous	No (
15	638	42093	13/08/2024	12:40:00	firstname 3792	Long appt.	surname 3555,	Does not identify as Indigenous	Chr	3%	
16	2779	29035	13/08/2024	14:20:00	firstname 5739	HepReach	surname 9364,	Does not identify as Indigenous	No (370	
17	1929	29182	13/08/2024	15:20:00	firstname 1598	HepReach	surname 7236,	Does not identify as Indigenous	No (of 40-49 year olds	
18	36042	35011	13/08/2024	16:00:00	firstname 1598	HepReach	surname 1128,	Does not identify as Indigenous	No (
19	3522	35619	15/08/2024	08:20:00	firstname 5918	Telehealth Consult	surname 3729,	Does not identify as Indigenous	No (
20	1900	28577	15/08/2024	09:40:00	firstname 5739	Long appt.	surname 1656,	Does not identify as Indigenous	Chr		
21	27623	30572	15/08/2024	11:10:00	firstname 3219	Long appt.	surname 1446,	Does not identify as Indigenous	No (0%	
22	4796	42370	15/08/2024	11:20:00	firstname 5918	Long appt.	surname 5767,	Identifies as Indigenous	Chr		
23	552	21335	15/08/2024	13:30:00	firstname 4576	Long appt.	surname 2277,	Does not identify as Indigenous	Chr		
24	655	40127	15/08/2024	15:10:00	firstname 4576	Long appt.	surname 2585,	Does not identify as Indigenous	Chr		
25	5143	41612	16/08/2024	13:00:00	firstname 3316	N2 new GPMP & new	surname 2859,	Does not identify as Indigenous	No (
26	1460	25551	16/08/2024	13:00:00	firstname 9856	Telehealth Consult	surname 7964,	Does not identify as Indigenous	No (
27	4502	42563	16/08/2024	13:20:00	firstname 9535	Long appt.	surname 6599,	Does not identify as Indigenous	No (
28	2138	26464	16/08/2024	13:50:00	firstname 9856	Telehealth Consult	surname 9562,	Does not identify as Indigenous	No (
29	39224		19/08/2024	09:00:00	firstname 9535	Long appt.	surname 7673,	Identifies as Indigenous	No (
30	4904	42177	19/08/2024	09:40:00	firstname 6664	Telehealth Consult	surname 6463,	Does not identify as Indigenous	Chr		



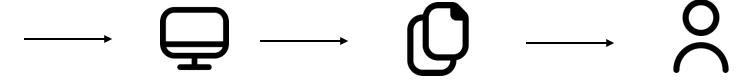
AUSDRISK – Reception Workflow

Example: Diabetes HA 40 - 49



List of patients





Reception provide Patient completes Patient presents **AUSDRISK** form **AUSDRISK**

to GP



BOOK A DEMO

How Cubiko can help identify patients eligible for Health Assessments



